



I.R.I.S. LLC

Cellular Telephone Service Providers Subpoena Guide

I.R.I.S. LLC

www.irisinvestigations.com (860) 522-0001

Digital Evidence Toolbox: CELLULAR PROVIDERS SUBPOENA GUIDE

Version 1 June 20, 2018

Cellular Telephone Service Providers Subpoena Guide – updated June 2018

The chart below contains the contact information for the telephone service providers subpoena compliance centers. Included are the Connecticut registered agents for the out of state entities. If this information is out of date, the registered agent information can be found on the Connecticut Secretary of State’s CONCORD website. The CT Business ID is included with the CT Registered Agent Information.

<i>Provider</i>	<i>CT Registered Agent</i>	<i>Address of Subpoena Compliance Center</i>	<i>Phone/Fax</i>	<i>Notes</i>
AT&T (Landline service)	AT&T c/o C T Corporation System One Corporate Center - Floor 11 Hartford, CT 06103-3220 Phone: (860) 724-9044 CT ID: 0285290	AT&T Custodian of records 308 S. Akard, 14 th Floor – L Dallas, TX 75202	Phone: (800) 291-4952 <u>SE Landline</u> (248) 395-4398 Fax: (248) 552-1764	AT&T East (Connecticut) Address the subpoena to AT&T East - Custodian of Records Fax: (248) 552-1764 (Subpoena accepted via fax) Typically takes 3 months to get their records <u>Information Required for Subpoena</u> - Full description of information requested: - Subscriber information - Usage records for outgoing calls - Timeframes - Complete list of target telephone numbers: - Include area code - Method for return of records produced (i.e., email address / fax number)
AT&T Wireless (includes Cingular, Cricket, GoPhone)	AT&T Wireless c/o C T Corporation System One Corporate Center - Floor 11 Hartford, Connecticut 06103-3220 Phone: (860) 724-9044 CT ID: 0660752	AT&T Wireless Subpoena Compliance Center 11760 US Highway 1, Ste. 600 North Palm Beach FL 22408	Phone: (800) 291-4952 <u>National Compliance</u> (888) 938-4715 <u>Wireless</u> (877) 971-6093	Provide email address for response AT&T will charge \$40 per hour to process subpoena AT&T will accept email service at attmobility.ncc@att.com

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MetroPCS	MetroPCS c/o Corporation Service Company 50 Weston Street, Hartford, CT, 06120-1537 (866) 403-5272 CT ID: 0928407	MetroPCS Attn: Custodian of Records 2250 Lakeside Boulevard Richardson, TX 75782	Phone: (866) 537-0911 Fax: (972) 860-2635	<u>Information Required for Subpoena</u> - Phone number - Timeframe - Requested information <u>Email</u> subpoenas@metropcs.com <u>Procedure for Service of Process</u> - Via fax or email is preferred
Sprint (includes Virgin Mobile and Boost Mobile)	Sprint PCS Wireless Sprint Spectrum, L.P. c/o THE PRENTICE- Hall Corporation Service Company 50 Weston Street, Hartford, CT, 06120-1537 (866) 403-5272 CT ID: 0530320	Sprint PCS Wireless Sprint Spectrum, L.P. 6160 Sprint Parkway Overland Park, KS 66251	Phone: <u>Sprint Spectrum</u> (800) 829-0965 <u>Compliance HQ</u> (913) 315-0660 <u>ASAP Requests</u> (913) 315-8774 Fax: <u>Compliance HQ</u> (913) 315-0736 (816) 600-3111 <u>ASAP Requests</u> (816) 600-3121	See manual for specific/additional information: https://info.publicintelligence.net/SprintSubpoenaManual.pdf Trials and/or Appearances, email: CSTrialTeam@sprint.com
T-Mobile	T-Mobile USA, Inc. c/o Corporation Service Company 50 Weston Street, Hartford, CT, 06120-1537 (866) 403-5272 CT ID: 0637780	Subpoena Compliance Department 4 Sylvan Way Parsippany, NJ 07054	Phone: (973) 292-8911 Fax: (973) 292-8697	<u>Email</u> lerinbound@t-mobile.com or ler2@t-mobile.com <u>Information Required for Subpoena:</u> - Phone number - Timeframe - Requested information <u>Procedure for Service of Process:</u> - Via U.S. mail or fax

<i>Provider</i>	<i>CT Registered Agent</i>	<i>Address of Subpoena Compliance Center</i>	<i>Phone/Fax</i>	<i>Notes</i>
TracFone Wireless (including Straight Talk Wireless, Net10, Total Wireless, TelCel, and Safelink)	TracFone Wireless, Inc. c/o Corporate Creations Network Inc. 615 West Johnson Avenue, #202 Cheshire, CT 06410 CT ID: 0915315	TracFone Wireless, Inc. Subpoena Compliance 9700 NW 112 th Avenue Miami, FL 33178	Phone: (800) 810-7094 Fax: (305) 715-6932	<u>Information Required for Subpoena:</u> - Phone number - Timeframe - Requested information <u>Procedure for Service of Process:</u> - Via fax is preferred *Allow 7 – 10 days for processing of request
U.S. Cellular		U.S. Cellular Subpoena Compliance Department One Pierce Place, Suite 800 Itasca, IL 60143	Phone: (630) 875-8270 Fax: (866) 669-0894	- Roaming partner with Verizon <u>Information Required for Subpoena:</u> - Phone number - Timeframe - Very specific details re: requested information <u>Procedure for Service of Process:</u> - Via U.S. mail or fax -subpoenacompliance@uscellular.com
Verizon (includes INpulse, Alltel, AirTouch, and Jitterbug services)	Cellco Partnership dba Verizon Wireless c/o C T Corporation System One Corporate Center - Floor 11 Hartford, Connecticut 06103- 3220 Phone: (860) 724-9044 CT ID: 1038095	Cellco Partnership dba Verizon Wireless Custodian of Records 180 Washington Valley Road Bedminster, NJ 07921	Phone: (800) 451-5242 <u>Subpoenas</u> (888) 667-0028	<u>Information Required for Subpoena:</u> - Phone number - Timeframe - Detailed description of information requested <u>Procedure for Service of Process:</u> - Via fax is preferred