

# **GoRaleigh Routes**

#### **Route Types**

Most GoRaleigh routes are radial routes which begin and end in downtown Raleigh.

The "L" routes circulate through an area or operate as a cross-town route and link with one or more radial routes.

The "X" routes are express routes which operate non-stop or with limited stops along the body of the route. Stops on these routes are generally available only at the beginning and end points of the route.

#### **Frequency Chart**

The chart on the right shows the span of service (hours of operation) according to the day of the week, and the frequency of each route (how many minutes apart trips are scheduled for each bus route). The minutes listed are approximate. Peak and Off-Peak service hours vary by route. Please refer to individual route schedules for deviations and complete timetable information (see printed schedules or visit www.GoRaleigh.org).

			MONDAY-FRIDAY			SATURDAY		SUNDAY / HOLIDAYS		
			SPAN	FREQUENCY	(Minutes)	SPAN	FREQUENCY	SPAN	FREQUENCY	
	RT #	ROUTE NAME	(Operating hours)	Peak	Off-Peak	(Operating hours)	(Minutes)	(Operating hours)	(Minutes)	RT #
	1	Capital	4:37am–12:08am	15	15 or 60	5:45am–12:08am	30 or 60	5:45am–11:27pm	30 or 60	1
	2	Falls of Neuse	5:00am–11:25pm	30	30 or 60	5:30am–10:59pm	60	5:30am–10:59pm	60	2
	3	Glascock	6:15am–9:44pm	30	60	7:00am-8:42pm	60	7:00am-8:42pm	60	3
	4	Rex Hospital	4:30am–11:57pm	30	60	5:00am–11:57pm	60	5:00am–10:57pm	60	4
	5	Biltmore Hills	5:30am–12:03am	30	60	6:10am–12:12am	60	6:10am–11:12pm	60	5
	6	Crabtree	5:55am–9:15pm	30	60	7:00am–10:00pm	60	7:00am–10:00pm	60	6
	7	South Saunders	5:45am–11:45pm	15	30 or 60	6:00am–11:45pm	30 or 60	6:00am–10:59pm	30 or 60	7
	7L	Carolina Pines	5:45am–11:00pm	30	60	6:45am–9:33pm	60	6:45am–9:33pm	60	7L
	8	Six Forks	5:55am–11:00pm	30	60	7:00am–11:00pm	60	7:00am–11:00pm	60	8
	10	Longview	5:30am–9:40pm	30	60	7:00am–9:40pm	60	7:00am–9:40pm	60	10
	11	Avent Ferry	5:45am–11:28pm	30	60	5:45am–11:28pm	60	5:45am–10:58pm	60	11
	11L	Buck Jones	5:55am–10:49pm	60	60	6:40am–10:49pm	60	6:40am–10:49pm	60	11L
	12	Method	5:45am–10:59pm	30	60	6:45am–10:59pm	60	6:45am–10:59pm	60	12
	13	Chavis Heights	6:00am–6:55pm	30	30	6:00am–6:55pm	30	6:00am–6:55pm	30	13
	15	WakeMed	5:22am–11:40pm	15	15 or 60	5:30am–11:40pm	30 or 60	5:30am–10:53pm	30 or 60	15
	15L	Trawick	5:45am–11:12pm	45	45	5:45am–11:12pm	45	5:45am–11:12pm	45	15L
	16	Oberlin	6:00am–10:50pm	30	60	7:15am–10:55pm	60	7:15am–10:55pm	60	16
	18	Worthdale	6:00am–11:30pm	30	60	6:30am–11:28pm	60	6:30am–10:53pm	60	18
	19	Apollo Heights	5:53am–11:39pm	30	60	6:15am–11:52pm	60	6:15am–11:11pm	60	19
	21	Caraleigh	5:30am–9:55pm	30	60	6:30am–9:55pm	60	6:30am–9:55pm	60	21
	22	State Street	5:30am–10:14pm	30	30 or 60	6:30am–10:14pm	30 or 60	6:30am–10:14pm	30 or 60	22
	23L	Millbrook	6:10am–7:10pm	30	60	6:25am–7:00pm	60	6:25am–7:00pm	60	23L
	24L	North Crosstown	6:10am–7:30pm	30	60	6:57am–7:15pm	60	6:57am–7:15pm	60	24L
	25L	Triangle Town Center	5:19am–8:19pm	60	60	7:20am–8:20pm	60	7:20am–8:20pm	60	25L
	40X	Wake Tech Express	6:15am–6:40pm	30	—	No Service	—	No Service	—	40X
	55X	Poole Road Express	5:55am–11:51pm	Variable	Variable	5:45am–11:12pm	Variable	5:45am–11:12pm	Variable	55X
	70X	Brier Creek Express	6:17am–8:13pm	Peak only	—	6:17am–6:08pm	Peak only	6:17am–6:08pm	Peak only	70X

