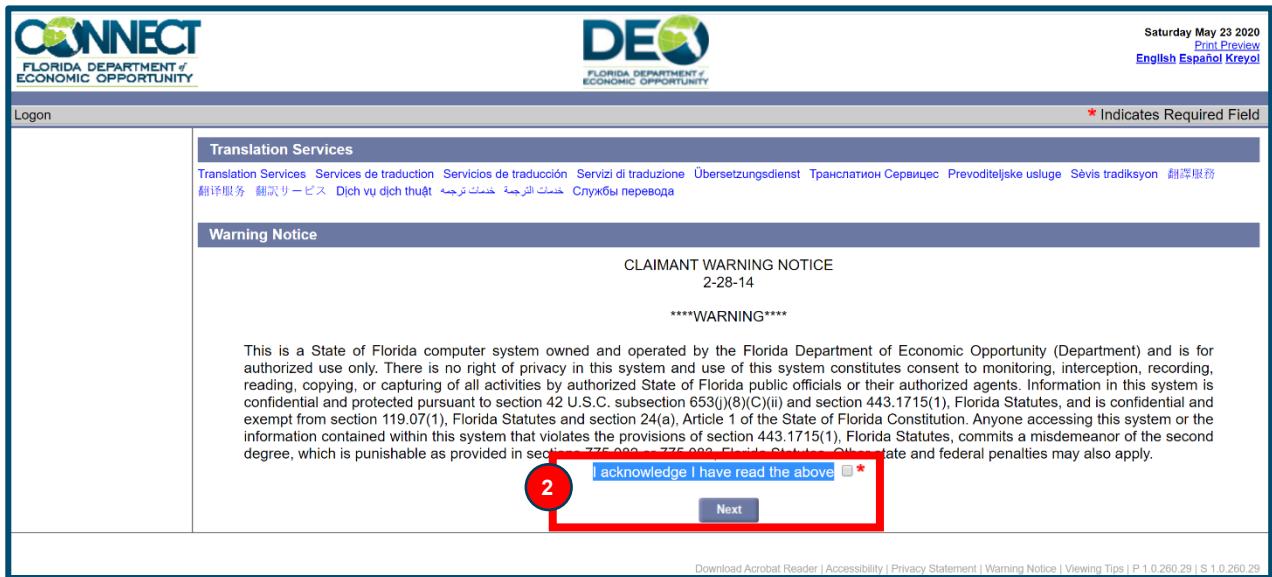


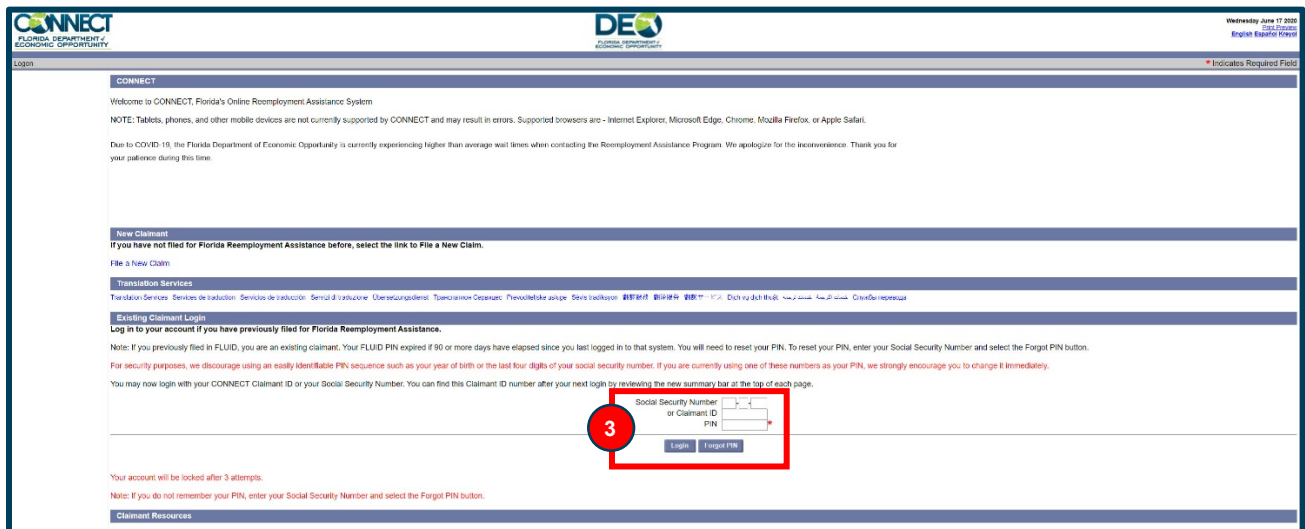
Claimant

Guide for Understanding Your Reemployment Assistance Weekly Benefit Payment Status

- 1- Visit FloridaJobs.org and select “Claimants” in the top right hand corner or [click here](#) to access the CONNECT homepage.
- 2- Read the Claimant Warning Notice and select **“I acknowledge I have read the above.”** And then click **“Next.”**



- 3- Enter your Social Security Number or Claimant ID and PIN. Then select **“Log-in.”**



- 4- Once you have successfully logged-in to your CONNECT account, you will notice that you can view a record of all payments made towards your Reemployment Assistance claim. To view this, click on **“View and Maintain Account Information,”** then navigate to the **“Payment History”** page to review your weekly benefit payment history for your Reemployment Assistance claim.

The screenshot shows the CONNECT account dashboard. In the left sidebar, the link "View and Maintain Account Information" is highlighted with a red circle containing the number 4. In the main content area, the "Payment History" link is highlighted with a red box.

- 5- The **“Payment History”** page lists the date your claim was processed, the benefit amount issued towards your Reemployment Assistance claim and the selected method of payment, such as Direct Deposit or Way-2-Go Debit Card. Please note, on this page, CONNECT will only show you what you have been paid for state Reemployment Assistance, Pandemic Unemployment Assistance (PUA), and Pandemic Emergency Unemployment Compensation (PEUC).

The screenshot shows the "Payment History" page. In the left sidebar, the "Payment History" link is highlighted with a red circle containing the number 5. A red box highlights the table headers: "Payment Process Date", "Payment Amount Issued", "Payment ID", "Payment Method", and "Payment Status".

Select	Payment Process Date	Payment Amount Issued	Payment ID	Payment Method	Payment Status
