

WARRANTY DETAILS

CARPET INSTALLATION

Pricing only applies to basic installation labor for carpet and pad from The Home Depot in single-family residential homes for one or more rooms. Basic installation labor does not include Specialty items, custom, or optional labor. Multi-family and commercial jobs will be done by quote only. Offer not valid on glue-down carpet installations. Offer available in all U.S. The Home Depot stores.

LIFETIME INSTALLATION WARRANTY

To the extent permissible under applicable law, The Home Depot warrants the workmanship of the carpet installation for the lifetime of the carpet, including all seams, restretches, and stairwork. The Home Depot's warranty applies only to installation labor and is not transferable. The warranty applies to single-family homes used solely for residential purposes. For the warranty to be valid, the customer must have the receipt of purchase. The Home Depot's warranty does not cover damage caused by Acts of God, installation or repairs made by persons other than The Home Depot or authorized service provider, abuse, misuse, neglect, or normal wear and tear. The warranty is void if flooring is subject to improper maintenance, improper cleaning methods, abuse, excessive moisture or structural alterations. Merchandise and materials are covered exclusively by the manufacturer's warranty, if any. This limited warranty gives customer specific legal rights and customer may also have other rights that may vary from state to state.

THE HOME DEPOT LIMITED EXTENDED WARRANTIES GENERAL TERMS & CONDITIONS

All limited warranties only apply to carpet purchased from The Home Depot and installed in owner-occupied residences where no commercial activity, including rental or day care, takes place. These warranties exclude carpet which has been subject to commercial use, abnormal use or conditions, any type of abuse, vandalism, or damage by smoke, fire, storm, flood, hurricane, wind, lightning or any natural disaster. Any repair or replacement under these limited warranties will be coordinated by The Home Depot and will be limited to the affected area only. To qualify for warranty coverage, all carpet purchased from The Home Depot must be installed over carpet pad which meets the HUD UM 729, Class 2 standards. These HUD standards set minimum standards for carpet pad for density (lb./ft.), thickness (in.), weight (oz./sq. yd.) and other physical characteristics which determine performance. These limited warranties are conditioned upon your compliance with recommended carpet care and cleaning procedures and are voided if those procedures are not followed.

This warranty supersedes all previous warranties. We reserve the right to limit quantities to the amount reasonable for our regular customers. In the event of an error, we will make every reasonable effort to accommodate our customer. Details on any product warranty available at store or at homedepot.com/carpetwarranty.