

June 3-7, 2019 Kansas City Marriott Downtown Kansas City, MO

## 2019 Conference Agenda

| Monday, June 3, 2019 |          |                      |   |                |                      |  |
|----------------------|----------|----------------------|---|----------------|----------------------|--|
| Start Time           | End Time | Session Track        | Session Title   | Audience       | Continuing Education |  |
| 8:00 AM              | 8:50 AM  | Financial Regulation | Financial Keynote: Rating Agency Views of Regulatory Initiatives      | Open           | DRC, CPE             |  |
| 8:30 AM              | 9:50 AM  | Producer Licensing   | Producer Licensing Regulator Orientation                              | Regulator-Only | DRC                  |  |
| 9:00 AM              | 9:50 AM  | Financial Regulation | Ethics  | Open           | DRC, CPE             |  |
| 10:10 AM             | 11:00 AM | Financial Regulation | Accreditation Q&A Panel   | Regulator-Only | DRC, CPE             |  |
| 10:10 AM             | 11:00 AM | Financial Regulation | Group Capital Calculation Update                                      | Open           | DRC, CPE             |  |
| 10:10 AM             | 12:00 PM | Producer Licensing   | Producer Licensing Regulator Only Session                             | Regulator-Only |                      |  |
| 11:10 AM             | 12:00 PM | Financial Regulation | Risk-Based Capital Update   | Open           | DRC, CPE             |  |
| 11:10 AM             | 12:00 PM | Financial Regulation | Update: NAIC Response to Bilateral Agreements with the EU and UK      | Open           | DRC, CPE, CLE        |  |
| 1:00 PM              | 1:50 PM  | Financial Regulation | Biographical Affidavit Database                                       | Regulator-Only | DRC, CPE             |  |
| 1:00 PM              | 1:50 PM  | Financial Regulation | Key SAP Updates   | Open           | DRC, CPE             |  |
| 1:00 PM              | 1:50 PM  | Financial Regulation | Principle-Based Reserves for Life Products (PBR)                      | Open           | DRC, CPE             |  |
| 1:00 PM              | 1:50 PM  | Producer Licensing   | Producer Licensing Keynote: Transforming the Customer Experience      | Open           | DRC                  |  |
| 2:00 PM              | 2:50 PM  | Producer Licensing   | Federal Initiatives   | Open           | DRC, CLE             |  |
| 2:00 PM              | 2:50 PM  | Financial Regulation | Financial Analysis Update: Changes in Year 2 of Risk-Focused Analysis | Regulator-Only | DRC, CPE             |  |
| 2:00 PM              | 2:50 PM  | Financial Regulation | The Role of the NAIC Financial Stability Task Force                   | Open           | DRC, CPE             |  |
| 3:10 PM              | 4:00 PM  | Financial Regulation | Electronic UCAA Open Session  | Open           | DRC, CPE             |  |
| 3:10 PM              | 4:00 PM  | Financial Regulation | Key SAP Investment Updates  | Open           | DRC, CPE             |  |
| 3:10 PM              | 4:00 PM  | Financial Regulation | TeamMate+: Functions & Features Overview                              | Open           | DRC, CPE             |  |
| 3:10 PM              | 5:00 PM  | Producer Licensing   | Producer Licensing Task Force Interim Meeting                         | Open           |                      |  |
| 4:10 PM              | 5:00 PM  | Financial Regulation | Electronic Application Demo   | Open           | DRC, CPE             |  |
| 4:10 PM              | 5:00 PM  | Financial Regulation | Exam Handbook Update  | Open           | DRC, CPE             |  |
| 4:10 PM              | 5:00 PM  | Financial Regulation | How the Life Insurance Industry is Responding to the Changing Market  | Open           | DRC, CPE             |  |
| 5:30 PM              | 7:00 PM  | General              | Exhibitor Welcome Reception   | Open           |                      |  |

