



Superior
Products, LLC
Redefining Gas Management Systems



SUPERIOR PRODUCTS

CUSTOMER MANAGEMENT SYSTEM

COMPLETE ACCOUNT MANAGEMENT IS WITHIN ARMS REACH









www.superiorprod.com

CUSTOMER MANAGEMENT SYSTEM

With the new Superior Products Customer Management System (CMS), you now have easy access to:

- Receive support for your specific account with Superior Products
- Review account history and receive up-to-date information for:
 - Part pricing and availability
 - Orders
 - Past orders
 - Open orders
 - Shipment tracking
 - Part specifications
 - Quality control
 - Quotes
 - Invoices
 - Account profile



-  Pricing & Availability
-  Orders
-  Parts
-  Quality
-  Quotes
-  Invoices
-  Keywords
-  Personal Profile

Announcements


Welcome to the Superior Products Web Access Landing Page!
10/2/12
Here you can find specific information about your account with Superior Products, past and present.
You can use the search box in the upper-right of this page to assist in finding exactly what you need. Separate multiple search criteria by blank spaces to reduce your search (ex -- "580 stem").
Hover / click on the red column headings to sort by that column. Click on it again to sort in the reverse order.
There are a lot of links used here. Utilize them to drill down to the information you need; they work like a revolving door.
Superior Products Web Management Team

Superior Products Upgrades Cleaning System
8/17/12
Superior Products is pleased to announce the latest upgrade to our manufacturing processes. We recently acquired a new Durr-EccoClean system that will allow us to reduce our waste stream into the environment and improve efficiency, while continuing to provide the high-quality parts you expect from Superior Products.


Macro Technologies Introduces Break-A-Way LNG Hose Coupling Fittings
8/7/12
Leading industrial and natural gas new publication, CryoGas International, recently published an article on the Macro Technologies Break-A-Way Coupling.

Superior Products CMS Introduction




 **Pricing & Availability**

- ▶ Get part pricing, see what's in stock and where, and get estimated lead time
- ▶ Get weights for freight charge estimation
- ▶ Edit address, add PO number, shipping instructions, contact information, and request date
- ▶ Email web quote to Superior Products as a purchase order

 **Orders**

 **Parts**

 **Quality**

 **Quotes**

 **Invoices**

 **Keywords**

 **Personal Profile**



Pricing & Availability

Quickly navigate through results to find what you're looking for





Search Results

[+ Expand All](#)
[- Collapse All](#)
[🔍 Your part list](#)
[📄 Download PDF](#)
[Page](#)
[📧 E](#)

Parts

Part Numbers		- Collapse	4 Lines
Part Number	Part Description		
CN-20	CN, B SIZE NP, .325"OD TUBE		
MN-202	N, 2220, 7/8-14RH-INT, N2O-O2		
N-20	N, OXY, B-SIZE, 9/16-18RH-INT		
N-20-B	N, OXY, B-SIZE,BULK PACK		

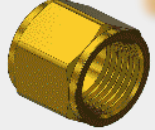
Keywords

Parts Matching Keywords			- Collapse	3 Lines
Part	Description	Keywords		
CN-20	CN, B SIZE NP, .325"OD TUBE	CABLE CONNECTOR		
N-20	N, OXY, B-SIZE, 9/16-18RH-INT	NUT, CGA 022		
N-20-B	N, OXY, B-SIZE,BULK PACK	NUT, BULK, CGA 022		

Typing a search term in the search box (upper right) and hitting “Enter” or “Tab” will find matching results within the section you are currently in. For example, searching for N-20 while in the “Orders” section will display results closely matching the term “N-20”

[+ Expand All](#)
[- Collapse All](#)
[Your part list](#)
[← Prev Record](#)
[→ Next Record](#)
[Download PDF](#)
Tab
Page
Enter

General Part Information			
Part Number	N-20	Standard Box Qty	25
Description	N, OXY, B-SIZE, 9/16-18RH-INT	Piece Weight	0.0361 lbs
Drawing Rev	A	Tariff Code	7412.20
Retail Pricing	\$0.00	UPC Number	747252036554
Keywords	CGA 022 , NUT	Unit of Measure	EA
		Available to Ship (Cleveland)	0
		Available to Ship (Seattle)	50



[Sales Drawing](#) [Enlarge Image](#)

Cross References		- Collapse	1 Lines
Reference Number	Company Name		
7	WESTERN ENTERPRISES		

[Open Sales Orders](#)
[Order History](#)
[Quality Issues / Returns](#)
[Special Quotes](#)

Typing search term in the search box (upper right) and hitting “Enter” or “Tab” will find matching results within the section you are currently in. For example, searching for N-20 while in the “Parts” section will take you directly to the part information screen for “N-20”



Search Results


Parts

Part Numbers		- Collapse	4 Lines
Part Number	Part Description		
CN-20	CN, B SIZE NP, .325"OD TUBE		
MN-202	N, 2220, 7/8-14RH-INT, N2O-O2		
N-20	N, OXY, B-SIZE, 9/16-18RH-INT		
N-20-B	N, OXY, B-SIZE,BULK PACK		

Keywords


Parts Matching Keywords			- Collapse	3 Lines
Part	Description	Keywords		
CN-20	CN, B SIZE NP, .325"OD TUBE	CABLE CONNECTOR		
N-20	N, OXY, B-SIZE, 9/16-18RH-INT	NUT, CGA 022		
N-20-B	N, OXY, B-SIZE,BULK PACK	NUT, BULK, CGA 022		

You can perform a full search across all sections by clicking the magnifying glass to the right of the box


 **Pricing & Availability**

- ▶ Get part pricing, see what's in stock and where, and get estimated lead time
- ▶ Get weights for freight charge estimation
- ▶ Edit and add PO number, shipping instructions, contact information, and request date
- ▶ Add Superior Products as a purchase order



 **Orders**

 **Parts**

 **Quality**

 **Quotes**

 **Invoices**

 **Keywords**

 **Personal Profile**

Pricing & Availability

Provides you with:

- Current pricing, what's in stock, and estimated lead time
- Weight of parts for shipping instructions

Allows you to specify:

- Shipping address, PO number, shipping instructions, contact information, and request date
- Enter web quotes and place orders

Navigating Pricing & Availability: Configuring a Pigtail

Location Credit Status Active

Ship To Superior Products 3786 Ridge Rd. Cleveland, OH 44144 Sold To Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.00 lbs Weight Total Cost \$0.00

Notes

Enter existing part number Qty

- OR -

Configure part number

- Flexible Pigtail, 3000 PSI, Teflon Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Teflon Core
- Flexible Pigtail with Spring Guard, 3000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Nylon
- Flexible Pigtail, 3000 PSI, Tefzel Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Tefzel Core
- Flexible Pigtail, 6000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Teflon Core, Chrome Plated Fittings
- Medical Hose Assembly, Low PSI
- Manifold Pipe, 1/2 NPTM, Cut to Required Length

Find a Configured Pigtail Part Number:

1. Click the drop-down arrow next to “Configure Part Number” and select the type of flexible pigtail you are looking for

Navigating Pricing & Availability: Configuring a Pigtail

Location Superior Products **Credit Status** Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email


Order 0.00 lbs
Weight

Total Cost \$0.00

Configure Pigtail

Inlet Outlet Inches

PTFN	Inlet	Outlet	Inches
N320	CGA 320		
N320CV	CGA 320,CHECK VALVE		
N326	CGA 326		
N32E	1/8NPTM		
N32I	1/8NPTF		
N34E	1/4NPTM		
N34I	1/4NPTF		
N350	CGA 350		
N350CV	CGA 350,CHECK VALVE		
N350H	CGA 350,HANDTIGHT		
N350O	CGA 350,OUTLET		



Find a Configured Pigtail Part Number:

2. Select the inlet connection

Navigating Pricing & Availability: Configuring a Pigtail

Location Superior Products **Credit Status** Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.00 lbs
Weight

Total Cost \$0.00

Notes

Configure Pigtail

PTFN Inlet Outlet Inches

Inlet	Outlet	Inches
N320	CGA 320	24
N320RCV	CGA 320,CHECK VLAVE	
N326	CGA 326	
N32E	1/8NPTM	
N32I	1/8NPTF	
N34E	1/4NPTM	
N34I	1/4NPTF	
N350	CGA 350	
N350H	CGA 350,HANDTIGHT	
N350O	OUTLET,CGA 350	
N350RCV	CGA 350,CHECK VALVE	

general sales mailbox

PO's

Find a Configured Pigtail Part Number:

