

Dear DeKalb Resident:

I am delighted to look back on yet another progressive and productive year for our Division. As we introduced and advanced several major initiatives, we remained cognizant of the need to continually serve DeKalb residents with exceptionalism.

One of our foremost priorities in 2019 has been the integration of **automated side-loader trucks** into our collection fleet. Such an initiative aims to improve residential collection efficiency; lower operational costs; reduce employee liabilities and injuries; and reiterate our commitment to environmentally friendly practices. We have also remained focused on preserving our landfill and extending its useful life by beginning the **construction of a new landfill cell**. The **expansion of our recycling program**, including the full implementation of the DeKalb County School District recycling program, reflects our continued focus on environmental sustainability.

Other noteworthy 2019 accomplishments include the **expansion of our service area** to include the city of Stone Mountain; the introduction of a **multi-language translator service** option within our customer service call center; streamlining our service offerings through the introduction of **online, electronic and digital service request platforms**; maintaining the basic components of the original **Operation Clean Sweep** initiative; and **training and professional development** for our employees.

The **integration of the Beautification Unit** within the Sanitation Division's operations is another transition of significance in 2019. Branded as Keep DeKalb Beautiful, this operation exists as two distinct units - the Roadside Enhancement and Clean Communities programs. This unique operation offers a variety of services to DeKalb communities, including litter collection; illegal dumping remediation; mowing services; and the ability to "adopt" locations throughout the County.

We remain optimistic about our Division's future growth and success. As we serve you in 2020 and beyond, we look forward to advancing our collective vision and mission. Best wishes for a safe and progressive 2020.

At your service,

Tracy Hutchinson
Director - Sanitation Division • Beautification Unit



DEKALB COUNTY SANITATION 2020 EVENTS AND RECYCLING INITIATIVES

Martin Luther King Jr. Day Event
1/20/2020

Spring Household Hazardous Waste Event
March 21, 2020

Operation Spring Clean Sweep*
(Curbside Bulky Item Collection)
March/April 2020

Paper Shredding Event*
May 2020

Fall Household Hazardous Waste Event
October 10, 2020

Landfill Amnesty Day
August 2020

Operation Holiday Clean Sweep*
(Curbside Bulky Item Collection)
October/November 2020

Curbside Christmas Tree Recycling
12/28/2020 - 1/7/2021

*Events are tentative and subject to change

Visit www.dekalbsanitation.com for a complete and updated listing of 2020 programs, events and recycling initiatives.



DeKalb County
GEORGIA

Customer Service Team

Public Works Department
Sanitation Division

 sanitation@dekalbcountyga.gov

A Tradition of
Efficiency • Accountability
Resilience • Integrity

 404.294.2900

 DeKalbSanitation.com

 @DKalbSanitation

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 DeKalb County
GEORGIA
Public Works Department • Sanitation Division

 DeKalb
single-stream recycling
A Sanitation Division Initiative

2020 RESIDENTIAL HOLIDAY COLLECTION SCHEDULE

DEKALB COUNTY SANITATION DIVISION



DEKALB COUNTY SANITATION 2020 HOLIDAY CALENDAR

2020

JANUARY

S	M	T	W	T	F	S
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FEBRUARY

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JUNE

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NOVEMBER

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DECEMBER

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HOLIDAY	HOLIDAY OBSERVED	COLLECTION SCHEDULE
New Year's Day	Wednesday, January 1, 2020	No service on Wednesday, Jan. 1. Collection service will run one day late for Wednesday and Thursday customers.
Martin Luther King Jr. Day	Monday, January 20, 2020	No service on Monday, Jan. 20. Collection service will run one day late for all customers.
Presidents Day	Monday, February 17, 2020	No service on Monday, Feb. 17. Collection service will run one day late for all customers.
Memorial Day	Monday, May 25, 2020	No service on Monday, May 25. Collection service will run one day late for all customers.
Independence Day	Friday, July 3, 2020	No change in collection service.
Labor Day	Monday, September 7, 2020	No service on Monday, Sept. 7. Collection service will run one day late for all customers.
Veterans Day	Wednesday, November 11, 2020	No service on Wednesday, Nov. 11. Collection service will run one day late for Wednesday and Thursday customers.
Thanksgiving Holiday	Thursday, November 26, 2020 Friday, November 27, 2020	No service on Thursday, Nov. 26. Thursday customers will be serviced on Friday.
Christmas Day	Friday, December 25, 2020	No change in collection service.
New Year's Day	Friday, January 1, 2021	No change in collection service.