

NATIONAL LIBRARY OF UGANDA



2019- ANNUAL REPORT 2020

Plot 50 Buganda Road
0414-254661
admin@nlu.go.ug

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INTRODUCTION

The National Library of Uganda (NLU) was established by the National Library Act, 2003 which repealed the Public Libraries Board Act of 1964 that formerly established the Public Libraries Board. The Public Libraries Board used to establish and management the development of Public Libraries in Uganda. NLU is a semi-autonomous institution under the Ministry of Gender, Labor and Social Development (MGLSD) mandated to collect, preserve and disseminate Uganda's documented heritage and to oversee the development of public libraries in the country. Within the Ministry, the NLU works closely with the Department of Community Development and Adult Literacy.

The Public Libraries, during the period 1964 to 2000 were managed by the Public Libraries Board, under the Public Libraries Board Act of 1964. The Local Governments Act of 1997 gave the responsibility of managing public libraries to local governments and the Public Libraries Board was therefore disbanded in 2003.

The National Library Act requires publishers in the country to deposit three

copies of each one of their publications and one copy of video gram, film or any sound fixation issued for public use at the NLU. Government departments and agencies are required to deposit ten copies of every publication. Further, the NLU collects other documents issued outside on Uganda or by Ugandans. This collection of documents is managed and preserved for present and future generations.

NLU publishes the National Bibliography of Uganda, a list of information materials issued in Uganda or on Uganda or by Ugandans over a specified period. The documents received through legal deposit form a substantial part of the bibliography.

The National Library Act also empowers the NLU to act as the national agency that issue International Standard Book Numbers (ISBN) and International Standard Serial Numbers (ISSN) to Ugandan publications as part of international efforts to have every publication uniquely identified.

As the Government agency responsible for setting policy on public and community libraries, the NLU has powers to inspect, set and issue standards, guidelines and regulations in respect of public libraries. It is

also required to promote the culture of reading and to hold book promotion programs.

Mandate

The NLU is mandated to collect, preserve and disseminate Uganda's documented heritage and to oversee the development of public libraries in the country.

Vision

The National Library of Uganda Vision is "To be a leading institution of excellence in preserving Uganda's documented heritage and the provision and delivery of library and information services".

Mission

NLU Mission is "to collect, preserve and disseminate Uganda's documented intellectual and cultural heritage and provide professional leadership for the delivery of library and information services to public and community libraries to promote a reading culture.

Functions and Objectives of the National Library of Uganda

The National Library Act, 2003 provides for 32 functions of the NLU. The functions can be divided into two categories namely:

The National Library function which gives the NLU the mandate to act as a National Depository for and conservator of Uganda's Documented Heritage (It collects preserves and disseminates the country's literary and cultural documented heritage.

The public libraries function which requires the NLU to support Local Authorities in the establishment and management of public libraries through training, sourcing for resources, inspection, giving standards and general guidance and in partnership with public libraries and other stakeholders in the book sector to work towards the promotion of reading.

NLU's objectives include:

- Developing sound library policies, plans, and services that meet national priorities and aspirations.
- Making library services accessible to all for purposes of education, information, self-development and recreation.
- Promoting and facilitating the provision of library services to all parts of Uganda especially the rural areas where most people live and work.

- Acquiring, preserving and making accessible documents of cultural, historical, research and educational value.
- Providing technical, professional and advisory services to local governments, the public and private sectors in the field of library services.
- Ensuring that library services are efficiently managed and that there is effective and optimal utilization of both material and human resources available.
- Supporting the adult literacy and other continuing education programs by providing follow up and relevant reading and information materials.
- Building institutional capacity to promote the delivery of Library and Information Services.

Who We Are

The National Library of Uganda is a semi-autonomous institution set up by an Act of parliament 2003, to provide for depositing and preservation of publications, the setting up of an information referral service and

library coordination and to provide for other related matters and governed by the Board.

Powers of the National Library of Uganda

- a) Legal Deposit namely the right of the National Library to require every publisher of a book or document in Uganda at his or her cost to deposit three copies of the book or document or one copy of the video gram or film and ten copies in the case of any Government department with the National Library of Uganda.
- b) The power to inspect, issue standards, guidelines and regulations in the case of public libraries.
- c) The power to allocate International Standard Book Number (ISBN) and International Standard Serial Numbers (ISSN) and other International Numbers to publishers in Uganda.

Our Programs

The National Library of Uganda (NLU) continues to roll out programs to build capacity of Public and community libraries to satisfy the information needs of their communities as indicated in its strategic plan. Its main aim is to carry out restocking that will equip their librarians and libraries to support the development agenda of their communities, the African Union Vision

2063,' Towards the Africa we want' and the United Nations Sustainable Development Goals, Agenda 2030.

