## 2017 Biennial NWA WIC Technology, Program Integrity, and Vendor Management Education and Networking Conference and Exhibits

## **TENTATIVE AGENDA**

Monday, September 25th				
1:00 pm – 6:00 pm	Preconference Workshop: Social Media: Opportunities for Ongoing Engagement Sheraton-Nashville Room			
4:00 pm – 6:00 pm	Registration Desk Opens Convention Center-Ballroom Foyer			

Day 1 – Tuesday S	eptember 26th					
7:30 am – 5:30 pm		Registration Desk Open Convention Center-Ballroom Foyer				
7:00 am – 5:00 pm		Conv	Lactation Suite rention Center-Roo	m 202		
7:00 am – 5:00 pm			aker/Media Ready ention Center-Roo			
7:30 am – 8:45 am			Continental Breakfa tion Center-Ballroo			
9:00 am – 10:30 am		Welcome and Opening Remarks Protecting the Integrity of the WIC Mission – Mainstreaming our Participants, Adapting to the Evolving Food Industry, and Implementing Agile Policies and Procedures  Art Burger, Burger, Carroll & Associates, Inc.  Convention Center-Ballroom B				
10:30 am -11:00 am			Morning Break			
11:00am - 12:00pm	Leveraging Partnerships and Technology to Increase WIC Participation  Erin Johnson, Colorado WIC Program  Erin Ulric, Colorado WIC Program	Using NWA Resources to Advance Your WIC Program  Hannah Shultz, National WIC Association	Implementing MIS/EBT – Whatever It Takes (WIT)  Brad Christy, WIC Program Services, Florida Department of Health  Mike Drew, USDA Food and Nutrition Service	Why your State should authorize A-50 stores  Mike Amiri, Nutricion Fundamental Inc  Richard Flores, Mothers Nutritional Centers	eWIC Transaction DataA Vendor case study from "Suspicion to Sanction"  Alan Sheil, CFE, State of Wisconsin, Office of the Inspector General  Michelle Bostick, , FIS Government	

					Solutions	
12:00pm – 1:30pm	Lunch on Your Own					
1:30pm – 2:30pm	It's Cloudy in Washington Becky Waite, Washington State Department of Health	Best Strategic Practices and Cost Containment  Brad Christy, WIC Program Services, Florida Department of Health  Felicia Heard, USDA Food and Nutrition Service	To Millennials and BEYOND!  Paris Hutchinson, City of Detroit Health Department	Stakeholders Speak: Lessons Learned after EBT Implementation Katharyn Daun, Cognosante Consulting Michelle Bostick, FIS Government Solutions Kim Word, Oregon Health Authority	TeleWIC! Ways to Support Young Families Karen Farley, CA WIC Assn.	
2:30 pm – 3:30 pm		Afternoon Break Convention Center-Ballroom Foyer				
3:30 pm – 4:30 pm	General Session  How can I use WIC Technology Partners to support my Technology Projects?  Jerilyn Malliet, USDA Food and Nutrition Services Chad Imker, USDA Food and Nutrition Services  Convention Center-Ballroom B					
4:30 pm - 6:30 pm		Opening Reception - View Exhibits & Networking Convention Center-Ballroom A				
6:30 pm - Until		[	Dinner on Your Ow	/n		

Day 2 – Wednesday	, September 27
6:45 am – 7:30 am	Morning Exercise Sheraton, Magnolia Ballroom
7:30am – 5:00 pm	Registration Desk Opens Convention Center-Ballroom Foyer
8:00am – 5:00pm	Lactation Suite Convention Center-Room 202
8:00am – 5:00 pm	Speaker/Media Ready Room Convention Center-Room 201
7:30 am – 9:00 am	Continental Breakfast – View Exhibits & Networking Convention Center-Ballroom A
9:00 am – 10:30 am	General Session Greater with WIC: Using Technology to Amplify WIC Assets and Improve Recruitment

