

Microsoft Online Services Subprocessors

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When you use Microsoft Online Services, Microsoft subprocessors, as defined in the Products and Services Data Protection Addendum (DPA), may process Customer Data and Personal Data (consisting of pseudonymized personal identifiers). In accordance with GDPR and other regulations, we disclose these subprocessors to you in advance of their first engagement with Microsoft and then on an ongoing basis. We permit these subprocessors to process your data only to perform the work Microsoft has retained them to perform, and they are prohibited from using your data for any other purpose.

Microsoft has designated three categories of subprocessors: (1) third-party subprocessors that power integrated cloud technologies; (2) third-party subprocessors that provide ancillary services; and (3) third-party organizations that provide contract staff to Microsoft. Additionally, we are providing information about Microsoft datacenter entities that provide the infrastructure on which the Microsoft Online Services run.

Software as a service (SaaS) administrators (Microsoft 365, Dynamics 365) for tenants located in the European Economic Area (EEA) and the United Kingdom will receive automatic notifications of updates to this list via the Service Message Center. Infrastructure as a service (IaaS) and platform as a service (PaaS) customers (Azure) and any other users of SaaS services may sign up to receive notifications of updates to this disclosure via My Library on the [Service Trust Portal](#).

1) Third-party subprocessors that power integrated cloud technologies

The following subprocessors power technologies that are integrated with Microsoft Online Services and in part power the Microsoft cloud functions. If you use one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access Customer Data and Personal Data (consisting of pseudonymized personal identifiers) while helping to provide that service.

| Entity Name | Applicable Online Service or Product | Sub-processing Activity | Processing Location(s) | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|---------------------------------|--|--|--|--|---------------|-----------------------|---|
| Accenture International Limited | SAP HANA on Azure (Large Instances) | Hardware and software installation and operations | In accordance with the customer-specified regionality of SAP HANA on Azure (Large Instances) | 1 Grand Canal Square Dublin 2, Ireland | Ireland | 985015354 | Accenture Public Limited Company |
| Akamai Technologies, Inc. | Any Microsoft Online Service | Operating Content Delivery Network (CDN) infrastructure to efficiently deliver content | Worldwide | 150 Broadway, Cambridge MA, 02142-1413 USA | United States | 47775205 | Akamai Technologies, Inc. |
| Databricks, Inc. | Azure Databricks (Microsoft Teams utilizes Azure Databricks) | Deploying, operating, and troubleshooting Azure Databricks | Canada, France, Germany, Netherlands, United Kingdom, United States | 160 Spear Street, FL 13, San Francisco, CA, 94105-1546 USA | United States | 79356302 | Databricks, Inc. |
| NetApp, Inc. | Azure NetApp files | Deploying, operating, and troubleshooting Azure NetApp files | In accordance with the customer-specified regionality of Azure NetApp files | 495 East Java Drive Sunnyvale, CA 94089-1125 USA | United States | 802054742 | NetApp, Inc. |
| Red Hat, Inc. | Azure Red Hat OpenShift | Deploying, operating, and troubleshooting Azure Red Hat OpenShift | Australia, Czech Republic, India, United States | 100 East Davie Street Raleigh, NC 27601-1806 USA | United States | 1368083 | International Business Machines Corporation |

| Entity Name | Applicable Online Service or Product | Sub-processing Activity | Processing Location(s) | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|-------------------------|--------------------------------------|--|------------------------|---|---------------|-----------------------|------------------------------|
| Edgecast Networks, Inc. | Any Microsoft Online Service | Operating Content Delivery Network (CDN) infrastructure to efficiently deliver content | Worldwide | 2850 Ocean Park Blvd, Suite 110 Santa Monica, CA 90405-6206 USA | United States | 107212169 | Verizon Communications, Inc. |

2) Third-party subprocessors that provide ancillary services

The following subprocessors provide ancillary services to help support, operate, and maintain the Microsoft Online Services. In such cases, the subprocessor(s) identified may process, store, or otherwise access Customer Data and Personal Data (consisting of pseudonymized personal identifiers) while providing their ancillary services. Subprocessors that only process pseudonymous personal data have been identified with an asterisk (*) in the table below.