# **How To Ride**

#### Where do I catch the bus?

You can catch a GoRaleigh bus at one of the many bus stop signs located throughout Raleigh. These signs are conveniently located along each route. (Please be at your stop a few minutes early-the bus is expected within 5 minutes of the scheduled time.)

For issues regarding bus stops/shelters, please call the City of Raleigh Transit Program at (919) 996-3030 or email GoRaleigh@raleighnc.gov.

#### How do I signal the bus to stop?

To signal an approaching bus to stop, stand near the curb at the bus stop, and signal the bus. The driver will stop where it is safe to do so.

#### How do I recognize my bus?

Each bus is equipped with an identification sign on the front of the bus above the driver, and on the side of the bus, beside the front door. The signs identify the route on which the bus is operating and the direction it is traveling. Buses that are not operating on a GoRaleigh route will display a message such as "GARAGE," "MAINTENANCE," or "OUT OF SERVICE" and will not pick up passengers.





#### How do I pay?

All GoRaleigh buses are equipped with electronic fareboxes. GoRaleigh fareboxes accept all denominations of coins and bills up to \$20. You may pay your fare in cash, by using a stored value card, or with a pass. When paying for a Reduced Fare, a GoRaleigh ID must be shown. Please call 919-996-3459 to see if you qualify or to obtain a GoRaleigh ID.

Change cards are not redeemable for cash. Cash and change cards are inserted into the slot on the farebox. Passes and stored value cards are swiped through the card reader. If you have change due you will be issued a change card that you can use on your next trip. Please have your fare or pass ready when boarding the bus. For current fare information, call 919-485-RIDE (7433).

#### How do I transfer?

If one route doesn't take you where you want to go, you'll need to transfer to another bus. Ask the driver for a Day Pass when you pay your fare on the first bus. When boarding the second bus, swipe your Day Pass in the farebox.

