internet matters.org

Parental controls guide

Roblox how-to controls guide

Parental Controls information

Type of guide

Gaming consoles and platforms

Features and Benefits

Roblox features a central dashboard to limit the chat functions, add a parental pin and account restrictions (to only access curated content by Roblox). Roblox also has a useful feature called ‘Age Visibility’ to determine settings for kids are age appropriate.

What specific content can I restrict?

Chatting

Innapropriate content

Online games

What do I need?

A Roblox account and the Roblox game

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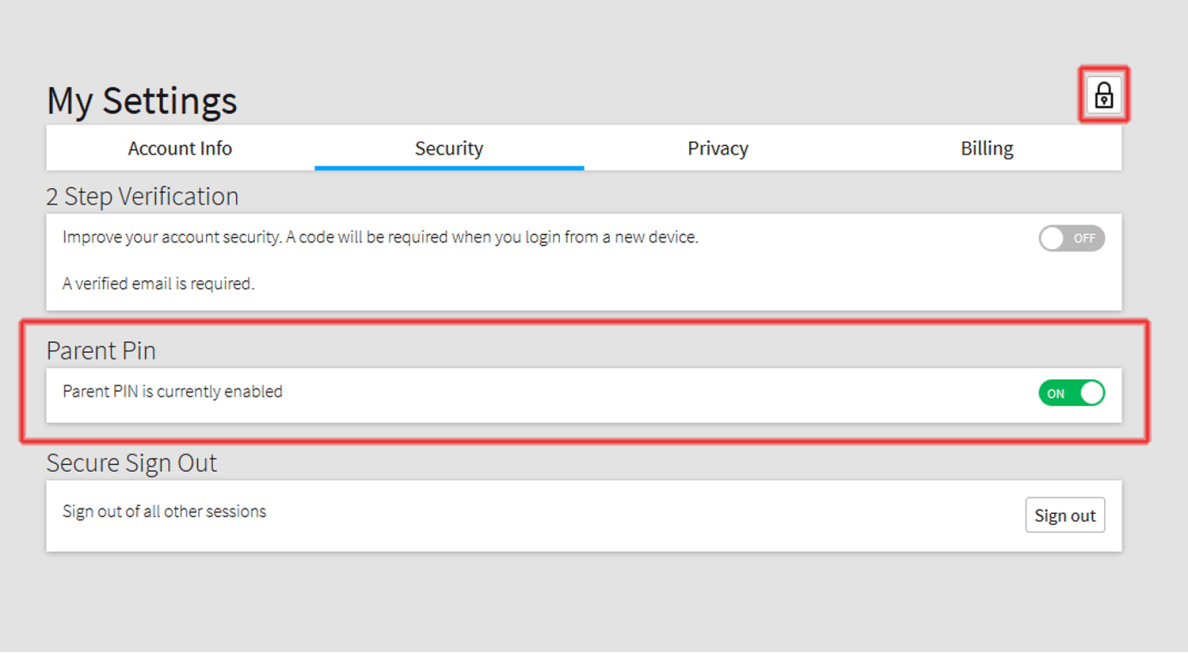
Parental Pin Log into Roblox and click settings. Under security, turn on ‘Parent Pin’. Enter a pin.



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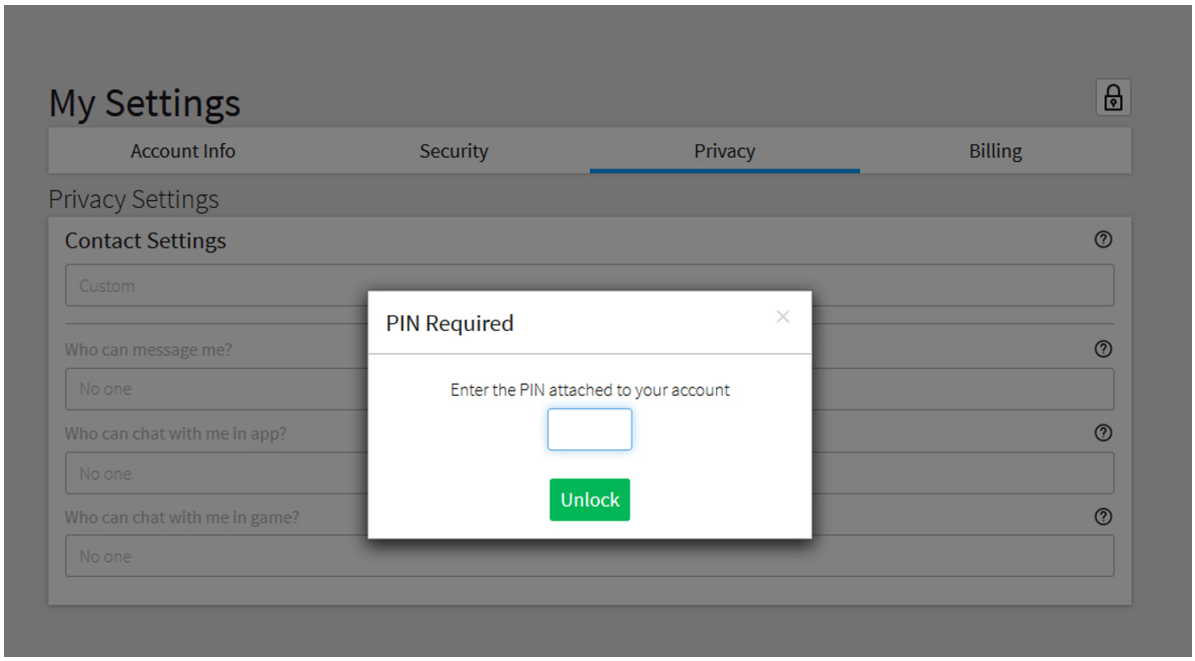
Enter a pin.