| Entity Name | Applicable Online Service or Product | Sub-processing Activity | Processing Location(s) | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|--------------|--------------------------------------|--|-------------------------------------|--|---------------|-----------------------|----------------|
| Adjust, Inc. | Outlook | Data analytics for analysis of customer feature usage patterns | Germany, Netherlands, United States | 500 Montgomery Street Suite A San Francisco, CA 94111-6523 USA | United States | 79394205 | Adjust, Inc. |

| Entity Name | Applicable Online Service or Product | Sub-processing Activity | Processing Location(s) | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|-------------------------|--|--|--|--|---------------|-----------------------|----------------------------|
| Arkose Labs, Inc. | Azure Active Directory | CAPTCHA based Fraud + Abuse Prevention activity | Australia, Ireland, Singapore, United States | 250 Montgomery Street Floor 10 San Francisco, CA 94104-3431 USA | United States | 81348417 | Arkose Labs Holdings, Inc. |
| Amazon Web Services | Visual Studio App Center Test (formerly Xamarin Test Cloud) Microsoft Purview | Visual Studio App Center Test includes underlying infrastructure running on AWS that was obtained by Microsoft through a recent acquisition. Acquisitions that run on AWS are eventually moved to be hosted on Microsoft Azure Multi-Cloud Scanning Connectors for Microsoft Purview | Ireland Microsoft Purview (processing location varies; will depend on location of customers' AWS storage account) | 410 Terry Avenue Seattle, WA 98109-5210 USA | United States | 884745530 | Amazon.com, Inc. |
| Scuba Analytics, Inc. * | Teams, Stream, SharePoint Online, OneDrive for Business | Customer experience (CX) analytics | United States | 800 West El Camino Real Suite 180 Mountain View, CA 94040-2586 USA | United States | 18378999 | Interana, Inc. |
| Intercom, Inc. * | Visual Studio App Center | Customer chat and support | United States | 18-21 St Stephen's Green 2nd Floor Dublin, Ireland | Ireland | 985587563 | Intercom, Inc. |

| Entity Name | Applicable Online Service or Product | Sub-processing Activity | Processing Location(s) | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|-------------------|--------------------------------------|-------------------------|------------------------|--|---------------|-----------------------|-----------------|
| Snowflake, Inc. * | Microsoft Yammer | Data warehousing | United States | 450 Concar Drive San Mateo, CA 94402 USA | United States | 31802369 | Snowflake, Inc. |

3) Third-party organizations that provide contract staff

The following organizations provide contract staff who work in close coordination with Microsoft employees to operate, deliver and maintain the Microsoft Online Services. While doing so, the staff of these organizations may process Customer Data or Personal Data (consisting of pseudonymized personal identifiers) on our behalf. In all such cases the data resides only on Microsoft systems and is subject to Microsoft policies and supervision. Organizations that only process pseudonymous personal data have been identified with an asterisk (*) in the table below.

For more information regarding Microsoft's contract staff personnel locations, visit [Locations of Microsoft Online Services Personnel with Remote Access to Data](#).

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|---------------------------------|--|--------------|-----------------------|----------------------------------|
| Accenture International Limited | 1 Grand Canal Square Dublin 2, Ireland | Ireland | 985015354 | Accenture Public Limited Company |

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|--------------------------------------|---|---------------|-----------------------|-----------------------------|
| Akvelon, Inc. | 3120 139th Avenue SE Ste 100 Bellevue WA 98005-4491 USA | United States | 829720676 | Akvelon, Inc. |
| Allegis Group Holdings, Inc. | 7437 Race Road Hanover, MD 21076- 1112 USA | United States | 121768035 | Allegis Group, Inc. |
| Allyis, Inc. | 10210 NE Points Drive Kirkland WA 98033-7872 USA | United States | 179609185 | Tech Mahindra Limited |
| Apex Systems, LLC * | 4400 Cox Road Glen Allen, VA 23060- 3216 USA | United States | 157674896 | Asgn Incorporated |
| Atos It Solutions and Services, Inc. | 4851 Regent Blvd Irving, TX 75063- 0214 USA | United States | 101188514 | Atos |
| Beyondsoft Consulting, Inc. * | 3025 112th Avenue NE, Suite 200, Bellevue, WA 98004-8002 USA | United States | 32506448 | Beyondsoft Corporation |
| Blueprint Technologies | 505 106th Avenue NE 3rd Floor Bellevue WA 98004-9600 USA | United States | 70678945 | Blueprint Technologies, LLC |
| Csi Interfusion, Inc. | 11808 Northup Way Bellevue WA 98005-1944 USA | United States | 2587864 | Chinasoft International |