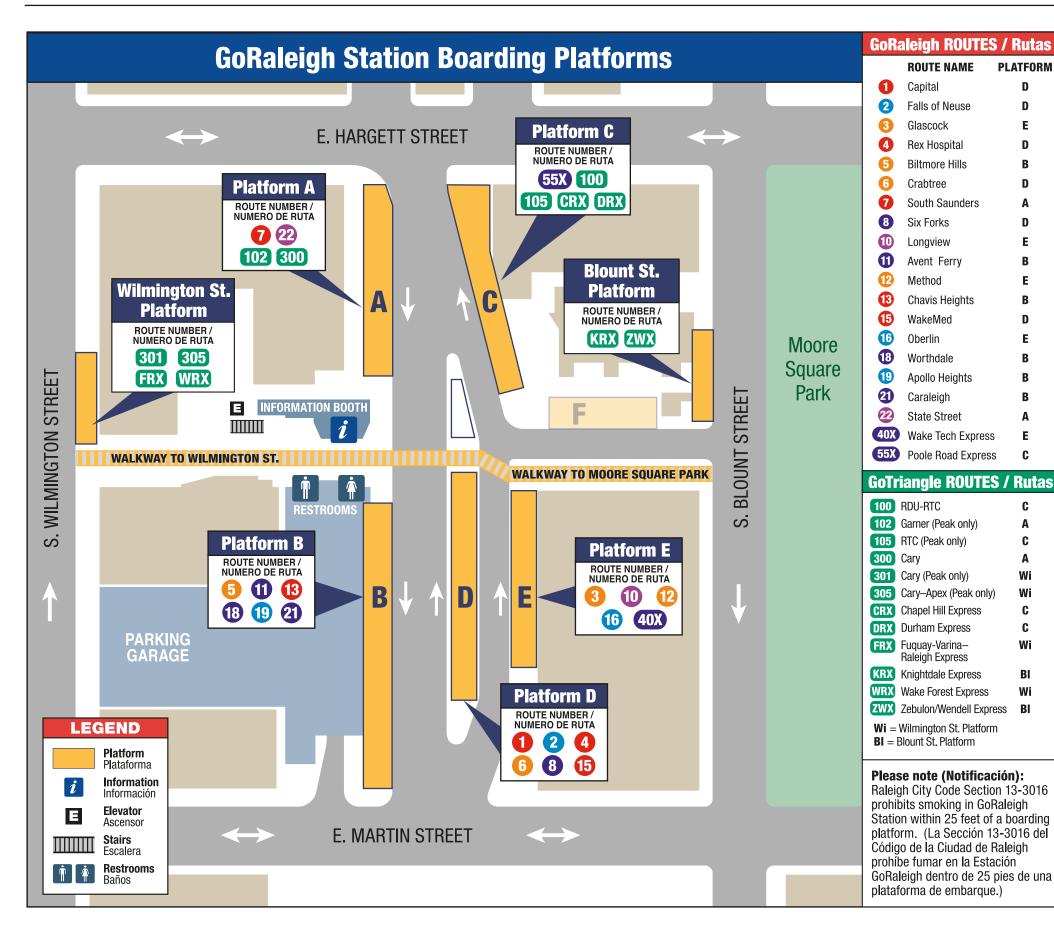
#### Where should I sit?

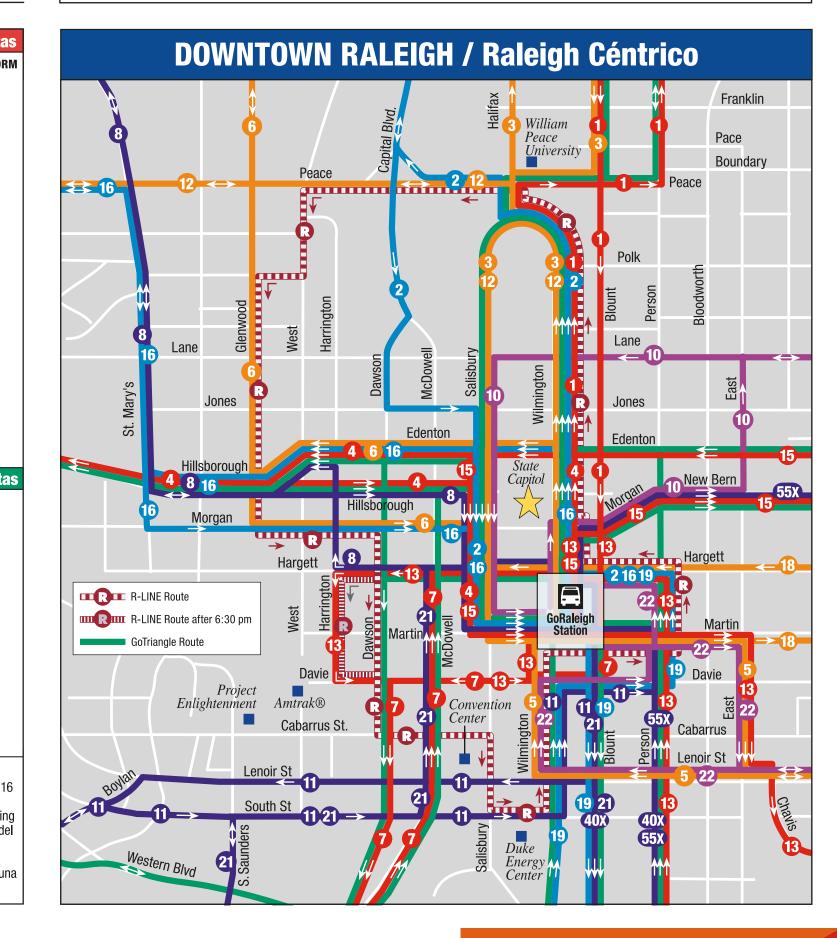
The seats in the front of the bus, directly behind the driver and next to the front door, should be offered to senior citizens or passengers with mobility impairments. When seated, please keep arms, legs and personal items out of the aisles.