3. Select the outlet connection

Navigating Pricing & Availability: Configuring a Pigtail

Location	Superior Products	Go	Credit Status	Active	
Ship To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144		Sold To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144	
Pricing & Availability					
PO / Ref No		Request Date		Ship Method	
Your Name	Marc Buenaventura	Your Phone	216-651-9400	Your Email	mbuenaventura@superiorprod.com
Order Weight	0.00 lbs	Notes			
Total Cost	\$0.00				
Configure Pigtail					
PTFN	Inlet	Outlet	Inches		
	N320	N320	36		
		Add to Quote			
		Back to Part Search			
Save		Start New		Email as Order To General sales mailbox	



Find a Configured Pigtail Part Number:

4. Specify the desired length (up to 600")

Navigating Pricing & Availability: Configuring a Pigtail

Location **Superior Products** Credit Status Active

Ship To Superior Products Sold To Superior Products
3786 Ridge Rd. 3786 Ridge Rd.
Cleveland, OH 44144 Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name **Marc Buenaventura** Your Phone **216-651-9400** Your Email **mbuenaventura@superiorprod.com**


Order 0.00 lbs
Weight
Total Cost \$0.00

Notes

Configure Pigtail

Inlet Outlet Inches
PTFN **N320** **N320** **36**

General sales mailbox



Find a Configured Pigtail Part Number:

5. Click "Add to Quote"

Navigating Pricing & Availability: Configuring a Pigtail

Location **Superior Products** Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name **Marc Buenaventura** Your Phone **216-651-9400** Your Email **mbuenaventura@superiorprod.com**

Order **3.18 lbs**
Weight

Total Cost \$ **2.48**

Click on the part number link to view more details

Part Number	Price (60% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
PTFN-N320-N320-36	2.48	4.20	7 business days	1	1

Enter existing part number Qty

- OR -

Configure part number

Find a Configured Pigtail Part Number:

6. After selecting “Add to Quote” system will display **cost** and **estimated lead time** for configured pigtail

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144 Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

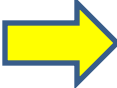
Order 0.00 lbs
Weight
Total Cost \$0.00

Notes

Enter existing part number Qty

- OR -
Configure part number

- Flexible Pigtail, 3000 PSI, Teflon Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Teflon Core
- Flexible Pigtail with Spring Guard, 3000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Nylon
- Flexible Pigtail, 3000 PSI, Tefzel Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Tefzel Core
- Flexible Pigtail, 6000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Teflon Core, Chrome Plated Fittings
- Medical Hose Assembly, Low PSI
- Manifold Pipe, 1/2 NPTM, Cut to Required Length



Find a Configured Medical Hose Assembly Part Number:

1. Click the drop-down arrow next to “Configure Part Number” and select Medical Hose Assembly

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email


Order 0.90 lbs
Weight
Total Cost

Hose	Inches	Inlet	Outlet
MHA	<input type="text" value="24"/>	<input type="text"/>	<input type="text"/>

CLEAR MED HOSE - NON-CONDUCTIVE
 BLUE MED HOSE - CONDUCTIVE
 BLUE MED HOSE - NON-CONDUCTIVE
 GRAY MED HOSE - CONDUCTIVE
 BLACK MED HOSE - CONDUCTIVE
 BLACK MED HOSE - NON-CONDUCTIVE
 YELLOW MED HOSE - CONDUCTIVE
 YELLOW MED HOSE - NON-CONDUCTIVE
 WHITE MED HOSE - CONDUCTIVE
 WHITE MED HOSE - NON-CONDUCTIVE
 GREEN MED HOSE - CONDUCTIVE

Mail as Order To

ed Web Quotes / PO's



Find a Configured Medical Hose Assembly Part Number:

2. Select the type of hose required

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Credit Status Active

Ship To Superior Products 3786 Ridge Rd. Cleveland, OH 44144 Sold To Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email


Order 0.90 lbs Weight Notes

Total Cost \$x.00

Configure Medical Pigtail

MHA Hose Inches Inlet Outlet

Previously Saved Web Quotes / PO's



Find a Configured Medical Hose Assembly Part Number:

3. Specify the desired hose length (8" to 240")

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Credit Status Active

Ship To Superior Products 3786 Ridge Rd. Cleveland, OH 44144 Sold To Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.90 lbs Weight Total Cost \$ x.00

Notes

Configure Medical Pigtail

Hose	Inches	Inlet	Outlet
MHA	<input type="text" value="00N"/>	<input type="text" value="36"/>	<input type="text"/>

- A01 NUT/NIPPLE-O2 DISS 1240
- A01B NUT/NIPPLE-O2 DISS 1240 BRASS
- A02 NUT/NIPPLE-VACUUM DISS 1220 1/4
- A03 NUT/NIPPLE-MEDICAL AIR DISS 1160
- A04 NUT/NIPPLE-NITROGEN DISS 1120
- A05 NUT/NIPPLE-N2O DISS 1040**
- A06 NUT/NIPPLE-SPEC MIX DISS 1020
- A07 NUT/NIPPLE-HE/HEO2 MIX DISS 1060
- A08 NUT/NIPPLE-CO2/CO2 O2 DISS 1080
- A09 NUT/NIPPLE-O2 HE MIX DISS 1180
- A10 NUT/NIPPLE-O2 CO2 MIX DISS 1200

Find a Configured Medical Hose Assembly Part Number:

4. Specify the inlet connection

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144 Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.90 lbs Weight
Total Cost \$ x.00

Notes

Configure Medical Pigtail

Hose	Inches	Inlet	Outlet
MHA	<input type="text" value="00N"/>	<input type="text" value="36"/>	<input type="text" value="A05"/>

- A01 NUT/NIPPLE-O2 DISS 1240
- A01B NUT/NIPPLE-O2 DISS 1240 BRASS
- A02 NUT/NIPPLE-VACUUM DISS 1220 1/4
- A03 NUT/NIPPLE-MEDICAL AIR DISS 1160
- A04 NUT/NIPPLE-NITROGEN DISS 1120
- A05 NUT/NIPPLE-N2O DISS 1040**
- A06 NUT/NIPPLE-SPEC MIX DISS 1020
- A07 NUT/NIPPLE-HE/HEO2 MIX DISS 1060
- A08 NUT/NIPPLE-CO2/CO2 O2 DISS 1080
- A09 NUT/NIPPLE-O2 HE MIX DISS 1180
- A10 NUT/NIPPLE-O2 CO2 MIX DISS 1200

Find a Configured Medical Hose Assembly Part Number:

5. Specify the outlet connection

Navigating Pricing & Availability: Configuring a Medical Hose Assembly

Location Superior Products **Credit Status** Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.90 lbs
Weight
Total Cost \$x.00

Notes

Configure Medical Pigtail

	Hose	Inches	Inlet	Outlet
MHA	00N <input type="button" value="v"/>	36	A05 <input type="button" value="v"/>	A05 <input type="button" value="v"/>

Previously Saved Web Quotes / PO's

Find a Configured Medical Hose Assembly Part Number:

6. Select "Add to Quote"

Navigating Pricing & Availability: Configuring a Medical Hose Assembly


Location **Superior Products** Credit Status **Active**

Ship To **Superior Products** Sold To **Superior Products**
3786 Ridge Rd. 3786 Ridge Rd.
Cleveland, OH 44144 Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method


Your Name **Marc Buenaventura** Your Phone **216-651-9400** Your Email **mbuenaventura@superiorprod.com**

Order **3.16 lbs** Weight
Total Cost \$ **33** 

Notes

Click on the part number link to view more details

Part Number	Price (60% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
MHA-00N-36-A05-A05	\$33	\$32	11 business days	1	1

Enter existing part number  Qty

- OR -
Configure part number

Find a Configured Medical Hose Assembly Part Number:

7. After selecting “Add to Quote” system will display **cost** and **estimated lead time** for configured medical hose assembly

Navigating Pricing & Availability: Configuring a Manifold Pipe

Location **Superior Products** Credit Status **Active**

Ship To **Superior Products** Sold To **Superior Products**
3786 Ridge Rd. 3786 Ridge Rd.
Cleveland, OH 44144 Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name **Marc Buenaventura** Your Phone **800-542-2278** Your Email **mbuenaventura@superiorprod.com**

Order 0.00 lbs Weight Notes


Total Cost **\$0.00**

Enter existing part number Type part number here

- OR - Qty

Configure part number Select configurable option

- Flexible Pigtail, 3000 PSI, Teflon Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Teflon Core
- Flexible Pigtail with Spring Guard, 3000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Nylon
- Flexible Pigtail, 3000 PSI, Tefzel Core
- Flexible Pigtail with Armor Guard, 3000 PSI, Tefzel Core
- Flexible Pigtail, 6000 PSI, Teflon Core
- Flexible Pigtail, 3000 PSI, Teflon Core, Chrome Plated Fittings
- Medical Hose Assembly, Low PSI
- Manifold Pipe, 1/2 NPTM, Cut to Required Length



Find a Configured Manifold Pipe Part Number:

1. Click the drop-down arrow next to “Configure Part Number” and select “Manifold Pipe”

Navigating Pricing & Availability: Configuring a Manifold Pipe

Location Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email


Order 0.90 lbs
Weight
Total Cost \$ x.00

Notes

Length

Length unit is in feet.
If you require length to be in inches, divide by 12.