Membership

Any institution that establishes a library is welcome to be affiliated to NLU with no membership fees, as long as they meet the basic requirements of a Public Library that are set by NLU. These are available on NLU website.

This year NLU list of affiliated public libraries increased by 2 and institutional libraries increased by 12. NLU is meeting with local government officials of districts without libraries and new districts to ensure that they comply to the Local Governments Act and establish Public libraries. NLU is supporting the affiliated libraries with book donations, training opportunities and supports their activities of reading promotion. Details of these libraries can be viewed on the NLU website.

Networking with NLU

NLU Website is open 24/7 to the general public and it has helped those applying for book support, requesting for ISBN and general inquiry. Since it's a national body, our face book posts are language friendly

considering the majority language spoken is English.

HIGHLIGHTS OF THE YEAR

Visit from the Minister of Gender Labor and Social Development

On 11th February 2020 the minister ***Mr. Frank Tumwebaze***, paid a familiarization visit to NLU, seeking to know more about our services and to meet the staff of NLU. This was the first minister to visit NLU since it was established. He emphasized the need for NLU to work on the Uganda National Policy for libraries and promised to support this development. He said it was important to focus more on the preservation of the national heritage. He also said NLU should look further into the criteria of issuing standard book numbers and the extent to which it influences the establishment and management of public/community libraries. He was keen to see a National Library which is a National monument that preserves all the countries intellectual knowledge. A place that makes the country proud. He offered to do what he can as the Minister in charge to see that it gets to that level.

Digital Literacy Meeting

NLU organized a consultative forum on digital literacy with World Reader staff on 26th and 27th November and Grand Global Hotel. The participants included librarians, ministry of education, and other stakeholders in the book industry. The purpose was to share the Local project achievements, challenges and opportunities. Kawempe Youth Center library emerged the best in implementing the project followed by NLU.

Donation from KOICA Internship student (Korean International Corporation Agency)

The Information and Referral Services department received a face lift when Mulu the Korean young librarian who stayed with NLU for 2 years for her internship period completed her stay with us. The package included painting the library reading area, a donation of a purpose built counter, and furniture for the computer section and curtains for the library.

OFFICIAL VISITORS

Book Aid International guests

NLU received 2 staff from Book Aid International in February 2020. James Kimani a Kenyan national and Rachael

Duncan from UK came to start off the Inspiring Readers project.

UMI guests

On March 3rd 2020, Dr Elizabeth Lwanga Head Librarian of UMI and Ms. Barbra Alago the Systems Librarians came to discuss the issue of Legal Deposit of documents in Uganda. The discussion surrounded the Legal Deposit Act of 1969, challenges and the way forward.

NLU ICT Section

The Information and Referral Service was supported by UCC when it donated 10 computers, a printer and scanner for public use. The public can now access and utilize the equipment together with the fast internet connectivity from Airtel to enhance their work of research and producing /reproducing their documents.

PROGRAMMES WITH PARTNERS

We believe in fostering partnerships to carry out such programs so we are seeking and securing more partners to work with them to achieve our goals, we are currently working with partners as follows:

EIFL Continuous Professional Training Program

Eifl (Electronic Information for Libraries) is an international NGO NLU has been working with in the area of training communities to use computer and internet for self-development since 2012. The idea is to support librarians to introduce innovative library services that contribute to sustainable development of communities

World Reader- BOOK SMART Project

This year World Reader with another partner “Cheshire Services” an NGO supporting children with disabilities, and NLU, introduced a new program termed “Building an Inclusive Reading Environment” using the “Book Smart” application. This program seeks to increase access to quality digital content at classroom level including Uganda Syllabus books via computer tablets loaded with this application.

World Reader is a non-profit organization based in USA, that strives to provide people in developing countries easy and free access to digital books via e-readers, tablets and mobile phones. Last year it initiated the LOCAL project which aimed at promoting a reading culture among children through their local languages.

Book Aid International- Library Development program

This year Book Aid International sent a donation of 24,933 books for distribution to public libraries and 28,750 books were designated for the Inspiring Readers project for school libraries development.

The libraries focused on in this project are those of primary schools.

The aim of this primary school intervention is to empower teachers with skills and knowledge of organizing books for easy access for both teachers and pupils, and skills to utilize books other than textbooks of class instruction to promote the reading culture among children.

UCC- Open Access Centers Program in Public Libraries

In partnership with NLU, UCC started in 2017/2018 with three public libraries as a pilot phase (Pallisa, Nakaseke and Hoima) each receiving 10 computers, a scanner and a printer. To date ten more public libraries located in Moyo, Paidha, Bugiri, Jinja, Mbarara, NLU, Arua, Nebbi, Soroti and Tororo have benefited from this program and are now providing the public with computer and internet access at no fee. The program will continue until all the public libraries in the country are served.

