



ORANGE COUNTY DEVELOPMENT BOARD
1300 S. GRAND AVENUE, BLDG. B, 3RD FLOOR
SANTA ANA, CA 92705-4407
PHONE: (714) 480-6500

Orange County Development Board
Service Delivery and Performance Committee

July 13, 2017
1:00 P.M.

Orange County One-Stop Center
Garden Grove Conference Room (2nd Floor)
7077 Oranewood Ave.
Garden Grove, CA 92841

**NOTE: LOCATION
& STARTING TIME**

AGENDA

CALL TO ORDER

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

PUBLIC PARTICIPATION

Members of the public may address the Service Delivery and Performance Committee on items listed within this agenda so long as the subject matter is within the jurisdiction of the Committee.

- 1. MINUTES** **ACTION**
The minutes of the April 13, 2017 Service Delivery and Performance Committee meeting will be presented for review and approval.
- 2. WIOA ONE-STOP OPERATOR & CAREER SERVICES REQUEST FOR PROPOSALS FRAMEWORK** **ACTION**
The WIOA One-Stop Operator & Career Services Request for Proposals (RFP) Framework will be presented.
- 3. ANAHEIM / OC JOB FAIR** **INFORMATION**
Anaheim / OC Job Fair update will be provided.
- 4. WIOA PERFORMANCE REPORTS** **INFORMATION**
Staff will present the WIOA Performance Reports for all programs for the period ending May 31, 2017.

5. PROGRAM FUNDING EXPENDITURE REPORTS **INFORMATION**
Staff will present the Expenditure Reports for all programs for the period ending June 30, 2017.

6. UPDATE ON THE ONE-STOP CENTER SYSTEM **INFORMATION**
One-Stop Center System staff will provide an update.

ADJOURNMENT

If you need special assistance to participate in this meeting, call (714) 480-6500 or the TDD at (714) 834-7163. Please call 48 hours in advance to allow the County to make reasonable arrangements to ensure accessibility to this meeting. (28 CFR 35.102-35.104 American Disabilities Act Title II).

Supporting documentation is available for review in the Orange County Development Board Administrative Office located 1300 S. Grand Avenue, Bldg. B, 3rd Floor, Santa Ana, CA 92705. 8:00 am - 5:00 pm, Monday-Friday. The agenda is available online at: www.ocboard.org

Item #1 – ACTION

**Minutes
Recommendation Summary
July 13, 2017**

**Orange County Development Board
Service Delivery & Performance Committee**

**April 13, 2017
1:00 P.M.**

**Orange County One-Stop Center
Garden Grove Conference Room (2nd Floor)
7077 Oranewood Ave.**

MINUTES

Present:

Rob Claudio
Alireza Jazayeri
John Luker
Barbara Mason
Kay Kirchner
Alan Woo
Janelle Cranch

Guests:

Lisa Newcomb
Al Rodriguez
David Baquerizo
Katlin Choi
Michelle Foster
Kimberly May
John Gutierrez
Nina Reyes
Mary Dang
Felicia Flournoz
Shawna Wright

CALL TO ORDER

Barbara Mason called the meeting to order 1:04 p.m.

1. MINUTES

ACTION

The minutes of the February 9, 2017 Service Delivery and Performance Committee meeting were presented for review and approval.

John Luker motioned to approve. Alan Woo seconded. Janelle Cranch abstained. Motion passed.

2. WIOA PERFORMANCE REPORTS

INFORMATION

Staff presented the WIOA Performance Reports for all programs for the period ending February 28, 2017.

3. PROGRAM FUNDING EXPENDITURE REPORTS INFORMATION
Staff presented the Expenditure Reports for all programs for the period ending February 28, 2017.

4. UPDATE ON THE ONE-STOP CENTER SYSTEM INFORMATION
Staff provided an update on the One-Stop Center System.

5. ONE-STOP CENTER SYSTEM FUNDING RECOMMENDATIONS ACTION
One-Stop Center System funding recommendations for Program Year 2017-18 were presented for review and approval.

Kay Kirchner motioned to approve. Rob Claudio seconded. Motion passed.

6. YOUNG ADULT SERVICES FUNDING RECOMMENDATIONS ACTION
Young Adult Services funding recommendations for Program Year 2017-18 were presented for review and approval.

Rob Claudio motioned to approve. Kay Kirchner seconded. Motion passed.

7. WORKFORCE SERVICES FUNDING RECOMMENDATIONS PY 2017-18 ACTION
Workforce Services funding recommendations for Program Year 2017-18 were presented for review and approval.

Alan Woo motioned to approve. John Luker seconded. Motion passed.

The meeting adjourned at 2:08 pm.

Item #2– ACTION

WIOA ONE-STOP OPERATOR & CAREER SERVICES REQUEST FOR PROPOSALS FRAMEWORK Recommendation Summary July 13, 2017

BACKGROUND:

The Comprehensive/Satellite One-Stop Centers and Business Services Request for Proposals (RFP) was issued on December 4, 2012. Initial funding was awarded for FY 2013-2014 with provisions for four (4) additional one year renewals.

The Workforce Innovation and Opportunity Act (WIOA) was signed into law on July 22, 2014 with implementation to begin on July 1, 2015. WIOA has brought many changes and improvements to the Workforce Development System. Accordingly, the Orange County Development Board (OCDB) will issue a new RFP that will be in alignment with WIOA objectives and will be designed to help workers, including those with barriers to employment, access employment, job-driven training, and supportive services; streamline service delivery; align programs to assure coordination, use, and integration of all available resources; and improve services to employers. A thoughtful analysis of all service delivery options will ensure the system is responsive to local customer needs while maintaining consistency with the OCDB's local and regional strategic plans.

The WIOA RFP will actually be comprised of two (2) RFPs – one will be for the procurement of the One-Stop Operator and another will be for the procurement of Career Services. The RFP development process includes six (6) policy issues that will build the framework for the RFP. The background/analysis of each policy issue is presented along with the staff recommendations as well as the rationale for the recommendations.

The Confidentiality Agreement precludes any interested proposer from engaging in ex parte conversations about their proposal with OCDB members in an attempt to influence the process. Limiting access of the proposers to OCDB members during the process will ensure the fairness of the process. The “Confidentiality Agreement” that will be used throughout the duration of this procurement process is attached.

