

# eNavFit Tips, Tricks, and Best Practices

(Last Updated 3 April 2023)

This list is your go-to source for tips, tricks, and best practices while using eNavFit. Feedback on YOUR best practices is always welcome! Submit your ideas to our team via MNCC email ticket to [askmncc@navy.mil](mailto:askmncc@navy.mil) – to ensure it reaches our team, please make the subject “eNavFit Technical: Best Practice Recommendation”. Thanks!

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1. [What is the best way to complete an EVAL/FITREP using eNavFit in the online mode of operation?](#)

### **Best Practices for Individual Members**

Members providing inputs or signing their reports will work out of either the "Start Appraisal" or "Manage Appraisal" sections of eNavFit, depending on the guidance provided at the local level.

It is essential that members do not access eNavFit until clear direction is provided by the Reporting Senior or their Trusted Agents. Members who access eNavFit and start creating appraisals can create duplicate reports that cause issues throughout the summary groups.

**Once receiving guidance from Reporting Seniors or Trusted Agents (command admin),** individual members are advised to do the following:

- a. **Access eNavFit ONLY in Google Chrome, Mozilla Firefox, or Apple Safari.** Using eNavFit in MS Edge or Internet Explorer will cause summary group issues. Don't be that person!
- b. Click on either "Start Appraisal" (the command has not created a shell for you) or "Manage Appraisal" (the command has created a shell for you).

If writing your own appraisal with "Start Appraisal", follow guidance provided from command admin. Do not proceed if command admin has not provided information.

- a. Under "Start," select "For yourself"
- b. Under "Reporting Senior," Enter your reporting senior's DODID or email address. Your reporting senior's information should populate. DO NOT click the "acknowledge" button.

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- c. Under “Summary Group,” select the correct summary group per instructions from unit admin.
- d. Under “Your Information,” ensure EVERYTHING matches the directions you are given from your unit admin (trusted agent or reporting senior).  
If writing Block 28 (command achievement) **do not** press “enter.”
- e. Under “Reviewers,” select the correct reviewer template or input your reviewers per instructions from command admin.
- f. Click the blue “Submit” button to create your appraisal and provide your input.  
Contact your command admin (trusted agent or reporting senior) with questions.

If your command has started a shell for you to provide inputs OR you need to sign the appraisal, click “Manage Appraisal” and follow guidance provided from command admin. Do not proceed if admin has not provided information.

- a. Under “Manage Appraisal,” select “Edit” next to your Eval or Fitrep. This option is available when the status is “Active”
- b. Members may check key information for errors as well as provide inputs under the various sections (member, report, command/duties, performance traits, comments, and reviewers). Members should contact their unit admin (trusted agent) with any questions or concerns.
- c. You will also go to “Manage Appraisal” when the appraisal is ready for your signature.

## **Best Practices for Reviewers**

Reviewers in the standard chop chain of Evals and Fitreps will work under the “Manage Appraisal” section of eNavFit. Unless a reviewer or LPO is a trusted agent, they should not create appraisals for their subordinates without prior coordination with command admin (trusted agent or reporting senior). **Once receiving guidance from unit admin**, reviewers are advised to do the following:

- a. **Access eNavFit ONLY in Google Chrome, Mozilla Firefox, or Apple Safari.**  
Using eNavFit in MS Edge or Internet Explorer will cause summary group issues.  
Don’t be that person!
- b. Click on “Manage Appraisal” to review each Eval or Fitrep assigned to you. The summary group status will be “ROUTE.”
- c. NOTE – If you are expecting appraisals in your queue, but they are not present, it may not be your turn to review. The reviews are done in order, so reviewers earlier in the chop chain must complete their reviews before it is visible to the next reviewer. You should contact your trusted agent or reporting senior with questions.
- d. You will also go to “Manage Appraisal” when the appraisal is ready for your signature during the “SIGN” phase.

