

## Community account

### Registered Charities, Community Interest Companies, Co-operatives and Credit Unions

Please tick to confirm that your organisation is one of the above entities and is eligible for a Community Directplus account. If your organisation isn't listed, then you aren't eligible to apply for this product.

**This Community account application form is split out into the following sections:**

#### Important Information


##### Ethical policy

- Section 1:** Your Details
- Section 2:** About your Organisation
- Section 3:** Part A: Personal Details  
Part B: Shareholders/stakeholders  
Part C: Account Signatories
- Section 4:** Banking Requirements
- Section 5:** Application checklist
- Section 6:** Declaration
- Section 7:** Account switching

### To open a Co-operative Bank Community account, just follow the five easy steps below:

- 1** Complete all relevant sections in the application form and write clearly in **CAPITAL LETTERS**.
- 2**

Ensure all key account parties and Account Signatories have read the 'Important information' section in the application form and signed this application form as appropriate. All required signatures will be highlighted with the image to the right.


- 3** Gather all supporting documentation (see Section 5). This information is required by all banks under Financial Conduct Authority regulations to support the prevention of money laundering.
- 4** If you wish switch your account from another bank, please complete **Section 7 - Account switching in this form**
- 5** Post everything to us using the address below – no stamp is required. It may be useful if you keep a scanned copy or photocopy of your application before you send it to us.

Please send to:

Business Account Opening  
The Co-operative Bank p.l.c.  
FREEPOST NWW2331A  
P.O. Box 50  
Skelmersdale  
WN8 6YL

# Important information



## Credit decisions and also the prevention of fraud and money laundering.

We may use credit reference and fraud prevention agencies to help us make decisions. A short guide to what we do and how both we and credit reference and fraud prevention agencies will use your information is detailed in the section called: **A condensed guide to the use of your personal and business information by ourselves and at credit reference and fraud prevention agencies**. For details of how your data may be used, also read carefully the 'Using Your Personal Information' notice provided with the terms and conditions of your account and the 'Your marketing preferences and consent declaration' section in this application form.

By confirming your agreement to proceed you are accepting that we may each use your information in this way.

## A condensed guide to the use of your personal and business information by ourselves and at credit reference and fraud prevention agencies

- 1) When you apply to us to open an account, this organisation will check the following records about you and, where applicable, your business Partners and anyone to whom you are linked financially:
  - a) Our own.
  - b) Personal and, where applicable, business records at credit reference agencies (CRAs). When CRAs receive a search from us they will place a search footprint on your personal credit file and where applicable your business credit file that may be seen by other lenders. They supply both public (including the electoral register) and shared credit and fraud prevention information.
  - c) Those at fraud prevention agencies (FPAs).
  - d) If you're a Director, we will seek confirmation, from credit reference agencies, that the residential address that you provide is the same as that shown on the restricted register of Directors' usual addresses at Companies House.

We will make checks such as assessing this application for credit and verifying identities to prevent and detect crime and money laundering. We may also make periodic searches at CRAs and FPAs to manage your account with us.

- 2) If you are making a joint application or tell us that you have a spouse or financial associate, we will link your records together so you must be sure that you have their agreement to disclose information about them. CRAs also link your records together and these links will remain on your and their files until such time as you or your Partner successfully files for a disassociation with the CRAs to break that link.
- 3) Information on applications will be sent to CRAs and will be recorded by them, including, where applicable, information on your business and its proprietors. The CRAs may create a record of the name and address of your business and its proprietors if there is not one already.
- 4) Where you borrow from us, we will give details of your account(s) and how you manage it/them to CRAs.
- 5) If you borrow and do not repay in full and on time, CRAs will record the outstanding debt. This information may be supplied to other organisations by CRAs and FPAs to perform similar checks and to trace your whereabouts and recover debts that you owe. Records remain on file for six years after they are closed, whether settled by you or defaulted.
- 6) If false or inaccurate information is provided and fraud is identified, details including the names of the company Directors at the time of the fraud will be passed to fraud prevention agencies. You undertake to inform all Directors of this notice.
- 7) Law enforcement agencies may access and use this information.
- 8) We and other organisations may also access and use this information to prevent fraud and money laundering, for example, when:
  - a) Checking details on applications for credit and credit-related or other facilities.
  - b) Managing credit and credit-related accounts or facilities.
  - c) Recovering debt.
  - d) Checking details on proposals and claims for all types of insurance.
  - e) Checking details of job applicants and employees.
- 9) If you have borrowed from us and do not make payments that you owe us, we will trace your whereabouts and recover debts.
- 10) We and other organisations may access and use from other countries, the information recorded by fraud prevention agencies.
- 11) Your data may also be used for other purposes for which you give your specific permission or, in very limited circumstances, when required by law or where permitted under the terms of the Data Protection legislation.



## How to find out more

You can contact the credit reference agencies currently operating in the UK; the information they hold may not be the same so it is worth contacting them all.