| Tuesday, June 4, 2019   |          |                      |   |                |                      |  |
|-------------------------|----------|----------------------|---|----------------|----------------------|--|
| Start Time              | End Time | Session Track        | Session Title   | Audience       | Continuing Education |  |
| 8:00 AM                 | 8:50 AM  | Financial Regulation | Accreditation Program and Analysis Tips   | Regulator-Only | DRC, CPE             |  |
| 8:00 AM                 | 8:50 AM  | Financial Regulation | Financial Reporting Update  | Open           | DRC, CPE             |  |
| 8:00 AM                 | 8:50 AM  | Technology           | SBS Underlying Technology and Performance Improvements                            | Open           |                      |  |
| 8:00 AM                 | 8:50 AM  | Producer Licensing   | Social Media in Insurance   | Open           | DRC                  |  |
| 9:00 AM                 | 9:50 AM  | Financial Regulation | Electronic Application Review   | Open           | DRC, CPE             |  |
| 9:00 AM                 | 9:50 AM  | Financial Regulation | Risk-Focused Surveillance: How to Do More with Less                               | Open           | DRC, CPE             |  |
| 9:00 AM                 | 11:10 AM | Technology           | Innovation and Technology (EX) Task Force Meeting                                 | Open           |                      |  |
| 10:20 AM                | 11:10 AM | Financial Regulation | Current Issues and Trends Impacting the P&C Reinsurance Industry                  | Open           | DRC, CPE             |  |
| 10:20 AM                | 11:10 AM | Financial Regulation | Financial Analysis Dashboards: An Update on New Functionality for Financial Tools | Regulator-Only | DRC, CPE             |  |
| 11:10 AM                | 2:50 PM  | Technology           | Innovation and Technology State Contact Roundtable                                | Open           |                      |  |
| 1:00 PM                 | 1:50 PM  | Financial Regulation | Introduction to CLOs  | Regulator-Only | DRC, CPE             |  |
| 1:00 PM                 | 1:50 PM  | Financial Regulation | Understanding Non-US Solvency Regimes in ORSA Reviews                             | Open           | DRC, CPE             |  |
| 1:00 PM                 | 1:50 PM  | Financial Regulation | UCAA Roundtable   | Open           | DRC, CPE             |  |
| 1:00 PM                 | 1:50 PM  | Producer Licensing   | Use of Innovation in the Distribution of Insurance Products                       | Open           | DRC                  |  |
| 2:00 PM                 | 2:50 PM  | Producer Licensing   | NIPR Innovation in Technology   | Open           |                      |  |
| 2:00 PM                 | 2:50 PM  | Financial Regulation | Assessing Cybersecurity Insurance: What Questions to Ask                          | Open           | DRC, CPE             |  |
| 2:00 PM                 | 2:50 PM  | Financial Regulation | Review & Changes of Jumpstart Reports   | Regulator-Only | DRC, CPE             |  |
| 2:00 PM                 | 2:50 PM  | Technology           | Tools & Processes: Behavior Driven Development, ITSM Initatives, Tableau          | Open           |                      |  |
| 3:20 PM                 | 4:10 PM  | Financial Regulation | Accreditation Program and Examination Tips  | Regulator-Only | DRC, CPE             |  |
| 3:20 PM                 | 4:10 PM  | Technology           | Customer Service & Support  | Open           |                      |  |
| 3:20 PM                 | 4:10 PM  | Producer Licensing   | Industry Perspective on Producer Licensing  | Open           | DRC                  |  |
| 3:20 PM                 | 4:10 PM  | Financial Regulation | Prospective Risk: Gauging the Impact of Market Volatility                         | Open           | DRC, CPE             |  |
| 4:20 PM                 | 5:10 PM  | General              | Innovation Keynote  | Open           | DRC                  |  |
| 6:00 PM                 | 8:00 PM  | General              | Insurance Summit Reception/Party  | Open           |                      |  |
| Wednesday, June 5, 2019 |          |                      |   |                |                      |  |
| Start Time              | End Time | Session Track        | Session Title   | Audience       | Continuing Education |  |
| 8:00 AM                 | 9:50 AM  | General              | NAIC Officer Panel and Breakfast  | Open           |                      |  |
| 10:20 AM                | 12:00 PM | General              | D'Bet(t)a Bowl Innovation Showcase and Interactive Session                        | Open           |                      |  |
| 1:00 PM                 | 1:50 PM  | Innovation/CIPR      | Innovation Keynote  | Open           | DRC                  |  |
| 1:00 PM                 | 2:50 PM  | Communications       | Social Media Analytics  | Open           |                      |  |
| 2:00 PM                 | 2:50 PM  | Innovation/CIPR      | Blockchain's Impact on Insurance  | Open           | DRC                  |  |
| 2:50 PM                 | 4:20 PM  | Communications       | Videography Tips  | Open           |                      |  |