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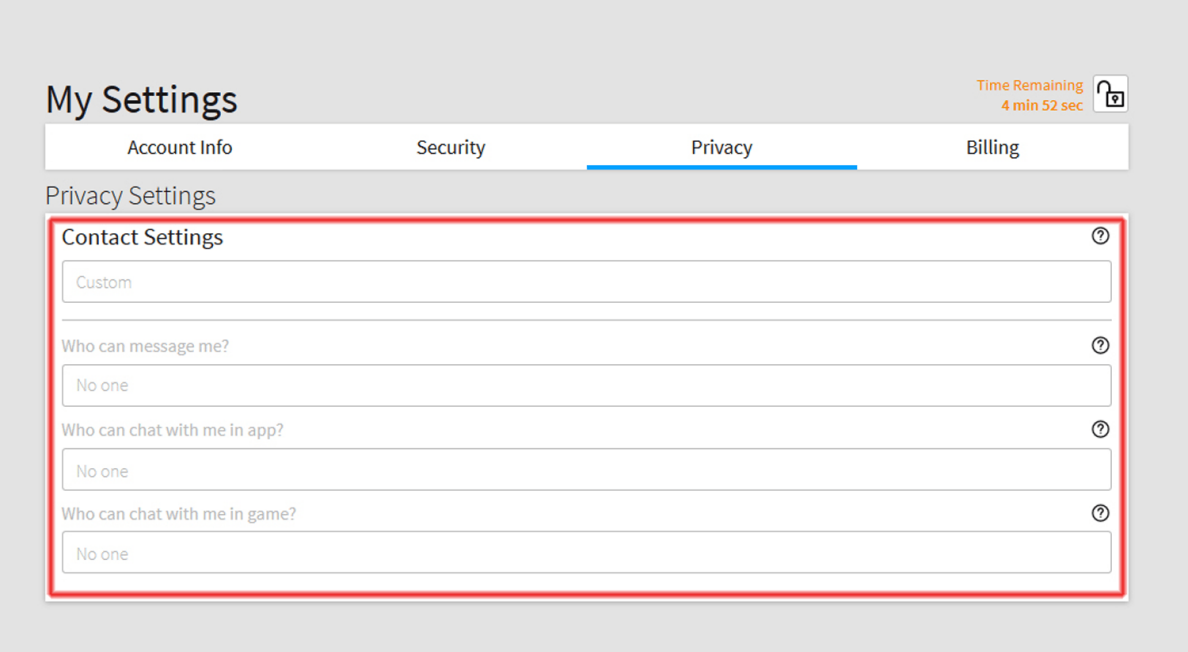
Turn off Chat Log into Roblox and click settings. Click Privacy. Under contact settings, change each menu to your desired setting. To turn off chat completely, select ‘no-one’ from each dropdown box.



