Arrival Day Tuesday, September 18, 2018

1. Airport Greeters (Shifts available from 9 am – 4 pm)

We will have support from the Port of Seattle, but need volunteers to welcome the guests and ensure that all of the guests know where they are going and make it on the buses to the Westin Seattle. This job is perfect for international college students or students of Japanese.

Location: Sea-Tac International Airport (17801 International Blvd, Seattle, WA 98158)

Number of spaces: 8-10 volunteers

Japanese language ability: low-intermediate

Additional Requirements: Should be able to lift heavy objects such as luggage and walk distances. Preferably friendly and outgoing.

Duties include: Greeting guests at Sea-Tac International Airport, checking-in guests, guiding guests across the airport to buses, assisting with loading buses.

2. Hotel Grassroots Summit Information Desk (shifts available from 10:00 am - 6:30 pm)

We will have an information desk available in the Westin lobby open for most of arrival day to help organize participants into their different tour and dinner groups, answer questions about the surrounding area in Japanese, pass out Japanese language maps, and assist with hotel related issues including luggage storage and check-in. We will have Japan-America Society Staff at the desk for the entirety of the day, but will likely need additional assistance.

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101)

Number of spaces: 6-8 volunteers

Japanese language ability: intermediate-high

Additional Requirements: Should be somewhat familiar with area around Westin Seattle. Preferably people who are organized, familiar with all the goings on, and able to answer detailed questions about the Summit.

Duties include: Greeting guests at the hotel, assisting guests with luggage storage, checking-in guests, handing out keys, managing sign-up sheets for activities and dinner, directing guests, familiarizing self with Grassroots Summit schedule and being able to answer questions.

3. Walking Tours around Downtown Seattle (shifts available from 11:00 am - 4:00 pm)

Some participants will arrive at the Westin Seattle at 11 am and 1 pm, but Westin Check-In is not available until 4 pm. We are hoping to offer walking tours during this waiting period to offer participants the options to explore the nearby area with assistance. This is a good opportunity to share your favorite places with visiting Japanese people and practice Japanese.

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101) \rightarrow Nearby Tourist Areas (Pike Place Market, Westlake Shopping area, Seattle Center, Waterfront)

Number of spaces: 14-18 volunteers (or volunteers who can work multiple shifts)

Japanese language ability: intermediate

Additional Requirements: Should be familiar with area and able to point out landmarks. Should be able to walk distances.

Duties include: Guiding guests to/from nearby areas from Westin Seattle, pointing out various landmarks and giving quick tour of the area, designating a meet-up point, assisting guests as need be (some guests have very low English ability and may hope to stick with volunteers for help with ordering food, etc.)

Grassroots Summit Volunteer Jobs

4. Dinner Groups (5:30 pm - 8:00 pm)

Similar to the walking tours, we would like to give participants the option to receive assistance with dinner their first night, as well as meet locals who will give them a good impression of Seattle.

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101) \rightarrow Nearby food courts and restaurants **Number of spaces:** 10+ volunteers

Japanese language ability: intermediate (but friendliness and helpfulness is more important)

Duties include: Guiding guests to/from nearby restaurants and food courts, assisting guests in ordering food, showing guests a good time for dinner (guests are expected to pay for their own food)

Seattle Tours + Opening Ceremony

Wednesday, September 19, 2018

5. Seattle Tour Assistance and Interpretation (shifts available 7:45 am - 2 pm)

Looking for people who speak Japanese at a high level and can help act as volunteer guides and interpreters for the following tours. Volunteers will have the opportunity to participate in the tour at no charge. JASSW is willing to reimburse the costs of lunch with receipt (limit TBD).

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101) \rightarrow following locations **Restrictions:** Family, friends, and children may NOT accompany volunteer. Age restrictions apply. Please see below.

Boeing Factory Tour (8 am - 2 pm)

Location: Boeing Factory (8415 Paine Field Blvd, Mukilteo, WA 98275) Number of spaces: 2 volunteer (16+) Japanese language ability: high (should be able to interpret Boeing Tour) Duties include: Checking in and counting guests, assisting bus guide, translating Boeing Factory Tour for participants, assisting guests in ordering food

Twin Peaks and Winery & Beer Tour (8 am -2 pm)

Location: Snoqualmie Falls (6501 Railroad Ave SE, Snoqualmie, WA, 98024), Redhook Brewery (714 E Pike St, Seattle, WA 98122), Chateau Ste. Michelle (14111 NE 145th St, Woodinville, WA 98072) Number of spaces: 2 volunteers (21+)

Japanese language ability: intermediate

Duties include: Checking in and counting guests, assisting bus guide, assisting guests in ordering food and wine

Underground Tour and Safeco Field Tour (7:45 am - 2 pm)

Location: Underground Tour (614 1st Ave, Seattle, WA 98104), Safeco Field (1250 1st Ave S, Seattle, WA 98134)

Number of spaces: 2 volunteers

Japanese language ability: high (should be able to interpret Underground and Safeco Field Tours) Additional requirements: Should be familiar with Pioneer Square and Sodo