and Retention of WIC Participants  Quinney Harris, National WIC Association							
Elisabet Eppes, National WIC Association Natalie Mulloy, National WIC Association Nanci Jenkins, Panhandle Health District Glencora Gudger, Richmond City Health District Mary Schultheis, Crescent City WIC Meryl Smith, District Health Department #10 Pam Halbach, Racine/Kenosha Community Action Agency Linnea Sallack, Altarum Institute Loren Bell, Altarum Institute Convention Center-Ballroom B  Break – View Exhibits & Networking Convention Center-Ballroom A  10:30 am –11:00 am  Break – View Exhibits & Networking Convention Center-Ballroom A  EMOV Sandy Harbanuk, State of Alaska Melissa Baker, USDA Food and Nutrition Services Messingia Justin Myde, USDA Food and Human Services Messingia Department of Health Justin Jus		and Retention of WIC Participants					
11:00 am - 12:00 pm  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Networking Convention Center-Ballroom A  Break - View Exhibits & Deconstructing Wilc EBT POS Receipts (WIC) Program Intention Services Planning, Break Cylic Program Services  Brad Christy, WIC Program Services S		F	Elisabet Eppes, National WIC Association Natalie Mulloy, National WIC Association Nanci Jenkins, Panhandle Health District Glencora Gudger, Richmond City Health District Mary Schultheis, Crescent City WIC Meryl Smith, District Health Department #10 Pam Halbach, Racine/Kenosha Community Action Agency Linnea Sallack, Altarum Institute Loren Bell, Altarum Institute				
11:00 am - 12:00 pm    Participant Access Criteria Sandy Harbanuk, State of Alaska Baker, USDA Food and Nutrition Services   Participant Access Criteria Exchanges to Strengthen (WIC) Program Integrity   USDA Food and Nutrition Services   USDA Food and Nutrition Services   Planning, Health and Local Programs, LexisNexis Risk Solutions   USDA Food and Nutrition Services   Planning, Health and Local Programs, LexisNexis Risk Solutions   USDA Food and Nutrition Services   USDA Food and Nutrition   USDA Food a	10:30 am –11:00 am						
11:00 am - 12:00 pm  Sandy Harbanuk, State of Alaska  Melissa Baker, USDA Food and Nutrition Services  Services  Baker, USDA Food and Nutrition Services  Services  Services  MIC EBT POS Receipts  Receipts  Frin McBride, UDSA Food and Nutrition Services  Justin Hyde, Director, Market Planning, Health and Human Services State and Local Programs, LexisNexis Risk Solutions  Tim Meeks, Project Lead, PMP – Ciber, Inc. and Consultant to Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services							
11:00 am - 12:00 pm  Sandy Harbanuk, State of Alaska  Melissa Baker, USDA Food and Nutrition Services  Services  Services  Access Criteria  Trish Bailey, USDA FNS Alaska  Diana Ramos, USDA Food and Nutrition Services  Diana Ramos, USDA Food and Nutrition Services  Tim Meeks, Project Lead, PMP – Ciber, Inc. and Consultant to Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human Services							
12:00 pm – 2:00 pm Lunch on Your Own	11:00 am - 12:00 pm	Sandy Harbanuk, State of Alaska Melissa Baker, USDA Food and Nutrition	Access Criteria  Trish Bailey, USDA FNS  Diana Ramos, USDA Food and Nutrition	Exchanges to Strengthen (WIC) Program Integrity  Justin Hyde, Director, Market Planning, Health and Human Services State and Local Programs, LexisNexis Risk Solutions  Tim Meeks, Project Lead, PMP – Ciber, Inc. and Consultant to Mississippi Department of Human Services  Reshma Khatkhate, SNAP/TANF Policy Director, Mississippi Department of Human	WIC EBT POS Receipts  Erin McBride, UDSA Food and Nutrition	Inventory Audits  Brad Christy, WIC Program Services, Florida Department of Health  Justin Wohlsifer, USDA Food and Nutrition	
	12:00 pm – 2:00 pm			unch on Your Ow	n		