- **TransUnion**, Consumer Services Team, P.O. Box 491, Leeds LS3 1WZ or call 0330 024 7579 or log on to [www.transunionstatreport.co.uk](http://www.transunionstatreport.co.uk)
- **Equifax** PLC, Credit File Advice Centre, P.O. Box 3001, Bradford BD1 5US or call 0844 335 0550 or log on to [www.equifax.co.uk](http://www.equifax.co.uk)
- **Experian**, Consumer Help Service, P.O. Box 8000, Nottingham NG80 7WF or call 0344 481 8000 or log on to [www.experian.co.uk](http://www.experian.co.uk)
- If you want to receive details of the relevant fraud prevention agencies please contact us at The Co-operative Bank, Fraud Management, Delf House, Skelmersdale WN8 6YL.

# Ethical Policy

Our Ethical Policy promises our customers that we will not provide banking services to organisations involved in certain activities. In order to meet these stated obligations and to assist in our ongoing assessment, please reaffirm the position of your organisation(s) (including parent company and subsidiaries) on the following:

	Yes	No
Are you involved in the manufacture or trade of equipment for military or security purposes?	<input type="checkbox"/>	<input type="checkbox"/>
Do you have any business arrangements with developing countries including imports and overseas operations?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the manufacture of pharmaceuticals?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the provision of water utility services to developing countries?	<input type="checkbox"/>	<input type="checkbox"/>
Do you manufacture tobacco products?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in biotechnology or the development of genetically modified organisms?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in nanotechnology or the development of products utilising nanotechnology?	<input type="checkbox"/>	<input type="checkbox"/>
Have you contravened any environmental legislation or regulations in the last three years?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the exploration, extraction, production or distribution of fossil fuels, or the operation and development of fossil fuel fired power stations or infrastructure, such as oil and gas pipelines?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the production or distribution of other fuels (e.g. biofuels)?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the exploration or extraction of minerals?	<input type="checkbox"/>	<input type="checkbox"/>
Do you manufacture chemicals?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in forestry or the timber trade?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the fishing industry?	<input type="checkbox"/>	<input type="checkbox"/>
Are you a promoter or a client of a tax scheme subject to HMRC notification or have you contravened any tax laws or rules (e.g. been convicted of tax evasion within the last five years)?	<input type="checkbox"/>	<input type="checkbox"/>
Do you manufacture (or are you involved in the animal testing of) cosmetics, toiletries or household products or their ingredients?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the experimentation or use of Great Apes for any purpose?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in animal farming?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in blood sports (e.g. fox hunting)?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the animal fur or leather trade?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the gambling industry?	<input type="checkbox"/>	<input type="checkbox"/>
Are you involved in the provision of short-term, small-value personal loans (e.g. payday loans, home collected credit)?	<input type="checkbox"/>	<input type="checkbox"/>
Have you ever breached any relevant advertising standards codes or marketing codes (e.g. Advertising Standards Agency codes)?	<input type="checkbox"/>	<input type="checkbox"/>

**If you answered 'yes' to any of the questions above, please provide details:**

# Section 1 **Your details**

ALL organisations must complete Section 1: Your Details. This information is used for communication and also to validate your organisation's details. Any missing information from this application may cause delay in processing.

## **Key contact**

This is the name of the person in your organisation to which all communications and statements for the account(s) will be sent.

Title	First name/s	Middle name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Surname		
<input type="text"/>		
Position		
<input type="text"/>		
Telephone number	Mobile number	
<input type="text"/>	<input type="text"/>	
Email address		
<input type="text"/>		

## **Organisation Type and Registration details:**

Registered Charity      Registration number

If you are also a Limited Company, please provide your  
Limited Company registration number:

Community Interest Company      Registration number

Co-operative or Community Benefit Society  
Co-operative and Community Benefit Society Act Registration number

Credit Union      ABCUL Registration number (if applicable)

## **Organisation details**

Organisation name

Trading name (if different)

Account name (if different to the organisation name) – If we are unable to use this name, we will contact you.

What is your organisation's web address?

Organisation incorporation date         Organisation start date

Day      Month      Year      Day      Month      Year

Country in which your organisation was incorporated

# Section 1 Your details

## Organisation details (continued)

Registered Address

Building name/number

Street

\_\_\_\_\_

\_\_\_\_\_

Town/City

Postcode

\_\_\_\_\_

\_\_\_\_\_

Trading address/Premises (this is where you actually conduct your business. Please complete if different to the registered address already provided)

Building name/number

Street

\_\_\_\_\_

\_\_\_\_\_

Town/City

Postcode

\_\_\_\_\_

\_\_\_\_\_

Correspondence address – Letters to your organisation may be sent to a separate address, such as an accountant's. We will send your statements and any letters to this address.

You may be more at risk of fraud if these documents are not sent to the registered or trading address of your organisation.

Building name/number

Street

\_\_\_\_\_

\_\_\_\_\_

Town/City

Postcode

\_\_\_\_\_

\_\_\_\_\_

If the correspondence address is neither the registered address or trading address, nor the home address of one of the account officials, please provide a reason for having all bank correspondence sent to this alternative location.