<input type="radio"/>	07/22/2020	\$284	152225943	Direct deposit	Processed®
<input type="radio"/>	07/16/2020	\$142	151221768	Direct deposit	Processed®
<input type="radio"/>	07/02/2020	\$284	148416625	Direct deposit	Processed®
<input type="radio"/>	06/30/2020	\$1,136	147935801	Direct deposit	Processed®
<input type="radio"/>	06/20/2020	\$142	146349760	Direct deposit	Processed®

6 - You can also view your Federal Pandemic Unemployment Compensation (FPUC) and Lost Wages Assistance (LWA) payment history by clicking on the **“FPUC or LWA Payment Summary”** link under the **“View and Maintain Account Information”** tab.

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Saturday September 5 2020
[Print Preview](#)
[English Español Kreyol](#)

Change PIN | Logoff

Claimant Home
Inbox
View and Maintain Account Information
Child Support Summary
Contact Information
Payment History
Weekly Benefit Details
Payment Method and Tax Withholding Options
FPUC or LWA Payment Summary
Notification Settings
Determination, Pending Issue and Decision Summary
Explore Available Supports and Services
My 1099-Gs and 49Ts
FAQs

Claimant Information
Name: **short, brian m.** Claimant ID: **3376565** Claim ID: **2020-01**
Effective Date: **08/09/2020** Benefit Year End: **12/26/2020** Claim Status: **Active**

View and Maintain Account Information

[Child Support Summary](#)
Establish, view and maintain child support orders.

[Contact Information](#)
Establish, view and maintain contact information such as addresses, phone number, and contact method preferences.

[Payment History](#)
View historical payment information

[Payment Method and Tax Withholding Options](#)
View and update the payment method for benefit payment requests.

[Notification Settings](#)
View and maintain Proactive Notification settings

[Contact Information](#)
Establish, view and maintain contact information such as addresses, phone number, and contact method preferences.