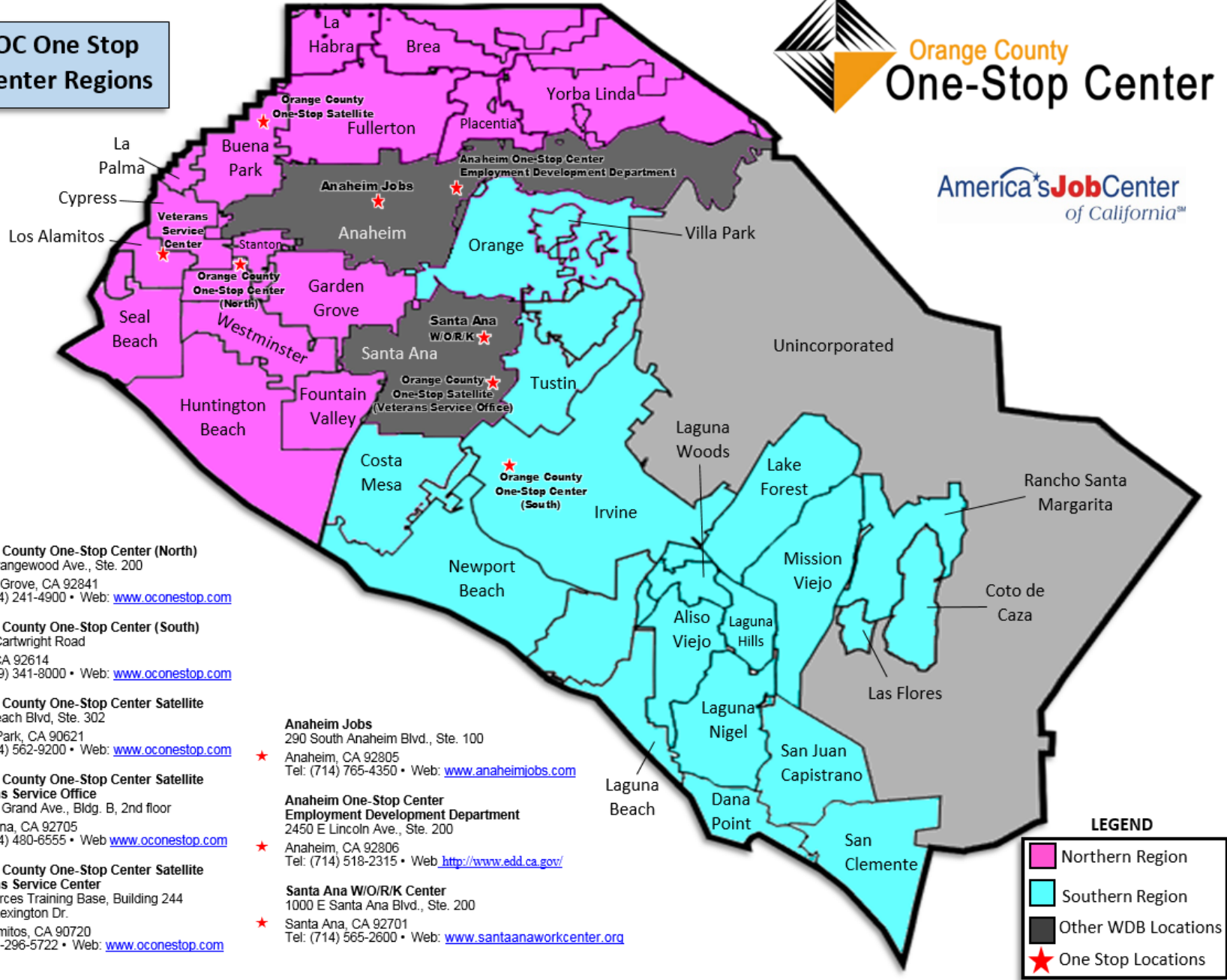
RECOMMENDATION(S):

Direct staff to continue development of the RFP.

ATTACHMENT(S):

One-Stop System Map
Summary of One-Stop Operator and Career Services RFP Policy Issues
One-Stop Operator and Career Services Policy Issue Detail
Confidentiality Agreement
RFP Timeline

OC One Stop Center Regions



- ★ **Orange County One-Stop Center (North)**
7077 Orangewood Ave., Ste. 200
Garden Grove, CA 92841
Tel: (714) 241-4900 • Web: www.oconestop.com
- ★ **Orange County One-Stop Center (South)**
17891 Cartwright Road
Irvine, CA 92614
Tel: (949) 341-8000 • Web: www.oconestop.com
- ★ **Orange County One-Stop Center Satellite**
6281 Beach Blvd, Ste. 302
Buena Park, CA 90621
Tel: (714) 562-9200 • Web: www.oconestop.com
- ★ **Orange County One-Stop Center Satellite Veterans Service Office**
1300 S. Grand Ave., Bldg. B, 2nd floor
Santa Ana, CA 92705
Tel: (714) 480-6555 • Web: www.oconestop.com
- ★ **Orange County One-Stop Center Satellite Veterans Service Center**
Joint Forces Training Base, Building 244
11200 Lexington Dr.
Los Alamitos, CA 90720
Tel: 562-296-5722 • Web: www.oconestop.com

- ★ **Anaheim Jobs**
290 South Anaheim Blvd., Ste. 100
Anaheim, CA 92805
Tel: (714) 765-4350 • Web: www.anaheimjobs.com
- ★ **Anaheim One-Stop Center Employment Development Department**
2450 E Lincoln Ave., Ste. 200
Anaheim, CA 92806
Tel: (714) 518-2315 • Web: <http://www.edd.ca.gov/>
- ★ **Santa Ana W/O/R/K Center**
1000 E Santa Ana Blvd., Ste. 200
Santa Ana, CA 92701
Tel: (714) 565-2600 • Web: www.santaanaworkcenter.org

**SUMMARY OF ONE-STOP OPERATOR AND CAREER SERVICES
RFP POLICY ISSUES**

- #1** **ONE-STOP SYSTEM STRUCTURE:** *Pages 8-12*
- #2** **SYSTEM LEVERAGING:** *Pages 13-14*
- #3** **BUDGETARY AND FISCAL CONTROLS:** *Page 15*
- #4** **COUNTY-WIDE REGIONAL ONE-STOP OPERATOR:** *Pages 16-17*
- #5** **ONE-STOP OPERATOR OR CAREER SERVICES PROVIDER:** *Page 18*
- #6** **AVAILABLE FUNDING:** *Page 19*

POLICY ISSUE DETAIL

#1 ONE-STOP SYSTEM STRUCTURE

BACKGROUND/ANALYSIS:

The current RFP issued in 2012 maintained funding for Comprehensive Centers in Irvine and Westminster/Garden Grove. Affiliate sites have been in Buena Park and San Juan Capistrano (SJC); SJC subsequently closed due to low traffic. In addition, a Veterans Service Center is located at the Joint Forces Training Base (JFTB) in Los Alamitos. Business Services have been provided in Irvine, Westminster and Buena Park.

#1a MAINTAIN TWO COMPREHENSIVE ONE-STOP CENTERS

Should we maintain both the Irvine and Garden Grove One-Stops?

Should we downsize our current amount of occupied square footage?

The Workforce Innovation and Opportunity Act (WIOA) states the One-Stop delivery system must include *at least one comprehensive physical center* in each local workforce area that must provide the basic and individualized services specified in (20 CFR Part 652), §662.100.

A Comprehensive Center must provide a full array of employment and training related services for workers, young adults and businesses. These locations include (but are not limited to) the mandatory WIOA partners as outlined in (20 CFR Part 652), §662.200.

Affiliate (Satellite) operations provide limited employment and training related services for workers, young adults, and businesses. These locations do not include all the mandatory WIOA partners but must provide access to other programs and activities carried out by the One-Stop partners. A network of One-Stop partners may be linked physically or electronically.

In recognition of continued reductions in funding from the Federal and State government, limited funding must be used to provide less infrastructure and more direct services. The economic benefits gained through decreased infrastructure can be significant as large facilities become more and more expensive to operate. The services that are required to be provided may be offered through Affiliate locations that are more cost efficient.

Operating two 20,000+ square foot Comprehensive One-Stop Centers is expensive. The average annual operating cost for Irvine and Garden Grove is \$890,000 and \$570,000, respectively. Current leases are for seven years and they both expire in 2023 with the earliest termination date in 2021. That said, it is critical that additional revenue be generated with paying partners or by sub-leasing a portion of the building(s). Dollars saved on facilities would be re-allocated to staffing and direct client services.