Previously Saved Web Quotes / PO's



Find a Configured Manifold Pipe Part Number:

2. Specify the desired Manifold Pipe length (unit of measure is feet)

Navigating Pricing & Availability: Configuring a Manifold Pipe

Location	Superior Products	Go	Credit Status	Active	
Ship To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144		Sold To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144	
Pricing & Availability					
PO / Ref No		Request Date		Ship Method	
Your Name	Marc Buenaventura	Your Phone	216-651-9400	Your Email	mbuenaventura@superiorprod.com
Order Weight	0.90 lbs			Notes	
Total Cost	\$ x.00				
Configure Brass Pipe Nipple					
Length	GMF-3210- 1	Add to Quote		Length unit is in feet. If you require length to be in inches, divide by 12.	
		Back to Part Search			
		Save	Start New	Email as Order To	General sales mailbox
Previously Saved Web Quotes / PO's					

Find a Configured Manifold Pipe Part Number:

3. Select "Add to Quote"

Navigating Pricing & Availability: Configuring a Manifold Pipe

Location Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144


Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email


Order 0.08 lbs
Weight

Total Cost \$ 

Notes

Click on the part number link to view more details

Part Number	Price (60% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
X GMF-3210-1	<input type="text" value="0.00"/>	<input type="text" value="0.00"/>	1 business day	1	<input type="text" value="1"/>

Enter existing part number 

- OR -

Configure part number

Qty

Previously Saved Web Quotes / PO's

Find a Configured Manifold Pipe Part Number:

3. After selecting “Add to Quote” system will display **cost** and **estimated lead time** for configured manifold pipe

Navigating Pricing & Availability: Entering a Web Quote/PO

Location Superior Products <input type="button" value="Go"/>	Credit Status Active	
Ship To Superior Products 3786 Ridge Rd. Cleveland, OH 44144	Sold To Superior Products 3786 Ridge Rd. Cleveland, OH 44144	
Pricing & Availability		
PO / Ref No <input type="text"/>	Request Date <input type="text"/> <input type="button" value="Calendar"/>	Ship Method <input type="text"/>
Your Name <input type="text" value="Marc Buenaventura"/>	Your Phone <input type="text" value="216-651-9400"/>	Your Email <input type="text" value="mbuenaventura@superiorprod.com"/>
Order Weight 0.00 lbs	Notes <input type="text"/>	
Total Cost \$0.00		
Enter existing part number <input type="text" value="N-20"/>		
- OR -		
Configure part number		
<input type="button" value="Save"/> <input type="text" value="N-20"/>	<input type="text" value="N, OXY, B-SIZE, 9/16-18RH-INT"/> <input od="" tube"="" type="text" value="CN, B SIZE NP, .325\"/> <input type="text" value="N, 2220, 7/8-14RH-INT, N2O-O2"/> <input type="text" value="N, OXY, B-SIZE,BULK PACK"/>	
Previously Saved Web Quotes / PO's		

To enter a web quote:

1. Enter part number

**Note: You can search for parts by Superior Products part number, your part number, or Western cross reference part number*

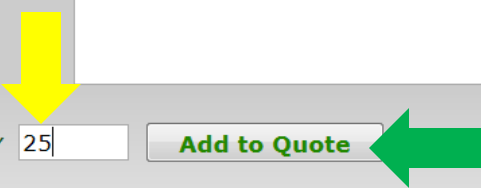
Navigating Pricing & Availability: Entering a Web Quote/PO

Location	Superior Products	Go	Credit Status	Active
Ship To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144		Sold To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Pricing & Availability			
PO / Ref No	<input type="text"/>	Request Date	<input type="text"/>
Your Name	Marc Buenaventura	Your Phone	216-651-9400
Order Weight	0.00 lbs	Ship Method	<input type="text"/>
Total Cost	\$0.00	Your Email	mbuenaventura@superiorprod.com
Enter existing part number		<input type="text" value="N-20"/>	
- OR -			
Configure part number		<input type="text" value="Select configurable option"/>	
	Qty	<input type="text" value="25"/>	<input type="button" value="Add to Quote"/>

Save Start New Email as Order To General sales mailbox

Previously Saved Web Quotes / PO's



To enter a web quote:

2. Enter quantity, then click “Add to Quote”

Navigating Pricing & Availability: Entering a Web Quote/PO

Location

Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name Your Phone Your Email

Order 0.90 lbs
Weight

Total Cost \$x.00

Notes

Click on the part number link to view more details

Part Number	Price (X1.5% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
X N-20	0.x4	0.x6	25 can ship Monday (6880 CLE, 50 SEA)	25	<input type="text" value="25"/>

Enter existing part number

- OR -

Configure part number

Qty

Previously Saved Web Quotes / PO's

After entering part number and quantity, the system will display:

- Your current distributor price
- Current retail
- Estimated lead time
- Total weight of package
- Total cost

Navigating Pricing & Availability: Entering a Web Quote/PO

Location Superior Products **Credit Status** Active


Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144


Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

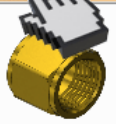
Your Name Your Phone Your Email

Order 1.81 lbs 
Weight

Total Cost \$ 1.5 

Notes

Click on the part number link to view more details

Part Number	Price (% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
N-20 	0.25	0.66	50 can ship today (50 SEA)	25	<input type="text" value="50"/>

- OR -

Previously Saved Web Quotes / PO's

Quantity can be changed *after* adding parts, the system will update:

- Total cost
- Total weight of package
- Estimated lead time

**Note: Hovering over a part number will display part image, clicking part link will allow you to view part details*

Navigating Pricing & Availability: Entering a Web Quote/PO

Location

Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No

Request Date

Ship Method

Your Name

Your Phone

Order Weight 0.90 lbs

Total Cost \$x.00

Calendar for August 2013. The date 27 is highlighted in orange. A yellow arrow labeled '2' points to the date 27.

Click on the part number link to view more details

Part Number	Price (X1.5% off)	Retail	Estimate		Pkg Qty	Order Qty
N-20	0.x4	0.x6	25 can ship Monday (688	25	25	25

Enter existing part number

- OR -

Configure part number

Qty

Previously Saved Web Quotes / PO's

To order part:

1. Specify your PO/Reference number
2. Select requested date

Navigating Pricing & Availability: Entering a Web Quote/PO

Location
Ship To: SUPERIOR PRODUCTS
SUPERIOR PRODUCTS/DROP SHIP
FILL THIS IN

Credit Status Active
Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No: 20121030MB1
Request Date: [Calendar Icon]
Ship Method: [Dropdown]
Your Name: Marc Buenaventura
Your Phone: 216-651-9400
Your Email: mbuenaventura@superiorprod.com
Order Weight: 0.90 lbs
Total Cost: \$x.00
Notes: [Text Area]

Click on the part number link to view more details

Part Number	Price (X1.5% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
N-20	0.x4	0.x6	25 can ship Monday (6880 CLE, 50 SEA)	25	25

Enter existing part number: Type part number here
- OR -
Configure part number: Select configurable option

Qty: 25 **Add to Quote**

Save **Start New** **Email as Order To** General sales mailbox

Previously Saved Web Pages / PO's

To order part:

3. Select "Ship To" location from drop down menu

Note: Drop down menu will list all previous shipping locations. To specify a **drop ship location, select "Drop Ship" and enter shipping information*

4. Select "Email as Order To"

Navigating Pricing & Availability: Entering a Web Quote/PO

Location **Superior Products** Credit Status Active

Ship To Superior Products 3786 Ridge Rd. Cleveland, OH 44144 Sold To Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name **Marc Buenaventura** Your Phone **216-651-9400** Your Email **mbuenaventura@superiorprod.com**

Order **1.81 lbs** Weight Notes

Total Cost \$ **0.50**

Click on the part number link to view more details

Part Number	Price (% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
N-20	0.2	0.06	50 can ship today (50 SEA)	25	50

Enter existing part number Qty

- OR -
Configure part number

Previously Saved Web Quotes / PO's 1 Lines

Document ID	Ref / PO Number	Entered By	Date Created	# of Items
PZ	SAVEDQUOTE1	Marc Buenaventura	11/20/12	1

If you are not ready to submit a Web Quote as an order, you can:

- Save the Web Quote
- Delete the Web Quote
- Start a new Web Quote
- Delete a line
- Review a saved Web Quote

Navigating Pricing & Availability: Configuring a Part

Location **Superior Products** Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Pricing & Availability

PO / Ref No Request Date Ship Method

Your Name **Marc Buenaventura** Your Phone **216-651-9400** Your Email **mbuenaventura@superiorprod.com**

