# Why all the security?

Taking your photo...proving your pockets are empty...examining your glasses. We do it all for one basic reason: to ensure the credential you've earned retains its value.

#### Here's the logic:

- Certification, licensure, admissions and other testing programs make huge financial and human capital investments creating an exam that's used to confer a credential.
- Candidates like you work hard to achieve honest test results in order to earn that credential.
- If high-stakes exam questions show up on the Internet, if test takers cheat or have another take the test for them, your exam preparation efforts are diminished, and the exam loses credibility as a reliable evaluation tool.
- If the exam's integrity is questioned, candidates, regulatory boards, employers and schools may lose confidence in the credential itself.

## Simply put: Protecting exam content safeguards the value of your credential.

Therefore it is easy to see why maintaining the security of an exam is absolutely essential. Pearson VUE has built a reputation on its commitment to ensuring consistently high levels of security in all of its test centers.

Following are several answers to the question Why all the security?

#### Test Design

Security plays a role in the format of your exam. As you may expect, an exam delivered on paper & pencil is vulnerable to cheating and other misconduct and therefore is less protected. Computer-based testing offers more complex, randomized and personalized questions which are proven more secure.

#### Authorization

Some testing programs establish minimum requirements that candidates must meet prior to testing. This Authorization To Test is another assurance that only the approved individuals may test or re-test.

#### Registration/Profile creation

Pearson VUE's registration system protects personal candidate data while reducing the possibility of duplicate records. This ensures that you, and those you delegate, receive only <u>your</u> results.

#### **Program Policies and Procedures**

Although many security procedures are shared across all Pearson VUE test centers, testing programs also set their own requirements, such as the number and type of IDs to bring or if the candidate needs to provide a palm vein scan or fingerprint. These measures are outlined in each testing program's Policy Guide.

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#### Global Identity Management

#### Manual ID verification

Test center administrator verifies that the person presenting the ID is the individual scheduled to take the exam.

#### Photo capture

A digital photo is included on most score reports. It is used by the test center administrator to ensure results are handed to the identified test taker, and by employers in verifying an individual has passed an exam.

#### Palm vein scan (Pearson Professional Centers and selected test centers only)

This technology measures the distance of the veins of a test taker's palm. Once scanned, Pearson VUE can authenticate a test taker's identity anywhere in the world. The system deters and detects proxy testers.

#### Digital signature

This live signature is compared to the one on candidates' identification.

#### Test center admission procedures

#### Locker storage

Lockers are provided to candidates to store personal items including cell phone, notes, medication, food or other personal items. Lockers are accessible according to strict security policies.

#### **Empty pockets**

We ask candidates to turn out their pockets to ensure devices, paper or other materials are not brought into the testing room.

#### Eyeglasses

New and tiny electronic devices that have the ability to record, photograph or transmit exam questions are becoming more prevalent. The Test Administrator will visually inspect, but will not handle eyeglasses.

#### Erasable note boards

Candidates are provided a blank erasable note board to assist them during the exam. Once the board is filled, test takers may request another clean board.

#### Surveillance

All Pearson and Pearson VUE® Authorized Test Centers are equipped with audio and video monitoring devices. In the event an incident or complaint is lodged, this surveillance provides important information. Cameras also deter misconduct.

#### **Proctor**

A live proctor or invigilator visually monitors test takers during the exam to prevent and report misconduct.

### Score report

Depending on the exam, your score report may be available immediately, or it maybe held for a program to ensure that the results are fair, valid and adhere to all security protocols.

#### Candidate vigilance

Pearson VUE also relies on test takers to help maintain security. In addition to agreeing not to discuss the exam or disclose any of its content, our message "if you see something, say something" encourages candidates to anonymously notify us if they notice any bad behavior.

For more information about your testing program's security policies, visit PearsonVUE.com/TestTaker.

Then enter the name of your testing program to locate the Program Policy Guide.

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