

# A Configuration Management Primer for Logistics Professionals

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# Agenda

cm·stat

- Purpose and elements of CM
- How to spot 'good CM'
- How CM and Logistics play together
  - Digital Thread
  - Management of Configurations
  - Quality of Changes
  - Better traceability
- Question/Answer

### **About CMstat**

cm-stat.

- Founded in 1989 to provide CMfocused COTS software for the A&D industry
- Products based on CM principals found in EIA-649C
- Expanded to Data Management per EIA-859
- Recognized as SMEs in our field

- Active in:
- SAE G-33 Committee
- ACDM
- CMPIC
- IpX (formerly CMII)

Check out our CMSights Blog for more topics:

https://cmstat.com/blog/

### **About Lisa**



- BSME
  - Past work on Government Contracts
  - On the job training in Logistics requirements
- Certifications and training
  - CMII-C
  - CMPIC Masters/SME
  - CMPIC CM Assessor
  - Data Management

### Introduction

# cm-stat.

#### **EIA-649C Defines Configuration Management:**

Configuration Management (CM) is a technical and management process applying appropriate processes, resources, and controls, to establish and maintain consistency between product configuration information, and the product.



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# CLEP Defines Logistics Engineering: Logistics Engineering is the professional engineering discipline responsible for the

integration of support considerations in the design and development; test and evaluation; production and/or construction; operation;

maintenance; and the ultimate

disposal/recycling of systems and equipment.



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### Two Main Scenarios

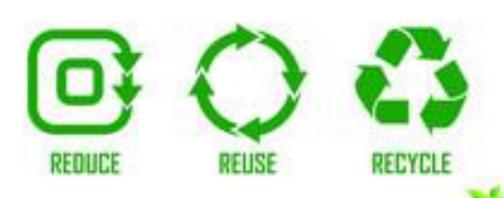


- 1. Logistics involved from beginning of the lifecycle
- 2. Product has been created, design development complete, product in service and now needs to be overhauled

For now, we'll stick with scenario #1

# System of Systems

- CM is important to logistics because:
  - Supportability
  - Testing scenarios
  - Feedback of operational data
  - Interfaces to other/supersystems
- Without a comprehensive plan, these complex requirements can fall by the wayside.



### Logistics-informed Design

Bradley Fighting Vehicle

Maintenance and Support Contract

Major enhancements undertaken at once

> Fire Suppression System Changes **Hydraulic Reservoir Relocation** Stowage additions Crew area updates Wiring Harnesses

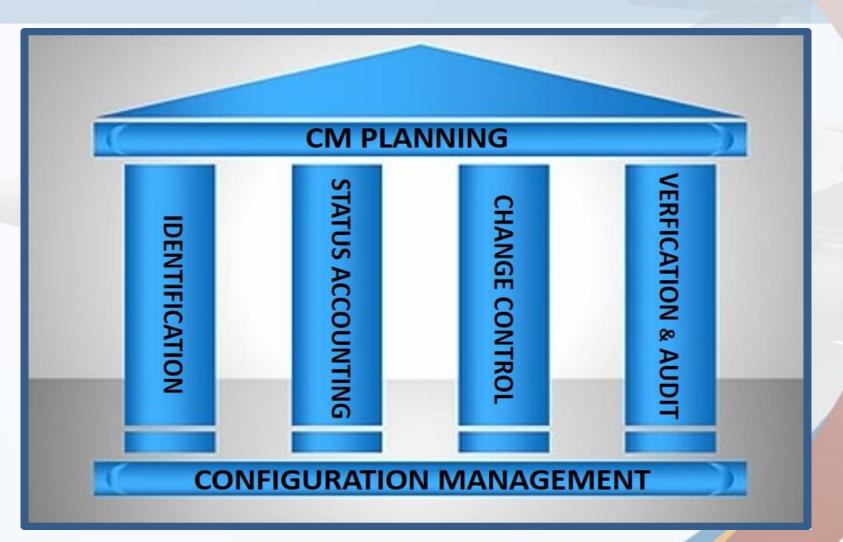
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# 5 pillars of CM





For further explanation, see EIA-649C

# CM Planning



#### **Planning Includes:**

- Data Storage
- Numbering assignment systems
- User access to data
- Distribution and data protection
- CCB Charter and Authority
- Roles and Responsibilities
- Baselining, Design Review targets
- Training basic, refresher, new employee, data consumer, data creator
- Metrics gathering and reporting
- Data Deliverables
- Sub-Contractor Management

#### **Planning Goals**

- Define CM Processes and Procedures
- Designate Technology and System landscape
- Personnel resources and capabilities required for each task