NOTABLE ACHIEVEMENTS

Inspiring Readers Project (Phase II)

50 primary schools received 2,500 books each to start their school libraries and a cupboard in which to shelf the books. They were also given plastic book boxes to enable them move the books to classes and even use them elsewhere in the school complex.

NLU staff visited 5 schools in Nyarushange, Paidha, Mubende, Lira, and in Soroti for this exercise. 100 teachers were selected from these schools and trained in library management and teaching children to read for pleasure and self-education. Education Officials and School Inspectors that participated in the training appreciated the benefits that arise from school libraries and were very grateful to NLU for taking the project to their areas.

E-Government Sensitization for the communities (Visibility of Public Libraries)

Following the placing of ICT Public Access Facilities in Public Libraries, UCC through National Library of Uganda organized sensitization meetings about the E-governance program at the respective Public libraries. At the National Library of Uganda, the meeting took place on the 6th March 2020 and it was attended by over 50 participants most of them from YMCA

institute and others from the general public. The training basically centered on E-government programs like accessing the Uganda Revenue Authority tax registration, NSSF on checking their balances, Electoral commission on inquiring where to vote from, Passport application, URSB on registering their companies, getting patents and so many others.

This equipped the participants with the general knowledge of following up government programs and easily accessing them online which would save a lot of time for the whole process.

Libraries are now availing the access to government information through this service. For more information, visit <http://ecitizen.go.ug> for access to more sites.

ISBN, ISSN and LD workshop

Uganda was nominated to host the next African Regional meeting for ISBN in 2020. Unfortunately, the COVID 19 pandemic has not allowed this to take place but it was agreed to push it ahead until the situation allows.

This was at the world ISBN /ISSN conference in Santiago Chile which Mr. Dan Osinde, the head of Technical Services Department attended. Among the issues

discussed was the importance of these reference numbers attached to publications in all forms and important of have to maintaining the trend of using it across the world. (Refer to NLU website for details)

Mr. Osinde met with the president of ISMN (International Standard Music Number) who suggested that Uganda joins the international board based in Berlin, Germany.

DEPARTMENTS

NLU has four departments namely; Administration, Technical Services Department (TSD), Information Referral Services (IRS) and Inspectorate - Research and Extension Services (IRES).

NLU STAFF

Staff	Job Title
Mr. Adonia Katungisa	Director
Mrs. Stella Nekuusa	Principal Librarian
Ms. Hellen Agnes Muyomba	Principal Librarian
Mr. Daniel Osinde	Principal Librarian

Mr. Chandia Johnson	Senior Accountant
Mrs. Harriet Atim	Accounts Assistant
Ms. Catherine Anyang	Office Superintendent
Ms. Betinah Nakamya	Personal Secretary
Mr. Daniel Okiror	Information Technology Officer
Ms. Julian Namboozo	Librarian
Ms. Jacinthah Nabagesera	Librarian
Ms. Daisy Ashabahebwa	Librarian
Ms. Caroline Nankinga	Librarian
Mr. Raymond Amanyabyona	Librarian
Ms. Carol Tino	Librarian
Ms. Jennifer Nalwanga	Senior Assistant Librarian
Ms. Joan Nakalanzi	Assistant Librarian
Mr. Tom Enzama	Clerical Officer

Ms. Federesi Nakanwagi	Support staff
Ms. Edith Ajambo	Support staff
Mr. Gerald Okecho	Support staff
Mr. John Kyabene	Support staff
Ms. Esther Nakimwero	Support staff
Mr. Kizza Mugerwa	Security guard

**TECHNICAL SERVICE
DEPARTMENT (TSD)**

The Technical Services Department is the department that handles book acquisition and distribution, and issuing the International standard Book Number (ISBN) and International Standard Serial Numbers (ISSN) applicants. It also compiles the National Bibliography. It maintains the Public Libraries donation database

Roles of TSD

- Enforce the Legal Deposit Law by visiting authors, publishers and government agencies to sensitize them about the importance of depositing with the National Library of Uganda.
- Issue the International Standard Book Number's (ISBN) and International Standard Serial NISSN to book/ journal writers, authors and

publishing firms in order to abide by the international norms and maintain consistency and uniformity.

- Compiling and printing the National Bibliography of Uganda (NBU) is among the functions of the department. The NBU is a list of written sources of information on a subject concerning Uganda.
- The department scans and stores information materials for posterity e.g. local newspapers. Other organizations also bring their special information materials to be digitized. This digital equipment was donated by the Library of Congress, USA.
- The Technical Services Department acquires information materials through the following means; Legal deposit, Donations, Purchase and Exchange. The legal deposit information materials are processed and kept at the National Library and at the alternative depository center at Gulu University Library-Africana section. The rest of the acquisitions are processed partly for NLU reference library and the majority for public and community libraries. It also sources for book donors to

support the restocking of public and community libraries in the country.

