

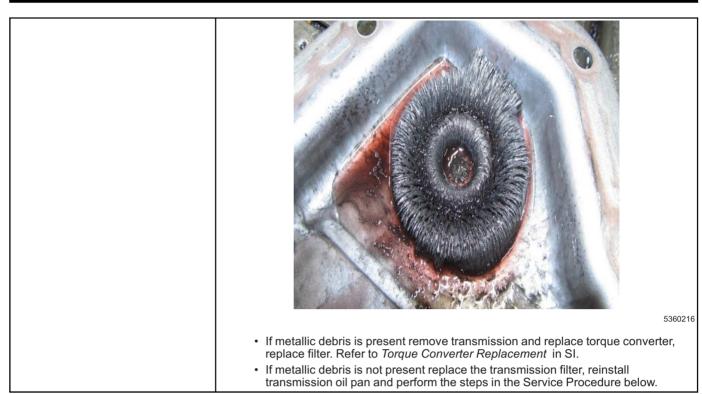
Service Bulletin

TECHNICAL

Brand:	Model:	Model Year:		VIN:		Engino	Tronomiosion
		from	to	from	to	Engine:	Transmission:
Chevrolet	Express	2015	2020				
	Suburban						
	Silverado		2018				
	Silverado LD	2019	2019				
	Silverado 2500/3500						
	Silverado 1500 (New Model)	2019	2020				
	Tahoe	2015					MYC, MYD
GMC	Savana	2015	2020				
	Sierra		2018				
	Sierra Limited	2019	2019				
	Sierra 2500/3500						
	Sierra 1500 (New Model)	2019	2020				
	Yukon	2015	2020				

Subject: Shudder/Surging While Driving

Involved Region or Country	North America, Russia, Middle East, Israel, Palestine, Chile, Columbia, Ecuador, Paraguay, Peru and Thailand.
Condition	Some customers may comment that a surging condition is felt when driving. Some technicians may find during diagnosis or performing PIP5504F, may identify the surging as a torque converter shudder.
Cause	This condition may be caused by additives in the transmission fluid may have been depleted during vehicle operation. – Some of these additives assisted with regulating a consistent slip rate of the clutches.
Correction	 Raise the vehicle. Remove the transmission pan.



Service Procedure

- From the DT-52263 Transmission Fluid Exchange Kit, remove cooler lines and install DT-52263-1 Block Assembly.
- 2. Put drain hose into GE-47716-2 Graduated Bucket.
- 3. Lower the vehicle.
- 4. Through dipstick tube add 6 quarts of DEX6 transmission fluid.
- 5. Start the engine and run 4 quarts into GE-47716-2 Graduated Bucket, then shut vehicle off.
- 6. Add 4 quarts Dex6 through dipstick tube.
- 7. Start the engine and run 4 quarts into GE-47716-2 Graduated Bucket, then shut vehicle off (dump fluid out of bucket as necessary).
- 8. Add 4 quarts Dex6 through dipstick tube.
- 9. Raise the vehicle, remove the block assembly and reinstall the cooler lines.
- 10. Lower the vehicle.
- 11. Add correct amount of DEX6 transmission fluid (approx. 4 quarts) to the system.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	Drum, 55 Gallon (U.S.)	19421241	
N/A	Drum, 208 Liter (Canada)	88861754	
N/A	3 - 4.73 Liter Containers (Canada)	19420143	Refer to EPC
N/A	6 - 1 Liter Containers (Canada)	19420142	
N/A	1 Qt (U.S.)	19421240	
N/A	Kit, Filter	24236933	

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time	
8481018*	Automatic Transmission Fluid, Fluid Pan and/or Filter Replacement	1.8 hr	
*This is a unique Labor Operation for Bulletin use only.			

Version	5	
Modified	Release July 06, 2020 Revised July 20, 2020 - Update Parts Information Section. Revised September 08, 2020 - Removed the 1 gallon p/n 88865765 from the Parts Information section. Revised October 15, 2020 - Added 2020 to Model Year. Revised November 19, 2020 - Added Tahoe to Models section, changed 2 part #'s and added regions.	

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the



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