

LOS ANGELES HOUSING DEPARTMENT
 1200 West 7th Street, Los Angeles, CA 90017
 Internet: <http://housing.lacity.org>
 Customer Service Hotline: (866) 557-RENT
 TDD: (213) 473-3231

**Mail
Stop**

958	EXECUTIVE MANAGEMENT		
	General Manager, Ann Sewill	9th Floor	213 808-8808
	Executive Administrative Assistant, Catherine Taylor-Gomez		213 808-8637
 FAX		213 808-8616
	Executive Officer, Tricia Keane	9th Floor	213 808-8405
	Executive Administrative Assistant, Bessy Corrales		213 928-9071
	• Performance Management & Resiliency Planning: Vacant....		213 808-8653
	• Accessibility Compliance: Director, Sharon Lowe		213 928-9046
	 PUBLIC HOTLINES		
	Billing & Collections Assistance		213 275-3292
 toll-free		877 614-6873
	Code Enforcement Public Line	toll-free	866 557-7368
	Rent Stabilization Customer Service Hotline & Public Information		866 557-RENT
 local & from outside California		213 275-3493
	▪ Code Enforcement		
	▪ Complaints		
	▪ Rent Stabilization Ordinance/Landlord/Tenant Rights		
958	 ADMINISTRATION BUREAU		
	Assistant General Manager, Luz Santiago	9th Floor	213 808-8899
	Executive Administrative Assistant, Bessy Corrales	9th Floor	213 928-9071
 FAX		213 808-8999
958	 Accounting Division		
	Administrative Support	4th Floor	213 744-7126
958	 Administrative Services Division		
	Director, Rosa Benavides	4th Floor	213 744-7195
	Administrative Support: Griselda Villalpando	4th Floor	213 744-7278
	Budget: Harmony Jones	4th Floor	213 808-8498
	CityFone Administrator: Joann Chen	4th Floor	213 808-8464
	Contracts: Angel Loudd	4th Floor	213 808-8647
	Procurement: Elizabeth Diaz	4th Floor	213 808-8629
	Custodian of Records		213 922-9612
	Facilities & Management Services: Zachary Millett	4th Floor	213 808-8482
958	 Systems Division		
	Director, Kim Ly	9th Floor	213 808-8493
	Administrative Support		213 808-8402
 FAX		213 808-8411

958	HOUSING DEVELOPMENT BUREAU		
	Assistant General Manager, Daniel Huynh	213	808-8901
	Executive Administrative Assistant, Arianna Wells.....	213	744-9314
 FAX	213	808-8610
	Policy & Program Development: Sara Wall.....	213	808-8848
958	Asset Management Division		
	Director, Doug Swoger8th Floor	213	808-8948
	Secretary, Sandra Terry.....	213	808-8593
	• Occupancy Monitoring & Covenants: Brittany Murillo.....	213	808-8976
	• Loan Portfolio / Loan Servicing: Craig Arceneaux	213	808-8967
	• Loan Portfolio / Loss Mitigation: Mark Gandara.....	213	808-8677
958	Development & Finance Division		
	Director, Ed Gipson8th Floor	213	808-8597
	Secretary, Myra Henderson	213	808-8910
	• Affordable Housing Trust Fund: Tim Elliot.....	213	808-8596
	• HHH: Andre Perry.....	213	808-8978
	• Planning & Land Use: Marites Cunanan	213	808-8843
958	Housing Strategies & Services Division		
	Assistant, Caroline Menjivar	213	808-8857
	• Homeownership Program: Gloria Torres.....	213	808-8930
	• Housing Innovative Strategies: Rick Tonthat.....	213	808-8904
	• Special Projects (NOAH, NSP): George Guillen.....	213	808-8622
	• USC Program: Courtney Durham.....	213	808-8833
	• LAHSA & HOPWA: Matthew Sharp.....	213	922-9664
958	REGULATORY COMPLIANCE & CODE BUREAU		
	Assistant General Manager, Anna Ortega8th Floor	213	808-8551
	Executive Administrative Assistant, Lydia Pena.....	213	808-8641
 FAX	213	808-8818
958	Code Enforcement Division		
	Director, Robert Galardi8th Floor	818	613-3065
	Secretary, Odessa Smith.....	213	808-8528
	• Administration / Program Support: Vatche Kasumyan.....	213	808-8571
	• Court Liaison Unit: James Sonne.....	818	756-1455
	• Complaints & Special Enforcement / SCEP: Robert Galardi ..	213	808-8416
	• Code Hearings: Steven Harrison.....	213	808-8424
	• Emergency Management / TRIP / URP: Zuberi Smith.....	213	808-8562
958	Compliance Division		
	Director, Michael Pendergast.....8th Floor	213	808-8821
	Secretary, vacant.....	213	808-8820
	Administrative Support.....	213	808-8864
	• Foreclosure Registry: Amy Clarke.....	213	808-8449
	• Hearings: Matthew Holen.....	213	922-9636
	• Legal / REAP Final Accounting: David Zaitz.....	213	808-8825
	• REAP / UMP: Matthew Holen.....	213	922-9636

958	Rent Stabilization Division	
	Director, Marcella DeShurley	8th Floor 213 922-9681
	Secretary, Elias Narvaez	213 808-8838
	• Case Analysis: Valerie Steffens	213 922-9631
	• Customer Service Hotline: Xanat Rosas	213 808-8921
	• Landlord Declarations and Tenant Buyout: Emma Garcia	213 808-8519
	• RSO Unit: Valerie Steffens.....	213 922-9631

REGIONAL OFFICES:

Open Monday through Friday: 9am - 4pm

958-5	EAST REGIONAL OFFICE	866 557-RENT
 FAX	323 226-9822
	1910 Sunset Blvd., 3 rd , 4 th , 7 th Floor Los Angeles, CA 90026	
958-6640	NORTH REGIONAL OFFICE	866 557-RENT
 FAX	818 756-1097
	6400 Laurel Canyon Blvd., Ste. 610 North Hollywood, CA 91606	
9583	SOUTH REGIONAL OFFICE	866 557-RENT
 FAX	310 329-6304
	690 Knox St., Ste. 125 Torrance, CA 90502	
9582	WEST REGIONAL OFFICE	866 557-RENT
 FAX	310 477-8426
	West LA Civic Center 1645 Corinth Ave., Ste. 104 Los Angeles, CA 90025	