Maintain the two current Comprehensive Centers and provide geographic coverage for all of Orange County through Affiliate locations and/or virtual technologies

Pro

Better access to services for the residents of Orange County

With additional partners, move money from infrastructure to participant services

Position the OCDB to utilize technology to implement services through virtual One-Stops

Provides additional time to locate other alternatives

RFP shall require proposers to describe how they plan to geographically and demographically serve their proposed regions in the most cost effective manner.

Con

Leases may not be terminated prior to Month 60.

Lease termination/re-negotiation of current leases will have associated costs and penalties

Relocation of partners to new location will be challenging

Change/transition will impact services (at least temporarily)

#1b SINGULAR PROVIDER FOR COMPREHENSIVE CAREER SERVICES

If two comprehensive Centers are funded – should we permit one provider to be awarded for both Regions?

The WIOA states that the One-Stop delivery system must include *at least one comprehensive physical center* in each local workforce area. A Comprehensive Center must provide a full array of employment and training related services for workers and businesses. These locations include (but are not limited to) the mandatory partners as identified in the Act.

One-Stop Center Career Services Providers will be chosen by an open, competitive procurement process that ensures there are no presumptive deliverers of service. Through the RFP, the OCDB will encourage the participation of both public and private organizations that may or may not be part of the currently funded workforce investment system. New organizations will be welcomed, as will innovative concepts on service delivery mechanisms, organizational arrangements and staffing patterns.

Prohibit a Single Provider from providing Career Services in more than one Comprehensive Center

Pro

Promotion of best practices

Better equity and distribution of funding

Capacity for expansion to include other funding streams and programs is not solely dependent on a single Provider

Innovations on implementation of new and better systems, services and policies may be enhanced with multiple Providers

System-wide performance will not be solely dependent on one Provider

Con

Greater chance of inconsistencies between services and policies

#1c AFFILIATE SITES

Can a single entity provide career services in more than one Affiliate location?

One of the fundamental WIOA principles is to give customers universal access to services. Any individual has access to the One-Stop system and to core employment-related services without any residency requirements. Customers can choose to access services at any One-Stop Center of their choice. Affiliate sites should be strategically established to help ensure participants within the service delivery area have access to services.

The OCDB has developed the following criteria for an Affiliate site:

- Access to public transportation near or on a major thoroughfare;
- Adequate free parking;
- Available Technology Connections;
- Disabled access;
- Geographic location;
- Overall cost;
- Safety; and
- Partner co-location.

Unlike the Comprehensive Centers, Affiliate operations provide limited employment and training related services for workers and businesses. These locations do not include all the mandatory partners but must provide access to other programs and activities carried out by the One-Stop partners. A network of One-Stop partners may be linked physically or electronically.

A Proposer may bid on one or two Affiliate sites to cover the far Northern and Southern Regions of the County

Pro

Better access to services for the residents of Orange County

Encourages a larger applicant pool

Promotion of diversified programming and partnerships

Stimulates healthy competition among providers

Con

Risk of not securing a bidder for each region

#1d BUSINESS SERVICES

Based on limited funding, should the entity that provides the One-Stop Career Services also provide Business Services?

Background/Analysis:

Workforce services that are provided to the business community include assistance with matching candidates with current openings, coordination of applicant screening, recruitment and placement activities for workers affected by downsizing, massive layoffs or plant closures. Business education on an array of workforce/economic development issues including information on growing and emerging industries and occupations.

Over the past ten years, the OCDB has operated Business Services as a separate contract as well as through an integrated model with the same entity providing both Job Seeker and Business Services. Due to the continued reduction in WIOA funding, consideration of the integration of services may be the most efficient use of available funds.

Integration of One Stop Career Services and Business Services

Pro

Fiscally responsible due to the continued decrease in funding levels.

Less administrative costs and potential for less program overhead.

Removes possibility of inconsistencies between providers.

One organization may have more effective coordination of service.

Synergistic development of new programs.

Con

Risk having reduction in service levels.

Difficulty integrating two sets of policies and procedures designed to serve different clientele.

Integration may limit the ability to take on new projects as they are developed

The economic benefits gained through integration are greater than that which could be maintained with a separate system structure. The current model of integration with Job Seeker services should be maintained under the new RFP. Additionally, the RFP should require proposers to describe how they plan to geographically and demographically serve their proposed regions.

#2 SYSTEM LEVERAGING

Should we mandate leveraging of system resources?

- Cash match – if so, what percentage?
- In-kind contributions – if so, what percentage?

What should be the fiscal responsibility of the co-located partners (both mandated and non-mandated)?

Should bringing in non-mandated partners be part of the evaluation criteria?

BACKGROUND/ANALYSIS:

The WIOA improves access to comprehensive services by encouraging robust partnerships to be part of the One-Stop delivery system. These partners may include local employers and community-based, faith-based, and/or non-profit organizations as well as employment, education, and training programs provided by public libraries or in the private sector. Bidders will be encouraged to bring additional resources into the One-Stop System that will supplement WIOA formula funding. Options for developing resources must also be explored that will support the overall capacity of the One-Stop System and will ensure the OCDB can endeavor to meet the ongoing workforce and economic development needs of Orange County.

This procurement process presents a unique opportunity to mandate that additional resources be brought into the One-Stop System that will supplement WIOA formula funding. Options may include but are not limited to:

1. Mandating that proposers identify cash or in-kind match resources they will bring into the System, if awarded;
2. Specifying a minimum cash or in-kind resource threshold in order to submit an application under this RFP;
3. Rewarding higher cash match attainment through the evaluation process;
4. Requiring that all co-located One-Stop partners, both WIOA mandated and non-mandated, contribute a cash or an in-kind match for the overall operation of the Center(s) through signing a “Memorandum of Understanding” (MOU);
5. Requiring proposers to provide letters of commitment from any partners to identify how they will contribute to the operations of the System; and
6. Requiring proposers to implement and comply with any revenue direction from the OCDB or OCDB staff, which may include but are not limited to:
 - Leveraging existing resources
 - Obtaining corporate sponsorships
 - Complying with an OCDB “Fee-for-Services” policy, if initiated
 - Pursuing grant funds to develop and enhance One-Stop System services, activities and strategies.

Encourage Cash and/or In-kind Services as System Leveraging

Pro

Increased development of private sector resources will help sustain and expand the One-Stop System.

Increased fiscal capacity of the One-Stop System to deal with funding cuts by other resource options.

Targeted grant development will help achieve system-wide strategic objectives.

New levels of partnership can be demonstrated with increased resources from partners.

Con

Resource development may pull staff away from client services.

Potential for receiving special funding that places additional performance burdens on the One-Stop System.

The continued decrease of federal WIOA formula fund allocations results in an increased pressure to aggressively seek additional funding to buoy the One-Stop System. Funding diversification, system-wide leveraging and exploring other funding options will help to balance and strengthen the overall One-Stop System funding portfolio to weather current and future funding forecasts.

#3 BUDGETARY AND FISCAL CONTROLS

BACKGROUND/ANALYSIS:

Through this RFP, the OCDB encourages the participation of both public and private organizations, both small and large, that may or may not be part of the currently funded workforce development system.