# CM Planning for Logistics

- Logistics input influences product design
- Access to reliable product data
- User account in CM database
- Membership in CCB and change review
- Clearly defined roles
- CM training to standardized processes and conventions



### CM Identification

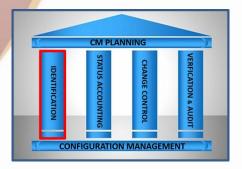


#### Areas of Identification

- Designating Configuration Items (CIs) and assigning a Configuration Item Identifier (CII)
- Assignment of Unique numbering to all record types
- Product Structure definition
- Baselining
- As-Installed/As-Fielded/As-X
- Assignment of discreet tracking numbers such as serial numbers

#### Identification Goals

- Completely defining the product including parent/child relationships
- Enable data retrieval and ability to tell one object from another of similar type
- Complete Identification so that future consumers of the data have all information needed to replicate the product



### CM Identification Benefit to Logistics





Physical Component (part, sw, manual, etc)

Must include component number PLUS company identifier.

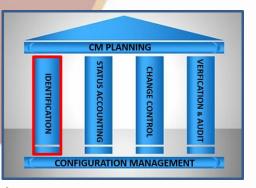
IF traceability is required, it must also be uniquely identified by a 'serial number' or similar.

**Design Data** 



Documentation of characteristics via model, specification, BOM, etc.

Design information (also called Product Configuration Information) Must include component number PLUS company identifier whether part is a Make, Buy, or Altered Item.



# **CM Status Accounting**

#### **Status Accounting Includes:**

- Current state of all records and product data
- History of all versions of product data
- Visibility of and comparisons between the As-Designed and current As-X configurations
- Answers 'research' questions such as 'what was the state of the design information at PDR, CDR,' etc.

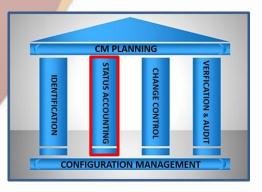
#### **Status Accounting Goals:**

- Right data, any time
- Baseline product data
- Reports
- Metrics outputs
- As-X Configurations

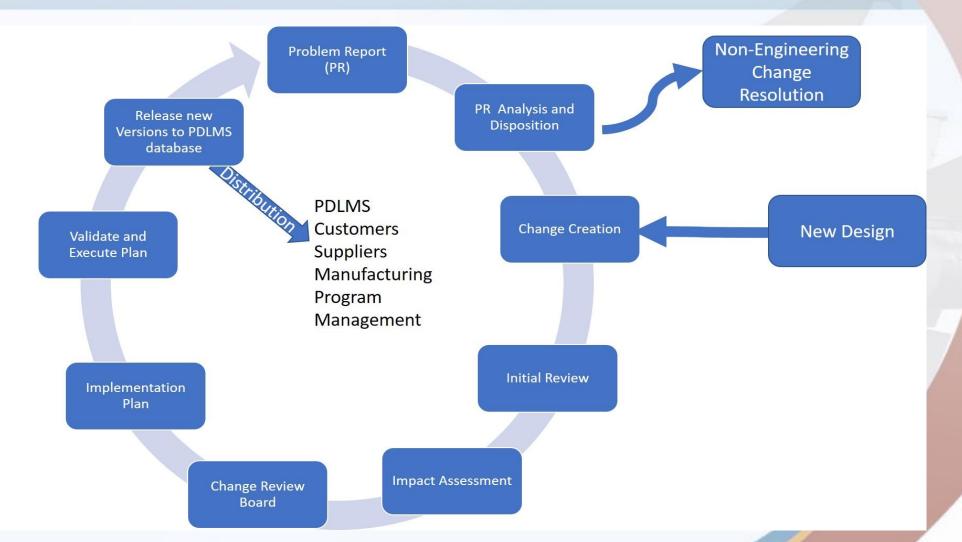


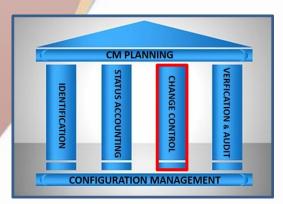
### CM Status Accounting Benefits to Logistics

- Confidence in data
  - Latest approved revisions
  - Complete and accurate
  - timely
- Where-used queries
- Source for analysis
- Status of Audits and certifications



# Change Management





# Change Management

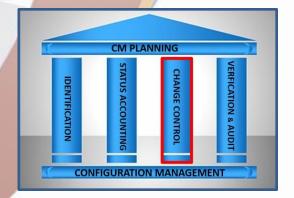


#### **Change Management Includes**

- Documentation of change
- Thorough impact assessment
- Estimates of cost, materials, labor, schedule
- CCB Authorization
- Fast Track where possible