	View Exhibits & Networking Convention Center-Ballroom A				
2:00 pm - 3:00 pm	Mosaic - WIC-as-a- Service  Karen Clements, Texas Department of State Health Services  John Hannemann, Texas Department of State Health Services – WIC  Sarah Flores- Sievers, New Mexico Health Department Family, Food and Nutrition Section  Joetta Ferrell, Louisiana Office of Public Health	Vendor Selection Criteria Trish Bailey, USDA FNS	WIC PNSS & PedNSS; A Multi State Collaboration  Kobra Eghtedary, State of Michigan WIC Program	Bringing Automation, Efficiency Expanded Product Choice to the WIC Program  Dagan Xavier, Cofounder, Label Insight	Establishing WIC Food Package Categories and Subcategories to Support Implementation of WIC EBT  Erin McBride, USDA Food and Nutrition Services  Karen Burns- Hill, USDA Food and Nutrition Services
3:00 pm-3:30 pm	Break – View Exhibits & Networking Convention Center-Ballroom A				
3:30 pm – 4:45 pm	General Session Recent Changes to WIC Management Evaluations				
	Amy Herring, USDA Food and Nutrition Services  Elizabeth Barrett, USDA Food and Nutrition Services				
	Convention Center-Ballroom B				
5:15 pm – Until	Evening Activity				
5:15 pm - Until	Dinner on Your Own				

Day 3 – Thursday, September 28					
6:45 am – 7:30 am	Morning Exercise Sheraton, Magnolia Ballroom				

7:30am – 5:00 pm		Registration Desk Opens				
8:00am – 5:00 pm	Lactation Suite Convention Center-Room 202					
8:00am – 5:00 pm		Speaker/Media Ready Room Convention Center-Room 201				
7:30 am - 9:00 am			reakfast – View E nvention Center-B	xhibits & Networkir Ballroom A	ng	
9:00 am-10:30 am			General Sess Mobile App Pa			
	Kobra Eg		Michigan WIC Pro nvention Center-B	gram, Tami Matti, sallroom B	Minnesota WIC	
10:30 am-11:00am			- View Exhibits & nvention Center-B	9		
11:00 am - 12:00 pm	Staying Connected: Social Media 101 Hannah Shultz, National WIC Association	MOMents That Matter: Incorporating Emotion Into Technology  Debi Tipton, Chickasaw Nation	Retailer equipage – Who pays?  Jessica Owen Day, USDA Food and Nutrition Services  Claire Brown, USDA Food and Nutrition	Fraud detection in the world of WIC Jeff Poli, FIS Global	Understanding Texting Technology Mike Whaley, PHFE WIC Program	
12:00 pm-1:30 pm			Services  Lunch on Your	Overs		
12.00 pm-1.30 pm		,	Lunch on Your	OWII		
1:30 pm-2:30 pm	Using Social Media to Reach and Retain - Best Practices: Social Media 201  Helen Anderson, WICImedia	Harnessing the Latest Technology to Lift Up Your Voice for WIC  Elisabet Eppes, National WIC Association	When Behavioral Economics (BE) Meets Mobile Technology (MT) in the WIC Program Harry Zhang, Old Dominion University	"Embracing the Change": How Electronic Benefit Transfer (EBT) brings Program Integrity into focus  Loren Haughn, State of Michigan WIC Program  Santiago Rios, State of Michigan	Using data to help focus caseload retention efforts  Mike Whaley, PHFE WIC Program	

				Attorney General			
3:30 pm-4:30 pm		Closing General Session					
	The Future	The Future of WIC Technology – What Could be the Focus of a 2030 Mandate?					
	Art Burger, Burger, Carroll & Associates, Inc.						
	Convention Center-Ballroom B						
			Dinner on Your	Own			