\_\_\_\_\_

If you already have a bank account for your organisation, please provide the details below:

Full name of account

\_\_\_\_\_

Branch sort code

Account number

Time at bank

\_\_\_\_\_ - \_\_\_\_\_

\_\_\_\_\_

Years

\_\_\_\_\_

Months

\_\_\_\_\_

What will this account be used for?

\_\_\_\_\_

## Section 2 About your organisation

This section is used to learn more about how your organisation operates in order to help us understand it.

Please be as specific as possible when answering these questions, as failure to provide information may result in a delay in the application process.

**Please note that we may require more information from you once we have received and reviewed this application.**

### Nature of business

What does your organisation do and how does it operate? - We would expect your answer to be reflected in your governing document. Please give a full description, e.g. **We are a registered charity whose purpose is to help support sick and injured animals. We raise funds through donations, crowd funding and sponsorship.**

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Do you provide any of the following services?  Money transmission  Money service business  
 Cheque cashing  Money lending  Payday lending

If you have ticked any of the above please provide further details:

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### Financial details

Date organisation established   
Day Month Year

What were the start-up costs in forming your organisation, where did the funds come from and what were they used for? e.g. **The total costs of establishing my charity was £2,000; this was generated from £500 of personal savings and a £1,500 donation from a Trust of property that receives an income. £200 was used to create a website and the rest was used to rent office space and purchase office equipment.**

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Have there been any capital injections into your organisation (such as grant funding) since it started? Yes  No

If yes, please confirm the source and amount, e.g. **Since starting the charity we have received a £2,000 grant from our local authority which was used to purchase marketing material to be used at events.**

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Date of capital injection (if applicable)   
Day Month Year

Is your registered premises owned or leased:  Owned  Leased  Other

If other please specify:

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If you have a different trading premises is it owned or leased:  Owned  Leased  Other

If other please specify:

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## Section 2 About your organisation

### Financial details (continued)

What is your expected turnover in the next 12 months?  
*Turnover is the total amount of money that comes into your organisation*

£

How do you intend to meet your expected turnover? Please be specific. If you generate income from multiple sources, please provide a breakdown, e.g. **We receive donations through our website ranging from £500 - £1,000 per month and we also attend events where we collect cash donations of around £200 per month.**

What is your expected turnover for this account in the next 12 months?  
*If you have other accounts for your organisation, only some of your total turnover may end up in this account*

£

Are there any additional sources of income that will fund this account? e.g. **Rent, savings, donations.**

What is your expected financial growth over the next 12 months?

%

What is the reason for the expected financial growth? e.g. **We will be launching a national fundraising campaign through social media in the next six months.**

By what methods do you expect to receive and make your payments? (Tick all appropriate.)

Cheque  Electronic e.g. Faster Payments/CHAPS  Foreign payments  Cash  Debit/credit card

**Your customers** - If you operate/transact with customers outside the UK, you will need to provide a breakdown of your main customers, the country they're based in and approximate share of turnover per customer:

**Your suppliers** - If you operate/transact with suppliers outside the UK, you will need to provide a breakdown of your main suppliers, the country they're based in and approximate share of turnover per supplier:

Do you have any business assets or operations outside the UK?

Please provide us with more detail about these assets and operations and the country/countries involved.

## Tax status

UK tax regulations require the collection of information regarding an account holder's tax residency and citizenship. Therefore, please complete the questions below and provide the information requested. Please note that we may be required to share this information about you with the relevant tax authorities.

If at any time in the future you need to change the information that you have provided, you are required to advise us within 30 days of such a change in circumstances. If you have any questions about how to complete this form, please contact your tax adviser.

Was your organisation established or is it resident for tax outside the UK? Yes  No

If yes, please provide details of your tax residences below. If you have more than two countries' information to provide, please photocopy this page.

Country where organisation established/tax residency	Tax Identification Number (TIN)
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Does your organisation generate 50% or more of its income from the sale of goods, provision of services, grants, donations or subscriptions?

Yes  No

## Accountant's details

(If relevant. By providing your Accountant's details you give the Bank permission to disclose information to them).

Name	Address
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
Town/City	Postcode <input type="text"/>
<input type="text"/>	<input type="text"/>

## Your marketing preferences and consent declaration

At The Co-operative Bank p.l.c. (trading names - smile, Platform and Britannia) we would like to keep you up to date with details of our banking products and services such as: current accounts, savings, secured and unsecured lending products. If you consent to us contacting you for this purpose, please tick the relevant box(es): You have the right to withdraw, object to, or change your marketing preferences at any time by calling us or visiting one of our branches.

by post  by phone  by email  by text message

The Co-operative Bank p.l.c. would also like to keep you up to date with relevant products and services available to you by our carefully selected **third parties**. (Go to [co-operativebank.co.uk/business/help-and-support/your-details/third-parties](https://co-operativebank.co.uk/business/help-and-support/your-details/third-parties) for a list of third parties.) Please tick if you consent to this:



# Section 3 Part A – Personal details

**BEFORE COMPLETING THIS SECTION PLEASE ENSURE YOU HAVE READ AND UNDERSTOOD THE ‘IMPORTANT INFORMATION’ SECTION OF THE APPLICATION FORM.**

**Who should complete this section?** - All individuals who have the authority to make decisions on behalf of the organisation such as Directors and Trustees, regardless of whether or not they will have access to the account, plus any additional Signatories and Authorised Users (these are individuals who the organisation chooses to give authority to access and operate the account, e.g. office manager, secretary, accountant).