- The four databases namely; Koha, Donations, Periodical and ISBN are hosted and maintained by the TSD department as well as the organizations website maintenance.
- And lastly, the department binds Newspapers, Uganda Gazettes, Bills Supplements and repairs torn and worn-out information materials at the National Library of Uganda.

Book Donations

National Library of Uganda as the government body responsible for public/community library services has put a lot of effort in soliciting books and other information materials for donation to the libraries in enable easy access to information by the communities.

Book Aid International our main donor has continued to provide books and other learning materials while NLU sources for other donors as well.

Annual Workshop

The Technical Services Department organizes a workshop each year on ISBN, ISSN and Legal Deposit to enable Authors, Publishers and Government Agencies to

know its importance and also sensitize the public.

INSPECTORATE RESEARCH EXTENSION SERVICE DEPARTMENT (IRES)

Inspectorate—Research & Extension Services is in charge of;

- Providing guidance to individuals and organizations interested in establishing libraries and resource centres in their communities
- Promoting establishment and support of public libraries in Uganda through meetings with Local Government authorities and sensitizing them about the library services how they are managed.
- Organising the inspection of already established public and community libraries in Uganda to supervise standards and performance of the libraries.
- Organising reading promotion events and activities in communities through public libraries, NGO's and other interested institutions

- Providing support to public librarians through organizing professional refresher training sessions, and linking them to international library bodies like AFLIA; EIFLE etc which provide training opportunities and exposure abroad.
- Carry on research in the field of Library and Information science to establish programs suitable for the Uganda communities sourcing grants opportunities that could be useful to NLU in the extension of its services
- Responsible for writing project proposal and overseeing the success of the projects carried out by NLU with partners,
- In charge of producing the National Library of Uganda publicity and promotional materials, Newsletter and Annual reports.
- Receive and compile the statistics from the different public libraries around Uganda,

PROJECTS

Inspiring Readers School Library Project: Phase II

National Library of Uganda with support from Book Aid International started implementing a project in five hub libraries to outreach to 25 primary schools selected from 5 districts.

Phase I of the project covered Jinja, Kabale, Nakaseke, Moroto and Masaka districts. And phase II has gone to Soroti, Paidah, Lira, Nyarushange and Mubende districts. The schools benefiting are mainly those utilizing the local Public Libraries.

Reports from phase I show the program has reached over 30,000 children and on average 250 teachers changing their attitude to reading and self- learning and developing the love for books. Steven a pupil from St. Gonzaga PS. In Masaka said “Before we got this library we did not know how to talk in English but now even when some visitors come I can say hello and even welcome them”.

10 librarians (2 from each of the 5 selected hub libraries) were trained and equipped with skills to enable them train adults. They were then tasked to go back to their locations and train teachers in creating and

managing a school library. The training also involved education officials to help implement the project. 100 teachers, 50 head masters/mistresses and at least 10 Local government officials have so far been enlightened about the benefits of having a professionally operating school library and have experienced the benefits themselves.

The schools' management was briefed and prepared to take on the professional management of a school library where books are well maintained in an orderly manner that enables easy access and use both by pupils and teachers. The hub librarians organized a training session to enable them acquire skills to promote reading for self-learning, discovering and pleasure among children,

Baseline visits to schools were carried on in January 2020 to introduce the project establish the current status of reading among the pupils and state of the school libraries. Schools included were Nyarushange, Paidha, Mubende, Lira, and in Soroti for this exercise. The schools' management were briefed and about the new management skills they were to be introduced to. The hub librarians organized a 3-day training for the teachers. The state of libraries clearly

showed the need for the training to improve access and use. as seen in the picture bellow.

A selected group of children from primary 2 to 6 were interviewed to establish their views about reading.



The current status of a school library



Children from Soroti Police school during the baseline visit

Book Smart Project

Textbooks are downloaded and digitised enabling access via the tablet. 2,500 tablets were donated to 20 KCCA schools. NLU staff were responsible for training the teachers of the benefiting schools in skills to use the application and will handle the monitoring and evaluation exercise. The books on the tablets are installed in audio visual form, so as to benefit the deaf and blind pupils. The schools included: Mengo P.S.; Nakivubo Blue; Kagwe P.S; Kawempe Mbogo Muslim; Kawempe Muslim P.S Kisasi; Makerere University Primary School; Mpererwe P.S; St. Martin Mulago Kiswa; Kyambogo P.S; Mbuya COU; Naguru Katale P.S; St. James Biina; St. Paul Banda; Kalinabiri P.S; Busega Community; Kasubi Family; Jinja Kalori; St. Joseph P.S Nanasana.



