

Accountant-improved QuickBooks Online Payroll lineup

Features	Core	Premium	Elite
Retail price	\$45/mo + \$4/mo per employee or contractor	\$75/mo + \$8/mo per employee or contractor	\$125/mo + \$10/mo per employee or contractor
ProAdvisor Preferred Pricing 30% off base subscription +15% off employee and contractor fees	\$45 \$31.50/mo + \$4 \$3.40/mo per employee or contractor	\$75 \$52.50/mo + \$8 \$6.80/mo per employee or contractor	\$125 \$87.50/mo + \$10 \$8.50/mo per employee or contractor
Fast unlimited payroll runs	✓	✓	✓
Auto Payroll	✓	✓	✓
Automated tax payments and filings	Federal, state, year-end filings	Federal, state, local, year-end filings	Federal, state, local, year-end filings
Calculate paychecks & taxes	✓	✓	✓
Self-service employee portal (Workforce)	✓	✓	✓
Available in all 50 states	✓	✓	✓
Manage garnishments and deductions	✓	✓	✓
Payroll reports	✓	✓	✓
1099 E-file & pay	✓	✓	✓
Health benefits (SimplyInsured)	✓	✓	✓
State new-hire reporting	✓	✓	✓
Multi-state filing (single state filing included)**	\$12 fee add on per additional state	\$12 fee add on per additional state	Unlimited states included
Workers' comp administration (AP Intego)	\$5 administration fee add on/mo	Administration fee included	Administration fee included
Product support	Expert product support	Expert product support	24/7 expert product support**
Direct deposit	Next day**	Same day**	Same day**
HR support (Mineral)		HR support center**	HR support center + Personal HR advisor**
401(k) plans (Guideline)**	✓	✓	✓
Time tracking (QuickBooks Time**)		QuickBooks Time Premium	QuickBooks Time Elite
Onboarding	Self-serve setup**	Expert review*	Self-serve + expert review OR Expert setup**
Guarantees	Existing error-free filing guarantee [†]	Existing error-free filing guarantee	Existing error-free filing guarantee + Tax penalty protection [†]

Feature details

Fast unlimited payroll runs

- QuickBooks Online Payroll lets you view and approve employee hours and run payroll in less than 5 minutes.

Run payroll in less than 5 minutes with QuickBooks payroll: Median time for QuickBooks payroll customers to view and approve payroll is less than 5 minutes. Based on an Intuit survey of 505 QuickBooks Payroll customers in December 2018 who stated average time savings compared with their prior solution.

Auto Payroll

- Run Auto Payroll for some or all of your eligible employees
- Review and approve before paychecks are sent

Available if setup for the company is complete; at least one employee has complete setup, consistent payroll that qualifies for automation (i.e. salaried or hourly with default), and a valid payment method (also the company needs to be setup for direct deposit if an employee has selected direct deposit as the payment method); all employees are on one pay schedule; the account does not have a hold; and and first payroll has been run successfully.

Automated tax payments and filing

- Federal and state payroll taxes—including year-end filings—are calculated, filed, and paid, automatically
- Option to turn on or off

Automated tax payments and filing available for state and federal taxes. Enrollment in e-services is required for tax payments and filings only. Automated tax payments and filings for local taxes available in QuickBooks Online Payroll Premium and Elite only.

Calculate paychecks & taxes

- Get automatic tax calculations on every paycheck.
- We'll monitor and update federal and state taxes so you don't have to

QuickBooks Workforce available to employees. Requires an Intuit Account and acceptance of the Intuit Terms of Service and Privacy Statement.

Self-service employee portal (Workforce)

- Employees can access pay stubs and W-2s
- Employees can safely view PTO balances and withholding allowances online

Available to employees. Requires an Intuit Account and acceptance of the Intuit Terms of Service and Privacy Statement.

Available in all 50 states

- Whether your business is a corner shop in a small town or spread throughout the country, we've got you covered

Manage garnishments and deductions

- Set up and calculate garnishments and deductions from each paycheck

Available for employees. User is responsible for making the garnishment payment to the appropriate entity.

Payroll Reports

- Create and download reports for payroll history, bank transactions, contractor payments, paid time off, tax payments, and more

1099 E-File & Pay

- Easily e-file with the IRS. Create and e-file unlimited 1099-MISC and 1099-NEC forms
- We'll automatically send copies to your contractors

Prepare your 1099s in QuickBooks at no extra charge. If you choose the 1099 E-File Service, Intuit will e-file your Federal 1099 information with the IRS, and then print and mail a copy directly to your contractors; fees apply. As part of the paid 1099 E-File Service, we also give your contractors online access to their 1099s. State filing not included. You should check with your state agency on any state filing requirements.

Health benefits (SimplyInsured)

- Compare plans for affordable coverage, powered by SimplyInsured
- Get instant quotes that fit your needs and budget. Save time with a quick 3-step application and manage your benefits all in one place.

Powered by SimplyInsured and requires acceptance of SimplyInsured's Privacy Policy and Terms of Use. Additional fees will apply. SimplyInsured does not offer insurance in HI, VT, and DC. Insurance coverage eligibility is not guaranteed, and depends solely on the rules of the insurance carrier. The insurance carrier has sole and final discretion as to the eligibility for health insurance products.

State new hire-reporting

- Automatically file state new hire paperwork to stay compliant

Multi-state filing (single state filing included)

- For Core and Premium, the service includes 1 state filing, additional states are \$12 per state
- There is no additional charge for multi-state tax filings in Elite.