Order **1.81 lbs** Weight Notes

Total Cost \$ **0.50**

Click on the part number link to view more details

Part Number	Price (% off)	Retail	Estimated Lead Time (ARO)	Pkg Qty	Order Qty
N-20	0.25	0.63	50 can ship today (50 SEA)	25	50

Enter existing part number

- OR -

Configure part number

Qty

Previously Saved Web Quotes / PO's


1 Lines

Document ID	Ref / PO Number	Entered By	Date Created	# of Items
PZ	SAVEDQUOTE1	Marc Buenaventura	11/20/12	1

Once a Web Quote is saved it is listed under "Previously Saved Web Quotes/PO's" and can be selected to review at a later time


 Pricing & Availability


- ▶ View all orders that are open, closed, and shipping today for any or all locations
- ▶ Pull up a specific order to review pricing or shipping status
- ▶ UPS and FedEx tracking numbers link directly to their delivery status
- ▶ See graphed ordering trends by year, month or day
- ▶ Print acknowledgements

 **Orders**



 Parts

 Quality

 Quotes

 Invoices

 Keywords

 Personal Profile

Orders

- View all orders that are open, closed, and shipping today for any or all locations
- Pull up a specific order to review pricing or shipping status
- Access UPS and FedEx tracking numbers that link directly to delivery status
- See graphed ordering trends by year, month or day
- Print acknowledgements

[+ Expand All](#) [- Collapse All](#) [Your part list](#) [Download PDF](#) [Printable Page](#) [Email This P](#)

Location Superior Products **Credit Status** Active
Ship To Superior Products **Sold To** Superior Products
 3786 Ridge Rd. 3786 Ridge Rd.
 Cleveland, OH 44144 Cleveland, OH 44144

Open Parts 10 Lines

Superior Order Number	Customer PO Number	Customer Name	Line	Part Number	Qty Open	Price	Date Ordered	Due Date
1000015	600	WAREHOUSE/	6	A-870	30	XX.07	10/23/12	10/29/12
1000015	600	WAREHOUSE/	9	C-2580	4	XX.10	10/23/12	10/29/12

Open Sales Orders 3 Lines

Superior Order Number	Customer PO Number	Customer Name	Date Ordered	Date Changed	Open Amt	Credit Hold
1000015	600	WAREHOUSE/	10/23/12		XX 5.49	
1000015	600	WAREHOUSE/	10/17/12		XX 55.42	

Shipping Today

Order screen will display:

- **Parts included in open orders**
- **Open sales orders**
- **Orders shipping today**



- Order screen will display:
- Complete account order history
- Closed sales orders
 - Purchase orders – yearly dollars
 - Purchase order – monthly dollars

[+ Expand All](#) [- Collapse All](#) [Your part list](#) [Download PDF](#) [Printable Page](#) [Email This Page](#)

Location Superior Products **Credit Status** Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Open Parts 10 Lines

Superior Order Number	Customer PO Number	Customer Name	Line	Part Number	Qty Open	Price	Date Ordered	Due Date
1000015	600	WAREHOUSE/	6	A-870	30	XX.07	10/23/12	10/29/12
1000015	600	WAREHOUSE/	9	C-2580	4	XX.10	10/23/12	10/29/12

Open Sales Orders 3 Lines

Superior Order Number	Customer PO Number	Customer Name	Date Ordered	Date Changed	Open Amt	Credit Hold
1000015	600	WAREHOUSE/	10/23/12		XX 5.49	
1000015	600	WAREHOUSE/	10/17/12		XX 55.42	

Shipping Today

Click on any order number to view specific order information, review pricing, and receive shipping status

Navigating Orders: Order Specific Information Screen

Order Specific Information				Customer Information			
SP Order Number	1000015	Customer	Superior Products				
Cust PO Number	6008	Phone / Fax	216-651-9400/216-651-4071				
Entered	10/23/12	Contact	MARK				
How Ship	GROUND	Email Invoices	purchasing@superiorprod.com				
FOB	NO FREIGHT	Confirmation Email	purchasing@superiorprod.com, spiweb@superiorprod.com				
Pricing	X 1.5% off Retail						
Credit Status	Active						

Ship To	Sold To
SUPERIOR PRODUCTS	SUPERIOR PRODUCTS
3786 RIDGE ROAD	3786 RIDGE ROAD
CLEVELAND , OH 44 144	CLEVELAND , OH 44 144

Shipping Instructions (for this order)

PLEASE DO NOT BULK PACK PARTS

Total Val: \$2726.27 Left Open: \$605.49









Line Items										Show Detail <input type="checkbox"/>	Order Confirmation
Line	Part Number	Order Qty	Shipped & Invoiced	Open	Shipping Today (Not Invoiced)	Due Date	Price	Open \$	Disc		
1	624	150	150	0	0	10/24/12	X 30	0.00	0.00		
2	A-334	50	50	0	0	10/24/12	X 52	0.00	0.00		

Invoices for Line 1

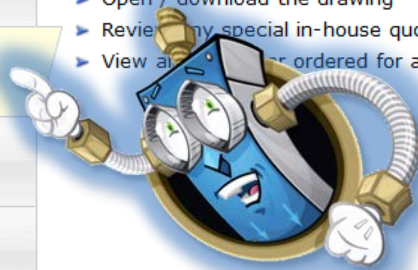
SP Order Line	Bill of Lading	Ship Date	Ship Qty	Invoice Date	Invoice Number	Carrier	Tracking Number
1	1	10/23/12	150	10/23/12	10228398	UPSGRN	1Z404696035

Clicking on any order number in the Orders screen will display specific order information such as pricing and tracking number for shipping status

Order acknowledgment/confirmation can be reprinted at any time

-  Pricing & Availability
-  Orders
-  **Parts**
-  Quality
-  Quotes
-  Invoices
-  Keywords
-  Personal Profile

- ▶ Find a specific part number, see what is on hand at a location near you
- ▶ Use the link to add a part directly to a web quote / PO
- ▶ View part order history
- ▶ Open / download the drawing
- ▶ Review any special in-house quotes or quality issues of a part
- ▶ View all parts ever ordered for any or all locations



Parts

- Find a specific part number, see what is on hand at a location near you
- Use the link to add a part directly to a web quote/PO
- View part order history
- View and download part drawings
- Review any special in-house quotes or quality issues of a part
- View all parts ever ordered for any or all locations

Location	Superior Products	Credit Status	Active
Ship To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144	Sold To	Superior Products 3786 Ridge Rd. Cleveland, OH 44144

Open Parts									10 Lines
Superior Order Number	Customer PO Number	Customer Name	Line	Part Number	Qty Open	Price	Date Ordered	Due Date	
1000015	6008	WAREHOUSE/	6	A-870	30	X.07	10/23/12	10/29/12	
1000015	6008	WAREHOUSE/	9	580	4	X.10	10/23/12	10/29/12	

Top 5 Moving Parts				Last Order
Part Number	Part Description	Average Order Qty / Frequency		
3588	HOSE FERRULE, .564"ID, 3/4"LNG	35 / 1.4 weeks	10/17/12	
453	OVAL BRACE, .593 X 1.238"ID	42 / 1.5 weeks	10/17/12	

All Parts Ever Ordered			50 of 722 Lines
Part Number	Part Description	Last Date Shipped	
3588	HOSE FERRULE, .564"ID, 3/4"LNG	08/24/12	
453	OVAL BRACE, .593 X 1.238"ID	12/15/03	

Parts screen displays:

- Parts included in open orders
- Top 5 moving parts
- Order management metrics (average order quantity, frequency, last order)
- All parts ever ordered

Location

Credit Status Active

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Open Parts

10 Lines

Superior Order Number	Customer PO Number	Customer Name	Line	Part Number	Qty Open	Price	Date Ordered	Due Date
1000015	6008	WAREHOUSE/	6	A-870	30	X.07	10/23/12	10/29/12
1000015	6008	WAREHOUSE/	9	C-2580	4	X.10	10/23/12	10/29/12

Top 5 Moving Parts

Part Number	Part Description	Average Order Qty / Frequency	Last Order
3588	HOSE FERRULE, .564"ID, 3/4"LNG	35 / 1.4 weeks	10/17/12
453	OVAL BRACE, .593 X 1.238"ID	42 / 1.5 weeks	10/17/12

All Parts Ever Ordered

50 of 722 Lines

Part Number	Part Description	Last Date Shipped
3588	HOSE FERRULE, .564"ID, 3/4"LNG	08/24/12
453	OVAL BRACE, .593 X 1.238"ID	12/15/03


Click on any part number to view part information screen

Navigating Parts: Part Information Screen

General Part Information

Part Number	N-20	Standard Box Qty	25
Description	N, OXY, B-SIZE, 9/16-18RH-INT	Piece Weight	0.0361 lbs
Drawing Rev	A	Tariff Code	7412.20
Retail Pricing	\$0.60	UPC Number	747252036554
Keywords	CGA 022, NUT	Unit of Measure	EA
		Available to Ship (Cleveland)	1637
		Available to Ship (Seattle)	50