Title	First name/s (in full)	Middle name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Surname	Any other name(s) you have been known as during the last six years	
<input type="text"/>	<input type="text"/>	
Date of birth	Nationality/Nationalities	
<input type="text"/>	<input type="text"/>	
Day    Month    Year	Position within organisation	
<input type="text"/>	<input type="text"/>	
Telephone number		
<input type="text"/>		
Mobile number	(If you request a debit card, you MUST provide a UK mobile number to enable you to use your card online)	
<input type="text"/>	<input type="text"/>	

Current home address

Home/Flat name/number	Street
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
Town/City	Postcode
<input type="text"/>	<input type="text"/>

How long have you lived at this address?     Years     Months

Previous home address (if you've moved within the last three years)

Home/Flat name/number	Street
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
Town/City	Postcode
<input type="text"/>	<input type="text"/>

How long did you live at this address?     Years     Months

Individual's shareholding/stakeholding/voting right percentage  
(the percentage means the proportion of the business owned by the individual.)     %

Are these shares being held by a nominee?    Yes     No

If yes, please provide full details of actual (beneficial) shareholders (name, address, date of birth, nationalities):

# Section 3 Part A – Personal details

Do you already hold a Co-operative Bank account (personal and/or business)? If so, please complete your sort code and account number in order for us to keep our records up to date:

Branch sort code

 - 

Account number

Are you a UK Resident for Tax purposes? Yes can include retired people, children and anyone who would be liable to pay tax in the UK if they had enough income. If you are unsure of your UK tax residence status, please refer to the government website: [www.gov.uk/tax-foreign-income/residence](http://www.gov.uk/tax-foreign-income/residence)

Yes  No

Are you a United States (US) Citizen?

If 'Yes', add your Tax Identification Number here

Yes  No

The term US Citizen means: An individual born in the United States, an individual whose parent is a United States citizen, a former alien who has been naturalized as a United States citizen, or an individual born in Puerto Rico, Guam or United States Virgin Islands.

Are you resident outside the UK for Tax purposes? If 'Yes' complete the details of your Tax residencies and associated references below:

Yes  No

Countries or jurisdictions where Tax Resident

Tax Identification Number (TIN)

Enter the tax reference number that your country of residence for tax purposes has issued you (this includes TIN, a National Insurance Number (Jersey, Guernsey or IoM), a social security number or a resident registration number.

## Your consent

I authorise the Bank to search the files of one or more credit reference agencies, who will keep a record of that search, and make other enquiries the Bank believes necessary to confirm the details on this application form and for credit assessment. If false or inaccurate information is provided and fraud is identified, details including the names of the company Directors at the time of the fraud will be passed to fraud prevention agencies to prevent fraud and money laundering. You undertake to inform all Directors of this notice.

It is important that you read and understand the 'Important Information' section in the application form and the 'Using Your Personal Information' notice provided with your terms and conditions.

By signing below you agree that we can use your information in this way.

**(Additional information may be requested by the Bank if no/insufficient records are found by searches.)  
Please also complete Account Signatories Part C if you wish to be a Signatory on the account.**

Signature



Date

**What level of access do you require, please tick one:**

Signatory and Authorised User  Authorised User Only  No access to the account required

**If you have ticked to be both a Signatory and an Authorised User, please ensure that you have completed and signed Section 3 part C.**

An **Authorised User** is anybody who is allowed to access the account via telephone and/or business online banking, regardless of their position or stake in the company. Authorised Users will not be able to sign any requests on your behalf to request changes to the Business Account nor can they make any Lending requests. Please note that this will grant the Authorised User access to any other accounts held in the same business name.

**Signatories** will also be able to access the account via telephone and/or business online banking, sign cheques and issue instructions to make changes to the account.

Do you require any of the following?

Online Banking  Debit Card (current accounts only)

**If you request a debit card, you MUST provide a UK mobile number to enable you to use your card online.**

**If requested above, Signatories and/or Authorised Users will be permitted to use online banking and make transactions on your behalf regardless of any different signing instructions or authority on your account held by the Bank.**

# Section 3 Part A – Personal details

**BEFORE COMPLETING THIS SECTION PLEASE ENSURE YOU HAVE READ AND UNDERSTOOD THE ‘IMPORTANT INFORMATION’ SECTION OF THE APPLICATION FORM.**

**Who should complete this section?** - All individuals who have the authority to make decisions on behalf of the organisation such as Directors and Trustees, regardless of whether or not they will have access to the account, plus any additional Signatories and Authorised Users (these are individuals who the organisation chooses to give authority to access and operate the account, e.g. office manager, secretary, accountant).