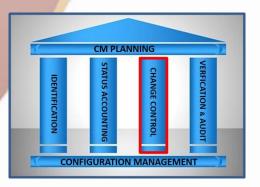
#### **Change Management Goals**

- Document ALL changes to product regardless of complexity
- Coordinate multiple changes to the same components
- Provide traceability/history/authorization



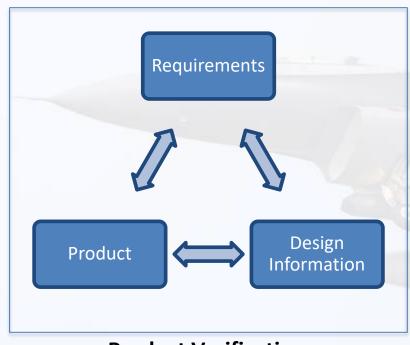
## Making Changes work for Logistics

- Logistics should be on CCB
- Change implementation planning must take into account Logistics needs
  - Modification plan for in-service product
  - How to handle obsolescence of parts updating both design information and availability of spares
- Keep changes open until change implementation into all inservice parts has been verified. Yes, this means that some changes will remain open for a long time, but will give greater visibility to how long the change implementation process is and that visibility will lead to better planning and more useful information for Logistics.

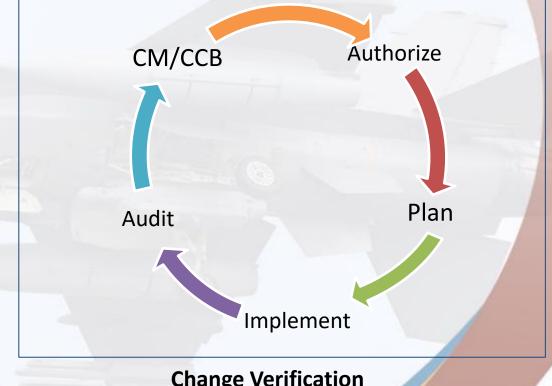


### CM Verification and Audits

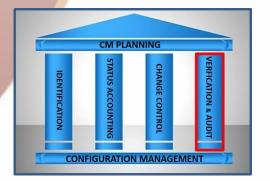
Verification and audits close the CM loops.



**Product Verification** 

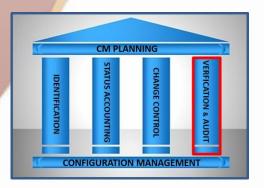


**Change Verification** 



### Verification and Audits benefits for Logistics

- Proper verification and audits will make Logistics tasks easier because the product will be what it is expected to be.
- Logistics is supported by records that the product was installed/created/shipped in agreement with all requirements – customer, regulatory, quality, etc.
- Product certifications, CofC, Authorization to Operate, etc. based on this information
- Change verification and audits cannot be completed until all products are modified/upgraded. This aids logistics tracking.



# What are the As-X Configurations?

- As-Designed the released Bill of Materials (BOM)
- As-Built what is in the fabricated item including
  - variances
  - part substitutions
- As-Tested what was tested plus
  - accounting for simulated items
- As-Shipped what was delivered plus
  - any ship-short items that will be delivered and installed later
  - spares

- As-Delivered the final configuration including any ship short items
- As-Fielded includes items added and configuration settings completed by the customer
- As-Maintained includes all
  - routine maintenance
  - subsystem or component replacements
  - Upgrades
  - Repairs
- As-Disposed final disposition of the item and its components

### Who cares about As-X?



#### CM

- Change
  - Impact analysis
  - Cost Estimating
  - Scheduling
  - Creation of mod kits, etc.
  - Implementation plan
  - Structure of Audits
- Engineering investigations

#### Logistics

- Maintenance tasks
  - Proper equipment
  - Availability of repair/overhaul/upgrade components and instructions
  - Scheduling
  - Justification/Authorization of modifications

### Back to Scenario #2



#### Scenario #2

- MRO program with little to no access to OEM data
- CM still helpful because reverse-engineering and/or auditing is necessary to define a starting baseline
- Logistics will inform design definition of product from this point forward
- CM and Logistics together will define and create needed product information to complete the work and establish traceability
- As-Planned as well as As-X configurations will be created

# Summary



- Better understanding of basic elements of CM
- CM practices support Logistics Engineering needs throughout the product lifecycle and vice versa in a symbiotic relationship
- Being able to include Logistics needs from the start is ideal but can be overcome if necessary
- Having a PLM system is not a guarantee of having good CM people, processes, and technology must work together.
- Logistics engineering is made easier when backed up by 'good' CM

### Thank You



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