

# Patient Portal Quick Guide

Welcome to the patient portal for Fordland Clinic and Tri-Lakes Community Health Center. Our patient portal will allow you to have greater access to your medical provider and health record.

The patient portal allows you to do the following:

- Message your provider
- See upcoming and past appointments
- See your medical record
- See your lab results

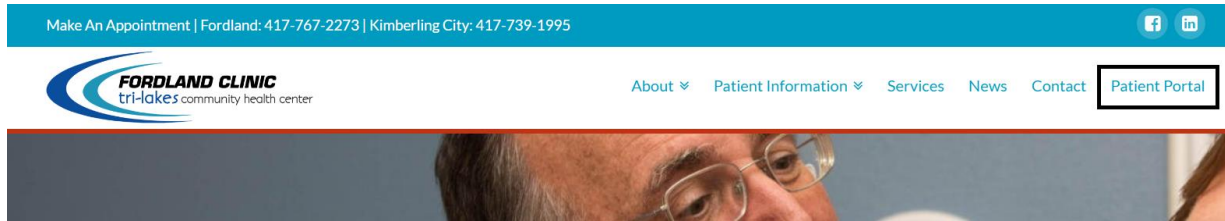
To sign up for the portal, please ask about it at your next appointment.

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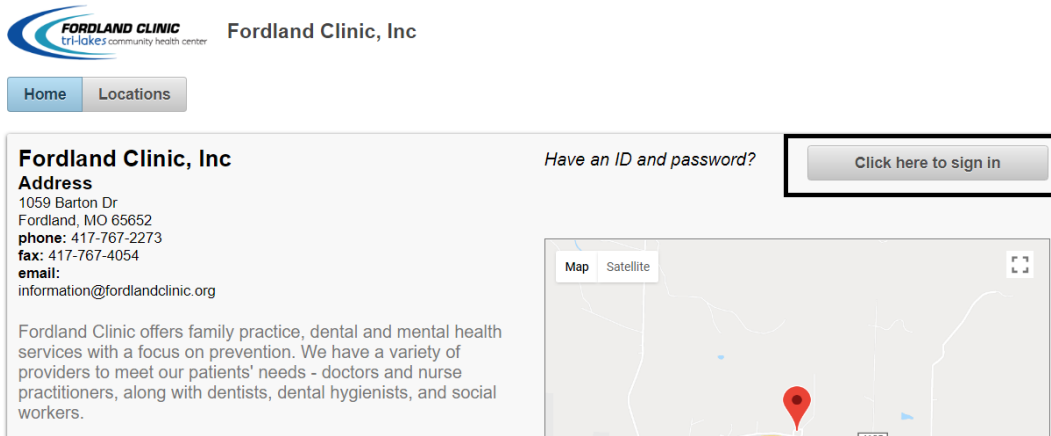
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# Signing Into the Patient Portal

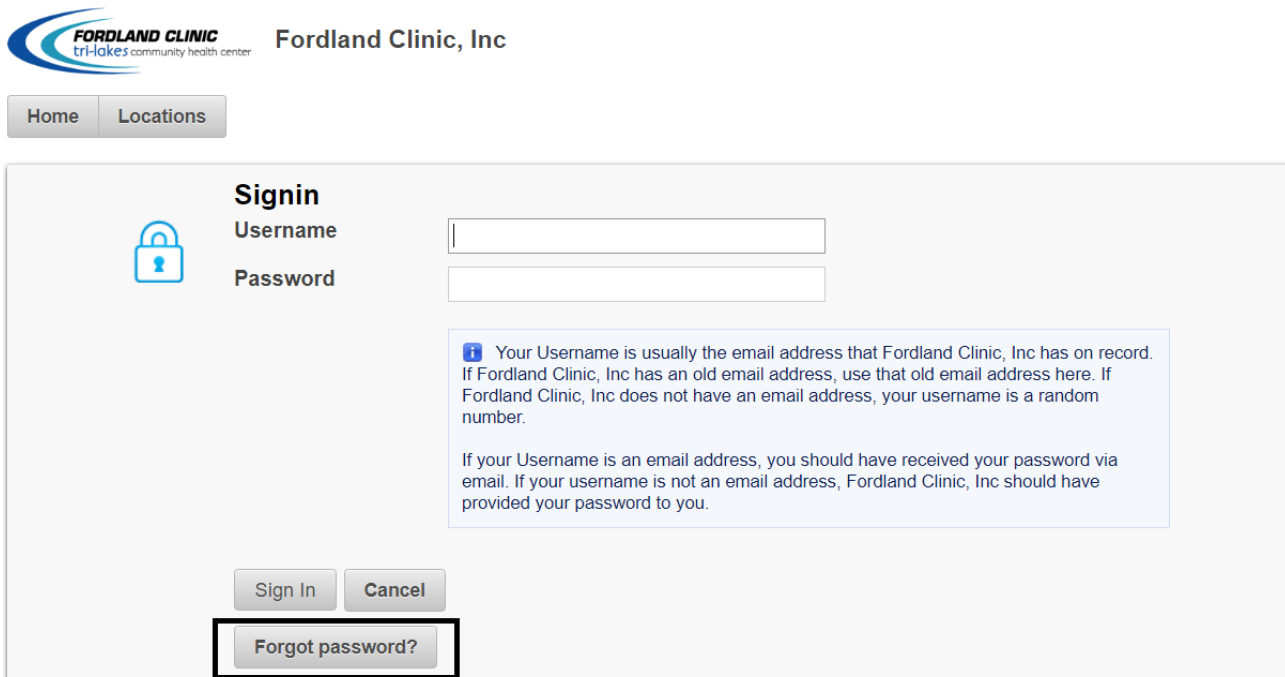
You can get to the patient portal from the fordlandclinic.org web site.