[Weekly Benefit Details](#)
View Weekly Benefit Information. Displays history and details of requested weeks.

6 [FPUC or LWA Payment Summary](#)
View Federal Pandemic Unemployment (FPUC) or Lost Wage Assistance (LWA) payments

7 - By clicking the **“FPUC or LWA Payment Summary”** link you can view the weeks you have received you’re **(A)** \$600 FPUC payments and/or your **(B)** \$300 LWA payments the selected method of payment, such as Direct Deposit or paper check. **(C)** The screen also includes information at the bottom regarding the **“Payment Method”** and other important information about these payments.

* **Please note:** Only eligible Floridians will receive LWA payments. You can view eligibility requirements [here](#).

7A

2020-01	04/25/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$600	\$0	\$0	05/10/2020	137264897	Direct Deposit
2020-01	05/02/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$600	\$0	\$0	05/17/2020	139072330	Direct Deposit
2020-01	05/09/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	05/23/2020	141089177	Direct Deposit
2020-01	05/16/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	05/26/2020	141439233	Direct Deposit
2020-01	05/23/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	05/26/2020	141439233	Direct Deposit
2020-01	05/30/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	06/11/2020	143843079	Direct Deposit
2020-01	07/18/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	07/23/2020	152440674	Direct Deposit
2020-01	07/25/2020	03/15/2020	Federal Pandemic Unemployment Compensation	\$540	\$60	\$0	07/29/2020	153551544	Direct Deposit
2020-01	08/01/2020	03/15/2020	Lost Wage Assistance	\$270	\$30	\$0	09/08/2020	159954276	Direct Deposit
2020-01	08/08/2020	03/15/2020	Lost Wage Assistance	\$270	\$30	\$0	09/08/2020	159954276	Direct Deposit
2020-01	08/15/2020	03/15/2020	Lost Wage Assistance	\$270	\$30	\$0	09/08/2020	159954276	Direct Deposit

7B

7C

Previous

- If debit card is your selected method of payment at the time of your FPUC or LWA payment was processed, then you will receive these funds via paper check.
- If direct deposit is your selected method of payment at the time your FPUC or LWA payment was processed, then you will receive these funds in the bank account provided.
- FPUC payments are made for weeks where other benefits were paid.
- FPUC payments began on March 29, 2020 and run through July 25, 2020.
- FLAIR Manual payment method is for payments made by paper check.
- LWA payments are payable to eligible claimants beginning with the week ending August 1, 2020, and will terminate when the Federal Emergency Management Agency funds are exhausted, Federal legislation is enacted providing for supplemental FPUC payments, or the LWA Period of Assistance terminates, whichever occurs first.

8 – The “**Payment History**” page will only display the weeks that have been paid toward your Reemployment Assistance claim. If you would like to see details about the status for each week you have requested, click on “**View and Maintain Account Information**” then select “**Weekly Benefit Details.**”

The screenshot shows a user interface for managing a Reemployment Assistance claim. At the top, there are links for 'Change Password' and 'Logout'. Below this is a 'Claimant Information' section with the following details:

Name:	Claimant ID:	Claim ID: 2020-01
Effective Date: 06/28/2020	Benefit Year End: 06/27/2021	Claim Status: Active

The main section is titled 'View and Maintain Account Information'. It contains several links and descriptions:

- [Change Password](#): Change your UI Online password.
- [Child Support Summary](#): Establish, view and maintain child support orders.
- [Contact Information](#): Establish, view and maintain contact information such as addresses, phone number, and contact method preferences.
- [Payment History](#): View historical payment information.
- [Weekly Benefit Details](#): **View Weekly Benefit Information.** Displays history and details of requested weeks.
- [Payment Method and Tax Withholding Options](#): View and update the payment method for benefit payment requests.
- [Notification Settings](#): View and maintain Proactive Notification settings.

In the left sidebar, under 'View and Maintain Account Information', the 'Weekly Benefit Details' link is highlighted with a red box. A red circle with the number '8' is placed over this link.