Although different agencies have different organizational structures, staffing patterns, salary ranges, benefit packages and personnel policies, establishing some guidelines and limitations can ensure that funding, to the greatest extent possible, will be used to maximize the provision of direct client services.

Include fiscal controls to contain profit and non-participant costs

Pro

Better cost efficiency

In line with current economic constraints

Directs more funds to client services as allocations are reduced

Creates a more even playing field between for-profit and non-profit providers

Consistent with County Policy

Con

May reduce the pool of responses. Some proposers may choose not to apply

Some proposers may consider controls are too prescriptive

Consistent with the expected trend of diminishing federal workforce dollars, it is prudent to establish an overlay of budgetary and fiscal controls to contain profit and non-participant costs.

#4 COUNTY-WIDE REGIONAL ONE-STOP OPERATOR

Should Anaheim and Santa Ana be included in a joint procurement for a Regional One-Stop Operator?

BACKGROUND/ANALYSIS:

The Workforce Innovation and Opportunity Act (WIOA) of 2014 Section 106 includes a requirement that the Governor identify planning regions in the state to align workforce development activities and resources with larger regional economic development areas and available resources to provide coordinated and efficient services to job seekers and employers. The State of California identified Orange County as a Regional Planning Unit.

The region's leadership includes the Orange County Development Board (OCDB), the City of Anaheim and the City of Santa Ana. The Orange County Development Board acts as the lead for the region and works with the City of Anaheim and the City of Santa Ana to strategically identify regional goals and align public systems to meet and exceed those goals.

The Orange County Regional Plan (OC Regional Plan) identifies regional coordination and alignment strategies to increase collaboration and alignment between the Anaheim and Santa Ana Workforce Development Boards and the Orange County Development Board, currently serving the greater part of the county's residents and businesses in all cities and unincorporated areas of Orange County. Each local board signed a Cooperative Service Agreement whereby they agreed to and confirmed the commitment to the Orange County Regional Plan and efforts therein to the pursuit of fully leveraged and efficient publicly funded support for job seekers, training, skills development, residents and businesses to grow and strengthen the Orange County Region's workforce and economy. The Orange County Board of Supervisors approved the OC Regional Plan on May 23, 2017.

One of the objectives of the Regional Plan is the coordination and alignment of One-Stop services. One-stop services are provided across the region through America's Job Center of California (AJCC). There are four AJCCs within the OC Region: (1) Anaheim; (2) Garden Grove; (3) Irvine; and (4) Santa Ana. These four AJCC locations are the core of Orange County's workforce system.

WIOA requires that local boards select their AJCC Operator through a competitive process at least once every four years. As part of the competitive process, local boards are required to clearly articulate the expected roles and responsibilities of the AJCC Operator. All AJCC Operators must be in place and operating in the AJCCs no later than July 1, 2017. The Operator for OCDB was procured through the current Request for Proposal (RFP) and is valid through FY 2017/18. The Anaheim and Santa Ana Workforce Boards do not have a procured Operator and, to be in compliance with the WIOA, the State has approved the use of OCDB's procured Operator through FY 2017/18.

A new procurement for One-Stop Operator will be released as part of this RFP for implementation in FY 2018/19. 20 CFR 678.620 delineates the roles that a One-Stop Operator must perform at a minimum and limits certain functions that must be maintained at the local board level. Specifically, the One-Stop Operator must coordinate the service

delivery of required partners and service providers. The Operator is responsible for the cohesive way in which the partners interact with one another and how those services are presented to the job seeker in a tactical way. Selecting one Operator for the three local boards in the Orange County Planning Unit will help align, coordinate and integrate programs and services across the region.

The OCDB will act as the lead entity on behalf of the Santa Ana and Anaheim Workforce Development Boards.

Allow for the procurement of a Regional One-Stop Operator to include all of Orange County

Pro

In alignment with WIOA intent
Builds upon existing coordination
OC is a unique region with distinction from neighboring areas

May provide One-Stop Career Services procurement opportunities for Santa Ana and Anaheim in compliance with WIOA.

Con

Specific funding may not be available for services

#5 ONE-STOP OPERATOR OR CAREER SERVICES PROVIDER

Should a proposer be able to be the One-Stop Operator and be the provider of Career Services?

BACKGROUND/ANALYSIS:

WIOA specifies that entities performing multiple functions in a local area must demonstrate internal controls and prevent conflict of interest. This provision requires a written agreement with the Local Board and the Chief Elected Official (CEO) when a single entity operates in more than one of the following roles: local fiscal agent, local Board staff, one-stop operator, or direct provider of career services or training services. It goes on to clarify how the organization will carry out its responsibilities while demonstrating compliance with WIOA and corresponding regulations, and the State's conflict of interest policy. While it may be appropriate in some instances for a single organization to fulfill multiple roles, a written agreement between the Local Board, CEO, and the organization fulfilling multiple roles is the best method to limit conflict of interest or the appearance of conflict of interest, minimize fiscal risk, and develop appropriate firewalls within a single entity performing multiple functions.

Allow for the proposer to only be awarded the One-Stop Operator OR the Career Services Provider – but NOT both

Pro

Clear separation of duties
Better to have an independent entity coordinate service delivery coordination
Can focus on compliance and administration while letting the provider(s) deliver services
May provide One-Stop Career Services procurement opportunities for Santa Ana and Anaheim in compliance with WIOA.

Con

May be difficult to get required approvals from Board and CEO

#6 AVAILABLE FUNDING

How much funding is anticipated to be available under this RFP?

BACKGROUND/ANALYSIS:

The OCDB currently funds two comprehensive One-Stop Centers that are geographically placed in the northern and southern regions to serve the Orange County Development Area. The One-Stop Centers are the conduit through which all WIOA Title I adult and dislocated worker services are provided. The WIOA mandates that at least one Comprehensive, full-service center is located within each workforce development area. A Comprehensive Center must include all the WIOA mandated partners. The law also allows for Affiliate and/or other locations that specialize in services for targeted populations. Business Services must also be provided through the One-Stop delivery system.

The current budget realities on national and state levels have impacted the availability of funding for One-Stop Centers. In years past, the OCDB has been able to leverage additional funding streams into the existing One-Stop System, which has maximized existing resources. However, most recently, there has been a decline in both formula and discretionary grants. Nationally, there continues to be a decrease in federal WIOA allocations and the availability to obtain additional funding streams to support the One-Stop System.

Funding recommendations for FY 2017-18 were approved by the Service Delivery and Performance Committee, Executive Committee, and the OCDB on April 13, 2017, April 21, 2017 and April 26, 2017, respectively. Funding for FY 2017-18 was approximately 10% and 4% less in Dislocated Worker and Adult funding streams, respectively. A total of \$4,135,409 was allocated for WIOA funding (Adult, Dislocated Worker and Rapid Response) and a total of \$3,276,883 was allocated for special programs. It is not anticipated that additional formula funding will be available after the closeout of FY 2016-17. Funding for FY 2018-19 is expected to decrease, perhaps significantly.

