

Your Account Team**Regional Account Manager:****Lender Support Specialist:****Client Support - Let Us Help!****TOLL FREE NUMBER****1-855-368-6925****Phone Options:**

- 2: Lender Support
- 3: Web Support
- 4: Lock Desk
- 5: Underwriting Queue
- 6: Compliance Audit Queue
- 7: Credit Audit
- 8: Collateral Review
- 9: Quality Control

SUPPORT EMAIL BY SUBJECT:**Lender Support:** lendersupport@newrez.com**Registration/Pricing:** registrations@newrez.com**UW & Exception Requests:** UWhelpdesk@newrez.com**Post Funding Docs:** trailingdocs@newrez.com**Smart Scenario Desk:** smartscenariodesk@newrez.com**PURCHASE SUSPENSE QUESTIONS:**

For questions on a condition, use the email addresses

below. Compliance: ComplianceAudit@newrez.com**Collateral Review:** ClosedLoanReview@newrez.com**Quality Assurance:** QC@newrez.com**Credit:** delegatedsuspense@newrez.com**All Other Questions:** UW NonDelegatedSuspense@newrez.com**CONDO APPROVAL PROCESS:****Condo Approval Forms Visit:** NewRezCorrespondent.com**Send Completed Condo Forms:** projectreview@newrez.com**NewRezCorrespondent.com**

Helpful Forms, Tools and Valuable Resources

Important Information**LENDER IDs:** FHA: 2557400002 • VA: 6001710000
FNMA: 27471 • FREDDIE: 158390 • MERS: 1007544**FOR LOCK EXTENSIONS/CANCELLATIONS:**Lock extension requests can be made through LION,
or contact registrations@newrez.com**MORTGAGEE CLAUSE FOR PMI, HAZARD,
FLOOD, WINDSTORM, AND EARTHQUAKE:****Shellpoint Mortgage Servicing, ISAOA/ATIMA** PO
Box 7050, Troy, MI 48007-7050**NEW PENN SERVICING:**

Customer Service: 866-317-2347

Email: loanservicing@newrezservicing.com**FIRST PAYMENT ADDRESS:**

PO Box 740039 Cincinnati, OH 45274-0039

Loan #:

NOTE ENDORSEMENT:**WITHOUT RECOURSE PAY TO THE ORDER OF:**

NewRez, LLC

(Seller Name)

(Officer Name and Title)

POST PURCHASE DOCUMENT ADDRESS:

Post Funding Documents

NewRez

4000 W Brown Deer Road

Milwaukee WI 53209

Correspondent Fee Schedule**Non-Delegated Standard Products**

- Admin fee at purchase: *\$650.00 + \$90.00 tax service
- Underwriting fee \$425.00 for non-delivery of closed loan

Non-Delegated Smart Products

- Admin fee at purchase: *\$925.00 + \$90.00 tax service
- *Underwriting fee \$675.00 for non-delivery of closed loan

Delegated Standard Products

- Admin fee at purchase: \$275.00 + \$90.00 tax service

Delegated Jumbo Products*

- Admin fee at purchase: \$325.00 + \$90.00 tax service

Delegated Smart

- Admin fee at purchase: \$425.00 + \$90.00 tax service
(Lenders obtains CDA)

Smart/Jumbo Product CDA Fee (Non-Delegated Lender) \$150.00*Government Insuring (Lender Approval Required) \$150.00 RUSH Fee****(Purchase or Prior-Approval UW) \$125.00**