

Office 365 IT Administration & Governance Planning



Office 365 Administration is Familiar, not Identical

You understand Microsoft enterprise capabilities and administration needs. But, now you're working with O365, its Governance needs and specific IT roles, and realizing that the ramifications of decisions are familiar, yet somehow different.

The cloud requires IT to effectively manage the constantly changing capabilities and features while adapting its roles, responsibilities and Governance Strategy to manage O365. In this environment, you may not know what's coming next, but Protiviti can help you be prepared for it.

Update Select IT Roles for Office 365 Ownership.

Our O365 Architects lead 2-3 days of training workshops directed at Technical staff to review the features and administration needs of O365. Following these sessions, we work together to establish the Governance Team and Plan for managing your organization's O365 tenant.

Whether you're planning for O365 or have already rolled out some capabilities, this offering is designed to give your IT department the structure necessary to recognize the full potential of your O365 investment and manage it effectively.

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Protiviti customizes the O365 Workshop materials for your organization needs	2-3 days of interactive training and documentation	Ongoing meetings to identify and discuss security and governance directions	Development of the O365 IT Governance Plan
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Audience

This service is designed for your organization's IT staff who have direct involvement and understandings of infrastructure, security and network requirements.




Deliverables

The O365 IT Governance Plan creates an actionable plan for the Governance of Office 365, including, but not limited to:

- Establishing a charter for the Governance Committee
- Defining a process for evaluating and rolling out new O365 services
- Identifying appropriate IT resources for operational support
- Creating an effective support and escalation system for O365
- Establishing usage and maintenance policies and procedures for O365

Duration

This offering is typically completed within a 3-4 week timeframe with a minimum of one on-site visit for the workshops.

Office Server & Services MVPs 	Liam Cleary Liam focuses on SharePoint architecture and infrastructure development and design.	Antonio Maio Antonio is a security professional with over 20 years of experience in identity management, cyber security practices and systems.	
100% Certified 	All of our team members hold Microsoft certifications. Most consultants hold multiple advanced certifications, including PMP, MCTS, MCP/T, MCSD.	14 Time 	Microsoft Gold Certified Partner

Protiviti's Office 365 Administration & Governance Planning is a part of our Office 365 Planning, Management & Implementation (OMPI) offering that also provides Office 365 Security Assessment, Tenant Configuration, Feature Roadmap and Power User Training. If you would like to learn more visit ecm.protiviti.com.

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We have served more than 60 percent of *Fortune* 1000® and 35 percent of *Fortune* Global 500® companies. We also work with smaller, growing companies, including those looking to go public, as well as with government agencies. Protiviti is a wholly owned subsidiary of Robert Half (NYSE: RHI). Founded in 1948, Robert Half is a member of the S&P 500 index.