

## GCC High Environment with Microsoft Teams Audio Conferencing and PSTN

**In order to be a government contractor, modern businesses today must comply with strict cybersecurity requirements to keep their systems safe.**

For a US Public Sector customer to be eligible for GCC High, the business or organization must be a designated government organization or contractor. Eligibility can also be extended to non-government agencies or organizations that work with data that falls under specific regulations and guidelines.

Microsoft has created Office 365 GCC High to meet the security requirements of government agencies and contractors with strict cybersecurity and compliance needs. In alignment with Office 365 GCC High, [CallTower](#) is offering Microsoft Teams Direct Routing – a hub for team collaboration within the required security parameters.

The GCC High environment provides compliance with set government requirements, especially those concerning cloud services. With Microsoft Office 365 and CallTower's Microsoft Teams Direct Routing, these organizations will enjoy all the capabilities and collaboration of Microsoft services. An organization or business will also enjoy the benefits that are distinctive to GCC High, including the following:

- The customer content that a business or organization receives will be rationally separated from the content that you receive in the commercial Office 365 and Teams software and services
- The customer content received will be saved and stored within the US
- Support is provided by properly screened Microsoft staff members who will only have temporary access to the content collected after customer approval of each specific request.
- GCC High will fully comply with the Federal Risk and Authorization Management Program at FedRAMP High and the security controls and control enhancements for United States Department of Defense Cloud Computing Security Requirements Guide (SRG) for information up to Impact Level 5 (L5)

## COLLABORATION HUB WITHIN GCC HIGH



Generally, most businesses prefer to use Microsoft Teams as their primary collaboration resource tool. After the recent updates, businesses and organizations using the GCC High edition of Office 365 have seen an increase in productivity due to the improved capabilities and functionalities that more closely reflect the commercial version. Administrators have the ability to place restrictions on who employees can converse.

Now, those organizations leveraging Microsoft's Office 365 GCC High environments can add voice and audio conferencing to their systems with Microsoft Teams Direct Routing from CallTower. Chats and team calls are now easier as users can directly communicate with others who are not a part of the same workplace.

## IMPROVE OFFICE 365 GCC HIGH WITH CALLTOWER



Office 365 GCC High meets the unique and evolving requirements of contractors holding or processing DoD controlled unclassified information (CUI) or subject to International Traffic in Arms Regulations (ITAR). CallTower enables Microsoft Teams Direct Routing voice capabilities within Office 365 GCC High.

CallTower's voice-optimized network provides the service, manages the network upgrades and integrates the technology and applications with around the clock monitoring by our Network Operations Centers. By offering redundant connections through leading providers, CallTower can connect to almost any place at any time. CallTower also provides dedicated lines and global Session Initiated Protocol (SIP) Trunking all with 24/7/365 monitored services to ensure maximum uptime and available dynamic application failover.

CallTower is the **only proven voice provider delivering cloud-based** Direct Routing in GCC High since 2019 to support Microsoft 365 GCC High (MSFT 365 GCCH) for government contractors that work with the Department of Defense.

**Schedule a Consultation Today!**