

City of Winter Haven Department/Division Directory

Employee	Office # & ext.		
City Attorney			
451 Third Street NW, 33881			
Frederick J. Murphy, Jr., Esquire			
Boswell & Dunlap LLP	City Hall ext.		
Post Office Drawer 30	(Mon. am & Weds. pm)		
245 South Central Avenue (33830)			
Bartow, FL 33831-0030			
City Commission/City Clerk			
451 Third Street NW, 33881			
Mayor Bradley T. Dantzer	291-5600 x 224		
Mayor Pro Tem Nathaniel J. Birdsong, Jr.	291-5600 x 224		
Commissioner Brian Yates	291-5600 x 224		
Commissioner James H. "J.P." Powell	291-5600 x 224		
Commissioner L. Tracy Mercer	291-5600 x 224		
Vanessa Castillo, City Clerk (notary)	291-5600 x 224		
Joanna Abernathy, Deputy City Clerk/Records Administrator (notary)	291-5600 x 233		
Mayor's Office	291-5600 x 237		
Commission Office (mailbox room)	291- 5600 x 239		
City Manager's Office			
451 Third Street NW, 33881			
Mike Herr, City Manager	291-5600 x 228		
T. Michael Stavres, Assistant City Manager	291-5600 x 228		
Donna Sheehan, Assistant to the City Manager	291-5600 x 221		
Christine Samuel, Director of Diversity & Inclusivity	291-5600 x 267		
Brittany Overstreet, Senior Executive Assist. (notary)	291-5600 x 228		
Staff Assistant I	291-5600 x 200		
Economic Opportunity & Community Investment			
Eric Labbe, Department Director	291-5600 x 241		
Deena Ware, CRA & Neighborhood Programs Manager	291-5600 x 243		
Kim Tangree, Planning Assistant (notary)	291-5600 x 238		
Airport: 2073 U.S. Highway 92 West, 33881			
EMERGENCY AFTER HOURS # 863-224-1079			
Alex Vacha, Airport Manager	298-4551 x 2		
Jana Wasmund, Contract & Fiscal Specialist (notary)	298-4551 x 2		
Building and Permitting: 490 Third Street NW, 33881			
Brian Wells, Building Official	291-5695 x 600		
VACANT, Permit Specialist (notary)	291-5695 x 627		
Pat Johnson, Permit Tech I (notary)	291-5695 x 602		
Wayne Beasley, Plans Examiner	291-5695 x 604		
Bob Lane, Building Inspector	291-5695 x 605		

James Johnston, Building Inspector	291-5695 x 606		
Brandon Borga, Building Inspector	291-5695 x 607		
Engineering Services: 490 Third Street NW, 33880			
Amin Hanhan, City Engineer	291-5850 x 685		
Willie Nabong, Assistant City Engineer	291-5850 x 690		
Felicia Nouami, Senior Staff Assistant (notary)	291-5850 x 691		
Jarred Leach, Survey Party Chief	291-5850 x 693		
Jeff Crouse, Engineering Tech IV	291-5850 x 688		
VACANT, Engineering Tech IV	291-5850 x 246		
Ron Bach, Construction Project Manager	291-5850 x 694		
Mike Johnson, Construction Inspector	291-5850 x 692		
Ryan O'Leary, Construction Inspector	291-5850 x 696		
Planning: 451 Third Street NW, 33880			
Sean Byers, Planning Manager	291-5600 x 249		
Heather Reuter, Planner II (notary)	291-5600 x 245		
Sean Martin, Planner II	291-5600 x 244		
Executive Services			
Michele Baker, Department Director	291-5600 x 231		
Human Resources: 551 Third Street NW, 33881			
Shawn Dykes, Manager	291-5650 x 400		
Debbie Schofstoll, HR Assistant	291-5650 x 402		
Sharon Jurewicz, Staff Assistant I	291-5650 x 403		
Olivia Sanchez, HR Assistant	291-5650 x 401		
Financial Services			
551 Third Street NW, 33881			
Calvin Bowen, Department Director	291-5667 x 300		
Debbie Tate, Assistant Department Director	291-5667 x 308		
Kim Lieberman, Executive Assistant	291-5667 x 302		
Mary Zried, Budget Analyst	291-5667 x 303		
Allen Weeks, Chief Accountant	291-5667 x 309		
Cindy Stripling, Administrative Services Manager	291-5600 x 251		
Sherry Owens, Account Clerk II	291-5667 x 304		
Anna Harp, Account Clerk II	291-5667 x 306		
Holly Wampler, Payroll & Accounting Specialist	291-5667 x 307		
Bethany Owen, Procurement Officer	298-5556 x 682		
Judie Serode, Buyer	298-5556 x 681		
Traci Hamric, Mail Courier	291-5600		
IT - Technology Services			
551 Third Street NW, 33881			
Hiep Nguyen, Smart City Officer	291-5679 x 510		
Martin Balderas, Network Systems Manager	291-5679 x 501		
Michael Adams, Business Tech Support Coordinator	291-5679 x 503		
Jim Paulson, GIS Analyst	291-5679 x 505		
Robert van Druten, Business Tech Support Manager	291-5679 x 509		