## Best Practices for Reporting Seniors and Trusted Agents

Whether one or 100 reports, all require a Summary Group. Though there are several ways to create and submit a report online, the best practice is outlined below:

- a. While in eNavFit, select “Start Summary Group”
- b. If you are the reporting senior, select “For yourself as Reporting Senior”; if you are a Trusted Agent, select “For someone else as Reporting Senior”

**\*NOTE TO TRUSTED AGENTS\*** - DO NOT acknowledge the role of the RS. If you have, see #15 below.

- c. On the next tab, either verify your information as the Reporting Senior (RS), or search for your RS via the DOD ID (preferred) or email.
- d. “Summary Group” tab - name the Summary Group (SG) (name, grade, period of report, date, etc.) and populate the SG info. Ensure to name it in a manner that makes it easy to find later.
- e. “Reviewer Templates” tab – build it now or add it later under “Manage SG”. Remember, E7 and above reports do not have Raters/Senior Raters. If a reviewer template is desired, leave the “type” blank. Also, “Concurrent RS” is for concurrent reports only, and must be added LAST in the reviewer template.
- f. “Members” – add all members of the summary group here. THIS WILL CREATE A SHELL REPORT FOR THE MEMBER TO ACCESS. As long as the SG is in an “Active” status, the member can view and edit their report via “Manage Appraisal” > “My Appraisal”.

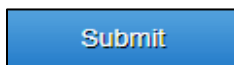
**\*NOTE TO TRUSTED AGENTS\*** - Ensure members do not create their own reports under “Start Appraisal” if they’ve been added to a summary group – this will cause an error. **Summary Group must always be created first.**

- g. “Review” – ensure everything looks correct the SG; hit the blue “Submit” button

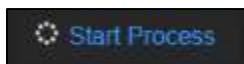
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## 2. I know I acknowledged my role as a reporting senior (RS) and assigned a trusted agent (TA) – WHY CAN'T I BE FOUND?

For RS acknowledgement, a key step is getting missed – clicking on the blue “Submit” button after acknowledgement. Without doing that, the system does not update with the new RS information.



Similarly, after sharing your queue with your TA, you must select “Start Process”.



**\*NOTE TO TRUSTED AGENTS\*** - to validate if your reporting senior has in fact acknowledged their role, go to “Start Appraisal” > “For someone else as reporting senior”; search by DODID, and if they do not populate, they have not properly acknowledged their role. To verify you are a trusted agent, click “Preferences” cog wheel, “Queues”; you can then see who’s queues you have access to (as well as remove yourself when needed).

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### 3. I got an “orphan report” error – what do I do?

This error occurs when there are two of the same reports, likely from one created when the member was added to the SG, then the member started one on their own. **It is also possible for members to delete their appraisal from the “Manage Appraisal” section of eNavFit when in an “Active” or “Unmerged” status by opening the report, selecting “Delete,” and selecting “OK” on the pop-up window.**

- a. Change the affected Summary Group status back to "Active"
- b. Download the Appraisal Manager (select the “Download” button that appears when you open a Summary group [Manage Summary Group > Active > Open]), the file name should be “eNavFit-FE Manager-XXX”, save to preferred location.
- c. Once the Appraisal Manager is saved, return to the opened summary group, and change the status to “Delete”. Select “Ok” to the pop-up, then select save. After saving, close the SG Task browser window
- d. Select the “Start Summary Group” tab
- e. Select “Upload Offline Form”
- f. Select “Browse”, locate the downloaded Summary Group, upload here
- g. Once the file appears with the file size on screen, select submit.

**\*\*NOTE\*\*** If you receive an email saying the upload failed, please ignore and continue to the next step.

- h. Select the “Manage Summary Group” tab
- i. Locate and “Open” the uploaded Summary Group (should be named the same as the original)
- j. Change the Summary Group status to “Sign” (the system should move the summary group to a sign status if the above steps successfully cleared the orphan error)

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### 4. How to Delete an Appraisal from a Summary Group (SG)

There are two options to delete appraisals from summary groups (online and offline). **It is also possible to delete an appraisal from the “Manage Appraisal” section of eNavFit when the summary group is in an “Active” or “Unmerged” status by opening the report, selecting “Delete,” and selecting “OK” on the pop-up window.**