This will take you to the patient portal page, select the “Click here to sign in” button.



You will sign in with the username and password you chose or were provided with at the clinic. If you do not know or remember your username, please contact us at 417-767-2273. If you do not remember your password, you can reset it by selecting the “Forgot password?” button on the sign in screen.



# Home



Fordland Clinic, Inc

PORTAL A TEST (1996-05-21, 4302-27827.0)  
Send Message | My Profile | Sign Out

- Home
- Messages
- Records
- Appointments
- Locations

## Fordland Clinic, Inc

### Address

1059 Barton Dr  
 Fordland, MO 65652  
 phone: 417-767-2273  
 fax: 417-767-4054  
 email:  
[information@fordlandclinic.org](mailto:information@fordlandclinic.org)

Fordland Clinic offers family practice, dental and mental health services with a focus on prevention. We have a variety of providers to meet our patients' needs - doctors and nurse practitioners, along with dentists, dental hygienists, and social workers.

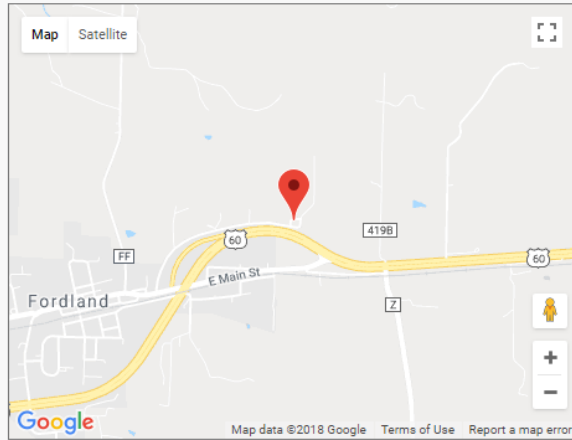
Our providers use a patient-centered approach to healthcare, treating each patient as an entire person rather than an illness, providing a positive patient experience from entrance to exit, and doing their best to ensure positive outcomes for each person who walks through the door.

Fordland Clinic's goal is to remove barriers to receiving quality healthcare. One of the way that we remove barriers to care is by accepting many forms of payment, including most insurance, along with Medicaid and Medicare. We also offer a sliding fee scale if you don't have insurance.

[www.fordlandclinic.org](http://www.fordlandclinic.org)

### All locations

**Fordland Clinic, Inc.**  
 1059 Barton Dr • Fordland, MO 65652 • [details](#)  
**Tri-Lakes CHC**  
 11863 State Highway 13 • Kimberling City, MO 65686 • [details](#)



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The "Home" section is the home page of the patient portal.

# Messages



Fordland Clinic, Inc

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[Inbox](#) [Sent](#) [Delete](#)

Patient Portal Messaging Issue  
May 30, 2018 3:22:28 PM

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The “Messages” section will hold all messages you receive from the portal or from your provider. You can create a message by clicking on the “Send Message” link in the upper right corner of the screen. When you click on the “To” section of the message a list of Fordland Clinic’s medical providers will appear. You will need to select who you want to send your message to. Below is an example of a newly created message.