[Add to Web Quote / PO](#)



[Sales Drawing](#) [Enlarge Image](#)

Cross References Collapse 1 Lines

Reference Number	7	Company Name	WESTERN ENTERPRISES
------------------	---	--------------	---------------------

Open Sales Orders

Order History Collapse 50 of 819 Lines

Superior Order Number	Customer PO Number	Invoice	Qty	Price	Date
100001563	600796	1022782	800	0.40	10/09/12
100001558	600788	1022718	600	0.40	09/25/12

Quality Issues / Returns Collapse 3 Lines

QCA ID	Customer Name	Date Issued	Closed
1009	Superior Products		09/29/11 No
601	Superior Products		10/10/05 Yes
599	Superior Products		10/05/05 Yes

Special Quotes Collapse 3 Lines

Quote ID	Customer Name	Start Date	Date Due	Status	Qty	Price
1009	Superior Products			No		0.00
601	Superior Products			Yes		0.00

Parts information screen displays:


- Part number
- Availability
- UPC number
- Description
- Weight
- Order history
- Cross references
- Retail pricing
- Tariff code
- Quality issues
- Quotes

Navigating Parts: Part Information Screen

General Part Information

Part Number: N-20
 Description: N, OXY, B-SIZE, 9/16-18RH-INT
 Drawing Rev: A
 Retail Pricing: \$0.060
 Keywords: CGA 022, NUT

Standard Box Qty: 25
 Piece Weight: 0.023
 Add to Web Quote / PO



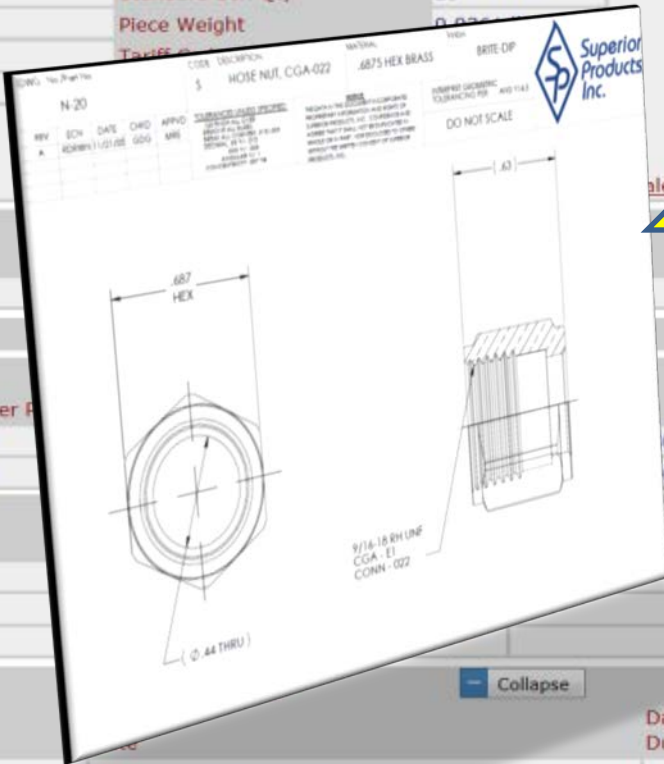
Reference Number: 7

1 2 3 > >>

Superior Order Number	Customer P
100001563	600796
100001558	600788

QCA ID	Customer Name
1009	Superior Products
601	Superior Products
599	Superior Products

Quote ID	Customer Name	Date Due	Status	Qty	Price
1009	Superior Products		No		0.00
601	Superior Products		Yes		0.00



Click [Sales Drawing](#) to view the drawing.



Click “Sales Drawing” to display sales drawing/specifications of part

Navigating Parts: Part Information Screen

General Part Information

Part Number	N-20	Standard Box Qty	25
Description	N, OXY, B-SIZE, 9/16-18RH-INT	Piece Weight	0.0361 lbs
Drawing Rev	A	Tariff Code	7412.20
Retail Pricing	\$0.60	UPC Number	747252036554
Keywords	CGA 022, NUT	Unit of Measure	EA
		Available to Ship (Cleveland)	1637
		Available to Ship (Seattle)	50

[Add to Web Quote / PO](#)

[Sales Drawing](#) [Enlarge Image](#)

Cross References Collapse

Reference Number	7	Company Name	WESTERN ENTERPRISES
------------------	---	--------------	---------------------

1 Lines

Open Sales Orders

1 2 3 > >>

Order History Collapse

Superior Order Number	Customer PO Number	Invoice	Qty	Price	Date
100001563	600796	1022782	800	0.40	10/09/12
100001558	600788	1022718	600	0.40	09/25/12

50 of 819 Lines

Quality Issues / Returns Collapse

QCA ID	Customer Name	Date Issued	Closed
1009	Superior Products		09/29/11 No
601	Superior Products		10/10/05 Yes
599	Superior Products		10/05/05 Yes

3 Lines

Special Quotes Collapse

Quote ID	Customer Name	Start Date	Date Due	Status	Qty	Price
1009	Superior Products			No		0.00
601	Superior Products			Yes		0.00

3 Lines

Click “Add to Web Quote” to add part to Pricing and Availability Web Quote/PO

Navigating Parts: Part Information Screen

General Part Information

Part Number	N-20	Standard Box Qty	25
Description	N, OXY, B-SIZE, 9/16-18RH-INT	Piece Weight	0.0361 lbs
Drawing Rev	A	Tariff Code	7412.20
Retail Pricing	\$0.60	UPC Number	747252036554
Keywords	CGA 022, NUT	Unit of Measure	EA
		Available to Ship (Cleveland)	1637
		Available to Ship (Seattle)	50

[Add to Web Quote / PO](#)



[Sales Drawing](#) [Enlarge Image](#)

Cross References

Reference Number	7	Company Name	WESTERN ENTERPRISES
------------------	---	--------------	---------------------

1 Lines

Open Sales Orders

1 2 3 > >>

Order History

Superior Order Number	Customer PO Number	Invoice	Qty	Price	Date
100001563	600796	1022782	800	0.40	10/09/12
100001558	600788	1022718	600	0.40	09/25/12

50 of 819 Lines

Quality Issues / Returns

QCA ID	Customer Name	Date Issued	Closed
1009	Superior Products		09/29/11 No
	Superior Products		10/10/05 Yes
	Superior Products		10/05/05 Yes

3 Lines

Special Quotes

Quote ID	Customer Name	Start Date	Date Due	Status	Qty	Price
1009	Superior Products			No		0.00
601	Superior Products			Yes		0.00

3 Lines

Click "QCA ID" to view summary of quality control alert

Superior Products, LLC

Phone: 800-651-9490

www.superiorprod.com

Email: spiweb@superiorprod.com

Navigating Parts: Part Information Screen: **Quality Control Alert**

Quality Issue / Return Information										
QCA Number	10097				Issue Date	09/29/11				
Customer	Superior Products				Closed	No				
Contact	ANNIE				Voided	No				
Phone	409-735-5569				Void Reason					
Email	spiweb@superiorprod.com				Unvoid Reason					
Line Items										
									Total Credit Amt: \$962.00	
Line	Part	Qty	Credit Re-Req	turning	Invoice	SO	Restock Charge	Net Credit Amt Each	Credit Memo	
<u>1</u>	NP-10	300	Yes	Yes	102119	10000145368	0	0.57	102125	
<u>2</u>	C-50	50	Yes	Yes	102119	100001453	0	0.09	102125	
<u>3</u>	C-51	100	Yes	Yes	102119	100001453	0	0.01	102125	
<u>4</u>	S-344	550	Yes	Yes	102119	100001453	0	0.55	102125	
<u>5</u>	N-20	250	Yes	Yes	102119	100001453	0	0.08	102125	
<u>6</u>	7325	1000	Yes	Yes	102119	100001453	0	0.06	102125	
<u>7</u>	N-21	225	Yes	Yes	102119	100001453	0	0.08	102125	
Customer Claims for Line 1										
Reasons	Sales / Customer Service						Lot / Serial			
Notes	Order was duplicated..Customer is returning parts. Please credit their account per invoice 102119 (PO SUP09) Customer will return parts using our UPS #									
Engineering Disposition for Line 1										
Reasons							Quantity Actually Returned			
Notes	Return to stock						Follow-up days	15		
Status for Line 1										
	Parts Returned	Evaluation	Corrective Action	Customer Response Sent	Credit Sent	QCA Closed				
Date	10/06/11			N/A	10/12/11					
Init	dmpaukner			N/A	ajrieth					

Quality Control Alert screen will display a summary of the quality control issue and the steps taken to resolve the issue