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|---------------------------------|---|---------------|-----------------------|--------------------------|
| Dxc Technology Services LLC * | 20408 Bashan Drive Suite 231 Ashburn, VA 20147-5551 USA | United States | 80521853 | Dxc Technology Company |
| E-Search | Bulevar Mihaila Pupina 10Z/IV Beograd, Serbia 11070 | Serbia | 600793038 | E-Search |
| Experis | 29973 Network Place Chicago, IL 60673-1299 USA | United States | 19639852 | Manpower Group |
| Harman Connected Services, Inc. | 636 Ellis Street Mountain View, CA 94043-0650 USA | United States | 47653555 | Samsung Electronics |
| Hcl America, Inc. | 330 Potrero Avenue Sunnyvale, CA 94085-4113 USA | United States | 197298524 | Hcl Technologies Limited |
| Hi-Tech Talents LLC * | 1530 140th Avenue NE Bellevue WA 98005-4574 USA | United States | 67938874 | Hi-Tech Talents LLC |
| Infosys Limited | 5010 148TH Ave NE Ste 100 Redmond, WA, 98052-5127 USA | United States | 109508454 | Infosys Limited |

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|------------------------------------|---|---------------|-----------------------|---|
| Insight Global, Inc. | 4170 Ashford Dunwoody Road Suite 25 Atlanta, GA 30319-1442 USA | United States | 969790281 | Insight Global, Inc. |
| Latentview Analytics Corporation * | 2540 North First Street Suite 108 San Jose, CA 95131-1016 USA | United States | 964739804 | Latentview Analytics Private Limited |
| Launch Consulting | 275 118th Avenue SE Bellevue WA 98005-3538 USA | United States | 17980124 | Direct Apps, Inc. |
| Maq LLC * | 2027 152nd Avenue NE Redmond WA 98052-5501 USA | United States | 6650365 | Maq LLC |
| Matchpoint It Ltd. | 6 Hahoshlim St., P.O.B. 12195 Herzliya Pituach, Israel 46733 | Israel | 533527867 | Matchpoint It Ltd |
| Mindtree Limited | Global Village, RVCE Post, Mysore Road Bangalore, KA 560059 IN | India | 650046436 | Larsen And Toubro Limited |
| Mu Sigma Business Solutions, LLC * | 3400 Dundee Road Suite 160 Northbrook, IL 60062-3400 USA | United States | 796812233 | Mu Sigma, Inc. |
| Pactera Technologies, Inc. | 14980 NE 31ST Way Ste 120 Redmond, WA, 98052-5349 USA | United States | 84526354 | Pactera Technologies, Inc. |

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|--------------------------------|--|---------------|-----------------------|----------------------------|
| Shanghai Wicresoft Co, Ltd. | No.1000, Zixing Road, Wujing Town, Minhang District Shanghai, Shanghai, 200241 China | China | 544851165 | Shanghai Wicresoft Co, Ltd |
| Slalom, LLC | 821 2nd Avenue Suite 1900 Seattle, WA 98104-1526 USA | United States | 809165145 | Slalom Consulting |
| Sonata Software Limited | 1/4, APS Trust Building, Bull Temple Bangalore, India 56004 | India | 808157663 | Sonata Software Limited |
| Tata Consultancy Services Ltd. | 14335 NE 24th Street, Bellevue WA 98007-3737 USA | United States | 54328054 | Tata Consultancy Services |
| Teleion Consulting, LLC * | 1000 Dexter Avenue N. Suite 520 Seattle WA 98109-3581 USA | United States | 19550357 | Teleion Consulting LLC |
| Telus International Ai, Inc. | 2251 S. Decatur Boulevard, Las Vegas NV 89102 USA | United States | 824891477 | Lionbridge Technologies |
| Valorem, LLC | 2101 Broadway Street Suite 11 Kansas City, MO 64108-2167 USA | United States | 962380312 | Valorem Consulting Group |

| Staffing Provider | DnB Registered Address | Headquarters | DnB Registered Number | Parent Company |
|----------------------------------|--|---------------|-----------------------|-----------------------|
| Wipro Limited | Sy. No. 76P-80P Bengaluru, KA 560035 India | India | 650174378 | Wipro Limited |
| Zen3 Infosolutions America, Inc. | 2035 158th Court NE Bellevue, WA 98008-2128 USA | United States | 79528045 | Tech Mahindra Limited |

Microsoft datacenter infrastructure entities

The following Microsoft entities provide the datacenter infrastructure on which the Microsoft Online Services run. The data within datacenters is encrypted, and no personnel within the datacenters are permitted to access it. This is a list of all Microsoft datacenter infrastructure entities; those relevant to your scenario may vary depending on the regions in which you deploy or use your Online Services (when regional selection is available).