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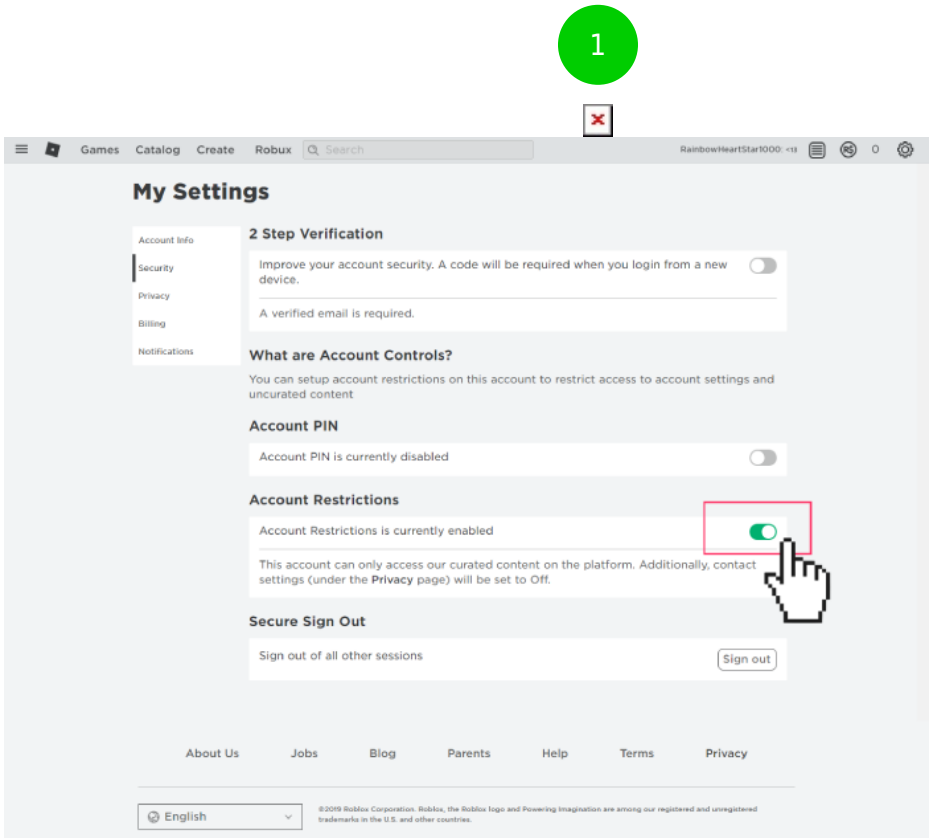
Step by step guide

4 Turn on Account Restrictions Log into Roblox and click settings. Click Security. Under ‘Account Restrictions’ click enable.



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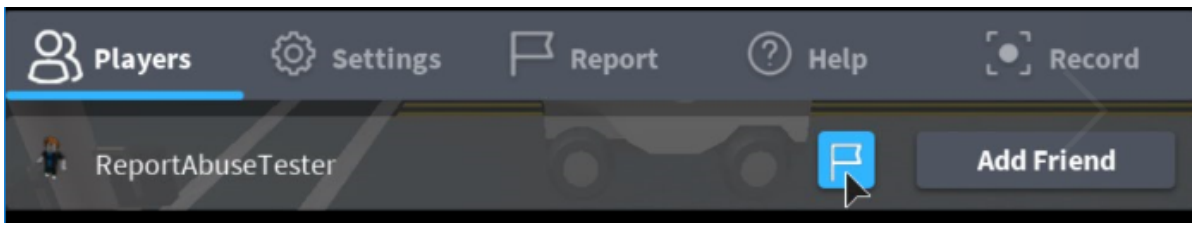
Step by step guide

5 Reporting a user in-game Players can report inappropriate chat messages or content by using our Report Abuse system, which is located throughout the site and in-game. Go to the menu located in the top left-hand corner, then select the flag icon located next to a user's name, or select the 'Report tab'at the top of the menu. For Game or Player? select the 'Player' tab. Select the Which Player pull-down menu, and find the username to report. Select the Type of Abuse pull-down menu, and find the inappropriate action. Additional details can be written in the Short Description box. Select 'Submit' to finalize.

1

2



3

Settings
Report
Help
Record
Game or Player?
Game
Which Player?
Choose One
Type Of Abuse
Choose One
Short Description (Optional)
Submit
R
Reset Character
L
Leave Game
ESC
Resume Game