Location **Superior Products**

Ship To **Superior Products**
 3786 Ridge Rd.
 Cleveland, OH 44144

Credit Status **Active**

Sold To **Superior Products**
 3786 Ridge Rd.
 Cleveland, OH 44144

Open Parts

10 Lines

Superior Order Number	Customer PO Number	Customer Name	Line	Part Number	Qty Open	Price	Date Ordered	Due Date
1000015	6008	WAREHOUSE/	6	A-870	30	X.07	10/23/12	10/29/12
1000015	6008	WAREHOUSE/	9	C-2580	4	X.10	10/23/12	10/29/12

Top 5 Moving Parts

Part Number	Part Description	Average Order Qty / Frequency	Last Order
3588	HOSE FERRULE, .564"ID, 3/4"LNG	35 / 1.4 weeks	10/17/12
453	OVAL BRACE, .593 X 1.238"ID	42 / 1.5 weeks	10/17/12

[1](#) [2](#) [3](#) [>](#) [>>](#)

All Parts Ever Ordered

50 of 722 Lines

Part Number	Part Description	Last Date Shipped
3588	HOSE FERRULE, .564"ID, 3/4"LNG	08/24/12
453	OVAL BRACE, .593 X 1.238"ID	12/15/03

Click on any order number to review open orders for parts

Navigating Parts: Order Specific Information Screen

Order Specific Information				Customer Information			
SP Order Number	1000015	Customer	Superior Products				
Cust PO Number	6008	Phone / Fax	216-651-9400/216-651-4071				
Entered	10/23/12	Contact	MARK				
How Ship	GROUND	Email Invoices	purchasing@superiorprod.com				
FOB	NO FREIGHT	Confirmation Email	purchasing@superiorprod.com, spiweb@superiorprod.com				
Pricing	X 1.5% off Retail						
Credit Status	Active						

Ship To	Sold To
SUPERIOR PRODUCTS	SUPERIOR PRODUCTS
3786 RIDGE ROAD	3786 RIDGE ROAD
CLEVELAND , OH 44 144	CLEVELAND , OH 44 144

Shipping Instructions (for this order)









PLEASE DO NOT BULK PACK PARTS

Total Val: \$2726.27		Left Open: \$605.49		Line Items				Show Detail <input type="checkbox"/>	Order Confirmation
Line	Part Number	Order Qty	Shipped & Invoiced	Open	Shipping Today (Not Invoiced)	Due Date	Price	Open \$	Disc
1	624	150	150	0	0	10/24/12	X 30	0.00	0.00
2	A-334	50	50	0	0	10/24/12	X 52	0.00	0.00

Invoices for Line 1

SP Order Line	Bill of Lading	Ship Date	Ship Qty	Invoice Date	Invoice Number	Carrier	Tracking Number
1	1	10/23/12	150	10/23/12	10228398	UPSGRN	1Z404696035

Clicking on any order number in the Parts screen will display open order information such as pricing and tracking number for shipping status of parts

-  Pricing & Availability
-  Orders
-  Parts
-  **Quality**
-  Quotes
-  Invoices
-  Keywords
-  Personal Profile

- ▶ Pull up a specific quality control alert (QCA) using the reference number you were given at the time the alert was initiated
- ▶ View status of parts received back at Superior Products or credit being issued



Quality

- Review quality control alerts
- View status of parts received back at Superior Products or credit being issued

Location Superior Products
Credit Status Active

Ship To Superior Products **Sold To** Superior Products
 3786 Ridge Rd. 3786 Ridge Rd.
 Cleveland, OH 44144 Cleveland, OH 44144

Open Quality Issues / Returns

6 Lines

QCA Number	Customer Name	Date Issued	Days Open
995	WAREHOUSE/	07/22/11	61
973	WAREHOUSE/	03/07/11	98
950	WAREHOUSE/	10/07/10	49
923	WAREHOUSE/	04/30/10	09
894	WAREHOUSE/	11/19/09	71
827	WAREHOUSE/	12/02/08	23

Closed Quality Issues / Returns

50 of 78 Lines

QCA Number	Customer Name	Date Issued
105	WAREHOUSE/	08/23/12
104	WAREHOUSE/	07/17/12
104	WAREHOUSE/	07/13/12

Parts screen displays a list of:

- Open quality issues
- Closed quality issues

Location **Superior Products**

Go

Credit Status **Active**

Ship To **Superior Products**
3786 Ridge Rd.
Cleveland, OH 44144

Sold To **Superior Products**
3786 Ridge Rd.
Cleveland, OH 44144

Open Quality Issues / Returns

6 Lines

QCA Number	Customer Name	Date Issued	Days Open
995	WAREHOUSE/	07/22/11	61
973	WAREHOUSE/	03/07/11	98
950	WAREHOUSE/	10/07/10	49
923	WAREHOUSE/	04/30/10	09
894	WAREHOUSE/	11/19/09	71
827	WAREHOUSE/	12/02/08	23

[1](#) [2](#) > >>

Closed Quality Issues / Returns

50 of 78 Lines









QCA Number	Customer Name	Date Issued
105	WAREHOUSE/	08/23/12
104	WAREHOUSE/	07/17/12
104	WAREHOUSE/	07/13/12

Clicking any QCA Number allows you to view a status update for open quality issues and a summary of the issue and resolution to closed quality issues

Navigating Quality: Quality Control Alert

Quality Issue / Return Information									
QCA Number	10097				Issue Date	09/29/11			
Customer	Superior Products				Closed	No			
Contact	ANNIE				Voided	No			
Phone	409-735-5569				Void Reason				
Email	spiweb@superiorprod.com				Unvoid Reason				
Line Items									
									Total Credit Amt: \$962.00
Line	Part	Qty	Credit Re-Req	turning	Invoice	SO	Restock Charge	Net Credit Amt Each	Credit Memo
<u>1</u>	NP-10	300	Yes	Yes	<u>102119</u>	<u>10000145368</u>	0	0.57	102125
<u>2</u>	C-50	50	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.09	102125
<u>3</u>	C-51	100	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.01	102125
<u>4</u>	S-344	550	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.55	102125
<u>5</u>	N-20	250	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.08	102125
<u>6</u>	7325	1000	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.06	102125
<u>7</u>	N-21	225	Yes	Yes	<u>102119</u>	<u>100001453</u>	0	0.08	102125
Customer Claims for Line 1									
Reasons	Sales / Customer Service					Lot / Serial			
Notes	Order was duplicated..Customer is returning parts. Please credit their account per invoice 102119 (PO SUP09) Customer will return parts using our UPS #								
Engineering Disposition for Line 1									
Reasons						Quantity Actually Returned			
Notes	Return to stock					Follow-up days	15		
Status for Line 1									
	Parts Returned	Evaluation	Corrective Action	Customer Response Sent	Credit Sent	QCA Closed			
Date	10/06/11			N/A	10/12/11				
Init	dmpaukner			N/A	ajrieth				

Quality Control Alert screen will display a summary of the quality control issue and the steps taken to resolve the issue

-  Pricing & Availability
-  Orders
-  Parts
-  Quality
-  **Quotes**
-  Invoices
-  Keywords
-  Personal Profile

► Lookup a special quote done for you in-house at Superior Products

Quotes

Lookup a special quote done for you in-house at Superior Products



Location **Superior Products**

Ship To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Credit Status Active

Sold To Superior Products
3786 Ridge Rd.
Cleveland, OH 44144

Open Special Quotes

2 Lines

Quote ID	Customer Name	Quote Date	Days Open	Follow-Up Date	Part	Qty
940	Superior Products	10/10/12	16	11/09/12	GMA-SM-540-05	1
					GMA-SM-510-05	1

1 2 3 > >>

Inactive Special Quotes

50 of 2346 Lines









Quote ID	Customer Name	Date Sent	Status	Part	Qty
880	Superior Products	00/00/00	Void	N-20	15650
				7325	18400

Clicking any quote number will take you to the Quote Information screen

Navigating Quotes: Specific Quote Information

Quote Information				
Quote Number	940	Terms	N30	
Stared, Due	10/10/12, 10/15/12	FOB		
Date Sent	10/10/12	Lead Time	2 Weeks	
Follow-Up Date	11/09/12	Status / Reason	Open	
Customer Info				
Customer	Superior Products	Addr	3786 Ridge Road	
Contact	Jeff		Cleveland, OH 44144	
Ph / Fx / Email	216-651-9400/216-651-4071/spiweb@superiorprod.com			
Notes				
Internal Notes				
Reason Notes				
Line Items				
2 Lines				
Line	Part	Desc	Qty	Price
1	GMA-SM-540-05	SIMPLEX HEADER,5 CYL,CGA-540	1	1.88
2	GMA-SM-510-05	SIMPLEX HEADER,5 CYL,CGA-510	1	6.04

Clicking any quote number will take you to the Quote Information screen and allow you to view quote details

