



Public Utilities

We're here to serve you.

The Department of Public Utilities has a representative waiting to assist you over the phone, in person, or online.

toledo.oh.gov/water



420 Madison Ave.

Walk-In Customer Service and Payment Center

Monday - Friday, 8 a.m. - 4 p.m.



419-245-1800

Customer Service Call Center

Monday - Friday, 7 a.m. - 5:30 p.m.



DPUCustomerservice@toledo.oh.gov

Customer Service Email

DPUBusinessdesk@toledo.oh.gov

Small Business Owners Email

DPUREalestatedesk@toledo.oh.gov

Real Estate Investors Email

Please allow 2 business days for reply.



Water/Sewer Emergencies

Report flooded streets, hydrant leaks, and water in the basement concerns 24 hours a day to Engage Toledo at **419-936-2020**.