VACANT, Fiber Enterprise Manager	291-5679 x 508		
Samuel Donahue, Computer Network Systems Tech	291-5679 x 504		
Esteban Suarez, Business Tech Support Specialist	291-5679 x 506		
Joshua Stone, Business Tech Support Specialist	291-5679 x 506		
Parks, Recreation & Culture			
500 Third Street NW			
Travis Edwards, Department Director	291-5656		
VACANT, Assistant Department Director			
Neremie Philis, Executive Assistant (notary)	291-5656		
Marissa Barnes, Special Events & Marketing Coord	291-5656		
Andy Palmer, Parks Planning & Strat Int Manager	291-5656		
Donna Nixon, Recreation Supervisor III	291-5656		
Celina Jairam, Senior Staff Assistant	291-5656		
Activity Fields/Stadiums/Diamond Plex: 210 Cypress Gardens Boulevard			
Cameron Stevens, Assistant Superintendent Parks & Grounds, Cemetery and Athletics	298-7687		
Kris Neal, Crew Leader II	291-5745		
Jonathan Woodside, Recreation Leader	298-7687		
AdventHealth FieldHouse & Conference Center: 210 Cypress Gardens Boulevard			
Main Office	268-6733		
Scott Eilers, Facility Manager	268-6733 x 5116		
Tabatha Clock, Recreation Supervisor II	268-6733 x 5110		
Tanisha Duncan, Recreation Leader	268-6733 x 5112		
Vincent Martin, Crew Leader II	268-6733 x 5109		
Aquatics: 210 Cypress Gardens Blvd.			
Adam Butler, Recreation Supervisor II	291-5659		
Nicole Steele, Recreation Supervisor I	291-5659		
Cemeteries: Rolling Hills Cemetery Office, 4810 Tilden Road			
Michelle Boston, Cemetery Supervisor	291-5761		
Michael Schemmel, Crew Leader I	291-5761		
Facilities Maintenance: 2501 Motor Pool Road, 33881			
Richard "Tank" Artz, Superintendent	298-5448		
Raymond Harris, Maintenance Mechanic II	298-5448		
Kishore Jairam, Maintenance Mechanic II	298-5448		
Golf Course Services (Willowbrook): 4200 State Road 544 East, 33881			
Main Building	291-5899		
Library Service: 325 Avenue A NW, 33881			
Jane Martin, Librarian	291-5880 x 228		----
Rebecca Vaughn, Librarian II – Info-Building Services	291-5880 x 229		----
Cori Greear, Librarian II – Public Services	291-5880 x 230		----
Sara Hanks, Librarian II – Cataloger	291-5880 x 231		----
Kristen Barnes, Librarian II – Youth Services	291-5880 x 224		----
Parks & Grounds: 210 Cypress Gardens Boulevard SW, 33880			
Steve Pruitt, Parks & Grounds, Cemetery and Athletics Superintendent	291-5745		

Cameron Stevens, Assistant Superintendent Parks & Grounds, Cemetery and Athletics	291-5745		
Jessica Rabago, Staff Assistant I	291-5745		
Nicholas Johnson, Maintenance Mechanic II/CPSI	291-5745		
Jimmy King, Crew Leader II	291-5745		
Carlos De-Jesus, Crew Leader II	291-5745		
Tami Haynie, Crew Leader II	291-5745		
Eddie Simmons, Irrigation Specialist II	291-5745		
Senior Adult Center: 250 Lake Silver Drive, 33881			
Jennifer Burke, Recreation Supervisor II	291-5870		
Jackie Richardson, Recreation Leader (notary)	291-5870		
Tennis Center: 209 Avenue F NW, 33881			
David Saltman, Tennis Pro	291-5690		
Walter Payne, Recreation Leader	291-5690		
Winter Haven Recreational & Cultural Center: 801 Martin Luther King, Jr. Blvd, 33881			
Dwan Lawrence, Recreation Supervisor III	291-5675		
Brandon Richard, Recreation Supervisor I	291-5675		
Khaleelah Berry, Staff Assistant II (notary)	291-5675		----
Public Safety			
Charlie Bird, Director of Public Safety	291-5858		
Fire Services: 301 Avenue G, SW and U.S. Highway 17 North/Third Street			
David Knowles, Deputy Fire Chief	291-5677		
Becky Yost, Executive Assistant (notary)	291-5677		
Michael Stroud, EMS Coordinator	291-5677		
Casey Dasher, Training Officer	508-3049		
EOC	508-3055		
Brian Crisci, Battalion Chief (A Shift)	291-5665		
Joseph Carbone, Battalion Chief (B Shift)	291-5665		
Shannon Duncan, Battalion Chief (C Shift)	291-5665		
Joe "Sonny" Emery, Fire Marshal	291-5692		
Ken McDuffie, Inspector/Investigator	291-5693		
Hunter Hart, Inspector/Investigator	291-5693		
Joshua Carroll, Inspector/Investigator	291-5693		
Mike Blake, Inspector/Investigator	291-5693		
Kevin McNutt, Inspector/Investigator	291-5693		
Artie Ray, Logistics/Maintenance Officer	508-3050		
Fire Station 1: 301 Avenue G, SW and U.S. Highway 17 North (Third Street)			
Non-Emergency Number – 291-5665			
Fire Station 2: 4700 S.R. 544 North			
Non-Emergency Number - 298-7881			
Fire Station 3: 6600 Cypress Gardens Boulevard			
Non-Emergency Number – 298-5212			
Code Compliance: 125 N. Lake Silver Drive NW			
Code Compliance Office (main line)	291-5697		
Tanya Ayers, Code Compliance Supervisor (notary)			