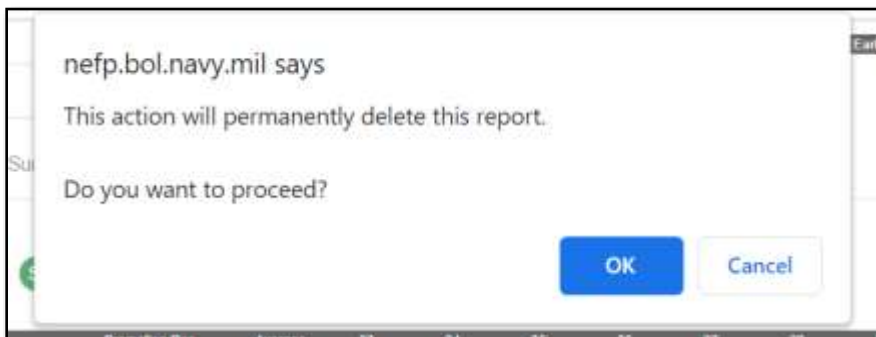
## eNavFit Tips, Tricks, and Best Practices

### 1. Delete Online

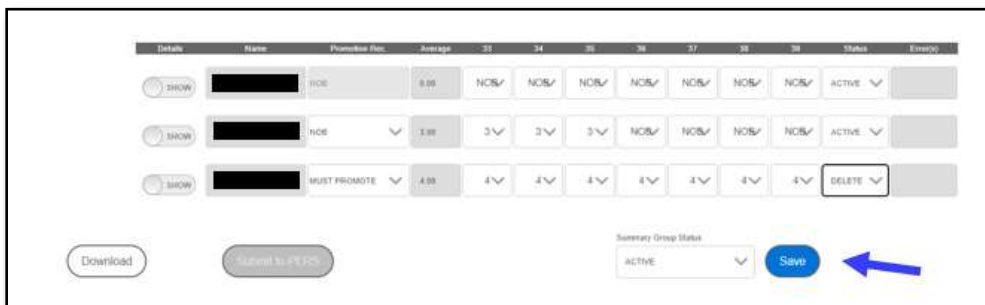
- Open the Summary Group with the report that needs to be removed
- Ensure the Summary Group status to "Active"
- Select the "Reports" Tab
- Select the "Delete" option from the *Status* dropdown for the member who's report needs to be deleted.



- Select "OK" in the pop-up window



- Select "Save" to save the changes and refresh the SG Task browser window



- Upon refresh, the report will be deleted from the summary group

### 2. Delete Offline

- Select "Manage SG" tab
- Select "Active" then "Open" the applicable SG

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- c. Select the “Download” button that first appears, download the SG via the appraisal manager; save to preferred location
  - d. Open the downloaded .PDF appraisal manager. The file name should be
    - a. “eNavFit-FE Manager-XXX (XXX = SG name)”
  - e. On page 5 on the .PDF, select the Folder icon under the “View/Edit” column
  - f. Select the “Delete” option from the “Status” dropdown on the far right in the same row the member that needs to be removed.
  - g. In the pop-up select “Yes”, the member is removed from the PDF
  - h. Select the save icon in the .PDF to save your changes.
  - i. Repeat steps 6-8 for any additional members that need to be removed.
  - j. Delete the online SG, by changing summary group status to delete and select save (ensure you have saved the offline SG first)
  - k. Close the browser labeled “SG Task”
  - l. Select Start Summary Group
  - m. Select Upload (3<sup>rd</sup> option)
  - n. Select Browse/Upload
  - o. Locate the file you saved in step 8 and select “open”
  - p. Once the file name is showing on the eNavFit upload screen, select the blue submit button in the bottom right-hand corner
  - q. Once the system refreshes, open the summary group (Manage Summary Group>Active>Open) **\*\*NOTE\*\*** the summary group will have the same name as before, but different SG ID (does not affect anything)
  - r. Verify the members have been removed
  - s. Proceed using eNavFit to finish the routing/signing/submitting process
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### 5. “Designator Not Matching Summary Group Designator” error when member is attempting to start appraisal

*The trusted agent or reporting senior will need to add the member to the summary group by completing the following steps:*

- a. Open the Summary Group that the member needs to be added to
  - b. Ensure the SG status is “Active”
  - c. Select the Reports Tab
  - d. Select the “Show/Add” Toggle
  - e. Search for the Member by DODID or email address associated with their BOL account
  - f. Select “Add”
  - g. Select “Save”
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### 6. Why can't I sign my report?