Title	First name/s (in full)	Middle name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Surname	Any other name(s) you have been known as during the last six years	
<input type="text"/>	<input type="text"/>	
Date of birth	Nationality/Nationalities	
<input type="text"/> Day    Month    Year	<input type="text"/>	
Telephone number	Position within organisation	
<input type="text"/>	<input type="text"/>	
Mobile number	(If you request a debit card, you MUST provide a UK mobile number to enable you to use your card online)	
<input type="text"/>	<input type="text"/>	

Current home address

Home/Flat name/number	Street
<input type="text"/>	<input type="text"/>
<input type="text"/>	
Town/City	Postcode
<input type="text"/>	<input type="text"/>

How long have you lived at this address?  Years  Months

Previous home address (if you've moved within the last three years)

Home/Flat name/number	Street
<input type="text"/>	<input type="text"/>
<input type="text"/>	
Town/City	Postcode
<input type="text"/>	<input type="text"/>

How long did you live at this address?  Years  Months

Individual's shareholding/stakeholding/voting right percentage  
(the percentage means the proportion of the business owned by the individual.)  %

Are these shares being held by a nominee?    Yes     No

If yes, please provide full details of actual (beneficial) shareholders (name, address, date of birth, nationalities):

# Section 3 Part A – Personal details

Do you already hold a Co-operative Bank account (personal and/or business)? If so, please complete your sort code and account number in order for us to keep our records up to date:

Branch sort code

			-												
--	--	--	---	--	--	--	--	--	--	--	--	--	--	--	--

Account number

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Are you a UK Resident for Tax purposes? Yes can include retired people, children and anyone who would be liable to pay tax in the UK if they had enough income. If you are unsure of your UK tax residence status, please refer to the government website: [www.gov.uk/tax-foreign-income/residence](http://www.gov.uk/tax-foreign-income/residence)

Yes  No

Are you a United States (US) Citizen?

If 'Yes', add your Tax Identification Number here

Yes  No

The term US Citizen means: An individual born in the United States, an individual whose parent is a United States citizen, a former alien who has been naturalized as a United States citizen, or an individual born in Puerto Rico, Guam or United States Virgin Islands.

Are you resident outside the UK for Tax purposes? If 'Yes' complete the details of your Tax residencies and associated references below:

Yes  No

Countries or jurisdictions where Tax Resident

Tax Identification Number (TIN)

Enter the tax reference number that your country of residence for tax purposes has issued you (this includes TIN, a National Insurance Number (Jersey, Guernsey or IoM), a social security number or a resident registration number.

## Your consent

I authorise the Bank to search the files of one or more credit reference agencies, who will keep a record of that search, and make other enquiries the Bank believes necessary to confirm the details on this application form and for credit assessment. If false or inaccurate information is provided and fraud is identified, details including the names of the company Directors at the time of the fraud will be passed to fraud prevention agencies to prevent fraud and money laundering. You undertake to inform all Directors of this notice.

It is important that you read and understand the 'Important Information' section in the application form and the 'Using Your Personal Information' notice provided with your terms and conditions.

By signing below you agree that we can use your information in this way.

**(Additional information may be requested by the Bank if no/insufficient records are found by searches.)  
Please also complete Account Signatories Part C if you wish to be a Signatory on the account.**

Signature



Date

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**What level of access do you require, please tick one:**

Signatory and Authorised User  Authorised User Only  No access to the account required

**If you have ticked to be both a Signatory and an Authorised User, please ensure that you have completed and signed Section 3 part C.**

An **Authorised User** is anybody who is allowed to access the account via telephone and/or business online banking, regardless of their position or stake in the company. Authorised Users will not be able to sign any requests on your behalf to request changes to the Business Account nor can they make any Lending requests. Please note that this will grant the Authorised User access to any other accounts held in the same business name.

**Signatories** will also be able to access the account via telephone and/or business online banking, sign cheques and issue instructions to make changes to the account.

Do you require any of the following?

Online Banking  Debit Card (current accounts only)

**If you request a debit card, you MUST provide a UK mobile number to enable you to use your card online.**

**If requested above, Signatories and/or Authorised Users will be permitted to use online banking and make transactions on your behalf regardless of any different signing instructions or authority on your account held by the Bank.**

# Section 3

## Part B – Major shareholders/stakeholders’ details

**PLEASE ENSURE YOU HAVE READ AND UNDERSTOOD THE IMPORTANT INFORMATION SECTION IN THE APPLICATION FORM.**

Please tell us about any other organisation or individual who has beneficial ownership of your organisation in addition to those individuals named in Part A.