Fordland Clinic, Inc

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**Send us a message**

To

Select Some Options

Subject

Message

[Send](#) [Cancel](#) [Add Attachments](#)

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# Records



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## My Records

Select date range to filter records

05/20/2018 To 06/19/2018

### Records

Date	Message from your doctor
2018-05-24 11:08:50 am	Latest Discrete Patient Medical Document

- View
- Download text
- Download data
- Transmit

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The “Records” section allows you to view your health record, including, lab results. If a health record has been published then you should see a record in the “Records” section of the screen. If you do not see any records, try changing the date filter. Below is an example of what the records page will look like:

View Preferences
Expand All
Collapse All
Print

### PORTAL A TEST

**Contact**

Primary Home Address:  
1234 Main Street FORDLAND MO 65652 N/A

Primary Home tel+14177672273

Date Of Birth: May 21, 1996

Age: 22 years

Marital Status: Married

Sex: Male

Language: English

Religious Affiliation: N/A

Ethnicity: Not Applicable

Race: Not Applicable

**Patient Identifiers:**

United States Social Security Number:  
123121234

### ALLERGIES/REACTIONS

Patient is allergic to codeine [Drug], [No known] No known allergies [Non-Drug]

Allergy	Type	RxNorm	Onset	Reaction	Severity	Status
codeine	Drug	2670	2018-05-23		Severe	Active
[No known] No known allergies	Non-Drug					Active

### ASSESSMENT

Patient was assessed for Other anxiety disorders [2018-03-30], Strain muscle fascia & tendon low back initial [2018-01-22]

Visit Date	Assessment During Visit	Impressions/Findings (for entire encounter)
2018-03-30	<ul style="list-style-type: none"> <li>Active: Other anxiety disorders (SNOMED: 0000000000) (ICD-10: F41) (ICD-9: NMF)</li> </ul>	
2018-01-22	<ul style="list-style-type: none"> <li>Active: Strain muscle fascia &amp; tendon low back initial (SNOMED: 697975004) (ICD-10: S39.012A) (ICD-9: 847.9)</li> </ul>	

### CARE TEAM

- ROBERT MARSH FNP  
Organization: Fordland Clinic, Inc

# Appointments



Fordland Clinic, Inc

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## My Appointments

Show past appointments

You have no past or scheduled appointments

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The “My Appointments” section will show your upcoming and past appointments. To show past appointments, you must have “Show past appointments” checked.

# Locations



Fordland Clinic, Inc

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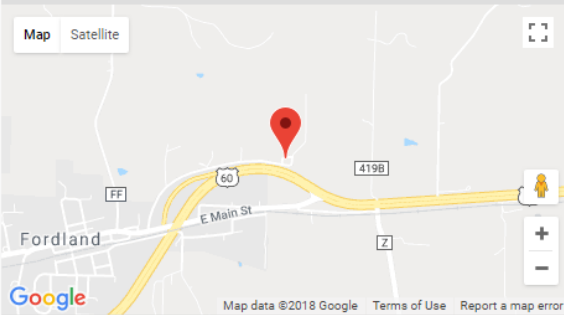
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## Our Locations

### Fordland Clinic, Inc.

**Address**  
 1059 Barton Dr  
 Fordland, MO  
**phone:** (417) 767-2273  
**fax:** (417) 767-4054  
**email:**  
[information@fordlandclinic.org](mailto:information@fordlandclinic.org)  
[www.fordlandclinic.org](http://www.fordlandclinic.org)

**Hours**  
 Sun Closed  
 Mon 8:00 am - 6:00 pm  
 Tue 8:00 am - 6:00 pm  
 Wed 8:00 am - 6:00 pm  
 Thu 8:00 am - 6:00 pm  
 Fri 8:00 am - 6:00 pm  
 Sat 8:00 am - 4:00 pm



### Tri-Lakes CHC

**Address**  
 11863 State Highway 13  
 Kimberling City, MO  
**phone:** (417) 739-1995  
**fax:** (417) 739-1893  
**email:** [information@tri-lakeschc.org](mailto:information@tri-lakeschc.org)  
[www.fordlandclinic.org](http://www.fordlandclinic.org)

**Hours**  
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The “Our Locations” section shows information about both of our locations.

# My Profile



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Patient Profile
**MY PROFILE**

Family Access

**User Name**   
*This is the name you sign in with, feel free to change it to something more memorable*

**Notification Email Address**   
*This is the address we will send an email to when you have a new message or record*

**Password**

**Verify Password**   
*Leave blank if you want to keep your current password*

**Time Zone**  ▼  
*Used to correctly display dates and times for your account*

**My Language**  ▼  
*Your language preference*

**My Practice**  ▼  
*Your default practice*

**Healthcare Information Opt Out**  Yes  No  
*Would you like to block the receipt of messages and health records?*

[View Patient History Audit Log](#)

**Passwords must contain:**

- 1 or more uppercase letters
- 1 or more lowercase letters
- 1 or more numbers OR special characters
- Between 8 and 30 valid characters

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The “My Profile” section allows you to change your username, notification email, password, and other settings.