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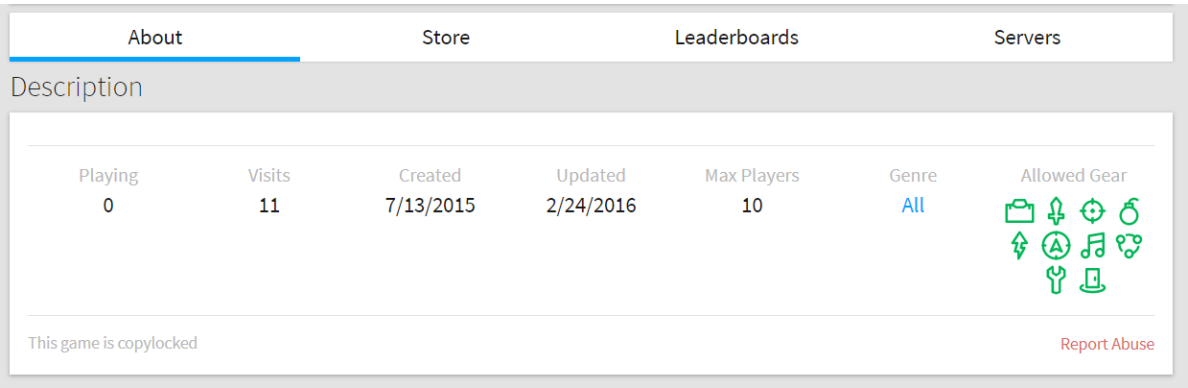
Reporting a game If you find users or content breaking the Roblox rules, use the Report Abuse feature located throughout the apps to report this to our moderators. To report a game: use the red ‘Report Abuse’ button in the lower right-hand corner of the Description box on the games About page.



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Reporting other content To report an item in the catalogue or library (such as a shirt, game pass, or model) that is breaking the rules, select the three dots button in the top right-hand corner of the item’s information box. Select Report item and fill out the form.

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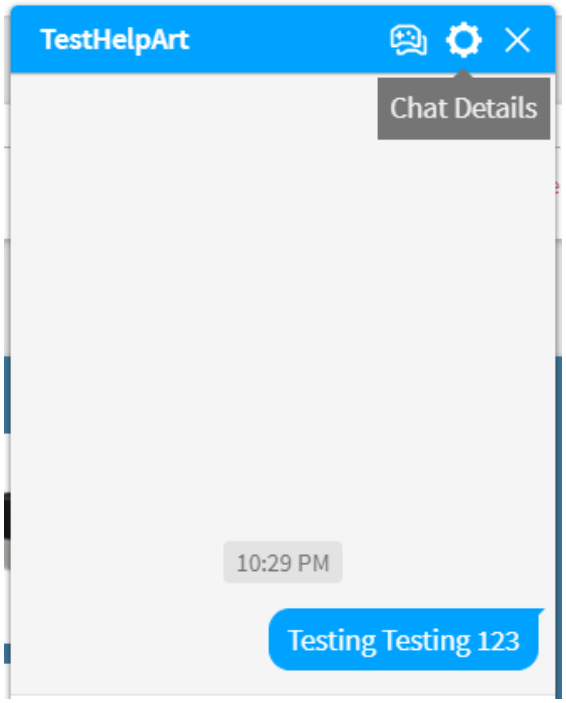
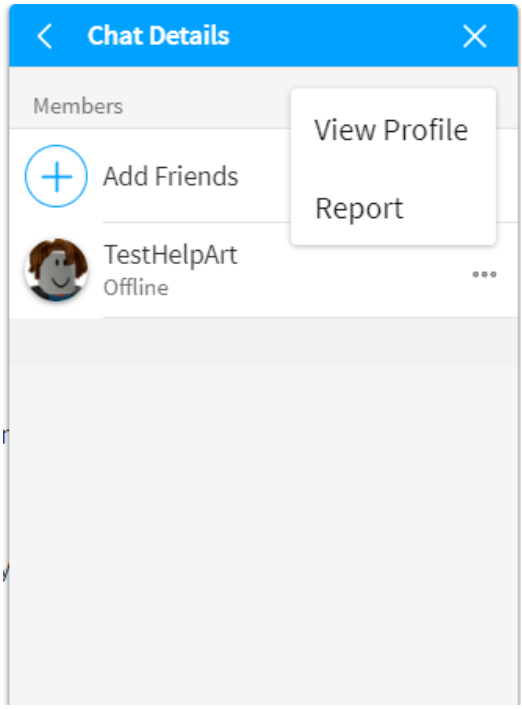
8

Reporting app chat To report chat made by another user in the browser app, select the gear icon in the top right-hand corner of the chat window to open the Chat Details. Next, select the button next to the user name that looks like the three dots, then Report. Then select the red Report button to continue to the report form then fill it out and select the green ‘Report Abuse’ button. For mobile apps: It’s a bit different in the app. Select the gear icon in the top right-hand corner of the screen, then select ‘Report Abuse’.

