



Athene Annuity NY Contact Us

*Annuities issued by
Athene Annuity & Life Assurance Company of New York
Effective January 1, 2016*

*For Producer Use Only.
Not to be used with the offer or sale of annuities.*

For ATHENE MaxRate® MYGA products in New York

Sales Assistance **Phone:** 855-4-ATHENE (855-428-4363)
Email: marketingNY@athene.com

New Business and Client Service Center Information For Agents inquiring about new business and in-force business
Phone: 855-4-ATHENE
E-mail: agentsupport@athene.com
Fax: 770-690-1985

You may also access the online policy management for these contracts at www.AtheneAnnuityNY.com/producer.

Regulation 60 Requests We will accept a fax for the initial Regulation 60 paperwork but require originals in the application package.

Fax: 770-690-1985

Regular Mail:
Athene Annuity & Life Assurance
Company of New York
PO Box 725449
Atlanta, GA 31139

Express/Overnight Delivery:
Athene Annuity & Life Assurance
Company of New York
6425 Powers Ferry Road, Suite 300
Atlanta, GA 30339

Licensing & Contracting **Phone:** 855-4-ATHENE
E-mail: producer@athene.com
Fax: 888-232-1490

Commissions **Phone:** 855-4-ATHENE
E-mail: commissions@athene.com

Current Interest Rates Call **855-4-ATHENE** or go to www.AtheneAnnuityNY.com/producer and click on **Products & Rates**.

Hours Monday - Friday, 8:30 a.m. to 5 p.m. (EST)

Continued



Website: www.AtheneAnnuityNY.com/producer
Sales Desk: 855-4-ATHENE

Annuities issued by Athene Annuity & Life Assurance Company of New York, Nyack, NY.

For retired Presidential Life products and commissions

Annuity Customer Care & Commissions

Customer Care Center

Service forms are available for download at: www.AtheneAnnuityNY.com. Click **Support** and then **Forms**.

Phone: 800-926-7599

Fax: 855-893-5662

For Annuity In-Force:

Regular Mail:

Athene Annuity & Life Assurance
Company of New York
PO Box 19031
Greenville, SC 29602-9031

Express/Overnight Delivery:

Athene Annuity & Life Assurance
Company of New York
2000 Wade Hampton Blvd.
Greenville, SC 29615-9031

Flexible Premium Deposits (lockbox):

Athene Annuity & Life Assurance
Company of New York
PO Box 602910
Charlotte, NC 28260-2910

Life Customer Care & Commissions

Life Services

Service forms are available for download at: www.AtheneAnnuityNY.com. Click **Support** and then **Forms**.

Phone: 800-926-7599

Fax: 855-893-5663

For Life In-Force:

Regular Mail

Athene Annuity & Life Assurance
Company of New York
PO Box 19014
Greenville, SC 29602-9014

Express/Overnight Delivery:

Athene Annuity & Life Assurance
Company of New York
2000 Wade Hampton Blvd
Greenville, SC 29615

Premium Payments:

Athene Annuity & Life Assurance
Company of New York
PO Box 602910
Charlotte, NC 28260-2910

Hours

Monday - Friday, 8:30 a.m. to 5 p.m. (EST)