



## **IMPORTANT NOTICE**

### **REGARDING YOUR WATER SERVICE**

#### **Public Utilities**

Water Distribution

401 S. Erie St.  
Toledo, Ohio 43604  
phone 419-936-2826  
fax 419-936-2828

→ [toledo.oh.gov](http://toledo.oh.gov)

Dear Resident,

As part of our Lead Replacement Program, we will be replacing the city-owned portion of your water connection - from the water main to the shut off at the street.

Our records indicate that this pipe may be made of lead.

One to two days before your service line is replaced, we will provide you with a sample bottle and instructions for collecting the sample. Please follow the instructions and contact the Division Water Distribution at (419) 936-3486 when the sample is ready for pick-up.

On the day your service line will be replaced, we will provide you with a free water filter to protect the health of the occupants of your home. We will also request your assistance with testing the water once your line is replaced and have the filter installed on the faucet that you use for cooking and drinking. Your water is safe and the filter is simply a precaution.

Approximately two weeks later a representative from the Water Division will deliver another sample bottle. Please collect another sample and contact the laboratory accordingly.

Test results will be mailed to you within a month. If lead is present in the sample, you will be contacted sooner. You may continue to use the water filter if you wish, it is yours to keep at no cost.

We appreciate your patience during the improvement project being performed in your neighborhood. Thank you for your assistance in this matter and please enjoy our great Toledo water.

### **Lead Information**

The lead service line replacement program may cause changes in water quality, including the possibility of a temporary increase in lead levels in the drinking water. As a precaution, The City of Toledo, Division of Water Distribution is offering water filters that are certified to remove lead. The manufacturer's instructions on how to use the filter, including when the filter should be changed, should be read prior to use.



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When your water service is restored, perform a full-house flush by letting the cold water run on all the taps for 30 minutes to flush out any lead and/or sediment from your line. Then begin using the water filters to remove any lead for water used for drinking and cooking.

As a standard practice, the USEPA recommends the following actions to reduce possible lead exposure in drinking water:

- If water has not been used for several hours, run the tap until there is a noticeable temperature drop. Then, run water for 30 seconds to 3 minutes before using it for drinking and cooking. This helps flush out water that may have contained lead.
- Use cold water for cooking, drinking, and preparing baby formula. Boiling the water will not reduce lead.
- Clean your faucet aerator regularly. Small particles of solder and other material can accumulate in faucet aerators and release lead into the water, in some circumstances. Cleaning the accumulated particles from the aerator will help eliminate this potential source of lead.

### **For more information about lead in drinking water:**

#### ***You May Call:***

*The City of Toledo, Division of Water Distribution, at (419) 245-1395  
The National Lead Information Center at 800-424-LEAD  
Toledo-Lucas County Health Department, 635 N. Erie Toledo, OH 43604 at  
419-213-4523.*

#### ***You May Visit:***

*The USEPA's website at [www.epa.gov/lead](http://www.epa.gov/lead) or City of Toledo's  
Department of Public Utilities at **Website:**  
[www.toledo.oh.gov/services/public-utilities](http://www.toledo.oh.gov/services/public-utilities)*