Open

Open

Keynote: National Catastrophe Risk and Resiliency

Keynote

3:30 PM

4:30 PM

4:20 PM

5:20 PM

General

General

|            |          |                   | Thursday, June 6, 2019   |                |                      |
|------------|----------|-------------------|--|----------------|----------------------|
| Start Time | End Time | Session Track     | Session Title  | Audience       | Continuing Education |
| 8:00 AM    | 8:50 AM  | Health            | Air Ambulance and Balanced Billing                                 | Open           | DRC, CLE             |
| 8:00 AM    | 8:50 AM  | Innovation/CIPR   | Insurers Take to the Cloud: Opportunities and Risks                | Open           | DRC                  |
| 8:00 AM    | 8:50 AM  | Anti-Fraud        | State Ahead Initiative Updates                                     | Open           | DRC                  |
| 8:00 AM    | 9:50 AM  | Technology        | Tableau Training   | Open           |                      |
| 8:30 AM    | 5:00 PM  | General           | CASTF Predictive Modeling Training (Hands-on Rate Filing Reviews)  | Regulator-Only |                      |
| 9:00 AM    | 9:50 AM  | Anti-Fraud        | A View from the Dark Web   | Open           | DRC                  |
| 9:00 AM    | 9:50 AM  | Communications    | Building an Effective Social Media Plan                            | Open           |                      |
| 9:00 AM    | 9:50 AM  | Innovation/CIPR   | Data Protection and Privacy in the Digital Age                     | Open           | DRC                  |
| 10:10 AM   | 11:00 AM | Anti-Fraud        | Fraud Detection: Revealing Healthcare Fraud Through Data Analytics | Open           | DRC                  |
| 10:10 AM   | 11:00 AM | Communications    | Insights from a TV Media Professional                              | Open           |                      |
| 10:10 AM   | 11:00 AM | Market Regulation | Need a Ride? A Look at Transportation Innovations                  | Open           | DRC                  |
| 10:10 AM   | 11:00 AM | Technology        | Technology Panel: Cloud & Dev Ops                                  | Open           |                      |
| 10:10 AM   | 11:00 AM | Innovation/CIPR   | Innovations Transforming the Life/Health Sectors                   | Open           | DRC                  |
| 11:10 AM   | 12:00 PM | Communications    | Communicating to Different Audiences                               | Open           |                      |
| 11:10 AM   | 12:00 PM | Market Regulation | High Waters: Modeling Flood Exposures                              | Open           | DRC                  |
| 11:10 AM   | 12:00 PM | Innovation/CIPR   | The Impact of AI/ML on the Insurance Industry                      | Open           | DRC                  |
| 11:10 AM   | 12:00 PM | Anti-Fraud        | It's an Epidemic! Opiate Abuse Across the Country                  | Open           | DRC                  |
| 11:10 AM   | 12:00 PM | Health            | What's Going on in the Courts Regarding the ACA?                   | Open           |                      |
| 1:00 PM    | 1:50 PM  | Health            | Health Federal Legislative Update                                  | Open           |                      |
| 1:00 PM    | 1:50 PM  | Communications    | NAIC Consumer Services Overview                                    | Open           | DRC                  |
| 1:00 PM    | 1:50 PM  | Anti-Fraud        | The Coming Storm: Prepare, Prevent and Prosecute Fraud             | Open           | DRC                  |
| 1:00 PM    | 1:50 PM  | Innovation/CIPR   | The Future of Cyber Insurance                                      | Open           | DRC                  |
| 2:00 PM    | 2:50 PM  | Anti-Fraud        | Arson: It's All in the Family                                      | Open           | DRC                  |
| 2:00 PM    | 2:50 PM  | Health            | Mental Health Parity Part 1: The Basics                            | Open           | DRC                  |
| 2:00 PM    | 2:50 PM  | Innovation/CIPR   | RiskTech (The Changing Nature of Risk Management)                  | Open           | DRC                  |
| 2:00 PM    | 2:50 PM  | Innovation/CIPR   | Operationalizing Innovation  | Open           | DRC                  |
| 3:10 PM    | 4:00 PM  | Health            | AHPs and STLD Plans: What do the Red Rules Say?                    | Open           |                      |
| 3:10 PM    | 4:00 PM  | Anti-Fraud        | Fraudsters: Catch Them if You Can!                                 | Open           | DRC                  |
| 3:10 PM    | 4:00 PM  | Innovation/CIPR   | Cultural, Organizational and Regulatory Impediments to Innovation  | Open           | DRC                  |
| 4:10 PM    | 5:00 PM  | Innovation/CIPR   | Insurance Disrupted: Threat or Golden Opportunity?                 | Open           | DRC                  |
| 4:10 PM    | 5:00 PM  | Anti-Fraud        | The ABCs of MJ: Insurance Issues Surrounding Cannabis Legalization | Open           | DRC                  |
|            |          |                   |  |                |                      |

| Friday, June 7, 2019 |          |                   |   |                |                      |  |
|----------------------|----------|-------------------|---|----------------|----------------------|--|
| Start Time           | End Time | Session Track     | Session Title   | Audience       | Continuing Education |  |
| 8:30 AM              | 12:00 PM | General           | CASTF Predictive Modeling Training (Hands-on Rate Filing Reviews)                   | Regulator-Only |                      |  |
| 9:00 AM              | 9:50 AM  | Health            | Mental Health Parity Part 2: The Basics   | Regulator-Only |                      |  |
| 9:00 AM              | 11:00 AM | Anti-Fraud        | Anti-Fraud Task Force Interim Meeting   | Open           |                      |  |
| 10:00 AM             | 10:50 PM | Market Regulation | Picturing Data Analysis in New Ways: State Ahead, Visualizations, and the MCAS MAPT | Regulator-Only | DRC                  |  |
| 11:00 AM             | 11:50 AM | Market Regulation | MAWG National Analysis  | Regulator-Only |                      |  |