Training to use the BOOKSMART

Professional Training

NLU Librarians

In the period covered 4 staff of NLU travelled to Zambia and Namibia under EIFL sponsorship to train as trainers for adults to develop project proposals and implementation of the projects. The training mainly focused on starting community based projects through public libraries. Librarians will help communities start well planned projects enhancing their work with use of computers and the internet to become more productive and improving the livelihood of those that are restricted by lack of information. The communities' productivity will be enhanced with skills from all over the world and their market base will expand beyond Uganda as they discover via the internet what products are marketable, ongoing market prices beyond Uganda and how they can meet the international standards. The training focused on use of ICT and the Internet; Research methods; Project proposal writing; Budgeting; Records keeping; Advocacy; Monitoring and Evaluation and Reporting. The youth and unemployed will get access to innovative opportunities to improve and their lives. The libraries will be at the center of these innovations for continuity purpose.

Public /Community Librarians

NLU librarians on return organized for a countrywide training for public and community librarians. This would be done in regions and this year 10 public librarians from central region and 10 from the eastern region of Uganda have so far undergone trainings. The public librarians are currently carrying on research in their areas of operation to guide their community support programs.

During this year 10 librarians from 5 districts were involved in the training of trainer's workshop to equip them with skills to train adults. This was to enable them strengthen their work of outreach to schools in effort to promote reading among children through school libraries. The librarians on return to their stations trained 25 head teachers in their districts a total of 100 teacher librarians, and Education officers in library management skills.

Reading promotion Events

Children's Reading Tents

In collaboration with Kampala Cultural Exchange we organized a Children's Reading Tent at the Seven Trees Garden in Kololo, Kampala. The event was held over the weekend attracting children and parents from the community. The aim was mainly to

show how parents can help their children develop their reading and writing skills and to give our librarians more insight on how they can build this bond of child and parent learning.

World Literacy Day

We celebrated World Literacy Day (8th September) at Nambi Sepuya Community Center Library located along Kamuli Road in Jinja. The event brought together 200 pupils from 5 primary schools and 55 adults. A variety of activities were carried on including freelance reading, reading marathon, drawing and singing and drama for entertainment. The proprietor of the library Mr. Kiyimba expressed his gratitude towards NLU for selecting their library to be the focus center for World Literacy Day this year. The event was partly funded by Book Aid International. The chief guest was Father Baka from Bukoba in Masaka and he donated his books to each of the schools in attendance. NLU also donated one box of books to each of the schools in support their school libraries.

Pan African Literacy Conference

The conference was organized by Reading Association of Uganda in partnership with the Ministry of Education. The conference took place at Serena Hotel August 21st to

23rd 2019. It brought together over 400 participants from 40 countries who shared experiences in efforts towards promotion of literacy. The chief guest was her Excellency the first lady Mrs. Janet Museveni, the Minister of Education and Sports. NLU was part of the organizing committee and 5 members of staff attended the conference. It was a great experience of exposure and networking with high level library professionals from various International literacy promotion NGO's.

LIBRARY INSPECTIONS

The main purpose of the inspection visits is to ascertain whether the libraries really function and fulfill their obligations of serving the communities in which they're established. During the visits the NLU staff get an opportunity to interact with the Town Clerks and Community Development officials who supervise the library activities to establish constraints and give guidance where there are gaps.

Inspections 2019-2020

The inspection exercise covered Lira, Paidha, Hoima, Nakaseke, Pallisa, Mubende, Nyarushange, Mbarara, Bugiri, Jinja, Soroti, Tororo. These libraries were prioritized because they were implementing

some new programs over this year. The full coverage of the inspection exercise this year was not possible due to the COVID-19 pandemic



Children in a school library in Nyarushange that was inspected this year

Challenges faced by the IRES department

1. Lack of funds for carrying out Reading promotion events and research to support our work.
2. Changes of Town Clerks at local governments causes set back in progress of library services each time we find new Town Clerks in office.
3. Delays in government grants that have failed our planned activities like trainings and reading tents that have to take place at specific times.

**INFORMATION AND REFERRAL
SERVICES (IRS) DEPARTMENT**

INTRODUCTION

The Information and Referral Services department is charged with the responsibilities of collecting, maintaining, disseminating, preserving, and conserving the National collection, and providing reference and research materials and services to its users respectively. The National collection consists of information materials produced in Uganda, by Ugandans, on Uganda or for use by Ugandans. Some computers also are available in the library to enable library users access internet services.

Additions to Library Stock

The Library has had a good number of additions made to its collections and

services and we hope this will improve quality and standard of services to our users.