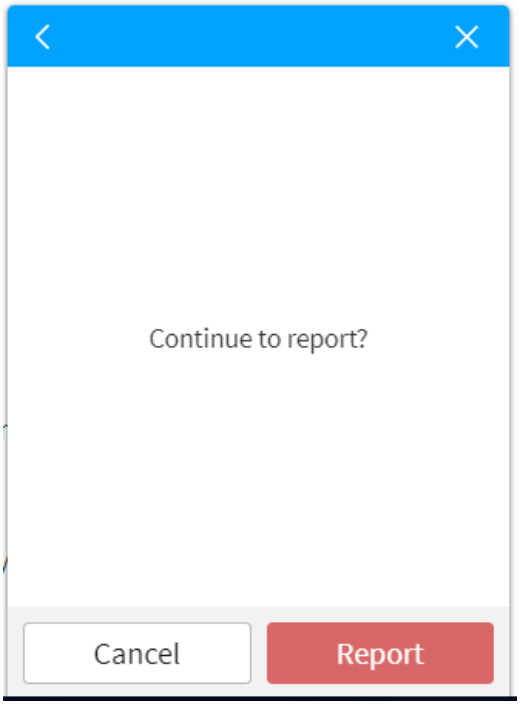
1


TestHelpArt
Chat Details
10:29 PM
Testing Testing 123

2


Chat Details
Members
View Profile
Report
Add Friends
TestHelpArt
Offline

3


Continue to report?
Cancel
Report

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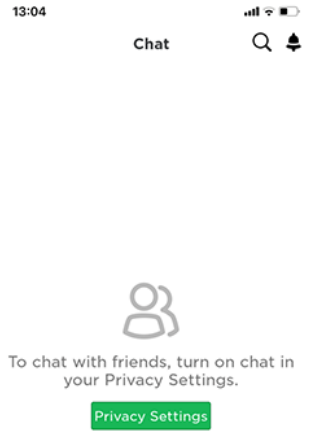
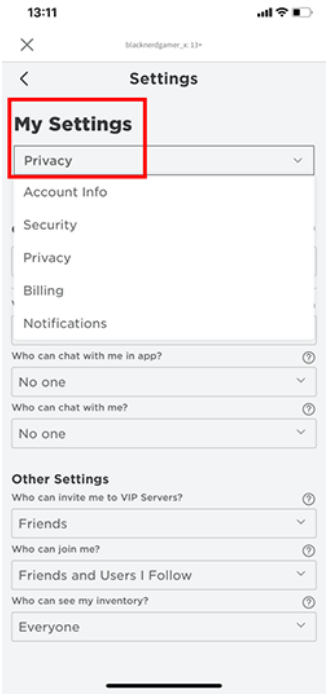
9 Chat & Privacy Log into your account and go to Account Settings. – Browser – find the gear icon located at the upper-right corner of the site – Mobile Apps – find the three dots icon for More Select the Privacy tab then adjust the ‘Contact Settings’ and ‘Other Settings’. Players age 12 and younger can select either Friends or No one. Players age 13 and older have additional options for privacy settings.

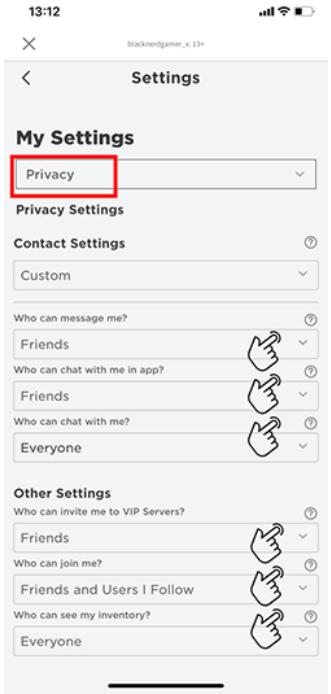
1


13:04
Chat
To chat with friends, turn on chat in your Privacy Settings.
Privacy Settings

2


13:11
Settings
My Settings
Privacy
Account Info
Security
Privacy
Billing
Notifications
Who can chat with me in app?
No one
Who can chat with me?
No one
Other Settings
Who can invite me to VIP Servers?
Friends
Who can join me?
Friends and Users I Follow
Who can see my inventory?
Everyone

3


13:12
Settings
My Settings
Privacy
Privacy Settings
Contact Settings
Custom
Who can message me?
Friends
Who can chat with me in app?
Friends
Who can chat with me?
Everyone
Other Settings
Who can invite me to VIP Servers?
Friends
Who can join me?
Friends and Users I Follow
Who can see my inventory?
Everyone

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Turning on 2-step verification you must have a verified email to enable this feature. Log into your account, then go to Account Settings. – Browser – find the gear icon located at the upper-right corner of the site – Mobile Apps – find the three dots icon for More Select the Privacy tab then adjust the ‘Contact Settings’ and ‘Other Settings’. Select the ‘Security tab’, then turn Two Step Verification on.