The following are the state and federal Reemployment Assistance Weekly Benefit Payment statuses and what they mean:

Waiting Week – The first week of your Reemployment Assistance claim for which you would have been eligible for payment is an unpaid week, according to state law. However, Governor DeSantis has waived the requirement to wait a week to receive Reemployment Assistance benefits beginning March 29, 2020 until May 29, 2021. Claims filed during this time are eligible to receive payment during this week. Claims filed from March 29, 2020 through the week ending July 25, 2020 are also eligible to receive a Federal Pandemic Unemployment Compensation payment for the waiting week. CONNECT will not reflect you have been paid for the waiting week; however, all claimants who are eligible for Reemployment Assistance will be paid the waiting week.

Weekly Benefit Details								
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Gross Amount Payable for this Week [†]	Net Amount Paid for this week [†]	Current Weekly Benefit Status [†]	Payment Method
<input type="radio"/>	03/05/2011	02/13/2011	Regular UC	03/14/2011	\$275		Payable	Direct deposit
<input type="radio"/>	02/26/2011	02/13/2011	Regular UC	02/28/2011	\$275	\$275	Payable	Direct deposit
<input type="radio"/>	02/19/2011	02/13/2011	Regular UC	02/28/2011	\$0	\$0	Waiting Week	

Disqualified – This means you have been determined ineligible to receive Reemployment Assistance benefits for that week. You should check your non-monetary determinations in your inbox to find out the reason for disqualification. If you believe your weeks have been deem “disqualified” in error, please contact the Reemployment Assistance Customer Service Center.

Weekly Benefit Details									
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Monetary Balance	Gross Amount Payable for this Week [†]	Net Amount Paid for this week [†]	Current Weekly Benefit Status [†]	Payment Method
<input type="radio"/>	04/18/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	04/11/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	04/04/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	03/28/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	08/31/2019	05/05/2019	Regular UC	09/08/2019		\$0	\$0	Disqualified	
<input type="radio"/>	08/24/2019	05/05/2019	Regular UC	09/08/2019		\$0	\$0	Disqualified	
<input type="radio"/>	11/12/2011	10/16/2011	Regular UC	11/17/2011	\$1,789	\$0	\$0	Disqualified	
<input checked="" type="radio"/>	11/05/2011	10/16/2011	Regular UC	11/17/2011				Pending	
<input type="radio"/>	10/29/2011	10/16/2011	Regular UC	11/01/2011	\$1,789	\$142	\$142	Payable	Direct deposit
<input type="radio"/>	10/22/2011	10/16/2011	Regular UC	11/01/2011	\$1,789	\$0	\$0	Waiting Week	

Monetary Ineligible – This means you did not earn enough money in the base period to be eligible to receive Reemployment Assistance benefits. This could be due to earning money that cannot be considered for purposes of Reemployment Assistance benefits or that the Department did not receive your base period wage information during the wage verification process. If you feel this status is incorrect, you should contact the Reemployment Assistance Customer Service Center.

Weekly Benefit Details									
Rows 91-100 of 100					◀ 1 2 3 4 5 6 7 8 9 10 ▶			Page 10 of 10	
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Monetary Balance	Gross Amount Payable for this Week [?]	Net Amount Paid for this week [?]	Current Weekly Benefit Status [?]	Payment Method
<input type="radio"/>	03/12/2016	01/10/2016	Regular UC	03/29/2016	\$1,100	\$275	\$231	Payable	Debit card
<input type="radio"/>	03/19/2016	01/10/2016	Regular UC	03/29/2016	\$825	\$275	\$231	Payable	Debit card
<input type="radio"/>	03/26/2016	01/10/2016	Regular UC	04/07/2016	\$550	\$275	\$231	Payable	Debit card
<input type="radio"/>	04/02/2016	01/10/2016	Regular UC	04/07/2016	\$275	\$275	\$231	Payable	Debit card
<input type="radio"/>	04/09/2016	01/10/2016	Regular UC	04/21/2016	\$0	\$275	\$231	Payable	Debit card
<input type="radio"/>	04/16/2016	01/10/2016	Regular UC	04/21/2016		\$0	\$0	Monetary Ineligible	
<input type="radio"/>	08/10/2019	08/04/2019	Regular UC	08/19/2019	\$3,300	\$0	\$0	Waiting Week	
<input type="radio"/>	08/17/2019	08/04/2019	Regular UC	08/19/2019	\$3,025	\$275	\$275	Payable	Debit card
<input type="radio"/>	08/24/2019	08/04/2019	Regular UC	09/06/2019	\$2,750	\$275	\$275	Payable	Debit card
<input type="radio"/>	08/31/2019	08/04/2019	Regular UC	09/06/2019	\$2,475	\$275	\$275	Payable	Debit card
Rows 91-100 of 100					◀ 1 2 3 4 5 6 7 8 9 10 ▶			Page 10 of 10	
<input type="button" value="Previous"/> <input type="button" value="View Transaction"/> <input type="button" value="View Certification"/>									