*Though not all-inclusive, below are some of the common reasons why a member cannot sign a report:*

- a. The SG status has not been shifted to “Sign.” The only two instances when either the Reporting Senior or Trusted Agent must manually change the status of the SG are from “Active” to “Route” and from “Reviewed” to “Sign”. All other status changes occur automatically when all actions are complete within a status.
  - b. Not all other signatories have signed the appraisal. Order of signature is the reporting senior, senior rater, rater, member, then concurrent reporting senior, as applicable.
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## 7. I signed my report, but when I view it as a PDF, the signature is gone

*This is a known issue that is being actively addressed. In the meantime:*

- a. Reporting Senior or Trusted Agent, change the status of the Summary Group back to “Active.” This will clear out all signatures.
- b. Change the status to “Sign” and save.
- c. Once all roles have signed all reports, the status should change to “signed.”
- d. Open each report as a PDF (select “View Report” under “Manage Summary Group”) to ensure the digital signatures are present (this is also good practice to ensure the Remarks block looks the way it is supposed to).
- e. If all signatures are present, submit to PERS.
- f. If the above does not work, try applying “alt sigs” to the Rater/Senior Rater.

**NOTE – ENSURE NOT TO CLICK “SAVE” AFTER SIGNING. SIGNING AUTOMATICALLY PROMPTS A SYSTEM SAVE. CLICKING “SAVE” CAN CAUSE THE SYSTEM TO SENSE A POST-SIGNATURE CHANGE, AND IT WILL CLEAR ALL SIGNATURES.**

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## 8. Why does my summary group say “Submitting” and not “Submitted”?

There are several reasons that a Summary Group may be in a “Submitting” status. The program that pulls all of the data from Summary Groups and populates dozens of Pay and Personnel systems, pulls batches from the “Submitting” status. Once that program completes data migration, it pulls another batch, and so on. If the program encounters any errors, it sends the Summary Group to Quality Control, which is manually done by personnel in PERS-32 and takes time to process. Also, anytime BOL downtime (planned or unplanned) will affect processing time. If your Summary Group is stuck in a “Submitting” status for more than 96-hours, contact MNCC.

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## 9. What should I do if my submitted reports were rejected?

All rejected reports from eNavFit are manually processed and cannot be re-submitted through eNavFit. However, the downloadable forms can be used and digitally signed, then mailed or sent to the PERS-32 reject email: [P32REJECTS@NAVY.MIL](mailto:P32REJECTS@NAVY.MIL). A customer service clerk is also available via that email address to assist with rejected reports.



## 10. What should I do if I receive a “Reporting Senior Not Found” error?

When searching for a reporting senior and they have NOT acknowledged their role as the reporting senior, the error “Reporting senior not found” will be displayed after searching via the DOD ID or email address. To verify the reporting senior has successfully acknowledged their role, search via the DOD ID under the “Start Appraisal” tab (anyone can search for a reporting senior in this tab, whereas you must be a trusted agent to use the “Start Summary Group” tab). If still not found, the reporting senior will need to acknowledge their role – ensure they select the blue “Submit” button after verifying their information and acknowledging.

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## 11. How should I address reports that cannot be signed by raters, senior raters, or members?

If any of the signatories cannot sign a report, aside from the Reporting Senior (mandatory), the RS or TA can apply “Alternate Signatures” (toggle next to each signature) under “Manage Summary Group” and select a reason from the drop-down menu. Ensure not to leave the reason blank, as this is required by policy and may be missed during validation. Note that alternate signatures must can only be applied when the summary group is in a Sign status, and that they can be assigned before or after the reporting senior signs.

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## 12. As a trusted agent, I created a summary group, but my reporting senior cannot see it?

