

Sprint Discount Program Frequently asked questions

Sprint is pleased to offer monthly service discounts to eligible employees and retirees of Boeing companies. Below are answers to frequently asked questions:

Q: How do I order a Sprint phone or data device using my Boeing employee discount?

A: You can order online at sprint.com/boeing or call 866-869-6686 toll-free.

Q: How do I add the Sprint monthly service discount to my account?

A: It depends on whether or not you have a Boeing employee email address:

Employees with a Boeing company email address:

- 1. Visit <u>sprint.com/verify</u> to confirm your discount eligibility online.
- 2. Follow the on-screen instructions to submit your request.

Eligible participants without a Boeing company email address:

- 1. Print the Eligibility Verification Form for Boeing Employees & Retirees on page 2 of this document.
- 2. Print your Boeing Discount Program Point of Purchase Card.
- 3. Complete and sign the form as instructed.
- 4. Fax or email the form as instructed.

Q: Can I visit my local Sprint store and receive the Boeing employee discount?

A: Yes. A retail consultant can add the Boeing discount to your account but you still <u>must</u> verify your eligibility online, by fax or through email within 14 days of service activation or new discount application. To find a Sprint store near you, visit <u>sprintstorelocator.com</u>.

Q: What is a Boeing corporate ID?

A: It's a discount code Sprint uses for Boeing employees and retirees. The NABOE_ZZZ code is prepopulated on the form on page 2.

Q: What do I do if I have questions about my eligibility for a discount?

A: You can easily obtain support online at <u>sprint.com/boeing</u> or by calling 866-869-6686.

Q: Who do I ask if I have a Sprint billing or other customer service question?

A: Visit <u>sprint.com/contactus</u> to email or chat with an account specialist or call *2 from your Sprint phone.

Sprint Discount Program Eligibility Verification Form for Boeing Employees & Retirees



To lock in your Boeing discount, <u>you must</u> verify your eligibility online, by fax or through email within 14 days of service activation or new discount application.

Employees with a Boeing company email address:

- 1. Visit sprint.com/verify and follow the simple instructions to submit your request. You will receive an email confirmation.
- 2. Follow instructions in the confirmation email to complete your registration. There is no need to fill out this form.

Eligible participants without a Boeing company email address:

- 5. Log on to your Boeing Discount Program site and locate the Sprint Discount offer.
- 6. Print this Eligibility Verification Form.
- Print your Boeing Discount Program Point of Purchase Card. *Note:* This card, along with a photo ID (Driver's License), is required for verification purposes. Do <u>not</u> copy your Boeing Badge.
- 8. Fill out the Account Information section below.
- 9. Accept the Sprint Discount Program offer by checking the two-year Agreement box and signing and dating the form.

Note: Current customers only; new customers with a new-line activation and two-year a Agreement have met this requirement.

10. Fax or email the completed form, your photo ID and Boeing Discount Program Point of Purchase Card to the Sprint Corporate Accounts Department at: Fax: 1-877-687-8211 (toll free) Email: NVP-EmpVerification@sprint.com

Once your eligibility is confirmed, usually within 3 business days, you'll receive a confirmation email. If the processing agent has questions, you may be contacted at the wireless number you provide below. The discount will be applied in 1 to 2 bill cycles. Please direct questions about your Sprint discount eligibility online at www.sprint.com/boeing or call 866-869-6686. Sprint is unable to issue retroactive credits.

Account Information - Required fields*		
Sprint wireless number:*	Sprint account number:*	
Account holder name:*		
Employer name:	Boeing Corporate ID: NABOE_ZZZ	
Personal email address:		
	Your email will be used to verify your information in our records and to communicate with you regarding this discount eligibility request.	
Daytime phone number:*	State of residence:*	

Service Agreement

Enrollment in the Sprint Discount Program is subject to:

- Sprint Terms and Conditions of service. Please visit www.sprint.com/termsandconditions for complete details.
- Continued verification under your employer's Agreement with Sprint.
- A new two-year Agreement (for current customers only; new customers on a new term have satisfied this requirement).

Term and early termination: By accepting this Sprint Discount Program offer, you agree to a new two-year term effective immediately. Except for eligible deactivations under our return policy, you agree to pay up to \$350/line early termination fee (ETF) for advanced devices and up to \$200 ETF/line for other devices (no ETF for Agreements cancelled in compliance with Sprint's Return Policy), in addition to other charges that may have accrued. Agreements are subject to the Sprint prorated ETF policy (e.g., \$200 through month 5 of term, decreasing \$10 per month until \$50 minimum applies to remaining term; visit sprint.com/ETF for more detail). Discounts apply to eligible monthly recurring charges. Individuals will be provided a 30-day notice prior to the effective date of any change.

Yes, I acknowledge that I have read, understand and agree to the Terms and Conditions of my new service Agreement, including the term commitment of two years (effective immediately) and that an early termination fee of up to \$350/line for advanced devices and up to \$200 ETF/line for other devices (no ETF for Agreements cancelled in compliance with Sprint's Return Policy).

Signature:*

Date:*

Subject to credit approval, activation and early termination fees. Discount available only to eligible employees of the company or organization participating in the discount program (requires ongoing verification). Discounts are available upon request for select plans (monthly service charges only). No discounts apply to secondary lines, Add-A-Phone lines or add-ons \$29.99 or less. Sprint reserves the right to modify, extend or cancel offers at any time. Coverage not available everywhere. Other restrictions apply. See sprint.com for details. ©2012 Sprint. All rights reserved. Sprint and the logo are trademarks of Sprint. Other marks are the property of their respective owners.

