



## Global business – local service



#### Key:

Regional Headquarters
Regional Offices
Network Partners





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# Introduction





### **Challenges**

#### Balancing act

- Licence holder duties
- Your clients

#### **Increased liability exposure**

- Professional indemnity
- Fines
- Legal/expert costs
- Fraud





# Managing risk

I/N/S/U/R/A/N/C/E



#### Role of the Insurance Broker vs. Underwriter

#### Who and what is insured?

- Individual Broker vs the Business
- Scope of cover
- Exclusions



# Liability Insurance



#### **Transport Operator Cover: Standard Risks**

- Cargo Liabilities
- Errors & Omissions
- Third Party Liabilities
- Fines & Duty
- Costs





# Recent claims



#### **Tariff Classification – Errors & Omissions**





#### **Tariff Concession Order – Errors & Omissions**





## Over Paid Duty – Errors & Omissions



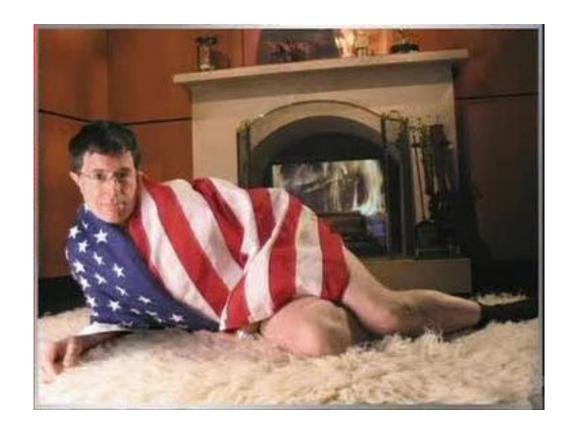








## **Infringement Notice Scheme – Fines**





# You should remember...



#### Where to start?

Copy of insurance certificate

- Claims made or claims occurring?
- Services covered
- Heads of cover
- Excess and limits
- Expert costs covered ?

## Discuss with your insurance broker



# Now time for Q&A...

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# Weblinks

#### Legislation

- Customs Act 1901: https://www.border.gov.au/Importingandbuyinggoodsfromoverseas/Documents/customsact1901.pdf
- Customs Regulations 2015: <a href="https://www.legislation.gov.au/Details/F2015L00375">https://www.legislation.gov.au/Details/F2015L00375</a>
- Crimes Act 1914: https://www.legislation.gov.au/Details/C2016C00121

#### Tariff Concession Orders / Tariff Classification

- Tariff Concession System: <a href="https://www.border.gov.au/Factsheets/Documents/TariffConcessionSystemWEBNov2011.pdf">https://www.border.gov.au/Factsheets/Documents/TariffConcessionSystemWEBNov2011.pdf</a>
- Commentary on strict application of TCOs in the case of *J M Gillies Agencies Pty Ltd v CEO of Customs*: http://www.gadens.com/publications/Pages/AAT-reels-in-use-of-TCOs-once-again.aspx
- Interpretation of wording of TCOs: <a href="https://www.border.gov.au/about/reports-publications/discussion-papers-submissions/interpretation-tariff-concession-orders">https://www.border.gov.au/about/reports-publications/discussion-papers-submissions/interpretation-tariff-concession-orders</a>
- When you can and cannot claim a TC: <a href="http://www.hunthunt.com.au/news-and-publications/cgt/tariff-concessions">http://www.hunthunt.com.au/news-and-publications/cgt/tariff-concessions</a>
- Case of Voxson Sales v Controller of Customs: https://jade.io/j/#!/article/212575
- Current Tariff Classifications: <a href="https://www.border.gov.au/Busi/Tari/Curr">https://www.border.gov.au/Busi/Tari/Curr</a>
- Case of Brand Developers: https://www.cbfca.com.au/documents/e-bulletins/aata 2015 215.pdf

#### **Duty**

- Refund of Import Duty: <a href="https://www.border.gov.au/Busi/Duty/Refu">https://www.border.gov.au/Busi/Duty/Refu</a>
- Owner of goods: <a href="http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s4.html">http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s4.html</a>





# Weblinks

#### **Warehouses and Depots**

- https://www.border.gov.au/Busi/Lice/Ware
- s.35A Customs Act: http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s35a.html
- Under Bond Movement Requests: https://www.border.gov.au/Cargosupport/Documents/helpful\_hints\_underbond.pdf
- UBMR (Air): <a href="https://www.border.gov.au/Cargosupport/Documents/qrg\_air\_underbond\_movement\_.pdf">https://www.border.gov.au/Cargosupport/Documents/qrg\_air\_underbond\_movement\_.pdf</a>
- UBMR (Sea): <a href="https://www.border.gov.au/Cargosupport/Documents/qrg\_sea\_ubmr.pdf">https://www.border.gov.au/Cargosupport/Documents/qrg\_sea\_ubmr.pdf</a>
- s.33A Customs Act: <a href="http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s33.html">http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s33.html</a>

#### **Infringement Notice Scheme**

- s.243 Customs Act False or Misleading Statement: <a href="http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s243t.html">http://www.austlii.edu.au/au/legis/cth/consol\_act/ca1901124/s243t.html</a>
- Infringement Notice Scheme Guide: <a href="https://www.border.gov.au/border-news/Documents/insguide014.pdf">https://www.border.gov.au/border-news/Documents/insguide014.pdf</a>
- Strict Liability: <a href="http://legal-dictionary.thefreedictionary.com/strict+liability">http://legal-dictionary.thefreedictionary.com/strict+liability</a>

#### Insurance

- TT Club cover: <a href="http://www.ttclub.com/our-cover/transport-operators/">http://www.ttclub.com/our-cover/transport-operators/</a>
- Underwriter vs Broker: <a href="https://www.linkedin.com/pulse/what-difference-between-insurance-broker-underwriter-terry-miller">https://www.linkedin.com/pulse/what-difference-between-insurance-broker-underwriter-terry-miller</a>
- Piggybacking: https://www.border.gov.au/Customsnotices/Documents/acbpnguidancetobrokers-preventingidentitytheft.pdf