For the safety and comfort of everyone on board, smoking, eating and drinking are prohibited. Operating audio equipment without headphones is prohibited. Pets are not allowed. Service animals are permitted.

#### How do I disembark?

While enjoying the ride, remember to watch for your stop. Signal the driver a block before your stop by pressing the rubber strip or pulling the yellow cord beside the window. Wait for the bus to come to a complete stop before you stand to exit. Whenever possible, please exit by the rear door.





#### **Rider Information**

#### **GoRaleigh Station**

Every bus that travels through downtown stops at GoRaleigh Station, located opposite the Moore Square Park by City Market. You can enter the station from Blount Street, Hargett Street, Wilmington Street or Martin Street. Information is located in each zone listing the routes that use that zone and their departure times. Route and schedule brochures also tell you which zone each route uses. An information booth is centrally located in GoRaleigh Station for riders who need assistance or would like to purchase bus passes.

#### Lost and/or Found an Item?

If you have found an item on the bus please give it to your driver. If you have lost an item, please call 919-996-3869. Be prepared to describe the item to the representative. Items may be picked up from 8 a.m. to 5 p.m. Monday - Friday at: GoRaleigh Operations Facility, 4104 Poole Road, Raleigh, NC 27610.

#### **Bikes on Buses**

Getting around Raleigh is easier than ever thanks to GoRaleigh's Bikes on Buses Program. Use your bicycle for part of your trip and the bus for the rest. With a bike rack on every GoRaleigh bus, you can make bike riding part of your daily commute. Each rack is located in the front of the bus and accommodates up to two bicycles. Customers can load at any bus stop. There is no charge for your bicycle. The process is quick and easy, usually taking less than 20 seconds!

Visit www.raleighnc.gov/transit for more information.

#### Accessibility

### **Fare Information**

Fare Type	<b>Full Fare</b>	<b>Reduced Fare</b> <sup>1</sup>
One-Way Fare	\$1.25	\$0.60
Local Day Pass	\$2.50	\$1.25
7-Day Pass	\$12.00	\$6.00
31-Day Pass	\$45.00	\$22.50
Seniors Age 65 or 0 Children Age 12 or Y	Free²	

Stored Value Card (Card has \$25.00 Value).....\$20.00

#### No Transfers Issued

# <sup>1</sup> Persons with Disabilities, Medicare Card Holders and Teens 13-18:

When paying a Reduced Fare a GoRaleigh ID must be shown. Teens 13-18 must show a current School ID or GoRaleigh ID. A Medicare Card and a valid ID may be used to secure a GoRaleigh ID.

<sup>2</sup> Passengers 65 or Older, Children 12 or Younger: When paying a Seniors 65+ Free Fare a GoRaleigh ID must be shown. Children under 12 & over 60" tall must present a GoRaleigh ID.