The table below summarizes the actual funding that was received by the OCDB over the past six years:

WIA/WIOA Allocations

	FY2012-13	FY2013-14	FY2014-15	FY2015-16	FY2016-17	FY2017-18*
Adult	\$4,292,718	\$3,961,850	\$3,490,487	\$3,291,618	\$3,057,233	\$2,941,413
Dislocated Worker	\$5,828,669	\$5,332,804	\$4,797,828	\$4,872,432	\$4,637,444	\$4,190,011
Rapid Response	\$684,012	\$729,126	\$574,781	\$660,603	\$989,949	\$900,000
Total	\$10,805,399	\$10,023,780	\$8,863,096	\$8,824,653	\$8,684,626	\$8,031,424

**FY2017-18 are preliminary numbers*

CONTRACT DEVELOPMENT & MANAGEMENT

CONFIDENTIALITY AGREEMENT

FY 2018-19

WORKFORCE INNOVATION and OPPORTUNITY ACT (WIOA)

ONE-STOP OPERATOR AND CAREER SERVICES

RFP PROCESS

It is understood and agreed to that the below identified discloser of confidential information may provide certain information that is and must be kept confidential until formally advised of award. To ensure the protection of such information and to preserve any confidentiality necessary, it is agreed that:

1. The Confidential Information to be disclosed can be described as and includes: Invention description(s), technical and business information relating to proprietary ideas and inventions, ideas, patentable ideas, trade secrets, drawings and/or illustrations, patent searches, existing and/or contemplated products and services, research and development, production, costs, profit and margin information, finances and financial projections, customers, clients, marketing, and current or future business plans and models, regardless of whether such information is designated as "Confidential Information" at the time of its disclosure.
2. The Recipient agrees not to disclose the confidential information obtained from the discloser to anyone unless required to do so by law.
3. This Agreement states the entire agreement between the parties concerning the disclosure of Confidential Information. Any addition or modification to this Agreement must be made in writing and signed by the parties.

WHEREFORE, the parties acknowledge that they have read and understand this Agreement and voluntarily accept the duties and obligations set forth herein.

Recipient of Confidential Information

Discloser of Confidential Information

Name (Print or Type)

Name (Print or Type)



ONE-STOP OPERATOR AND CAREER SERVICES REQUEST FOR PROPOSALS (RFP) TIMELINE

The One-Stop delivery system is a system under which entities responsible for administering separate workforce investment, educational, and other human resource programs and funding streams collaborate to create a seamless system of service delivery that will enhance access to the programs' services and improve long-term employment outcomes for individuals receiving assistance. The One-Stop system is designed to enhance access to services and improve outcomes for individuals seeking assistance. The Workforce Innovation and Opportunity Act (WIOA) states that the One-Stop Operator is to be designated through a competitive procurement process.

The WIOA states the One-Stop delivery system must include at least one comprehensive physical center in each local area that must provide the basic and individualized services specified in WIOA Section 134(c)(2), and must provide access to other programs and activities carried out by the One-Stop partners.

The most recent One-Stop RFP was released on December 4, 2012. Awarded contracts were for an initial one year period, renewable for four successive one-year terms. Since the final year of our present contracts expires on June 30, 2018, we must initiate a new procurement for the delivery of workforce services.

The One-Stop RFP process will include the following steps:

1. The RFP will be released on or about October 23, 2017. A notice of the release of the RFP will be published in the Orange County Register. Notices will also be emailed to all organizations in our RFP database.
2. On December 19, 2017, the proposals will be due and will be checked for responsiveness by OCDB staff.
3. Prior to the closing of the RFP, an Evaluation Team will be identified.
4. Evaluation Team members will be oriented to the evaluation process, provided with a copy of the "responsive" proposals, and instructed to review the proposals individually. Proposals will be reviewed over a two week period ending January 23, 2018.
5. OCDB staff will check references and performance information as appropriate and will provide the information to the Evaluation Teams for inclusion in their evaluations.
6. On January 24, 2018, the Evaluation Team will meet to discuss and finalize ratings and recommendations. Proposers may be requested to make presentations to the Evaluation Team, if appropriate.
7. On February 28, 2018, the OCDB will review recommendations.
8. OCDB's recommendations will be presented to the Orange County Board of Supervisors for approval on April 24, 2018.
9. Upon Orange County Board of Supervisor approval of funding recommendations, contracts will be negotiated and will commence on July 1, 2018.

Note: Specific dates and details outlined above are approximate and may be changed at any time without further notice.

REVIEW / APPROVALS / PROCESS	TENTATIVE DATES
RFP Research and Development	January – May, 2017
Contract Boilerplate Development	Ongoing
Review One-Stop Timeline and Policy Issues – SD&P Committee	July 13, 2017
Review One-Stop Timeline and Policy Issues – Executive Committee	July 21, 2017
Review One-Stop Timeline and Policy Issues – OCDB	July 26, 2017
Draft RFP and Application Materials	July 27 – August 28, 2017
Determine Evaluation Criteria and Scoring Methodology	July 27 – August 28, 2017
Finalize RFP and Model Contract	August 29 – September 22, 2017
Review and Approvals	September 25 – October 18, 2017
Public Notice	October 20-22, 2017
Release RFP through BidSync	October 23, 2017
Bidder's Conference	November 6, 2017
Due Date for Notice of Intent to Submit Proposal	December 1, 2017 @ 4 p.m.
RFP Due Date	December 19, 2017 @ 4 p.m.
Review Proposals for Responsiveness	December 20, 2017
Evaluator's Orientation (teleconference)	January 9, 2018
Evaluator's Review Period	January 9 – 23, 2018
Evaluation Session (in person)	January 24, 2018
OCDB Review	February 28, 2018
Appeal Period (33 working days from posting of intent to award)	February 5 – March 21, 2018
Preliminary Contract Negotiation	February 8 – March 21, 2008
BOS Meeting with Funding Recommendation Approval	April 24, 2018
Transition Overlap	May 1 – June 30, 2018
Year 1 Contract Dates/Start of Program	July 1, 2018 – June 30, 2019

Item #3 – INFORMATION

**ANAHEIM / OC JOB FAIR
Recommendation Summary
July 13, 2017**

BACKGROUND:

The Anaheim/OC Job Fair is a joint venture of the Orange County Development Board (OCDB), the Anaheim Workforce Development Board, the Santa Ana WDB, and the Anaheim Chamber of Commerce with support from the City of Anaheim and the County of Orange.

The 2017 Job Fair is scheduled to take place in late September.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

None

Item #4– INFORMATION

**WIOA PERFORMANCE REPORTS
Recommendation Summary
July 13, 2017**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs as of May 31, 2017.