-  Pricing & Availability
-  Orders
-  Parts
-  Quality
-  Quotes
-  **Invoices**
-  Keywords
-  Personal Profile

- ▶ Lookup and review an invoice
- ▶ Reprint an invoice, certificate of compliance, or NAFTA paperwork
- ▶ Find freight charges from a shipment
- ▶ View invoice aging for any location
- ▶ Print account statement

Invoices

- Lookup and review an invoice
- Reprint an invoice, certificate of compliance, or NAFTA paperwork
- Find freight charges from a shipment
- View invoice aging for any location
- Print account statement



Location Superior Products **Credit Status** Active
Ship To Superior Products **Sold To** Superior Products
 3786 Ridge Rd. 3786 Ridge Rd.
 Cleveland, OH 44144 Cleveland, OH 44144



Invoice Aging **Statement of Account** 

Date Account Opened	06/21/96	Credit Limit	0.00	Terms	NET 30 DAYS
Current Balance	0.33	Last Payment Amt	0.78	Check Date	10/22/12
High Limit	0.00	High A/R	0.94	Outstanding NSF's	0.00
0	30	60	90		
	0.3		0.97		

Invoice	Superior Order Number	Invoice Date	Value
102283	100001567	10/23/12	0.78
102283	100001564	10/22/12	0.85

Shipped & Invoiced (Last 60 Days) 50 of 666 Lines

Customer Name	Invoice	Customer PO Number	Date Shipped	Part Number	Shipped	B/O	Price
Superior Products	102285	4224	10/25/12	GMF-3212	10	0	0.20

Invoices screen displays:

- Account history
- Account terms and credit information
- Accounts payable/Accounts receivable analysis

From the invoice screen, you can print your Statement of Account

Location Superior Products Go
Credit Status Active

Ship To Superior Products
 3786 Ridge Rd.
 Cleveland, OH 44144
 Sold To Superior Products
 3786 Ridge Rd.
 Cleveland, OH 44144

Invoice Aging Collapse Statement of Account

Date Account Opened	06/21/96	Credit Limit	0.00	Terms	NET 30 DAYS
Current Balance	0.33	Last Payment Amt	0.78	Check Date	10/22/12
High Limit	0.00	High A/R	0.94	Outstanding NSF's	0.00
0	30	60	90		
	0.3		0.97		

Invoice	Superior Order Number	Invoice Date	Value
102283	100001567	10/23/12	0.78
102283	100001564	10/22/12	0.85

Shipped & Invoiced (Last 60 Days) Collapse 50 of 666 Lines

Customer Name	Invoice	Customer PO Number	Date Shipped	Part Number	Shipped	B/O	Price
Superior Products	102285	4224	10/25/12	GMF-3212	10	0	0.20

Clicking an invoice number will take you to the Invoice Information screen

Navigating Invoices: Invoice Information Screen

Invoice		NAFTA paperwork		Invoice				Certificate of Compliance			
Invoice	1022	Customer	Superior Products		Reason						
SP Order Number	100001567	Pricing	.5% off Retail		Tax %, Amt						
Cust PO Number	60080	Terms	NET 30 DAYS		Freight	\$0.00					
Entered	10/26/12	How Ship	GROUND		Net Invoice	\$5.10					
Shipped	10/26/12	FOB	NO FREIGHT		Cartons / Wt	1					
Invoiced	10/26/12	Carrier	UPSGRN		Freight Bill	1Z4046960350387					
Ship To					Sold To						
SUPERIOR PRODUCTS 3786 RIDGE ROAD CLEVELAND , OH 44144					SUPERIOR PRODUCTS 3786 RIDGE ROAD CLEVELAND , OH 44144						
Line Items											5 Lines
Line	Part Number	Order Qty	Shipped	Open	Price	Stock UOM	Price UOM	Discount Percent	Discount Amount	Total	Lots
1	A-870	30	30	0		EA	EA	0.00	0.00	.10	
2	C-2580	4	4	0		EA	EA	0.00	0.00	.40	
3	EZ-S-344	5	5	0		EA	EA	0.00	0.00	.60	
4	NP-193	22	0	22		EA	EA	0.00	0.00	.30	
5	QCT-100	10	0	10		EA	EA	0.00	0.00	.30	

Invoice information screen displays:









- Shipping information
- Order information
- Invoice summary

Navigating Invoices: Invoice Information Screen

Invoice		NAFTA paperwork		Invoice				Certificate of Compliance			
Invoice	1022	Customer	Superior Products		Reason						
SP Order Number	100001567	Pricing	.5% off Retail		Tax %, Amt						
Cust PO Number	60080	Terms	NET 30 DAYS		Freight	\$0.00					
Entered	10/26/12	How Ship	GROUND		Net Invoice	\$5.10					
Shipped	10/26/12	FOB	NO FREIGHT		Cartons / Wt	1					
Invoiced	10/26/12	Carrier	UPSGRN		Freight Bill	1Z4046960350387					
Ship To					Sold To						
SUPERIOR PRODUCTS 3786 RIDGE ROAD CLEVELAND , OH 44144					SUPERIOR PRODUCTS 3786 RIDGE ROAD CLEVELAND , OH 44144						
Line Items									5 Lines		
Line	Part Number	Order Qty	Shipped	Open	Price	Stock UOM	Price UOM	Discount Percent	Discount Amount	Total	Lots
1	A-870	30	30	0		EA	EA	0.00	0.00	.10	
2	C-2580	4	4	0		EA	EA	0.00	0.00	.40	
3	EZ-S-344	5	5	0		EA	EA	0.00	0.00	.60	
4	NP-193	22	0	22		EA	EA	0.00	0.00	.30	
5	QCT-100	10	0	10		EA	EA	0.00	0.00	.30	

From the Invoice information screen you can reprint

- Invoice
- NAFTA Paperwork
- Certificate of Compliance

-  Pricing & Availability
-  Orders
-  Parts
-  Quality
-  Quotes
-  Invoices
-  **Keywords**
-  Personal Profile

- ▶ Parts are assigned to industry standard keywords that are classified under various CGA, DISS, and DIN specs
- ▶ Other keywords like "Adaptor" and "Stem" also have parts assigned to them
- ▶ It is possible your location is used as a customer keyword to group parts specific to your company

Keywords
View part categories and application types



Cylinder Connections

38 Keywords

Keyword	Gas	PSI	Outlet	Inlet	RH LH
CGA 170	NON-CORROSIVE GAS, SMALL CYLINDER	3000 PSI	9/16-18" UNF-2A EXT	9/16-18" UNF-2B INT	RH
CGA 180	NON-CORROSIVE GAS, SMALL CYLINDER	3000 PSI	5/8"-18 UNF-2A EXT	5/8"-18 UNF-2B INT	RH

Low-Pressure Welding Hose Connections

12 Keywords

Keyword	Gas	PSI	Thread	Size	RH LH
CGA 020	OXYGEN	200 PSI	3/8"-24 UNF	"A" SIZE	RH
CGA 021	FUEL GAS	200 PSI	3/8"-24 UNF	"A" SIZE	LH
CGA 022	OXYGEN	200 PSI	3/16"		

Cryogenic Connections

Keyword	Gas
CGA 165	REFRIGERANT GASES
CGA 182	REFRIGERANT GASES
CGA 205	CRYOGENIC INERT GASES

Pin-Indexed Yoke Connections

Keyword	Gas
CGA 870	OXYGEN
CGA 880	CO2 / OXYGEN MIXTURE W/ CO2 NOT OVER 7%
CGA 890	HELIUM / OXYGEN MIXTURE W/ HELIUM NOT OVER 80%

Low-Pressure Medical Hose Connections

Keyword	Gas
DISS 1020-A	SPECIAL GAS MIXTURES
DISS 1040-A	NITROUS OXIDE
DISS 1060-A	HELIUM OR HELIUM / OXYGEN MIXTURES

General Keywords

27 Keywords

Keyword
ADAPTOR
BRACE
BULK

Customer Specific Parts

1 Keyword

Keyword
SPL-WLD

- Parts are assigned to industry standard keywords that are classified under various CGA, DISS, and DIN specs
- Other keywords like “Adaptor” and “Stem” also have parts assigned to them
- It is possible your location is used as a customer keyword to group parts specific to your company

Cylinder Connections Collapse 1 Keyword

Keyword	Gas	PSI	Outlet	Inlet	
<u>CGA 170</u>	NON-CORROSI	3000 PSI	9/16-18" UNF-2A EXT	9/16-18" UNF-2B INT	RH
<u>CGA 180</u>	NON-CORROSI				LH

Part

- MN-049
- MN-049-B
- MNP-101
- MNP-101-B
- N-49
- N-49SS
- NP-101
- NP-101SS

Description

- CHROME INLET NUT, CGA-170
- CHROME INLET NUT, CGA-170
- CHROME INLET NIPPLE, CGA-170,
- CHROME INLET NIPPLE, CGA-170
- INLET NUT, CGA-170
- SS INLET NUT, CGA-170
- INLET NIPPLE, CGA-170
- SS INLET NIPPLE, CGA-170

