

The ActiveNet Customer Portal (reservation site) works best when used in the following browsers: Internet Explorer 11, Google Chrome: latest version, Microsoft Edge Browser: latest version *Should you experience problems with your login credentials or have any technical difficulties, please email: <u>PR_OnlineServicesCenter@denvergov.org</u>.



From our <u>Picnics Permit Page</u> please click the <u>Online</u> <u>Reservation Request</u> link circled below

Picnic Site Reservations & Permits

Season Dates and Availability

maps.

Online Picnic Site Reservations
View picnic reservation instructions while submitting at online reservation request.
To ensure you are reserving a site that meets your group's needs, review picnic site inventory and

lome Activitie	s Facilit	ies Memb	erships & Visit Passes	Donat	e Now!			1	📮 My Cart
								Facilities	Location Ma
Facility Se	arch								
> Home Page > Facility	Search								
picnic		×	Search	View As:	Facility List	Facility Type List	Google Map	Sort By:	Facility 🗸
Filter By:		Displaying: 1-) of 78						
Location:	•	Facility Type	•		Location	Vie	w Availability		
All		Picnic Site: N	ountain Park (sheltered)		Bergen Park	vie	w availability		
Facility Type: All	•								
Amenity: All	•	Picnic Site: N	lountain Park (sheltered)		Corwina Park	vie	w availability		
Clear Filters		Picnic Site: M	ountain Park (sheltered)		Daniels Park	vie	w availability		

This will bring you to our **Facilities Search** Page

Parks are shown in alpha order, starting with our Mountain parks followed by our Urban parks

Click on View Availability to bring up a calendar view



acility Type:	Picnic Site: Urban Pa	ark (sheltered)				🕤 🕤 💟
Today (September 2020 >	>				
Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1 View Available Times	2 View Available Times	3 View Available Times	4 View Available Times	View Available Times
6 View Available Times	7 View Available Times	8 View Available Times	9 View Available Times	10 View Available Times	11 View Available Times	12 View Available Times
13 View Available Times	14 View Available Times	15 View Available Times	16 View Available Times	17 View Available Times	18 View Available Times	19 View Available Times
20	21	22	23	24	25	2

Use the blue arrows by the month to scroll to your desired date

Click on "View Available Times" on your chosen date, then click the blue Book button

Facility Availability Information					
Saturday, September 12, 2020					
Facility	Availability	Book			
Crescent Park: Picnic Site	5:00am to 11:00pm	Book			

- If not already signed in, you'll be prompted to do so or to
- Create a New Account. All individuals reserving a picnic site must have an account. If you have previously done business with Denver Parks and Recreation, you most likely have an account already
 - To create a new account, please click "Create an Account" and complete all required fields
 - o When creating your account, the email address you list will be utilized as your login name

This will redirect you to the "Reservation Event Information" page

leservation Event In	formation	
elcome to the Reservation Request Si	ite!	
Reservation		
Please provide the following information about	ut the event for which you v	want to reserve facilities and/or equipment.
* Event Type (Required)	PER: Picnic - Urban	\checkmark
* Description (Required)	Pot Luck Picnic	(e.g., Johnson Wedding)
* Number of Guests (Required)	50	

- Event Type: PER: "Picnic-Urban" or PER: "Picnic-Mountain"
- **Description:** Title your picnic activities
- Number of Guests: Number of total in attendance

Please note that capacity limits for all picnic sites cannot be exceeded. Please see the <u>Picnic Site Inventory List</u>, for these capacities and other site information.



Reservation: Facility / Equipment Search







Skip the "Choose the location or area, for your event" section

At Urban Sites:

Select either "Picnic Site: Urban Park (sheltered)" or "Picnic Site: Urban Park (standard)"

At Mountain Sites:

Select either "Picnic Site: Mountain Park (sheltered)" or "Picnic Site: Mountain Park (standard)" or "Picnic Site: Mountain Park (standard) > 100" (specifically for groups of 100+ persons)

Select your location



Skip the "Specify facility amenities or special features your event requires"

Click "Continue"

Reservation: Select Facility / Equipment



If everything looks correct, check the box under "Select" and click "Continue"

*If you enter too many guests, you will be prompted with the allowed capacity. Please see the <u>Inventory List</u> for current capacities.