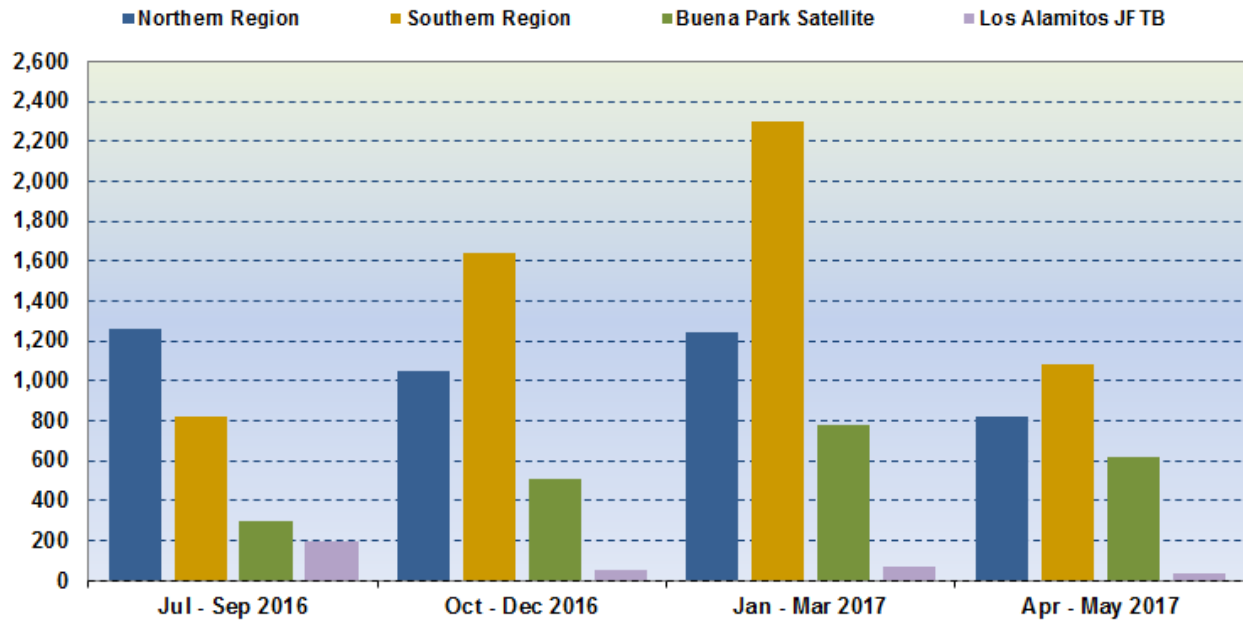
RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

WIOA Performance Report

Orange County Development Board
 One-Stop System
 Universal Services Client Unique Count
 Performance Report for PY 2016-17
As of May 31, 2017



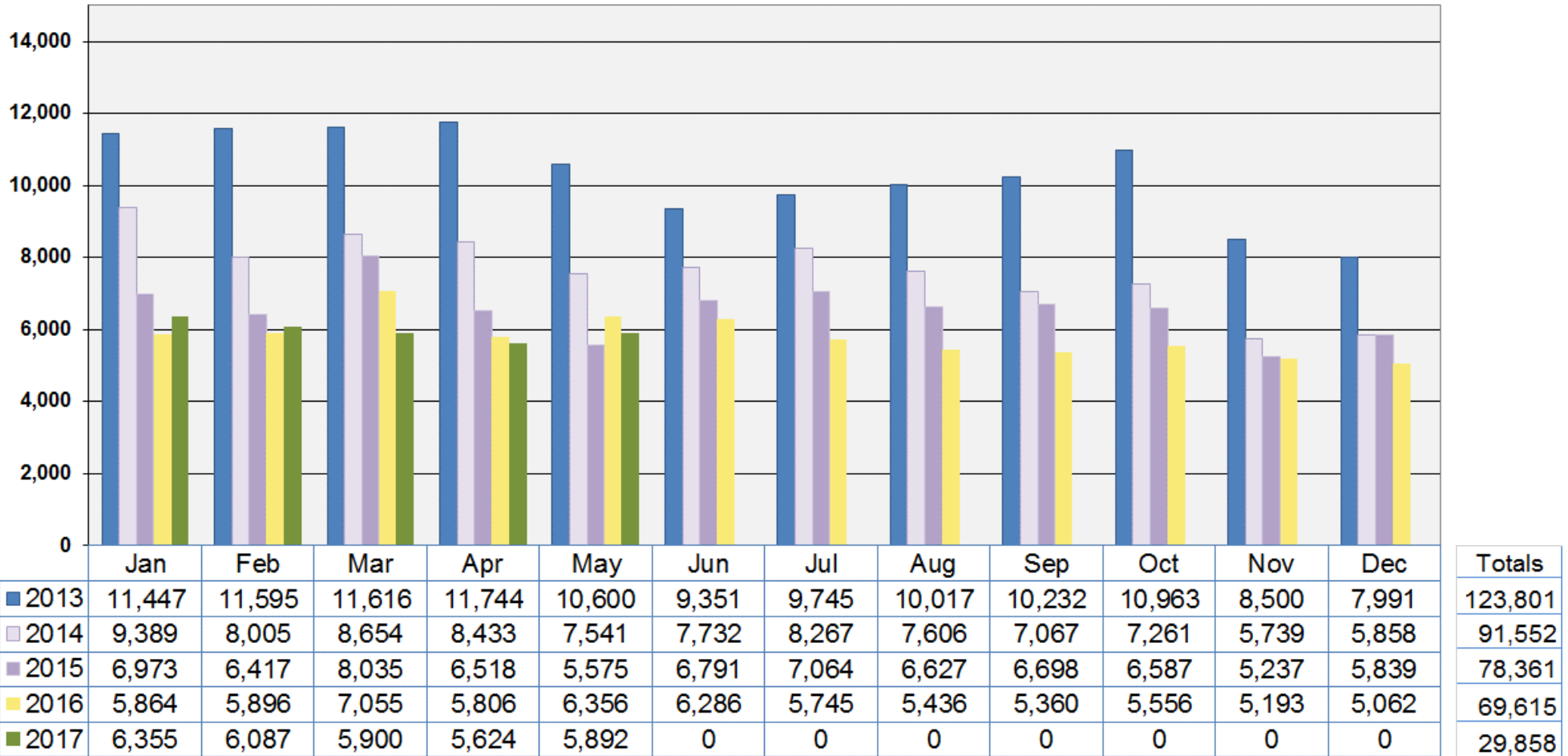
OC One-Stop Centers- Unique Count				
Reporting Period	Northern Region	Southern Region	Buena Park Satellite	Los Alamitos JFTB
Jul - Sep 2016	1,261	824	297	193
Oct - Dec 2016	1,050	1,639	506	50
Jan - Mar 2017	1,245	2,299	781	67
Apr - May 2017	821	1,085	616	36
Total	4,377	5,847	2,200	346

Universal Service Statistics PY 2016-17 July 1, 2016 - May 31, 2017		
Workshops	OC One-Stop Centers	
	Northern Region	Southern Region
One-Stop Orientation	663	597
Resume	722	1,037
Job Searching / Networking	706	469
Interviewing	429	387
Other Workshops **	2,946	772
Total	5,466	3,262

* Provider: ProPath, Inc.

** Other workshops such as Introduction to Computers, Transferable Skills, Financial Strategies, etc.

Orange County Development Board
 One-Stop System
 Universal Services Client Unique Count
 Performance Report for PY 2016-17
 As of May 31, 2017



Orange County Development Board
WIOA Adult and Dislocated Worker
Performance Report for PY 2016-17
As of May 31, 2017

ADULT

	NORTHERN REGION			SOUTHERN REGION			BUENA PARK SATELLITE			OCDB TOTAL		
	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved
(Cumulative, 07/01/16 to 05/31/2017)												
Total Participants Registered	381			364			26			771		
Carried In	174			155			26			355		
New Registrants	207	202	102.48%	209	202	103.47%	--			416	404	102.97%
Exited	201	195	103.08%	231	172	134.30%	25	25	100.00%	457	392	116.58%

DISLOCATED WORKER

	NORTHERN REGION			SOUTHERN REGION			BUENA PARK SATELLITE			OCDB TOTAL		
	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved	Actual	Contract Plan (as of 05/31/2017)	% Achieved
(Cumulative, 07/01/16 to 05/31/2017)												
Total Participants Registered	432			552			37			1021		
Carried In	124			197			37			358		
New Registrants	308	307	100.33%	355	307	115.64%	--			663	614	107.98%
Exited	248	155	160.00%	342	226	151.33%	36	36	100.00%	626	417	150.12%