*This is usually caused when a TA acknowledges the role of the RS. The interface reads the TA with the RS information, but the SG is associated with the TAs DOD ID. This cannot be changed online. The TA must follow these steps:*

- a. Select “Manage SG” tab
  - b. Change the RS information from the RS to your info, save, and submit (blue button)
  - c. Select “Active” then “Open” the affected SG
  - d. “Download” the affected SG via the appraisal manager
  - e. Open the downloaded .PDF appraisal manager. The file name should be “eNavFit-FE Manager-XXX”, save to preferred location.
  - f. Scroll up to page 3 on the .PDF, click on the RS DOD ID (asterisks will change to numbers), change number to the reporting senior’s DOD ID, save
  - g. Delete the online SG (change status to delete), select save
  - h. Upload offline SG via .PDF (Start SG > Upload)
  - i. Have RS check to see if they can now see the SG via “Manage SG” > “Active”
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### 13. I cannot find a member of my summary group in eNavFit/ member has an inactive BOL account – what do I do?

*To manually add members to a summary group, it must be done offline:*

- a. “Open” the applicable SG via “Manage SG”; ensure status is “Active”
- b. Click the “Download” button, save the SG .PDF locally (title should be “eNavFit-FE Manager-XXX” – do not change the name)
- c. Open the Appraisal Manager (.PDF you just downloaded). Ensure all reports are present
- d. Return to eNavFit, change the SG status to “Delete”, save
- e. Return to the Appraisal Manager, click the black folder icon next to the SG name
- f. Select the “Add Report” icon
- g. Populate the DOD ID, Name, Email, UIC, Grade/Rate, and Designator if Officer (leave blank if Enlisted), select “Ok”
- h. Repeat steps f. – h. for additional members not found in eNavFit
- i. Save and close the Appraisal Manager
- j. Return to eNavFit, select “Start Summary Group”
- k. Select “Upload an offline form”
- l. Click the “Browse and Upload” button
- m. Locate and select the downloaded Appraisal Manager, wait to ensure full upload, select “Submit”
- n. Select “Manage Summary Group”, open uploaded SG, verify newly added members are present
- o. Add SG information to added reports (Reports > Show > Open)

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### 14. How do I mail the summary group to NPC?

*There are several reasons that a summary group may need to be, or desired to be, mailed to NPC, vice submitted online. Below are the steps required:*

- a. Open the Summary Group via either the “Active” or “Submitted” tab
- b. Change the Summary Group Status to "Route" (note this will clear all signatures)
- c. Download all reports within the Summary Group (select the download button on the member tab (not the summary group download button), or open and download them from the "Appraisal Task")
- d. Open downloaded report
- e. Change the member's DODID to SSN (double-click the asterisks)
- f. Change the Reporting Senior's DODID to SSN (double-click asterisks)

**\*\*NOTE\*\*** The SSNs will appear when the report is printed.

- g. Complete a Summary Letter (downloaded from [https://www.mynavyhr.navy.mil/Portals/55/Reference/Forms/NAVPERS/NAVPER\\_S\\_1610-1\\_Rev11-11.pdf?ver=JDhOoijo0IXlvKyalBk0fw%3d%3d](https://www.mynavyhr.navy.mil/Portals/55/Reference/Forms/NAVPERS/NAVPER_S_1610-1_Rev11-11.pdf?ver=JDhOoijo0IXlvKyalBk0fw%3d%3d) or eNavFit via “Start Summary Group”). Ensure to populate the last name, last four SSN, and trait average for each member of the summary group.

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- h. Populate the Summary Group Average auto-calculated on the completed Summary Letter on Block 45 of all reports
- i. Place report[s] in "sign" mode. This will validate the form. Correct any validation errors displayed, as applicable.
- j. Print the report
- k. Route report for wet signatures (black/blue ink). Note reasoning for any alternative signatures (i.e., Certified Copy Provided, None Available, etc.).
- l. Mail signed Summary Letter and Reports to PERS-32

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### 15. Why does Block 41/43 (Remarks) look different on the downloaded Summary Group (Appraisal Manager) than online?