If you have no major shareholders/stakeholders, please tick here

### Business/organisation with 10% (or more) shareholding/stakeholding voting right

Business/organisation name

Company registration number

Business/organisation shareholding/stakeholding/voting right percentage. (Business/organisation shareholding/stakeholding/voting right percentage means the proportion of the business owned by another business/organisation.)

 %

### Principal personnel of above named business/organisation or individuals with 10% (or more) shareholding/stakeholding voting right (other than those specified in Part A)

Title

First name/s (in full)

Middle name

Surname

Any other name(s) you have been known as during the last six years

Date of birth

Day Month Year

Nationality/Nationalities

Position within organisation

Telephone number

Mobile number

(If you request a debit card, you MUST provide a UK mobile number to enable you to use your card online)

Current home address

Home/Flat name/number

Street

Town/City

Postcode

How long have you lived at this address?

Years

Months

Previous home address (if you've moved within the last three years)

Home/Flat name/number

Street

Town/City

Postcode

How long did you live at this address?

Years

Months

Individual's shareholding/stakeholding/voting right percentage  
(the percentage means the proportion of the business owned by the individual.)     %

Are these shares being held by a nominee? Yes  No

If yes, please provide full details of actual (beneficial) shareholders (name, address, date of birth, nationalities):

## Your consent

I authorise the Bank to search the files of one or more credit reference agencies, who will keep a record of that search, and make other enquiries the Bank believes necessary to confirm the details on this application form and for credit assessment. If false or inaccurate information is provided and fraud is identified, details including the names of the company Directors at the time of the fraud will be passed to fraud prevention agencies to prevent fraud and money laundering. You undertake to inform all Directors of this notice.

It is important that you read and understand the 'Important Information' section in the application form and the 'Using Your Personal Information' notice provided with your terms and conditions.

**By signing below you agree that we can use your information in this way.**

Signature



Date

# Section 3

## Part C – Account Signatories

ALL ACCOUNT SIGNATORIES WITH AUTHORITY TO TRANSACT ON THE ACCOUNT MUST ALSO COMPLETE SECTION 3 - PART A.

### Signing authority

Account name

How many Signatories are needed to authorise instructions?

You can choose for any Signatory to give instructions on their own, or for multiple Signatories to have to give permission.

Any one of the Signatories to sign     Any two of the Signatories to sign     All of the Signatories to sign

Other combination (please give details below)

Please complete the section below in black **ball point pen** using **CAPITALS** with all Signatories providing relevant details. The names below must match the names of the officials that have been selected as a Signatory and Authorised User in Section 3 Part A.

Title

First name/s

Surname

Position

Signature



Title

First name/s

Surname

Position

Signature



Title

First name/s

Surname

Position

Signature



Title

First name/s

Surname

Position

Signature



## Section 4 Banking requirements

### Type of account required

**Current account:**

Community Directplus

N.B. Community Directplus is designed for customers whose credit turnover does not exceed £1m per annum, who deposit less than £100,000 cash per annum, who deposit less than 5,000 cheques per annum and who are either a Registered Charity, a Community Interest Company, a Co-operative or a Credit Union.

### Stationery Requirements

Cheque Book  Paying in Book - you will need a paying in book if you will be paying cash   
or cheques at a branch, or paying in cheques by post or at a Post Office®.

### Telephone security password (for account opening process)

A telephone security password will be used to enable you or other Authorised Parties to give instructions or obtain answers to queries over the telephone during the account opening process only.

**Please choose an appropriate password (maximum eight letters – no numbers) to be used to identify you and your Authorised Parties to Bank staff:**

Password

**Once your account has been opened, you will be able to create a telephone security pass number. This will enable Authorised Users to perform transactions, give instructions or obtain information about your account(s) over the telephone.**



# Section 4 Banking requirements

## Post Office<sup>®</sup> banking (for use once your account is opened)

Will you be using the Post Office<sup>®</sup> for making cash or cheque deposits or requesting change? If yes, please tick this box

If you don't want to use your debit card to pay in cash please tick this box and a Post Office<sup>®</sup> paying in book will be sent to you

### Services Required (tick as appropriate):

Please complete the relevant section(s) below in full, missing information will prevent the facilities from being set up.

Deposit Facility Required  Number of Deposits per week

Average cash deposit per week £  (This is the combined Notes/Coins value) Of this, the average weekly coin value £

Cheque Deposit Facility Required

Change Giving Required

Please provide estimated weekly change requirements.

£5	£ <input type="text"/>	£2	£ <input type="text"/>	£1	£ <input type="text"/>	50p	£ <input type="text"/>	20p	£ <input type="text"/>
10p	£ <input type="text"/>	5p	£ <input type="text"/>	2p	£ <input type="text"/>	1p	£ <input type="text"/>	Total	£ <input type="text"/>

Please complete the section(s) below if you are likely to deposit over £2,000 per day and/or require a change giving facility.

Please note these facilities may take up to three weeks to set up. We will confirm when arrangements are in place.

Cash can be deposited at any Post Office<sup>®</sup> up to £10,000 per week without prior arrangement.