Keywords

- CGA 170, NUT
- CGA 170, NUT, BULK
- CGA 170, NIPPLE
- CGA 170, NIPPLE, BULK
- CGA 170, NUT
- CGA 170, NUT
- CGA 170, NIPPLE
- CGA 170, NIPPLE

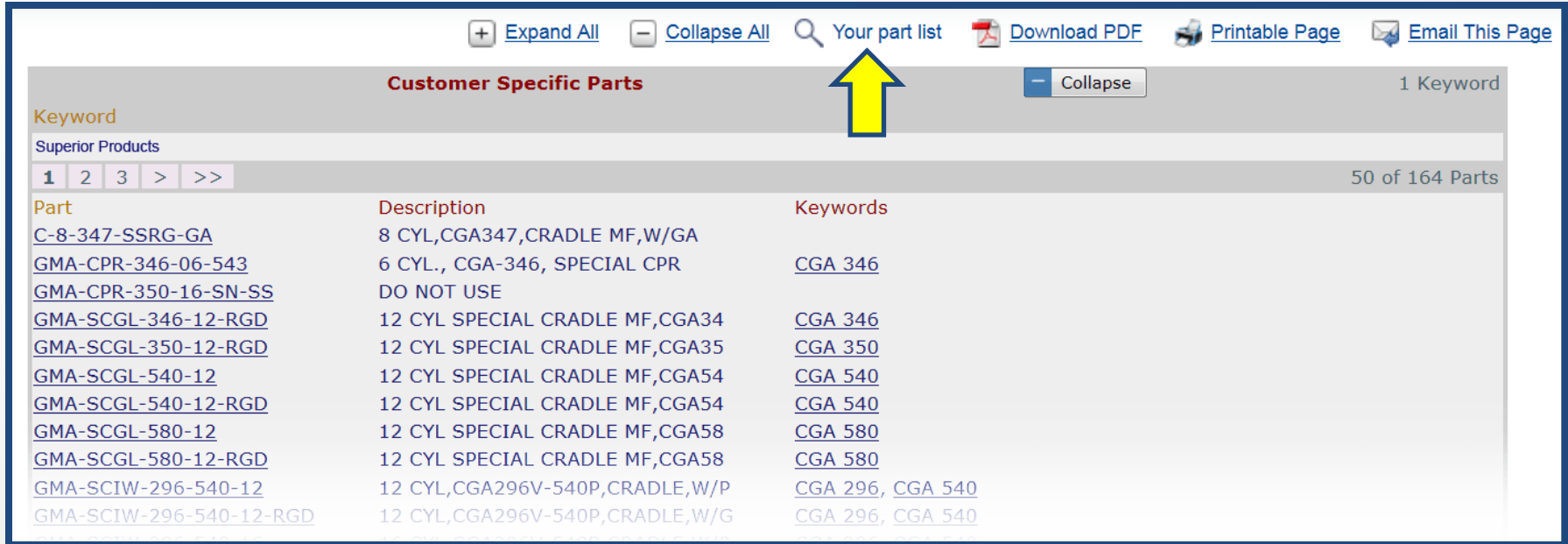
8 Parts

Pin-Indexed Yoke Connections Collapse

Keyword	Gas	PSI
<u>CGA 870</u>	OXYGEN	3000 PSI
<u>CGA 880</u>	CO2 / OXYGEN MIXTURE W/ CO2 NOT OVER 7%	3000 PSI
<u>CGA 890</u>	HELIUM / OXYGEN MIXTURE W/ HELIUM NOT OVER 80%	3000 PSI

Low-Pressure Medical Hose Connections Collapse 11 Keywords









Selecting a keyword will display all parts associated with the keyword



The screenshot shows a web application interface. At the top, there is a toolbar with several icons and text: a plus sign for 'Expand All', a minus sign for 'Collapse All', a magnifying glass for 'Your part list' (highlighted by a yellow arrow), a printer icon for 'Download PDF', a printer icon for 'Printable Page', and an envelope icon for 'Email This Page'. Below the toolbar is a header section with 'Customer Specific Parts' on the left, a 'Collapse' button in the middle, and '1 Keyword' on the right. Underneath is a 'Keyword' section with 'Superior Products' and a pagination bar showing '1', '2', '3', '>', and '>>'. To the right of the pagination bar, it says '50 of 164 Parts'. The main content is a table with three columns: 'Part', 'Description', and 'Keywords'. The table lists several parts with their descriptions and associated keywords.

Part	Description	Keywords
C-8-347-SSRG-GA	8 CYL,CGA347,CRADLE MF,W/GA	
GMA-CPR-346-06-543	6 CYL., CGA-346, SPECIAL CPR	CGA 346
GMA-CPR-350-16-SN-SS	DO NOT USE	
GMA-SCGL-346-12-RGD	12 CYL SPECIAL CRADLE MF,CGA34	CGA 346
GMA-SCGL-350-12-RGD	12 CYL SPECIAL CRADLE MF,CGA35	CGA 350
GMA-SCGL-540-12	12 CYL SPECIAL CRADLE MF,CGA54	CGA 540
GMA-SCGL-540-12-RGD	12 CYL SPECIAL CRADLE MF,CGA54	CGA 540
GMA-SCGL-580-12	12 CYL SPECIAL CRADLE MF,CGA58	CGA 580
GMA-SCGL-580-12-RGD	12 CYL SPECIAL CRADLE MF,CGA58	CGA 580
GMA-SCIW-296-540-12	12 CYL,CGA296V-540P,CRADLE,W/P	CGA 296 , CGA 540
GMA-SCIW-296-540-12-RGD	12 CYL,CGA296V-540P,CRADLE,W/G	CGA 296 , CGA 540

If there are parts specific to your company, selecting “Your part list” from the top toolbar will display a list of all parts specific to your company

-  Pricing & Availability
-  Orders
-  Parts
-  Quality
-  Quotes
-  Invoices
-  Keywords
-  **Personal Profile**

- ▶ Update your name, email, or password
- ▶ If you have access to multiple locations, change the default location for this site here
- ▶ Request addition of locations, changes to existing locations, or deactivation of account

Personal Profile

- Update your name, email, or password
- If you have access to multiple locations, change the default location for this site here
- Request addition of locations, changes to existing locations, or deactivation of account



Personal Profile Screen

Update Personal Profile

Your email is used to login, and as an address for any information you've requested

First Name

Last Name

Email

Change password (takes effect immediately, stores as 40 character encryption for security)

Password

Retype Password

Add one or more locations to view from your login

[+ Add new row](#)

Company Name	City / Zip Code	Access all locations that use this bill-to	Site default
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="radio"/>

Locations currently set up on your login 1 2 3 > >> 50 of 464 locations

Find

Location	Site default	Get daily email of all open orders	Get invoices by email
SHL/CLEVELAND (bill-to location)	<input checked="" type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
SPL/CLEVELAND (Superior Products)	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
MTL/KIRKLAND	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="text"/>	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="text"/>	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Notes to be sent with your request

Updating Personal Profile

Update Personal Profile

Your email is used to login, and as an address for any information you've requested

First Name

Last Name

Email

Change password (takes effect immediately, stores as 40 character encryption for security)

Password

Retype Password

Add one or more locations to view from your login

[+ Add new row](#)

Company Name	City / Zip Code	Access all locations that use this bill-to	Site default
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="radio"/>

Locations currently set up on your login: 1 2 3 > >> 50 of 464 locations

Find

Location	Site default	Get daily email of all open orders	Get invoices by email
SHL/CLEVELAND (bill-to location)	<input checked="" type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
SPL/CLEVELAND (Superior Products)	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
MTL/KIRKLAND	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="text"/>	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="text"/>	<input type="radio"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Notes to be sent with your request

Update and modify account information:

- Type updated information in blank fields
- Click updated when finished to save changes

Language Support

Select Language ▼



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 **800.651.9490**

 spiweb@superiorprod.com

- | | |
|-----------------------------|------------|
| > Select Language | Indonesian |
| Arabic | Italian |
| Bulgarian | Japanese |
| Chinese (Simplified) | Korean |
| Croatian | Norwegian |
| Finnish | Portuguese |
| French | Romanian |
| German | Russian |
| Greek | Spanish |
| Hindi | Swedish |
| Hungarian | Ukrainian |

The Customer Management System has multilingual language support. Selecting any supported language from the tool in the top left will provide approximate translations for website content



Superior
Products, LLC
Redefining Gas Management Systems



SUPERIOR PRODUCTS CUSTOMER MANAGEMENT SYSTEM

For more information contact us at:

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www.superiorprod.com