Workers' comp administration (AP Intego)

- Get quotes inside QuickBooks—our broker AP Intego will compare plans and pricing for you
- If you already have a policy, AP Intego will connect it to QuickBooks
- Pay as you go and stop paying one lump sum
- Premiums are automatically calculated so you don't miss payments and reduce audit expenses.

Benefits are powered by AP Intego and require acceptance of AP Intego's Privacy Policy and Terms of Use. Additional fees will apply. There is a monthly fee (currently, \$5 per month) for QuickBooks Online Payroll Core users for the QuickBooks Workers' Comp Payment Service. This non-refundable fee will be automatically added to each monthly Intuit invoice at the then-current price until you cancel. The fee is separate from any workers' comp insurance policy premium by AP Intego Insurance Group. Workers' Compensation Service requires an active and paid QuickBooks payroll subscription. Eligibility criteria applies to transfer active insurance policy broker of record, including insurance carrier, policy renewal date, and payment method. Workers compensation insurance is not available in OH, ND, WA and WY.

Product support

- Prioritized help when you need it
- US-based payroll support experts available via phone or chat
- Get step-by-step help, troubleshooting assistance, tips, and resources
- Call back support means you'll get answers on your time—no waiting on hold.

Included with your paid subscription to QuickBooks Online Payroll. Chat support available 24/7. U.S. based phone support is available Monday through Friday 6 AM to 6 PM PT and Saturday 6 AM to 3 PM PT. Your subscription must be current. Get more information on how to contact support. Intuit reserves the right to limit the length of the call. Terms conditions, features, pricing, service and support are subject to change without notice.

Direct deposit

- Pay employees faster, easier, and without the hassle
- Depending on your plan, you'll get direct deposits for either the next day or same day. It's your choice.

Next day direct deposit available to only QuickBooks Online Payroll Core users. Payroll processed before 5 PM PT the day before shall arrive the next business day (excluding weekends and holidays). Requires setup of direct deposit and bank verification. Next-Day direct deposit may be subject to eligibility criteria. Deposit delays may occur because of third party delays, risk reviews, or issues beyond Intuit's control. Next-Day Deposit available for contractors and employees. Direct deposit for contractors is \$4 per month. Each employee is \$4 per month with no additional fees for direct deposit.

Same day direct deposit: Available to QuickBooks Online Payroll Premium and Elite users. Payroll processed before 7AM PST shall arrive the same business day (excluding weekends and holidays). Requires setup of direct deposit and bank verification. Same-Day direct deposit may be subject to eligibility criteria. Deposit delays may vary because of third party delays, risk reviews, or issues beyond Intuit's control. Same-Day Deposit available only for employees.

HR support (Mineral)

- Powered by Mineral, you'll receive professional guidance on HR issues
- With Elite, you'll get additional levels of compliance with state and federal laws

HR support is provided by experts at Mineral, Inc. Requires acceptance of Mineral's Privacy Policy and Terms of Use. HR Support Center available only to QuickBooks Online Premium and Elite subscriptions. HR Advisor support only available in QuickBooks Online Payroll Elite. HR support is not available to accountants who are calling on behalf of their clients.

401(k) plans (Guideline)

- An affordable way to save for the future
- Quick setup means employees can start saving for retirement right away
- Attract top talent and match contributions so employees can grow with you
- Guideline experts handle 401(k) administration, compliance, and recordkeeping, at no extra cost

401(k) offerings are provided and administered by Guideline, an independent third party and not provided by Intuit. Intuit is not a 401(k) plan administrator, fiduciary or other provider. Requires acceptance of Guideline's Client Relationship Summary and Privacy Policy. Additional 401(k) plan fees will apply. Employees may manage their contributions directly with Guideline. Admin and payroll access required to sign up for a 401(k) plan with Guideline.

Time tracking (QuickBooks Time)

- Workers can clock in or out anywhere, on any device
- GPS tracking makes it easy to see who's working where, at a glance
- Review, edit, and approve employee hours right inside QuickBooks
- Elite lets you track project hours and geofencing alerts

The QuickBooks Time mobile app works with iPhone, iPad, and Android phones and tablets. Devices sold separately; data plan required. Data access is subject to cellular/internet provider network availability. GPS tracking requires cell service and that users set their location settings to "Always" in order to click-in and track time using the mobile app. Not all features are available on the mobile apps and mobile browser. QuickBooks Time mobile access is included with your QuickBooks Online Payroll Premium and Elite subscription at no additional cost.

Onboarding

- Whether you do your own setup, get some help, or have it done for you
- QuickBooks makes payroll setup easier, giving you the confidence to know it's done right

Expert review: Available upon request for QuickBooks Online Payroll Premium and Elite.

Expert setup: Available to QuickBooks Online Payroll Elite users only. A QuickBooks payroll expert will complete your setup, once you provide necessary information. Your payroll setup will be automatically reviewed to make sure everything is correct before Tax Penalty Protection is enabled.

Filing Guarantees

- No matter which level of payroll service you choose, you'll have a level of protection should you receive an IRS penalty

Error-free filings guarantee (Core and Premium)

- We assume responsibility for federal and state payroll filings and payments directly from your account(s) based on the data you supply. As long as the information you provide us is correct and on time, and you have sufficient funds in your account, we'll file your tax forms and payments accurately and on time or we'll pay the resulting payroll tax penalties. Guarantee terms and conditions are subject to change at any time without notice.

Tax penalty protection

- Only QuickBooks Online Payroll Elite users are eligible to receive tax penalty protection. If you receive a tax notice and send it to us within 15-days of the tax notice we will cover the payroll tax penalty, up to \$25,000. Additional conditions and restrictions apply.