Data Source: State CalJOBS System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

Orange County Development Board
WIOA Young Adult - Enrollments
Performance Report for PY 2016-17
As of May 31, 2017

Grant Term - 07/01/16 to 06/30/17 (Cumulative, 07/01/16 to 05/31/17)	LA HABRA - REGION 1 and ISY						OCAPICA - REGION 2			OCAPICA - REGION 3			OCAPICA - REGION 4			OCAPICA - REGION 5		
	<i>Brea, Fullerton, La Habra, Placentia, Yorba Linda</i>						<i>Buena Park, Cypress, La Palma, Los Alamitos, Stanton, Westminster</i>			<i>Costa Mesa, Fountain Valley, Huntington Beach, Seal Beach</i>			<i>Garden Grove, Orange, Villa Park</i>			<i>Irvine, Newport Beach, Tustin</i>		
	In-School			Out-of-School			Out-of-School			Out-of-School			Out-of-School			Out-of-School		
Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	
	54		72			58			53			82			54			
<i>Carry-In</i>	6		24			23			21			73			17			
<i>New Enrollments</i>	48	79	60.76%	48	49	97.96%	35	33	106.06%	32	33	96.97%	9	5	180.00%	37	40	92.50%
<i>Exits</i>	10	16	62.50%	30	21	142.86%	27	28	96.43%	29	23	126.09%	79	72	109.72%	21	21	100.00%

Grant Term - 07/01/16 to 06/30/17 (Cumulative, 07/01/16 to 05/31/17)	OCAPICA - REGION 6			KRA - REGION 7			SADDLEBACK - REGION 8			OCDB TOTAL					
	<i>Lake Forest, Mission Viejo, Rancho Santa Margarita</i>			<i>Aliso Viejo, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods</i>			<i>Dana Point, San Clemente, San Juan Capistrano</i>								
	Out-of-School			Out-of-School			Out-of-School			In-School			Out-of-School		
Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	Actual	Contract Plan as of 5/31/17	% Achieved	
	22		10			35			54			386			
<i>Carry-In</i>	0		0			1			6			159			
<i>New Enrollments</i>	22	49	44.90%	10	45	22.22%	34	49	69.39%	48	79	60.76%	227	303	74.92%
<i>Exits</i>	1	4	25.00%	1	0	---	18	5	360.00%	10	16	62.50%	206	146	141.10%

Data Source: State CalJOBS System

Legend:
■ At less than 80% of the goal
■ At or above 80% but below 90%
■ At or above 90% but below 100%
■ Met or exceeded 100% of the goal

VETERAN'S EMPLOYMENT-ASSISTANCE PROGRAM (VEAP) – 8th GRANT

Orange County was awarded \$500,000 by the California Employment Development Department (EDD), in collaboration with Pacific Gateway Workforce Investment Network (PGWIN), to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the eighth VEAP grant awarded to Orange County. The grant term is June 1, 2016 through December 31, 2017. The Project helps prepare veterans for careers in a variety of industries through education and employment assistance. The Project serves all of Orange County as well as veterans referred from Los Angeles County. Veterans are able to access training, supportive services, and job referrals unique to their skillsets and career goals.

Orange County Development Board
Recently Separated Veterans Program – 8th Grant
Performance Report for PY 2016-17
As of May 31, 2017

Grant Term - 06/01/16 to 12/31/17
(Cumulative, 06/01/16 to 05/31/2017)

ADULT (15 Percent)

	PROPATH, INC.			PGWIN			OCDB TOTAL		
	Actual	Contract Plan (thru 05/31/17)	% Achieved	Actual	Contract Plan (thru 05/31/17)	% Achieved	Actual	Contract Plan (thru 05/31/17)	% Achieved
Total Participants Served	27	27	100.00%	32	27	118.52%	59	54	109.26%
Training	15	27	55.56%	20	27	74.07%	35	54	64.81%
Training Completion	13	15	86.67%	13	15	86.67%	26	30	86.67%
Exits	11	13	84.62%	15	13	115.38%	26	26	100.00%
Entered Employment	11	8	137.50%	14	8	175.00%	25	16	156.25%

DISLOCATED WORKER (25 Percent)

	PROPATH, INC.			PGWIN			OCDB TOTAL		
	Actual	Contract Plan (thru 05/31/17)	% Achieved	Actual	Contract Plan (thru 05/31/17)	% Achieved	Actual	Contract Plan (thru 05/31/17)	% Achieved
Total Participants Served	23	23	100.00%	24	23	104.35%	47	46	102.17%
Training	10	23	43.48%	9	23	39.13%	19	46	41.30%
Training Completion	8	13	61.54%	6	13	46.15%	14	26	53.85%
Exits	9	13	69.23%	6	13	46.15%	15	26	57.69%
Entered Employment	9	8	112.50%	5	8	62.50%	14	16	87.50%

Data Source: State CalJOBS System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

SUPERVISED POPULATION WORKFORCE TRAINING

The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. This workforce training project was made possible as a result of OCDB's collaborative relationships with the OC Probation Department, OC Sheriff's Department, OC Social Services Agency, OC Health Care Agency, and OC Re-Entry Partnership.

State Recidivism Reduction Funds will be used to implement and support recidivism reduction, workforce training, and other development programs targeting the "*supervised population*." The "*supervised population*" includes all persons who are on probation, mandatory supervision, or post-release community supervision. The 16-month program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the "*supervised population*." The Supervised Population Workforce Training program has a grant term of June 30, 2016 through December 31, 2017. The project is operated by ProPath, Inc.

Orange County Development Board
Supervised Population Workforce Training Program
Performance Report for PY 2016-17
As of May 31, 2017

Grant Term - 06/30/16 to 12/31/17
(Cumulative, 10/01/16 to 05/31/17)

	PROPATH, INC.		
	Actual	Contract Plan (thru 05/31/17)	% Achieved
Total Participants Served	68	68	100.00%
Training/Work-Based Learning	33	56	58.93%
Completion of Training/Work-Based Learning	28	30	93.33%
Exits	21	13	161.54%
Unsubsidized Employment	13	10	130.00%

Data Source: State CalJOBS System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

LINKING TO EMPLOYMENT ACTIVITIES PRE-RELEASE (LEAP)

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 1 program. The LEAP 1 program aims to establish a Transition Center within the Theo Lacy facility and assist male offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was one of only three awarded in California and was made possible as a result of OCDB’s collaborative relationships with the OC Sheriff’s Department, Probation Department and the OC Health Care Agency. The LEAP-1 program has a grant term of June 15, 2015 through June 14, 2017. The project was operated by Goodwill Industries of Orange County.