Megan Drumheller, Code Compliance Clerk (notary)			
Joe Cea, Code Compliance Officer			
Vermalyn Williams, Code Compliance Officer			
Tonya Long, Code Compliance Officer			
Police: 125 North Lake Silver Drive NW, 33881			
Switchboard 291-5858			
David Brannan, Deputy Chief	291-5858		
Karen Mathis, Executive Assistant	291-5858		
Captain Donald Nunnery, Bureau Commander	291-5858		
Lieutenant – Samantha Phillips	291-5858		
General Investigations	291-5858		
Sergeant Nick Gregory			
Sergeant Josh Hall			
Crime Scene	291-5858		
CSI - Amber Anders			
CSI – Alissa Jarvis			
Property/Evidence Unit	291-5858		
Property/Evidence Manager Ann Schramm (notary)			
Property/Evidence Technician Anagloria Quintana			
Property/Evidence Technician Brittany Edwards			
Chaplains	291-5858		
Cliff Dollison			
Samuel Pounds			
David Berry			
Crime Analysis	291-5858		
Carolyn Harman			
Joe Lyons			
Extra Duty Detail Coord.			
Captain Bureau Commander – Jose Sanchez	291-5858		
Professional Standards Unit			
Accreditation			
Carla Neil			
Training Division	291-5858		
Officer Ken Brewer			
Sgt. Chris Ford (PSC)			
Personnel/Recruitment			
Diane Smith	291-5858		
Crime Prevention/Public Information Officer			
Jamie Brown			
Staff Inspector (Internal Affairs)			
Officer Charles Bolton			
Admin Support			
VACANT, Tech. Services Coordinator			
Sharah Winsett, Support Services Clerk			

Records Division	291-5858		
LaTonya Harris, Records Clerk Supervisor			
Myrna Scott, Records Clerk			
Carolyn Kleinert, Records Clerk			
Clarissa Ramirez, Records Clerk			
Awilda Maldonado, Records Clerk			
Captain Mitch Meadows, Bureau Commander			
Patrol Division - Watch Inspectors	291-5858		
Lt. Aden Krug	291-5858 x 2241		
Lt. Garrett Boyd	291-5858 x 2241		
Lt. Derek Blanton	291-5858 x 2242		
Lt. Keith Hargrove	291-5858 x 2242		
School Resource Officers			
<i>D.A.R.E.</i> - Officer Kris Bhoj			
VACANT			
Officer Robert Cox	Jewett School of Arts		
Officer Avalos	New Beginnings HS		
Officer Carol Bradley	Jewett Academy		
Officer Fernando Ayala	291-5353 (Denison)		
Officer Ryan Neely	WH High		
Traffic Division			
Sgt. Ken Nichols			
Communications Center 401-2256			
Detective Division 291-5620			
Public Works			
2501 Motor Pool Road, 33881			
Michael "M.J." Carnevale, Department Director	291-5260		
Brittany Hart, Assistant Department Director	291-5260		
VACANT, Administrative Support Specialist	291-5260		
Fleet Maintenance (Motor Pool): 2501 Motor Pool Road, 33881			
Aaron Russell, Superintendent	291-5759		
Anna Mincey, Fleet Maintenance Coordinator	291-5759		
Joshua Hendrix, Inventory/Shop Supervisor	291-5759		
Robbie Berry, Fleet Buyer	291-5759		
Natural Resources: 451 Third Street, NW, 33881			
Dustin W. Everitt, Division Manager	291-5881		
Devon Moore, Environmental Scientist	291-5881		
Mary Thornhill, Natural Resources Specialist	291-5881		
Savannah Winstanley, Stormwater & Ecosystem Analyst	291-5881		
Solid Waste: 2501 Motor Pool Road, 33881			
Rick Cardona, Solid Waste Superintendent	291-5756		
VACANT, Customer Service Representative	291-5756		
Clyde Carson, Solid Waste Coordinator	291-5756		
Rebecca Smith, Solid Waste Coordinator	291-5756		