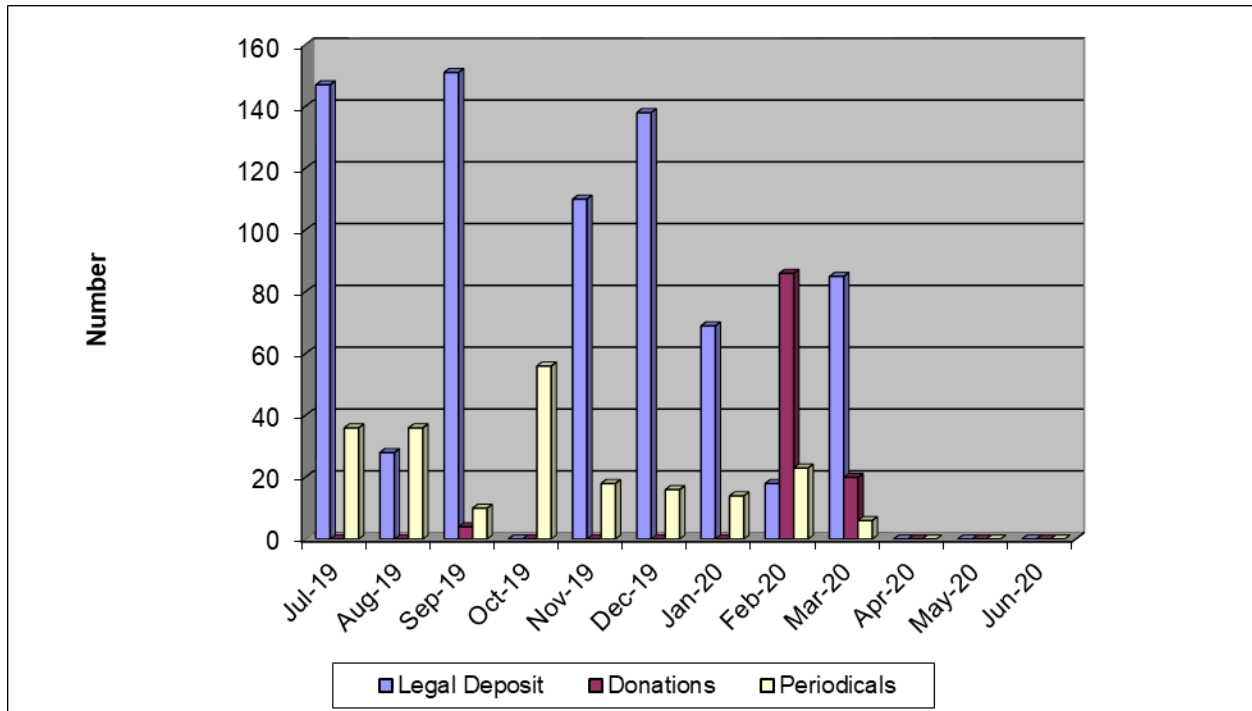
Books

In this category, we have five major collections (National Collection, Africana, Reference section, General collection, Newspapers and serial publications) in the library. For the period between July 2019 to June 2020, we have had additions to the entire library collection in donations, legal deposits, and periodicals. Below are the details of the additions made to the library collection for the period July 2019– June 2020.

**TABLE SHOWING ADDITIONS TO THE LIBRARY COLLECTION FOR THE
FINANCIAL YEAR 2019/2020**

Month	Books (Legal Deposit)	Books (Donations)	Periodicals
July 2019	147	00	36
Aug 2019	28	00	36
Sept 2019	151	04	10
Oct 2019	00	00	56
Nov 2019	110	00	18
Dec 2019	138	00	16
Jan 2020	69	00	14
Feb 2020	18	86	23
March 2020	85	20	6
April 2020	00	00	00
May 2020	00	00	00
June 2020	00	00	00
Total	746	110	215

A GRAPH SHOWING BOOK ADDITIONS IN THE YEAR 2019/2020



Newspapers

The Library continues to receive local newspapers that are deposited on a daily basis on specified times. All these are bound in volumes per month in order to ease the handling, storage, reference, and conservation purposes. In addition to the thirteen newspapers we have been receiving, there are new papers on the market such as Eddobozi, Entanda ya Buganda, Enyanda, The East African and others. However, these are not yet deposited.

Magazines

We have a number of both local and international magazines we receive such as Spore, Biblio Asia, Development and Cooperation (D+C) and others. Other magazines like Flair, Bride and Groom, The Independent and The Second Opinion are acquired through legal deposits where Publishers are required by law to deposit at least 3 copies of their magazines as stipulated in the National Library Act, 2003.

Current Awareness Services

A list of new acquisitions in the library is always displayed on the notice board for Current Awareness Services. Interested readers are free to look up for what they are want and request from the reference desk.

Library Collections

The library has had good collections made from the entrance fees for the concluded financial year 2019/2020. We collected in total a sum of Ten million, one hundred

sixty-eight thousand shillings (**10,168,000/-**) Ugandan Shillings and seven hundred ninety-one thousand shillings (**791,000/-**) from printing and photocopying.