**Orange County Development Board
Linking to Employment Activities Pre-Release (LEAP)
Performance Report for PY 2016-17
As of May 31, 2017**

Grant Term - 06/15/15 to 06/30/17
(Cumulative, 06/15/15 to 05/31/17)

	GOODWILL INDUSTRIES OF ORANGE COUNTY		
	Actual	Contract Plan (thru 05/31/17)	% Achieved
Total Participants Served	140	65	215.38%
Training	46	45	102.22%
Mentoring Services	140	62	225.81%
Exits	138	65	212.31%
Unsubsidized Employment	52	42	123.81%

Data Source: State CalJOBS System

- Legend:
- At less than 80% of the goal
 - At or above 80% but below 90%
 - At or above 90% but below 100%
 - Met or exceeded 100% of the goal

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

Orange County Development Board
Senior Community Service Employment Program (SCSEP)
Performance Report for PY 2016-17
As of May 31, 2017

Grant Term: 07/01/16 to 06/30/17
(Cumulative, 07/01/16 to 05/31/17)

Measure	PROPATH, INC.			OCDB TOTAL		
	Actual	Contract Plan (thru 6/30/17)	% Achieved	Actual	State Plan (thru 6/30/17)	% Achieved
Enrollments	60	60	100.00%	60	58	103.45%

PERFORMANCE MEASURES

(*Exiters from 04/01/16 to 09/30/16)

(**Exiters from 07/01/15 to 12/31/15)

	PROPATH, INC.			OCDB TOTAL		
	Actual	Contract Plan (thru 6/30/17)	% Achieved	Actual	State Plan (thru 6/30/17)	% Achieved
Service Level	131.60%	152.00%	86.58%	131.60%	150.00%	87.73%
Community Service	74.80%	82.00%	91.22%	74.80%	80.00%	91.88%
* Entered Employment	27.80%	46.30%	60.04%	27.80%	44.30%	62.75%
**Employment Retention	80.00%	71.90%	111.27%	80.00%	69.90%	114.45%
**Average Earnings	\$7,508.00	\$8,867	84.67%	\$7,508.00	\$8,667	86.63%
Service to Most-in-Need	2.54	2.65	95.85%	2.38	2.60	91.54%

Data Source: SPARQ System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

WELFARE-TO-WORK EMPLOYMENT PROGRAM

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers which must be addressed if they are to have successful outcomes. Program is referral based.

- **Employment Preparation Program (EPP)**

The participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

- **Vocational Training (VTR)**

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

- **Work Experience (WEX)**

The participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

Orange County Development Board
SSA Employment Preparation Program (EPP)
Performance Report for PY 2016-17
As of May 31, 2017

(Referral-based Programs)

EMPLOYMENT PREPARATION PROGRAM (EPP)						
	OCAPICA			OCDB TOTAL		
	Actual	Contract Plan (thru 6/30/17)	% Achieved	Actual	M O U (thru 06/30/17)	% Achieved
Grant Term - 07/01/16 to 06/30/17 (Cumulative, 07/01/16 to 05/31/17)						
Total Participants Served (Placed in EPP Assignments)	313					
Carried In (Already in EPP Assignment)	79			79		
New Enrollments (Placed in EPP assignment)	234	190	123.16%	234	187	125.13%
Assignment Rate	92.86%	83.0%	111.88%	92.86%	80.0%	116.07%
Completion Rate	64.21%	73.0%	87.96%	64.21%	70.0%	91.73%

Data Source: Provider's Monthly Report

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

Orange County Development Board
 SSA/ Work Experience (WEX) and Vocational Training (VTR) Training Program
 Performance Report for PY 2016-17
As of May 31, 2017

(Referral-based Programs)

WORK EXPERIENCE (WEX)

Grant Term - 07/01/16 to 06/30/17
 (Cumulative, 07/01/16 to 05/31/17)

	OCAPICA			OCDB TOTAL		
	Actual	Contract Plan (thru 6/30/17)	% Achieved	Actual	M O U (thru 06/30/17)	% Achieved
Total Participants Served (Placed in WEX Assignments)	54					
Carried In (Already in WEX Assignment)	16			16		
New Enrollments (Placed in WEX assignment)	38	70	54.29%	38	67	56.72%
Assignment Rate	90.48%	83.0%	109.01%	90.48%	80.0%	113.10%
Completion Rate	69.77%	73.0%	95.57%	69.77%	70.0%	99.67%
Employment Rate	46.88%	63.0%	74.40%	46.88%	60.0%	78.13%

VOCATIONAL TRAINING (VTR)

Grant Term - 07/01/16 to 06/30/17
 (Cumulative, 07/01/16 to 05/31/17)

	OCAPICA			OCDB TOTAL		
	Actual	Contract Plan (thru 6/30/17)	% Achieved	Actual	M O U (thru 06/30/17)	% Achieved
Total Participants Served (Placed in VTR Assignments)	40					
Carried In (Already in VTR Assignment)	12			12		
New Enrollments (Placed in VTR assignment)	28	33	84.85%	28	30	93.33%
Assignment Rate	84.85%	83.0%	102.23%	84.85%	80.0%	106.06%
Completion Rate	56.52%	73.0%	77.43%	56.52%	70.0%	80.75%
Employment Rate	40.00%	63.0%	63.49%	40.00%	60.0%	66.67%

Data Source: Provider's Monthly Report

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

OC4VETS PROJECT

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group (culture) that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

Orange County Development Board
OC4Vets
Performance Report for PY 2016-17
As of May 31, 2017

Project Duration - 11/01/11 to 06/30/17
(Cumulative, 11/01/11 to 05/31/17)

	PROPATH, INC.		
	Actual	Contract Plan <i>(thru 05/31/17)</i>	% Achieved
Referrals Received from HCA	705		
Total Participants Served	600		
Job Support/Job Development	87.00%	85%	102.35%
Housing Assistance	77.17%	70%	110.24%
Other Supportive Services	89.83%	75%	119.78%
Average Wage	\$14.83	\$10.00	148.30%
<i>Participant Characteristics</i>			
Homeless	297		
Disabled	245		
Offender	63		
Limited English	4		

Data Source: State CalJOBS System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

Item #5 – INFORMATION

**PROGRAM FUNDING EXPENDITURE REPORTS
Recommendation Summary
July 13, 2017**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews provider expenditures to assess overall program expenditures. Expenditure data is presented through June 30, 2017.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

WIOA Expenditure Reports

**Service Delivery & Performance
Annual Expenditure Report FY 2016/17
Through June 30, 2017
WIOA**

By Fund													
	Adult	Dislocated Worker	Youth	Business Services Rapid Response	Workforce General Fund	OC4VETS	SSA	LEAP	SCSEP	VEAP 7	VEAP 8	Supervised Population	Total
Budget	\$ 1,915,215.00	\$ 2,773,447.00	\$ 2,803,000.00	\$ 385,000.00	\$ 32,600.00	\$ 433,540.00	\$ 2,408,864.00	\$ 815,127.00	\$ 691,853.00	\$ 211,106.00	\$ 425,000.00	\$ 225,000.00	\$ 13,119,752.00
Expenses	\$ 1,476,594.62	\$ 2,208,459.07	\$ 1,549,373.41	\$ 503,228.78	\$ 16,036.24	\$ 256,166.75	\$ 2,315,607.77	\$ 618,453.17	\$ 650,293.31	\$ 208,777.39	\$ 228,235.25	\$ 130,991.53	\$ 10,162,217.29
%	77.10%	79.63%	55.28%	130.71%	49.19%	59.09%	96.13%	75.87%	93.99%	98.90%	53.70%	58.22%	77.46%

Item #6 – INFORMATION

**UPDATE ON THE ONE-STOP CENTER SYSTEM
Recommendation Summary
July 13, 2017**

BACKGROUND:

One-Stop Center staff will provide an update on the One-Stop Center System.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

None