Reservation Event Dates

Choose the date or rang AND either the number one-day events, the beg	e of dates for your event. You must enter a beginning date of consecutive weeks or the end date. (Please note: For inning and end dates are the same.)
Begin Date	2019 V Aug V 14 V AND
Number of Weeks	OR
End Date	2019 V Aug V 14 V

Review Reservation & Event Dates

Select your desired date

Most sites only have a single slot, per date.

Exceptions:

Washington Park: Two timeslots

City Park: Weekend picnics – only available from 1:00pm – 11:00pm due to morning race/walks

*Please contact the Parks Permit Office if you desire both timeslots in the same day and we will adjust your fees.



The yellow box represents your desired date.

Press "Continue" if correct!

The next page is the "Reservation Facilities/ Equipment Availability" page. This will show if the date and location is available with a blank checkbox under "Request" OR that the date is unavailable with a red "X" under "Request.

Request	Name	Туре	Location	Deposit	Estimate	Processing Fee	Comment
	Cheesman Park: Picnic Site	Facility	Cheesman Park 1599 E. 8th Ave. Denver, CO 80218 (720) 913-0700		Charge : \$51.00	0	Review selected time
elect All eselect All							
		W	aen you have selec	cted the fa	cilities/equipm	ent to reserve, c	lick Continue
lease sele	ect one or more available i	ems to	reserve from the f	ollowing	list.		· · ·
$\overline{\mathbf{X}}$	Cheesman Park: Picnic S	te Facili	ty Cheesman Park 1599 E. 8th Ave. Denver, CO 802 (720) 913-0700	18	Charge :	Processing Fee	Comment 1 date is not available
Select All Deselect A	П						
		When	you have selecte	d the fac	ilities/equipme	nt to reserve, cli	ck Continue
	Use the Start C	follov Ver	wing list to g	o back	to a previ	ous step. Back	

Available!

Check the box and Press "Continue"

Not available!

You may request a separate date or location using the "Go Back" Option below



Reservation Checklist Questions

Please check any o	of the items	s you want included with your reservation	on request.
- Select Check	list Items		
Agree to Waiver	Required	Description	Attachment
Initials:	Yes	COVID Requirements - Picnic Sites	COVID Requirements - Picnics
Initials:	Yes	Picnic Site Restrooms are not guaranteed	
Initials:	Yes	Waiver - Picnic Site	Waiver - Picnic Site
Questions *What time will you	u arrive for y	your picnic site reservation? (Required)	v
*How many	hours will y	your picnic reservation last? (Required)	re done, click Continue

This page requires the **Picnic Waiver** and **COVID Requirements** to be read and initialed. Click on the linked attachments to read.

Enter your approximate usage times

Please answer accordingly, and click "Continue"

Reservation Review



Review your reservation one last time and click "Continue"

- The next pages will require payment information. Please follow the prompts.
- After your reservation request has been submitted and payment information has been entered, an email notification will be sent to you, indicating your request is either:
 - Approved Please print your permit and keep it on your person at all times during your picnic. Please review park rules and regulations which you will also receive with your final permit. Permit change requests can be made by contacting the Parks Permit Office at 720.913.0700 or park.permits@denvergov.org.
 Please reference your permit number when calling or emailing. Also, note that a \$10 processing fee will be assessed to the permit if changes are needed.
 - b. **Denied/Cancelled** Please contact the Parks Permit Office at 720.913.0700 or <u>park.permits@denvergov.org</u> to be refunded.



To access a copy of your Permit

Home > My Account		
Account Options for Jane Smith Jane Smith	Click on "My Account " in the top-right Under "Payment & Order Managemer click "Transaction & Payment History "	corner 1t", ,
Found 2 results Reservation No. 3095564.001 Family Picnic D Aug 24, 2020 5:55 PM Image: Aug 24, 2020 5:55 PM	\$0.00 On the next page, " with the relevant d event	" Reserv lescript
Permit No. 1208806.001 Created Permits #R60134 D Aug 24, 2020 5:55 PM	\$0.00	

page, "Reservation" link evant description of your



Click the "Permit Number" to view and print permit



Trouble Shooting:

Error message: "No results match your criteria"

Reservation: Facility / Equipment Search

No results match your criteria.

Please use the fields below to find facilities/equipment for your event.

- This message is typically caused by one of two situations:
 - The "Number of Guests" entered in "Attendance" on the "**Reservation Event Information**" page exceeds the capacity limit of the requested site(s).
 - Please note that capacities cannot be exceeded. Please see the <u>inventory list</u> for all site capacities.
 - "Equipment" or "Location" has been selected on the "Reservation: Facility/ Equipment Search" page (page 3)