

HR Connect Web Portal

https://doehrconnect.custhelp.com

The portal is available to **active, DOE Employees** and contains answers to your Human Resources-related questions, including Health Insurance, Leaves of Absence, Salary, and more!

How to Login		
Step 1	Step 2	Step 3
Navigate to	Enter your DOE/Windows User	Select the Sign In button. The
doehrconnect.custhelp.com and	Name and Password.	Home Page will now appear:
select the Employee Log In		
button.	These credentials are the same	i Italijotenstmekoarvejser(vijgitinie 🏠 🖉 🖗
	ones you use to access your DOE	HERET
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**Also available on your mobile	Sign In	
device!		



Download HR Forms

On the Home Page, select the Forms icon located under Helpful Links.

• View Important Announcements

This is located within the Hot Topics category. Review this solution to stay informed of the current events that are going on and to review other important items.

• Browse Topics and Search

Search our database by going through the various categories. You can also use the "Search" feature at the top of the page to look for information.

Subscribe to Answers

To receive an e-mail alert every time an article is updated, click on the "Notify Me" feature at the bottom of the solution.

Support

Having trouble logging in?

Using your DOE e-mail address, please e-mail <u>portalsupport@schools.nyc.gov</u>. Include your Employee ID number and details of your issue. For all other questions, call HR Connect at (718) 935-4000, Monday through Friday 9:00 am to 5:00pm.