

Trustees

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February 14, 2023

**TO: Springfield Township residents that receive public utilities water**

The City of Toledo is in the process of upgrading water meters throughout its billing territory for those who receive public water.

The City of Toledo is currently sending information regarding the new smart meter via US Postal Service.

To schedule an appointment, call the phone number from the post card at 866-270-9629

We have included additional information at the link below that can assist with scheduling meter replacement as well as answer frequently asked questions.

For general questions or concerns, please reach out to Engage Toledo at 419-936-2020. Engage Toledo is a 24/7 customer service provider for the city and the team members are certified customer service professionals.

[City of Toledo | Smart Meters \(oh.gov\)](https://www.cityoftoledo.gov/SmartMeters)