# **To Obtain a GoRaleigh ID: Call 919-996-3459.** (Other GoPass and regional options are available.)

#### **Information Resources**

**GoTransit:** (919) 485-RIDE (7433) (Regional transit information in English or Spanish) **Online transit trip planning and information:** www.GoRaleigh.org or

www.Transit.Google.com
City of Raleigh Transit Program:

# Welcome Aboard!

Thanks for riding GoRaleigh, the safe and economical transportation solution. If you have any questions, please call (919) 485-RIDE (7433) and a customer service representative will be happy to assist you.

# **About GoRaleigh**

#### Hours & Days of Service

Service is available Monday through Friday from 4:30 AM to Midnight, Saturday from 5:30 AM - Midnight and Sunday from 5:30 AM - 11:00 PM. Note that all routes do not start/end at the same time. See the GoRaleigh Routes section or individual brochures for the hours and frequencies of specific routes.

#### **Holiday Schedule**

GoRaleigh does not operate on the following holidays:

Thanksgiving Day and Christmas Day. **GoRaleigh operates on a Holiday schedule:** New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, and Labor Day.

#### **Inclement Weather**

For GoRaleigh inclement weather information, please visit raleighnc.gov/transit or call 919-485-RIDE (7433).

#### GoLive

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## **GoRaleigh Ticket Outlets**

**GoRaleigh Station Info Booth** Hours: Monday–Friday, 7am–6pm Saturday, 9am–5pm

**GoRaleigh Operations Facility** 4104 Poole Road

Avery C. Upchurch Government Complex 1st Floor Revenue Service Lobby 222 West Hargett Street (31-Day Passes Only)

Harris Teeter – Cameron Village 501 Oberlin Road (31-Day & Weekly Passes Only)

Harris Teeter – Old Raleigh Village 3201-123 Edwards Mill Road (31-Day & Weekly Passes Only)

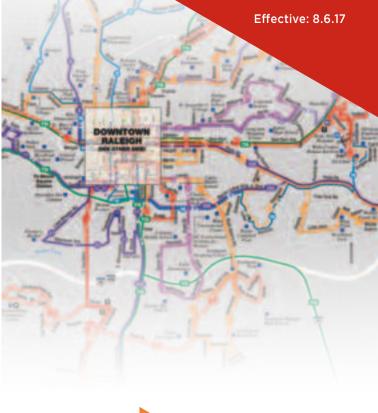
Harris Teeter – North Ridge 6024 Falls of Neuse Road (31-Day & Weekly Passes Only)

Harris Teeter – Stonehenge Market 7400 Creedmoor Road (31-Day & Weekly Passes Only)

Harris Teeter – Glenwood Village 2603 Glenwood Avenue (31-Day & Weekly Passes Only)

Harris Teeter – Plaza West 5663 Western Blvd (31-Day & Weekly Passes Only)

# System Map





All GoRaleigh buses are wheelchair accessible to serve those with mobility impairments. Buses are also equipped with talking bus technology that provides audible stop information from internal and external speakers. Passengers who are not able to use GoRaleigh buses due to disability may contact GoRaleigh Access, the City's paratransit program, at (919) 996-3459 for information on eligibility for this service. (919) 996-3030 www.raleighnc.gov/transit **GoRaleigh Access:** (919) 996-3459 www.raleighnc.gov/transit

If you use TTY (Teletypewriter Service) you may call North Carolina Relay at (800) 735-2962 and request a connection to any of the numbers above. This real-time bus tracking system provides stop by stop predictions by providing four options to view your route's arrival.

Option 1 – Online and mobile: GoRaleigh.org Option 2 – Download the free app at

translocrider.com

Option 3 – Text: Golive R [Route Number or Name] S [Stop ID] to 41411



919-485-RIDE (7433)

www.GoRaleigh.org

www.raleighnc.gov/transit