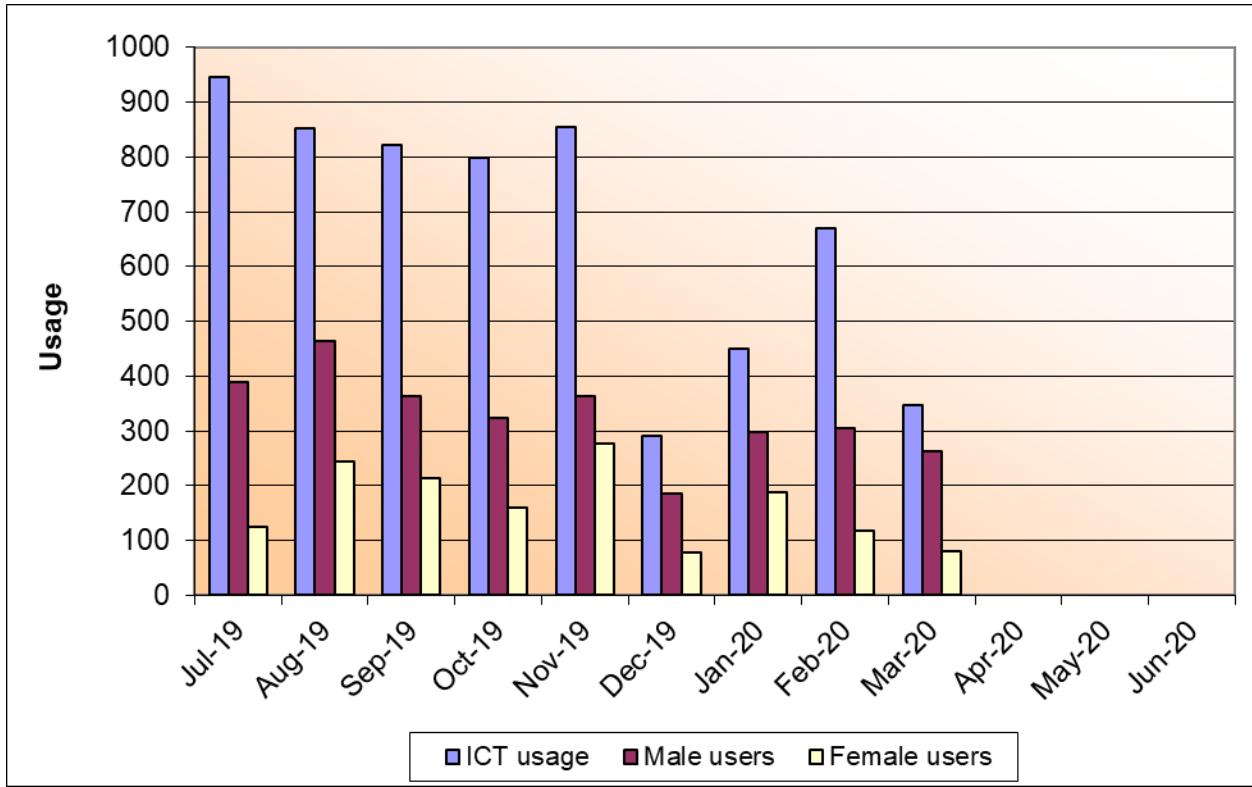
Library Usage

The number of library books used during this period, ICT usage and the library users received are detailed in the table below. These rankings are determined from the recordings that the IRS department does on a daily basis.

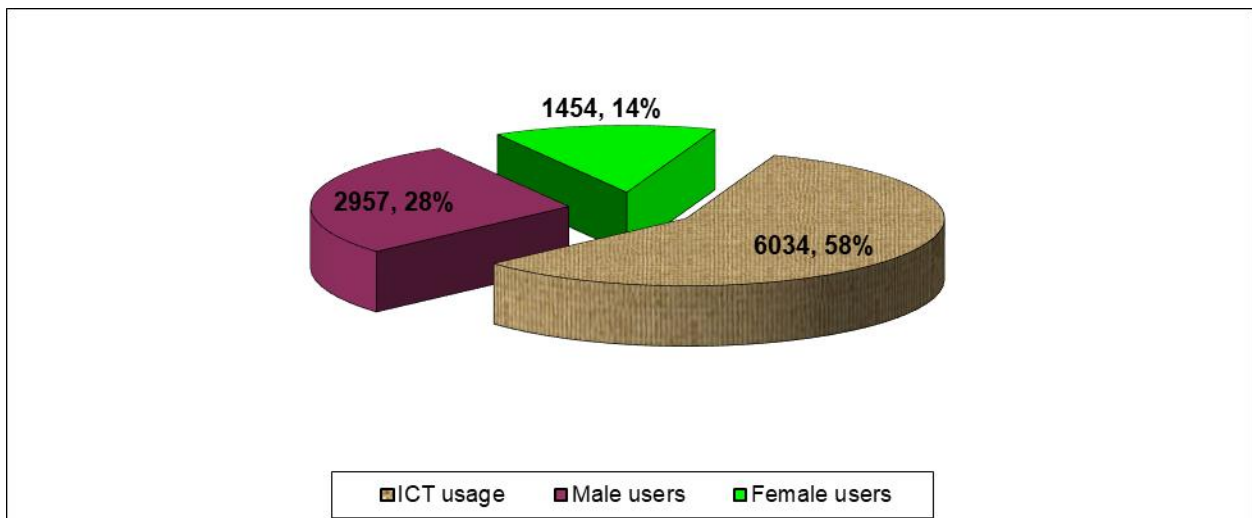
Table showing Statistics for books used, ICT usage and users registered on a monthly basis for 2019/2020