Though the online interface remarks and the remarks on the downloaded appraisal will match, the downloaded Summary Group remarks, called the Appraisal Manager, does not allow the correct number of characters. This is a known issue being addressed. Because the appraisal manager is currently only for intermittent operations, and must be returned to eNavFit for continued processing, ensure the remarks section is correct on each report of the summary group.

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### 16. How do I add a civilian reviewer to a reviewer template when I get "reviewer not found" error?

- a. Open the Summary Group (Manage Summary Group > Active > Open
- b. Select the Download button to download the Appraisal Manager



- c. If a pop-up displays, select ok, and then save the file to a desired location on your computer
- d. Open the saved file in Adobe Reader
- e. If needed, select "enable all features" in the yellow banner in Adobe Reader
- f. Scroll to page 4 in the adobe file
- g. Select the Reviewer Template created online from the template drop down list

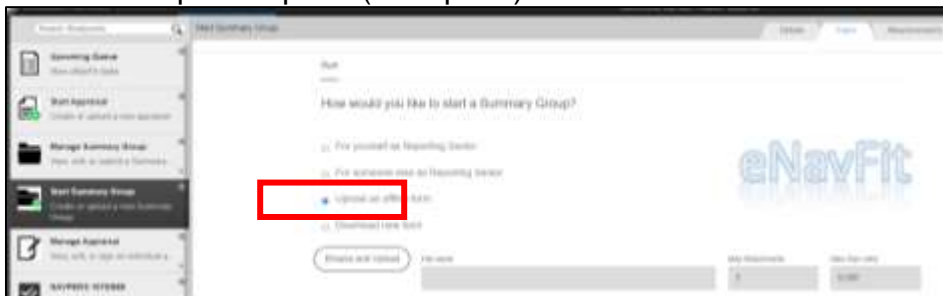
## eNavFit Tips, Tricks, and Best Practices



- h. The reviewers added online should display, then select the “Add Reviewer” button



- i. Enter the email, DODID, and the name (this order) of the Civilian reviewer that needs to be added  
j. Select Save  
k. Go back to eNavFit and select Start Summary Group  
l. Select the Upload option (3rd option)



- m. Select “Browse and Upload”  
n. Locate the file you saved in step 10 and select “Open”  
o. Once the file name is showing (arrow #1), select the blue submit button (arrow #2)

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- p. Once the system refreshes, the upload will add the civilian reviewer to the template
- q. Now the user will just need to apply the Reviewer template to all of the reports.

**NOTE:** You can add a new template to the offline appraisal manager for the civilian reviewer if a reviewer template was not originally created OR if there is a different template for each member and only this reviewer needs to be added to the end of the review chain. To do this, instead of selecting the online created template in step 7, select “Add Template” option, name the template, and add the reviewer as describe in steps 8 and 9.

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### 17. How do I combine ACT & TAR Members in the same Enlisted Summary Group?

- a. Create a Summary Group, selecting ACT as the Duty Code Status
- b. Add all members, including TAR members
- c. Once the summary group is created, open the summary group (Manage Summary Group>Active>Open)
- d. Select the “Reports” tab to view a list of all members in the Summary Group
- e. Select the show/hide toggle next to the member that should have TAR as their Duty Status
- f. On the member tab (show/hide opens to this tab), if needed change the member’s duty code to TAR
- g. Select save to update the member’s report
- h. Repeat steps e-g for all other TAR members

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### 18. How to Correct the NaN-NaN-NaN Error in Mid-Term Counseling Date Block

Before attempting the below steps, **ENSURE NO ONE** in your command is accessing the summary group via **Microsoft Edge** or **Internet Explorer**. Those browsers are incompatible and

will corrupt the summary group. *Chrome, Firefox, or Safari* are compatible browsers that All-Hands must use.