Chris Morehead, Crew Leader II (Commercial)	291-5756		
Alan McCullough, Crew Leader II (Residential)	291-5756		
Harry Santos, Crew Leader II (Residential)	291-5756		
Terrance Bowen, Crew Leader II (Residential)	291-5756		
Streets & Drainage: 2745 Motor Pool Road, 33881			
Hours of operation: 7:00 am –3:30 pm			
EMERGENCY AFTER HOURS # 287-5240			
Mike Campbell, Streets & Drainage Superintendent	291-5852		
Karen Ball, Senior Staff Assistant (notary)	291-5852		
Rick Knowlton, Crew Leader II- Streets	291-5852		
Don Lange, Stormwater Inspector	291-5852		
Jose Vega, Traffic Operations Crew Leader	291-5852		
Joshua Crosby, Crew Leader II - Drainage	291-5852		
Utility Services			
401 Sixth Street SW, 33880		Hours of operation: 7:00 am –4:00 pm	
EMERGENCY AFTER HOURS # 291-5767			
Gary Hubbard, P.E., Department Director	291-5853 x 3101		
Michael Britt, P.E., Assistant Department Director	291-5853 x 3102		
Mark Bombard, CIP Administrator	291-5853 x 3110		
Kandace Lightsey, Fiscal Coordinator	291-5853 x 3106		
Mike Foster, Water Superintendent	291-5853 x 3121		
Keeli Carlton, Water Conservation Specialist	291-5853 x 3105		
Christle Brungardt, Executive Assistant	291-5853 x 3103		
Travis Pike, Utility Maintenance Superintendent	291-5853 x 3130		
Jay Johnson, Operations Manager	291-5853 x 3104		
Angel Farinas, Construction Superintendent	291-5853 x 3120		
Lee Hamilton, Utility Asset Coordinator	291-5853 x 3115		
Keri Sorensen, Construction Project/Inspection Manager	298-7569 x 3112		
Steve Rheiner, Construction Project/Inspection Manager	291-5633 x 3111		
Jerry Garza, GIS Technician	291-5853 x 3113		
Gary Greenhow, (P/T) GIS Technician	291-5853 x 3114		
Utility Customer Services: 551 Third Street NW, 33881			
Amanda Wisham, Utility Customer Services Division Mgr	291-5678 x 3319		
Kyle Reeves, Assistant Customer Service Mgr.	291-5678 x 3371		
Lisa Barnes, Billing Supervisor	291-5678 x3321		
Gabrielle Gardner, Customer Service Supervisor	298-5488 x 3370		
Hope Brannan - Customer Service Rep 1	291-5678 x 3322		
Maribel Crespo, Customer Service Rep II	291-5678 x 3326		
Stephanie Howard, Customer Service Rep I	291-5678 x 3327		
Jennifer Martinez, Customer Service Rep 1	291-5678 x 3323		
Melody Nevinski, Utility Billing Clerk	291-5678 x 3331		
Krystal Maltos, Customer Service Rep 1	291-5678 x 3325		
Jessica Maytas, Customer Service Supervisor	291-5688 x 3318		
Alaxandra Echart, Customer Service Rep I	291-5688 x 3331		

Jacquetta Surlles - Customer Service Rep I	291-5688 x 3317		
Rachelle DeHaven - Customer Service Rep I	291-5688 x 3324		
Yenny Soto-Velez, Customer Service Rep II	291-5688 x 3316		
To make payment/ask ? re: payment	291-5678 Opt. 2		
Field Services: 401 Sixth Street SW, 33880			
Greg Manning, Field Services Superintendent	291-5853 x 3140		
Stephen Crumity, Meter Repair Tech II	291-5853 x 3141		
Don Meroni, Backflow Coordinator	291-5853 x 3132		
Water Plant: 1334 Fairfax Drive, 33881			
Steven Warder, Water Plants Manager	291-5767		
Waste Water Treatment Plant #2: 2746 Motor Pool Road, 33881			
Terry Carver, Wastewater Treatment Plants Manager	291-5766		
Brett Martin, Chief Operator	291-5766		
Waste Water Treatment Plant #3: 4400 Pollard Road, 33884			
Terry Carver, Wastewater Treatment Plants Manager	291-5766		
Charles Nichols, Chief Operator	291-5763		