Excess Reductions – During the request for benefits payment process, you indicated that you earned more money than your weekly Reemployment Assistance benefit claim amount for that week. If you feel this status is incorrect, you should contact the Reemployment Assistance Customer Service Center.

Weekly Benefit Details									
Rows 91-100 of 100					◀ 1 2 3 4 5 6 7 8 9 10 ▶			Page 10 of 10	
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Monetary Balance	Gross Amount Payable for this Week [?]	Net Amount Paid for this week [?]	Current Weekly Benefit Status [?]	Payment Method
<input type="radio"/>	11/07/2015	06/28/2015	Regular UC	11/24/2015		\$0	\$0	Excess Reductions	
<input type="radio"/>	10/31/2015	06/28/2015	Regular UC	11/06/2015	\$899	\$167	\$150	Payable	Direct deposit
<input type="radio"/>	10/24/2015	06/28/2015	Regular UC	11/06/2015		\$0	\$0	Excess Reductions	
<input type="radio"/>	10/17/2015	06/28/2015	Regular UC	10/21/2015	\$1,066	\$167	\$150	Payable	Direct deposit
<input type="radio"/>	10/10/2015	06/28/2015	Regular UC	10/21/2015	\$1,233	\$103	\$93	Payable	Direct deposit
<input type="radio"/>	10/03/2015	06/28/2015	Regular UC	10/12/2015		\$0	\$0	Excess Reductions	
<input type="radio"/>	09/26/2015	06/28/2015	Regular UC	10/12/2015		\$0	\$0	Excess Reductions	
<input type="radio"/>	09/19/2015	06/28/2015	Regular UC	09/23/2015	\$1,336	\$167	\$150	Payable	Direct deposit
<input type="radio"/>	09/12/2015	06/28/2015	Regular UC	09/23/2015		\$0	\$0	Excess Reductions	
<input type="radio"/>	09/05/2015	06/28/2015	Regular UC	09/09/2015	\$1,503	\$167	\$150	Payable	Direct deposit
Rows 91-100 of 100					◀ 1 2 3 4 5 6 7 8 9 10 ▶			Page 10 of 10	
<input type="button" value="Previous"/> <input type="button" value="View Transaction"/> <input type="button" value="View Certification"/>									

Hold – This means Reemployment Assistance benefit payments are being held until the claim has been reviewed by the Reemployment Assistance team. This may be for a variety of reasons. If this is the case for you, we recommend you call the Reemployment Assistance Customer Service Center.

Weekly Benefit Details								
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Gross Amount Payable for this Week [†]	Net Amount Paid for this week [†]	Current Weekly Benefit Status [†]	Payment Method
<input type="radio"/>	06/20/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/25/2020	\$0	\$0	Hold	
<input type="radio"/>	06/13/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/25/2020	\$0	\$0	Hold	
<input type="radio"/>	06/06/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/30/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/23/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/16/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/09/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	05/02/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	04/25/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	04/18/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit

Pending Monetary – A monetary determination is pending on your Reemployment Assistance claim. You should continue to request your benefit payments and check your CONNECT Inbox to see if any additional information is needed to assist the Reemployment Assistance team in processing your claim.

