

What is Scan & Go Checkout?

Scan & Go checkout is a mobile payment service that Sam's Club members can use in club or at fuel stations via their Sam's Club app. Members simply scan items as they shop, pay via their app and then exit the club all while skipping the checkout line. Scan & Go checkout gives members greater control of their shopping experience.

How do I use my EBT SNAP card for purchasing with Scan & Go?

Once you open the Scan & Go mobile application and finish scanning your items, you will proceed to a checkout screen. Members will see "Add an EBT card" once they go to checkout. After their EBT SNAP card is added and they "Slide to pay", they will have a prompt to verify their PIN. Once verified, they can proceed to an exit greeter and present their transactions QR code.

How will SNAP recipients know which items are eligible for purchase with SNAP benefits?

USDA requires all SNAP authorized retailers, including authorized online retailers, to ensure SNAP benefits are used to purchase only eligible food items. A list of eligible food items that can be purchased using SNAP benefits is available here: https://www.fns.usda.gov/snap/eligible-food-items. Eligible EBT SNAP items are also shown on the Scan & Go checkout screen.

What form of payment is accepted to make purchases using SNAP benefits? Are EBT SNAP cards accepted?

SNAP participants may use their EBT SNAP card to complete purchases of eligible food items with their SNAP benefits in Sam's Club locations where the state is participating in this digital EBT program. Using the Scan & Go mobile application in the club, members will need to register their EBT card with an existing Sam's Club account or create a new Sam's Club account. If an order contains non-SNAP eligible food items, members are required to pay with another form of payment such as a credit or debit card, or another acceptable form of payment.

Can I use both my EBT food and EBT cash benefits with Scan & Go?

Yes. You may use either the EBT food or EBT cash benefit to make a purchase with the Scan & Go app if the state is participating in the online EBT program for both EBT food and EBT cash options. At this time, it is not possible to use both EBT food and EBT cash in the same transaction.

Are SNAP recipients able to purchase food with EBT SNAP from home and have it delivered?

Not at this time. Using an EBT SNAP payment with the Scan & Go app is for in club purchases only. Members will be able to use our Sam's Club Scan & Go feature to link an EBT SNAP card and streamline checkout at physical club locations for SNAP-eligible items.

Can you use a EBT SNAP card with Scan & Ship?

Not at this time. Scan & Go is for in-club purchases only to streamline checkout inside the club.

What states are currently accepting EBT SNAP as a form of payment using the Scan & Go mobile application?

All states with a Sam's Club location are included, except for Louisiana and Montana. Puerto Rico also is not currently participating in the EBT online program with USDA FNS.