Name of Post Office<sup>®</sup>

Street

Town/City

Postcode

# Section 5

## Application Checklist

**Before submitting your application, please read and tick the boxes to confirm the following:**

- I/We confirm that all individuals with authority to make decisions on behalf of the organisation (e.g. directors and trustees) have completed section 3 part A, even if they won't have access to the account.
- I/We confirm that all additional signatories and authorised users whom the organisation have chosen to give authority to access and operate the account (e.g. office manager) have completed section 3 part A.

**Documents you must provide:**

**Please refer to and tick the boxes in the relevant section below to confirm which documents you've enclosed with the application. If any information is missing, we may have to return the application to you, which could lead to delays with processing it.**

**Registered Charities, Co-operatives, Community Interest Companies and Credit Unions:**

- A copy of your organisation's most up to date governing document in the form of **Rules and Constitution** or **Memorandum and Articles of Association**.
- If your account title does not match that of the main Charity you will be required to provide us with a letter from the Charity, on their letter headed paper authorising you to use their Registered Charity Number. The letter must also confirm that they recognise the group the account is being opened for and name the signatories for the account as being authorised.

**Credit Unions must also provide:**

- Evidence of FCA Regulated Status.
- A copy of your AML Policies, procedures and controls.

**Trusts:**

- A copy of your **Trust Deed** detailing Trustees, Beneficiaries and Settlers.
- If you are a Registered Charitable Trust and your account title does not match that of the main Charity, you will be required to provide us with a letter from the Charity, on their letter headed paper authorising you to use their Registered Charity Number.

**Societies registered under the Co-operative and Community Benefits Society Act:**

- Confirmation of registration** if applicable.
- A copy of your organisation's **Rules and Constitution**.

## Section 6 – Declaration

### ALL DIRECTORS/TRUSTEES/AUTHORISED OFFICIALS MUST SIGN THIS SECTION IN ACCORDANCE WITH THEIR CONSTITUTION.

Failure to provide all relevant signatures will result in the application being returned and a delay in processing the application.

#### **I/We declare and hereby resolve that:**

- The information provided in this application is true and correct.
- The Directors/Trustees/Authorised Officials have carefully considered the terms and conditions for the Account(s) and have agreed to accept and comply with the terms and conditions on behalf of the business (a copy of the Account Terms and Conditions can be found at [co-operativebank.co.uk/business/products/current-accounts/community-directplus](http://co-operativebank.co.uk/business/products/current-accounts/community-directplus)).
- The Directors/Trustees/Authorised Officials have carefully considered the fees and charges for the Account as outlined in the Account Tariff and have agreed to accept the Account Tariff on behalf of the Organisation (a copy of the Account Tariff can be found at [co-operativebank.co.uk/business](http://co-operativebank.co.uk/business)).
- The Organisation is empowered by, and is acting within, its constitution in giving instructions for the Bank to act as our bankers.
- All Directors/Trustees/Authorised Officials/Signatories/Authorised Users are aged 18 or over.
- No Directors/Trustees/Authorised Officials/Signatories/Authorised Users have been subject to bankruptcy in the last six years.
- No Directors/Trustees/Authorised Officials/Signatories/Authorised Users have had County Court Judgments registered against them in the last six years.
- I/We have received and read the Financial Services Compensation Scheme (FSCS) Information Sheet and Exclusions List.
- I/We appoint those individuals recorded as Authorised Users in Section 3 Part A to access and use the Account(s) with the Bank entirely at our own risk and that the Bank will have no liability for any losses, costs, charges of any nature whatsoever that are incurred in connection with the Authorised Users' improper use of the Account(s) (save for any liability that the Bank cannot exclude or limit under applicable law).

#### **I/We authorise The Co-operative Bank p.l.c. to:**

- act as our bankers, open and operate the Account(s) specified by the Organisation in the application form and to provide the Organisation with the services offered by the Bank
- accept instructions (including written instructions sent by facsimile and electronic instructions through the use of digital signatures and/or identification numbers or passwords) from us in connection with the Account(s), provided that the instructions are given and/or signed in accordance with the signing authority listed in the **Account Signatories Section 3 Part C** of this application. Instructions shall mean: cheques, bills of exchange, promissory notes or other orders for payment drawn, made or accepted on our behalf (even if the payments cause the Account(s) to be overdrawn) and requests or instructions in writing concerning the Account(s), our affairs or property (including the opening of new Account(s), the arranging of facilities and creation of security)
- communicate with or in respect of the Organisation by email and/or SMS in connection with the Account(s)
- act on instructions given by Signatories/Authorised Users in accordance with the Account terms and conditions
- allow any one of our Account Signatories listed in Section 3 Part C the option to register a telephone security pass number by calling our customer services team once the Account(s) has been opened. The telephone security pass number can be used by all Signatories/Authorised Users to give instructions in accordance with the Account Terms and Conditions
- search the files of one or more credit reference agencies, who will keep a record of that search, and make other enquiries the Bank believes necessary to confirm the details on this application form and for credit assessment. It is important that you read and understand the 'Important Information' section and the 'Your marketing preferences and consent declaration' section in the application. By signing this application you agree that we can use the information about the Organisation in this way.