**1. Allows Change to 1 Appriaisal:**

- a. Download the Appraisal Manager (select the "Download" button that appears when you open a Summary group [Manage Summary Group > Active > Open]), the file name should be "eNavFit-FE Manager-XXX", save to preferred location.
- b. Once the Appraisal Manager is saved at your specified location, open that file and view/edit that specific report having that ERROR.
- c. On the TOP page of that specific report change the "FE Status" to Reviewed. You will then get a pop-up message stating: "Would you like to update the status of all Members to "Reviewed" in this Summary Group? PLEASE select NO to this one. (by selecting NO you are keeping the integrity of ALL signatures on the rest of the Appraisals in that summary group.
- d. You can go ahead and make edits to that Appraisal and hit Save button. Once you save your edits, go ahead and change the "FE Status" back to "SIGN" and then hit Save.
- e. Go back to the eNavFit and Select the "Start Summary Group" tab
- f. Select "Upload Offline Form"
- g. Select "Browse", locate the downloaded Summary Group, upload here.
- h. Once the file appears with the file size on screen, select submit . **\*\*NOTE\*\*** You may receive an email saying the upload received/failed. Please ignore and continue to the next step.
- i. Select the "Manage Summary Group" tab
- j. Locate and "Open" the uploaded Summary Group (should be named the same as the original) **\*\*NOTE\*\*** If you ONLY changed the status of the specific report (with error), the rest of the original Signature should still be on the rest of the Reports when it transcribe to eNavFit online. Verify and make sure the error in the MidTerm has been corrected. In some circumstances, the entire Summary Group Status may even change COMPLETE and when that happens, please hit Save then Submit to PERS.

**2. Clears Signatures from ALL Reports for change:**

- a. Change the affected Summary Group status back to "Active"
- b. Download the Appraisal Manager (select the "Download" button that appears when you open a Summary group [Manage Summary Group > Active > Open]), the file name should be "eNavFit-FE Manager-XXX", save to preferred location.
- c. Once the Appraisal Manager is saved, return to the opened summary group, and change the status to "Delete". Select "Ok" to the pop-up, then select save. After saving, close the SG Task browser window
- d. Select the "Start Summary Group" tab
- e. Select "Upload Offline Form"
- f. Select "Browse", locate the downloaded Summary Group, upload here
- g. Once the file appears with the file size on screen, select submit.

**\*\*NOTE\*\*** You may receive an email saying the upload failed, but this is another issue we are researching. Please ignore and continue to the next step.

- h. Select the “Manage Summary Group” tab
  - i. Locate and “Open” the uploaded Summary Group (should be named the same as the original)
  - j. Verify the Mid-Term Counseling date is correct
  - k. Change the Summary Group status to “Sign” (the system should move the summary group to a sign status if all reports pass ALL validation checks, if there are validation errors, fix those to be able to move into a sign status)
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## 19. I am a trusted agent and keep getting an error "someone else has made changes to this summary group, your changes cannot be saved".

Ensure to communicate with your reporting senior and trusted agents when editing a summary group. Whoever access the summary group first will override changes made by others. Communication is key.

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## 20. What is the best way to conduct my debriefs?

Though there are many ways to execute debriefs, make sure to conduct the debrief with members BEFORE applying any signatures. Note that members can see their own reports when the summary group is in an Active and Sign status (hidden from the member when in Route, Reviewed), and if any changes are needed, the summary group must be shifted back to a previous status, which will clear all signatures. So, again, best to debrief before applying any signatures.

Also, it is important to note that members, reviewers, and reporting seniors can only see appraisals in the “Sign” status when it is their turn to sign. Reporting Seniors are the first to sign; members are the last.

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## 21. How do I use the “unmerge” feature in eNavFit summary groups?

The latest version of eNavFit includes an “unmerge” button that can be used in the event an appraisal is created and added to the wrong summary group. However, unless a new summary group is created for the appraisal, it will become an orphan report. We recommend the following best practices when using the “unmerge” feature:

- a. Before modifying an appraisal to the unmerge status, create a summary group for the report you want to unmerge (User Guide section 4.2.1 contains summary group criteria information). We find that making an NOB summary group for the merge process helps the unmerge/remerge success rate.

