

The CBCU and Child Care Licensing Background Checks are currently in the process of transitioning from the DFPS website to the HHS Child Care Licensing website.

Information for obtaining criminal history and abuse and neglect background checks in other US states and territories can be found at this link:

• <u>Out-of-State Background Check Resource Guide for Child Care</u> <u>Employees and Foster and Adoptive Parents</u>

Please use this list for the most up-to-date contact information for criminal history and abuse and neglect checks from outside of Texas.

For additional information about Texas Child Care Licensing Background Checks, please visit <u>our website</u> where you can find resources on <u>background check rule changes</u> and answers to <u>frequently asked questions</u>. Providers can also find resources to assist with the changes to the Child Care Licensing Account Portal in the <u>updated user manual</u> and the tutorial videos.

Thank you,

HHSC CCL CBCU

You can contact our general mailboxes at <u>CBCUBackgroundChecks@dfps.state.tx.us</u> or <u>CBCUBackgroundChecks@hhsc.state.tx.us</u>, or <u>ContactCBCU@hhsc.state.tx.us</u>.