#### **I/We understand and agree that:**

- Details of how the Account(s) is/are conducted may be recorded with one or more credit reference and fraud prevention agencies and may be shared with and used by other lenders for the purpose of assessing further applications from the business (including all Directors, Trustees and Authorised Officials) and for occasional debt tracing or fraud prevention. The Bank will hold and process the information you provide and may use it to assess the suitability of your application using the technique known as 'Credit Scoring'.
- This declaration shall remain in force notwithstanding any change in our constitution, Trust Deed, name or membership.
- The Organisation shall notify the Bank in writing of any change in ownership and any change of Directors/Trustees/Authorised Officials/Signatories/Authorised Users and shall provide the Bank with a copy of any changes to the Constitution/Rules/Memorandum and Articles of Association/Regulations or Bye Laws if required.

**Please go the next page to sign the Declaration.**

**ALL DIRECTORS/TRUSTEES/AUTHORISED OFFICIALS MUST SIGN THIS SECTION IN ACCORDANCE WITH THEIR CONSTITUTION.**  
Failure to provide all relevant signatures will result in your application being returned and a delay in processing the application.

Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



**ALL DIRECTORS/TRUSTEES/AUTHORISED OFFICIALS MUST SIGN THIS SECTION IN ACCORDANCE WITH THEIR CONSTITUTION.**  
Failure to provide all relevant signatures will result in your application being returned and a delay in processing the application.

Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



Name

Position in Organisation

Date

Signature



# Section 7 Account switching

Do you have an existing current account for this organisation with another provider that you would like to switch to us? We participate in The Current Account Switch Service and can offer a Full Current Account Switch or a Partial Current Account Switch.

## Existing Business Current Account Details

Do you want to switch the account that you stipulated on page 5? Yes  No

If no, please provide the account details for the account you wish to switch to us. This account must be for the same organisation stated in **Section 1**

Sort code

  -   -  

Account number

Account name

## Full Current Account Switch Service

The Current Account Switch Service is a free service that lets you switch a business current account from one participating bank to another - in 7 business days. It's simple and stress-free and the full switch option is backed by the Current Account Switch Guarantee.

If anything goes wrong with the switch, we'll refund any interest or charges you have incurred on your old or new account as a result of a delay caused by us, as soon as we are told.

- We'll move all your regular incoming and outgoing payments, like Direct Debits, standing orders, bills (such as payments from customers) to your new account with us.
- We'll close your old account and transfer the credit balances over to your new account with us within 7 Business Days.
- Any payment sent to your old account will be redirected for at least 3 years
- You are covered by the Current Account Switch Guarantee

### This service is available for:

- Businesses with an annual turnover that does not exceed £6.5 million and employs fewer than 50 people
- Charities with annual income of less than £6.5 million
- Small trusts with a new asset value of £6.5 million

## Current Account Switch Guarantee

We have designed the Current Account Switch Service to let you switch your current account from one bank or building society to another in a simple, reliable and stress-free way. It will only take 7 working days. As your new current account provider we offer the following guarantee:

- The service is free to use and you can choose and agree your switch date with us.
- We will take care of moving all your payments going out (for example, your Direct Debits and standing orders) and those coming in (for example, your salary).
- If you have money in your old account, we will transfer it to your new account on your switch date.
- We will arrange for payments accidentally made to your old account to be automatically redirected to your new account. We will also contact the sender and give them your new account details.
- If there are any issues in making the switch, we will contact you before your switch date. If anything goes wrong with the switch, as soon as we are told, we will refund any interest (paid or lost) and charges made on either your old or new current accounts as a result of this failure.

For more information go to [www.currentaccountswitch.co.uk](http://www.currentaccountswitch.co.uk)

Please tick here if you wish to switch your account using the full Current Account Switch Service



**If you don't qualify for a full switch or you'd rather not transfer all your payments over or close your old account, you can apply for a partial switch instead.**

**Partial Current Account Switch Service**

- We'll ask your bank for a list of outgoing payments for the account you're switching from.
- You tell us which ones you want us to move to your new account with us.
- Your old account remains open and any credit balance isn't transferred.
- We won't be able to switch any one-off, future-dated payments
- You'll need to arrange the transfer of any credit payments (like your salary) to the new account
- It could take longer than 7 Business Days and isn't covered by the Current Account Switch Guarantee

**Please tick here if you wish to switch your account using Partial Current Account Switch Service**

**Please call 03457 213 213\* if you would like to receive this information in an alternative format such as large print, audio or Braille.**

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No.990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

\*Lines open 8am to 6pm Monday to Friday, 9am to 12 midday Saturday. Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02. Calls to 0844 and 0843 numbers cost 7p per minute, plus your phone company's access charge. Calls may be monitored or recorded for security and training purposes.

Information correct as at 05/2022.