For more information on Microsoft datacenters, please see the Azure global infrastructure site: [Global Infrastructure | Microsoft Azure](#)

For more information regarding Microsoft's personnel locations, visit [Locations of Microsoft Online Services Personnel with Remote Access to Data](#).

| Microsoft datacenter infrastructure entity | Country |
|---|-----------|
| Microsoft Datacenter (Australia) Pty Limited | Australia |
| Microsoft Datacenter (Austria) GmbH | Austria |
| Microsoft do Brasil Importação e Comércio de Software e Vídeo Games Ltda. | Brazil |
| 3288212 Nova Scotia Limited | Canada |
| Microsoft Datacenter Chile Limitada | Chile |
| Microsoft (China) Company Limited | China |
| Microsoft 3465 Finland Oy | Finland |
| Microsoft 1985 France S.à r.l. | France |
| Microsoft Deutschland MCIO GmbH | Germany |
| Microsoft Datacenter Holdings (HK) Limited | Hong Kong |
| Microsoft Corporation (India) Private Limited | India |

| Microsoft datacenter infrastructure entity | Country |
|--|----------------------|
| Microsoft Ireland Operations Limited | Ireland |
| Microsoft RL Unlimited Company | |
| Microsoft 4772 Israel Ltd. | Israel |
| Microsoft 4825 Italy S.R.L. | Italy |
| Microsoft Japan Co., Ltd. | Japan |
| Microsoft 5673 Korea Yuhan Chaegim Hoesa | Korea, Republic of |
| Microsoft Payments (Malaysia) Sdn. Bhd. | Malaysia |
| Microsoft Datacenter Netherlands B.V. | Netherlands |
| Microsoft Datacenter Norway AS | Norway |
| Microsoft Poland Operations Sp.z o.o. | Poland |
| Microsoft 7282 Qatar QFZ LLC | Qatar |
| Microsoft Operations Pte Ltd | Singapore |
| Microsoft 1968 South Africa (Pty.) Ltd. | South Africa |
| Microsoft Sweden 1172 AB | Sweden |
| Microsoft MCIO Schweiz GmbH | Switzerland |
| Microsoft Operations Taiwan Limited | Taiwan |
| Microsoft Operations 38224 FZE | United Arab Emirates |
| Microsoft Corporation - Abu Dhabi | |
| MSFT MCIO Limited | United Kingdom |
| Microsoft Corporation | United States |
| Microsoft Operations Puerto Rico, LLC | |

Summary of changes since last disclosure

This is a list of substantive changes since our last disclosure.

| Entity name | Change Description |
|-------------|--|
| Amplitude | No longer used by any Microsoft service. Removed from Ancillary Subprocessors list. |
| AWS | Removed Cloudyn, Citus Cloud, HockeyApp, CycleCloud and Xamarin – discontinued use of AWS. |
| CloudSimple | No longer used by any Microsoft service. Removed from Technology Subprocessors list. |

| Entity name | Change Description |
|----------------------------------|---|
| Bitdefender Srl. | No longer used by any Microsoft service. Removed from Technology Subprocessors list. |
| KarmaHub Inc | No longer used for contract staff. |
| AT&T Inc | Removed from this list as these entities are operating as publicly available electronic communications services in public communication networks processing SMS messages (sent for the purpose of multifactor authentication), according to international telecommunication standards and relevant regulations. |
| CenturyLink, Inc | |
| CLX Communications (f/k/a Sinch) | |
| Infobip Ltd | |
| Nexmo, Inc | |
| TeleSign | |
| Verizon Communications Inc. | |

Helpful Definitions and Related Information

For the most up-to-date definitions, refer to the [Microsoft Products and Services Data Protection Addendum \(DPA\)](#) located on the Microsoft website.

| Term | Description |
|-------------------------------------|---|
| "Subprocessor" | Means other processors used by Microsoft to process Customer Data, Professional Services Data, and Personal Data, as described in Article 28 of the GDPR. |
| "Customer Data" | Means all data, including all text, sound, video, or image files, and software, that are provided to Microsoft by, or on behalf of, Customer through use of the Online Service. Customer Data does not include Professional Services Data. |
| "Professional Services Data" | Means all data, including all text, sound, video, image files or software, that are provided to Microsoft, by or on behalf of a Customer (or that Customer authorizes Microsoft to obtain from a Product) or otherwise obtained or processed by or on behalf of Microsoft through an engagement with Microsoft to obtain Professional Services. To learn more about Professional Services subprocessors, visit Microsoft Commercial Support Subcontractors . |
| "Personal Data" | Means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person. |

| Term | Description |
|-------------------------------------|---|
| "Pseudonymous personal data" | Pseudonymous personal data is limited to pseudonymous identifiers that are generated by Microsoft through the operation of the Online Services. Pseudonymous personal identifiers do not directly identify persons but could theoretically be linked with identifiable individuals when correlated with additional information. |
| Dun & Bradstreet (DnB) | The Dun & Bradstreet Corporation provides commercial insights, commercial data, and analytics for businesses. More information can be found at https://www.dnb.com |

NOTICE: This document is subject to change at any time. Last updated on January 4, 2023.