Duties include: Checking in and counting guests, guiding participants between locations, translating tours for participants, assisting guests in ordering food

Grassroots Summit Volunteer Jobs

Seattle Business Tour (8:45 am - 2 pm)

Location: Starbucks Roastery (1124 Pike St, Seattle, WA 98101), Starbucks Corporate Office (2401 Utah Ave S, Seattle, WA 98134), Microsoft Visitors Center (15010 Northeast 36th Street Building 92, Redmond, WA 98052) Number of spaces: 2 volunteers

Japanese language ability: high (should be able to interpret Starbucks Tour)

Duties include: Checking in and counting guests, assisting bus guide, translating Starbucks Tour for participants, brief information at Starbucks Roastery, assisting guests in ordering food

6. Japanese-American History Tour (9:15 am -2 pm)

Looking for people who speak Japanese at a high level and can help act as a volunteer tour guide of the International District and multiple Japanese-American history related locations. This is an opportunity to share your knowledge of Japanese-American history and the community in Seattle.

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101) → JCCCW (1414 S Weller St, Seattle, WA 98144), NVC (1212 S King St, Seattle, WA 98144), Panama Hotel (605 S Main St, Seattle, WA 98104)

Number of spaces: 4+ volunteers

Japanese language ability: bilingual fluency preferred

Additional Requirements: High knowledge of International District and Japanese history

Duties include: Checking in and counting guests, guiding participants between locations, giving information on NVC and Panama Hotel in Japanese

*Requires cooperation from multiple local community organizations

7. Opening Ceremony

We will need people to help collect Japanese guests at the Westin Seattle then bring them to Pier 55 for the Argosy Cruise. We will also need some help with the initial set up for the Opening Ceremony.

Location: Argosy Cruise to Tillicum Village (1101 Alaskan Way, Seattle, WA 98101) **Restrictions:** Volunteers jobs are invite only. Volunteers cannot participate in the Opening Ceremony unless already invited.

Guiding guests to Pier (3:00 pm - 3:45 pm) Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101) → Argosy Cruise to Tillicum Village, Pier 55 Number of spaces: 6-8 Japanese language ability: low-intermediate Duties include: Checking in guests, ensuring all guests are on buses, and signed in, riding buses with guests to Pier for Opening Ceremony *Would be good for board members or committee members already planning to attend the opening ceremony because we cannot pay for volunteers to come on the boat with us.

<u>Opening Ceremony</u> (shifts available from 1:30 pm – 4:30 pm) Number of spaces: 3-4 [preferably staff or committee members] Japanese language ability: low-intermediate Duties include: setting up for registration/check-in, running registration table, setting up

Local Session Send Off (1 module)

Thursday, September 20, 2018

8. Local Session Send Off (shifts available from 8:00 am - 9:30 am)

We need people who will help ensure all the guests are on their proper buses to their local sessions in a timely fashion. For many, we will not be able to bring these people to the correct local session if they miss the bus so we need to ensure there are no mistakes.

Location: Westin Seattle (1900 5th Ave, Seattle, WA 98101)

Number of spaces: 4-6 [preferably staff]

Japanese language ability: low-intermediate

Duties include: assisting guests with check-out, collecting keys, ensuring all guests are on their proper buses to their local sessions

Closing Ceremony (1 module)

Sunday, September 23, 2018

9. Closing Ceremony

We will need volunteers to help manage the check-in and Closing Ceremony Registration desks throughout the day. Guests will have the opportunity to meet people from Japan and practice Japanese.

Location: Hyatt Regency Lake Washington (1053 Lake Washington Blvd N, Renton, WA 98056)

<u>Hotel Check-in</u> (1:30 pm – 5:00 pm) Number of spaces: 3-4 volunteers Japanese language ability: intermediate Duties include: Set-up check-in desk, assist guests with hotel check-in and hand out keys, assist early arrivals with luggage storage

<u>Closing Ceremony Registration</u> (1:30 pm – 5:00 PM) Number of spaces: 3-4 volunteers Japanese language ability: low-intermediate Duties include: Set-up registration, assisting early arrivals, managing event registration

Departure Day (1 module) Monday, September 24, 2018

10. Departure Day Assistance

We will have support from the Port of Seattle, but need volunteers to give guests a happy send-off and ensure that all of the guests make it through security safely and without issue

Send Off at Hyatt Regency Lake Washington (9:00 am - 11:00 am)

Location: Hyatt Regency Lake Washington (1053 Lake Washington Blvd N, Renton, WA 98056)
Number of spaces: 3-4 volunteers
Japanese language ability: low-intermediate
Duties include: meeting guests in Hyatt lobby, assisting with check-out and collecting keys, checking-in guests to buses,

<u>Airport Helpers</u> (10:30 am – 1:00 pm) Location: Sea-Tac International Airport (17801 International Blvd, Seattle, WA 98158) Number of spaces: 3-4 volunteers Additional Requirements: Should be able to lift heavy objects like luggage. Japanese language ability: low-intermediate Duties include: helping guests with airport check-in, guiding guests to security gates