Weekly Benefit Details									
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Monetary Balance	Gross Amount Payable for this Week [†]	Net Amount Paid for this week [†]	Current Weekly Benefit Status [†]	Payment Method
<input type="radio"/>	04/18/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Pending Monetary	
<input type="radio"/>	04/11/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Pending Monetary	
<input type="radio"/>	04/04/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Pending Monetary	
<input type="radio"/>	03/28/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Pending Monetary	

Pending – The Reemployment Assistance team is reviewing your Reemployment Assistance claim. You should continue to request your benefit payments and check your CONNECT Inbox to see if any additional information is needed to assist the Reemployment Assistance team in processing your claim.

Weekly Benefit Details									
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Monetary Balance	Gross Amount Payable for this Week [†]	Net Amount Paid for this week [†]	Current Weekly Benefit Status [†]	Payment Method
<input type="radio"/>	04/18/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	04/11/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	04/04/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	03/28/2020	05/05/2019	Regular UC	04/21/2020		\$0	\$0	Disqualified	
<input type="radio"/>	08/31/2019	05/05/2019	Regular UC	09/08/2019		\$0	\$0	Disqualified	
<input type="radio"/>	08/24/2019	05/05/2019	Regular UC	09/08/2019		\$0	\$0	Disqualified	
<input type="radio"/>	11/12/2011	10/16/2011	Regular UC	11/17/2011	\$1,789	\$0	\$0	Disqualified	
<input type="radio"/>	11/05/2011	10/16/2011	Regular UC	11/17/2011				Pending	
<input type="radio"/>	10/29/2011	10/16/2011	Regular UC	11/01/2011	\$1,789	\$142	\$142	Payable	Direct deposit
<input type="radio"/>	10/22/2011	10/16/2011	Regular UC	11/01/2011	\$1,789	\$0	\$0	Waiting Week	

Payable – You are due to receive your Reemployment Assistance benefits for that week, and payment should be available in whichever payment method has been chosen. We encourage all claimants to check their CONNECT account to ensure all contact information is accurate and up to date. You should continue to request your benefit payments bi-weekly.

Weekly Benefit Details								
Select	Benefit Week Ending Date	Benefit Year Begin Date	Program Category	Date Claimed	Gross Amount Payable for this Week [?]	Net Amount Paid for this week [?]	Current Weekly Benefit Status [?]	Payment Method
<input type="radio"/>	06/20/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/25/2020	\$0	\$0	Hold	
<input type="radio"/>	06/13/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/25/2020	\$0	\$0	Hold	
<input type="radio"/>	06/06/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/30/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/23/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/16/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/11/2020	\$0	\$0	Hold	
<input type="radio"/>	05/09/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	05/02/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	04/25/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit
<input type="radio"/>	04/18/2020	03/29/2020	PUA (Pandemic Unemployment Assistance)	06/05/2020	\$125	\$125	Payable	Direct deposit

It's always important to remember to check messages in your CONNECT Inbox frequently. This will keep you informed on your claim status, notice of events and other available actions that need your attention. You should also continue to request your benefit payments regardless of your claim status.

Claimant Information

Name:	Claimant ID:	Claim ID: 2020-01
Effective Date: 04/05/2020	Benefit Year End: 04/04/2021	Claim Status: Active

IMPORTANT ITEMS THAT NEED YOUR IMMEDIATE ATTENTION - CLICK ON LINK TO VIEW ITEMS

Messages - Notice of events, status changes, and other available actions

- You have weeks that have not been requested. You may request benefit payments for the following weeks:
 06/28/2020 - 07/04/2020 These available benefits expire after 07/30/2020.
 07/05/2020 - 07/11/2020 These available benefits expire after 07/30/2020.
[Click Here](#) to request benefits.

Messages - Notice of events, status changes, and other available actions

- You may log back in to CONNECT on 07/30/2020 to request benefit payment for your next available week(s). Your deadline to request those weeks is 08/13/2020.
- A payment in the amount of \$494 was issued to you on 7/17/2020.

If you have any questions, please visit FloridaJobs.org to watch a video on how to understand your Reemployment Assistance claim status or call our Reemployment Assistance Customer Service Center at **1-833-FL-APPLY (1-833-352-7759)** to learn more.