Date	Books (Legal Deposit)	Books (Reference)	ICT Usage	Users (Male)	Users (Female)
July 2019	22	61	945	390	125
Aug 2019	45	45	853	464	244
Sept 2019	32	57	822	364	214
Oct 2019	23	27	798	323	160
Nov 2019	24	24	855	363	276
Dec 2019	26	27	292	186	79
Jan 2020	52	45	451	299	188
Feb 2020	25	11	670	305	118
March 2020	3	16	348	263	80
April 2020	00	00	00	00	00
May 2020	00	00	00	00	00
June 2020	00	00	00	00	00
Grand Total	252	313	6034	2957	1454

A GRAPH SHOWING LIBRARY STATISTICS FOR YEAR 2019/2020



A PIE CHART SHOWING LIBRARY STATISTICS FOR 2019/2020



Library Computers

Uganda Communications Commission equipped the computer section with 10 computers, a printer, a scanner and a photocopier to help in computer access by the public. This has seen an increment of computer usage tremendously in the library coupled with the free i-Fi from Airtel Uganda. The ICT usage statistics taken daily will help us get data on the rate of internet usage for future planning which means that internet usage in the library should be a priority especially for those that cannot afford laptops.

Activities done

- E-governance training by UCC on how to access services by Government Agencies Available at <http://ecitizen.go.ug> March 6th 2020. Around 60 participants attended the training at NLU
- Exhibition at the 28th Uganda International Book Fair organised by Uganda Publishers Association from 29th – 31st Jan 2020 at the Constitutional Square.

Achievements

- ✓ The library was connected on Airtel 4G Wi-Fi internet courtesy of Airtel Uganda. It is free.
- ✓ The library now offers printing and photocopying services at a subsidised rate.
- ✓ The library is now burglar proofed to ensure security.
- ✓ In February 2020, Librarians travelled to Nashville, Tennessee to take part in an international learning, knowledge-sharing & networking experience organized by EIFL & partners
- ✓ The Minister of Gender, Labour and Social Development Hon. Frank Tumwebaze paid a visit to the National Library of Uganda. February 2020.
- ✓ UCC donates ten computers and an HP Laser Jet Printer to National Library of Uganda. October, 24th 2019.
- ✓ KOICA (Korea International Cooperation Agency) revamped National Library of Uganda's image. Ms Hyunkyung Hwang on behalf of KOICO revamped our Reference and Information desk, Bag section and Computer area. October 7, 2019.

- ✓ The library was burglar proofed. All windows have burglar proof, only the doors are left.

Challenges

- ❖ With the ever growing number of collections in the library, space is becoming a big challenge but we are hoping that during the next financial year, the new shelves will be provided to accommodate more materials especially the newspapers.
- ❖ Because of the kind of environment and building, there is a lot of dust that collects /or accumulates on the materials which affects the life span of the information materials.
- ❖ Being the National library that has to serve all categories of users including People (PWDs) we are facing a challenge of inaccessibility to the persons with disabilities especially the entry points.
- ❖ There are book publications we are not receiving including newspapers and magazines such as Munno, Eddobozi, Entadda and Enyanda etc.

Recommendations

- ❖ We suggest that Exhibitions be maintained as a NLU annual activity.
- ❖ There are metallic shelves in the cage area for newspapers which we think can be remodelled to accommodate more newspapers. This too applies to other small shelves that can be remodelled to come up with better shelves.
- ❖ There is need to procure new library chairs because the old ones are damaged and do not seem fit and comfortable for our users.
- ❖ General cleaning of the library and materials should be put in consideration (at least once every month) to reduce on the dust as well as prolong our materials' life span

Conclusion

The Information and Referral Services department would like to thank NLU Management for the support rendered for the effective running of the Library. At the same time IRS would request that the current challenges listed above are given due consideration or are addressed so that the

department is effective and efficient as it provides services.