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- b. Ensure all criteria on the appraisal being unmerged matches the correct summary group information before setting the unmerge status, including the NOB flag. NOTE – All criteria must match, including Block 28.
- c. Move the selected appraisal to the unmerge status and save the summary group.
- d. The appraisal should merge into the new summary group following refresh. Once the merge occurs, you can edit the SG details such as removing the NOB flag.

If the appraisal does not merge into the new summary group, verify that the appraisal criteria and SG criteria match. Any variations will cause the process to fail. Mismatched characters in Block 28 are often a hinderance to the unmerge/remerge process.

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### 22. How can I stop my E-7/E-8 groups and E-1/E-2/E-3 groups from merging when I upload the summary groups?

A known bug in eNavFit involves appraisals of different paygrades with the same report end date merging when uploading the appraisal manager via the intermittent mode of operations. In the event that trusted agents or reporting seniors must upload summary groups with the same report end date (for example, correcting the NAN-NAN-NAN error), the following steps must happen:

- a. Upload one of the summary groups (for example, E-7)
- b. Set the group to a status other than “Active” status (for example, set the E-7 group to “Route”)
- c. Once the status update of one of the summary groups with the same report end date is changed, upload the next summary group (for example, once the E-7 group is in “Route,” you can now upload the E-8 group)
- d. Repeat as needed for all summary groups with the same report end date.

Bottom line: Whenever uploading summary groups with the same report end date, ensure that the status of any existing SGs present in eNavFit have a status other than “Active.”

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### 23. I am missing signatures in my Summary Group. What should I do?

This error is caused due to server latency issues and with continued improvement within eNavFit will not continue. There are two options to follow to resolve:

- 1. Date is not showing on signature tab, but rendered report (view report) is showing signature**
  - a. Go to report (Manage Summary Group>Active>Open)
  - b. Select the “Reports” tab to view a list of all members in the Summary Group



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- c. Select the show/hide toggle next to the member(s) that has the missing date in the signature block
- d. Click "save" to recycle the report back into the signature authorities queue
- e. Proceed using eNavFit to finish the submitting process

-or-

### **2. Additional signature clearing issues on certain reports**

- a. Download the report with the cleared signatures (Manage Summary Group>Active>Open)
- b. Select the "Reports" tab to view a list of all members in the Summary Group
- c. Select the show/hide toggle next to the member that has the cleared signature
- d. Click the download button on the report to take it offline
- e. Collect the missing signatures on the Smart .PDF, save to your computer
- f. Make sure both the form and the online Summary Group are in Sign Mode
- g. Upload back into eNavFit (Start Summary Group>Form>Upload an offline form)
- h. Select Browse/Upload
- i. Locate the file you saved and select "open"
- j. Once the file name is showing on the eNavFit upload screen, select the blue submit button in the bottom right-hand corner
- k. Once the system refreshes, open the summary group (Manage Summary Group>Active>Open)
- l. Verify the signatures have saved
- m. Proceed using eNavFit to finish the submitting process

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## 24. I need to Add Members to an Existing Summary Group. What should I do?

To Add members to an existing summary group, follow these steps:

- a. Open the existing Summary Group (Manage Summary Group>Active>Open)
- b. Select the "Reports" tab
- c. Select the Show/Add toggle
- d. Enter the DODID of the member in the search block
- e. Select the magnify glass to search for the member
- f. Select "Add" once the system returns the member's information
- g. Select "Save"

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## 25. I am a Reporting Senior and keep getting an error "Reporting Senior not authorized for the pay grade"

Non-Standard reporting senior paygrades (E9-O4) may have titular authority per policy as reporting senior. Members in these paygrades should use CO, XO, OIC, or DEPT

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HEAD in the Title Field when acknowledging their user role as a reporting senior. If you have entered this information or are in the paygrade O5 or above, ensure you are using an HTML-5 compliant internet browser such as Google Chrome or Mozilla Firefox. Internet Explorer and Microsoft Edge (Compatibility Mode) will also result in this error message.

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**This document will be updated as necessary. For the latest and greatest support materials and information regarding eNavFit, please visit:**

**<https://www.mynavyhr.navy.mil/Career-Management/Performance-Evaluation/eNAVFIT/>**