

# California Cannabis Track-and-Trace System

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## Frequently Asked Questions



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### 1 What is the California Cannabis Track-and-Trace system?

The California Cannabis Track-and-Trace (CCTT) system is the program used statewide to record the inventory and movement of cannabis and cannabis products through the commercial cannabis supply chain—from cultivation to sale.

### 2 What software is being used for this system? And who is the service provider?

The state's contracted service provider for the CCTT system is the technology company Franwell, Inc., and they are using the Metrc software program—the same program now used in Colorado, Oregon, Alaska, and Nevada for their cannabis programs.

### 3 Do I have to use the CCTT-Metrc system?

**Yes.** All state-issued **annual** cannabis licensees are required to use the CCTT-Metrc system to record, track, and maintain information about their cannabis and cannabis-product inventories and activities.

Please note that **temporary** cannabis licensees are not required to use the system, nor will they be provided access to it. Instead, the state's emergency regulations require temporary licensees to document all sales and transfers of cannabis and cannabis products between temporary licensees—or between temporary licensees and annual licensees—by manually using paper sales invoices or shipping manifests.

### 4 What is a unique identifier (UID)?

A unique identifier (UID) is an alphanumeric code or designation used to uniquely identify cannabis and cannabis products on a licensed premises. UIDs are specifically provisioned as plant tags or package labels. The annual licensee will be responsible for assigning a CCTT-Metrc nonrepeating UID to each immature lot, flowering plant, and distinct cannabis product. This assignment is accomplished by issuing encrypted radio-frequency identification tags to annual licensees. The assigned UIDs then track the cannabis and cannabis products when they are transferred from one licensee to another.

### 5 How will I get my UIDs? And do I have to pay for them?

Once annual cannabis licensees and/or designated account managers have been trained and provided access to the CCTT-Metrc system, they may order their UIDs through the system. The cost of UIDs—along with all other costs for administering California's state cannabis programs, including the licensing systems and the CCTT-Metrc system—have been factored into the fees for the state's cannabis licenses. There is no additional cost for the UIDs.

### 6 Do I have to complete the state-provided training before I can use the CCTT-Metrc system?

**Yes.** Upon submission of an application for an annual license, the applicable licensing authority—either CalCannabis Cultivation Licensing, the Bureau of Cannabis Control, or the California Department of Public Health—will send system-training registration information to the applicant. Applicants are strongly encouraged to complete the required user training while their annual license application is being reviewed. Once an annual license is approved and the license holder and/or designated account manager have completed the required CCTT-Metrc



Account Manager New Business System Training, they will be able to access the CCTT-Metric system.

**Annual licensees will not be allowed access to the CCTT-Metric system until the required CCTT-Metric Account Manager New Business System Training has been completed by the licensee or the designated account manager(s).**

**7 When and how will CCTT-Metric system training sessions be provided?**

In January and February 2018, representatives from service-provider Franwell, Inc., will conduct 14 introductory track-and-trace workshops; they are free and open to the public. Registration is not required and seating is first come, first served. One workshop will be live-streamed on February 2. The workshops will offer a general overview of the CCTT-Metric system and will be applicable to all state annual cannabis license holders. Please click [here](#) for the workshop schedule and locations.

In addition to the introductory workshops, Franwell will provide CCTT-Metric Account Manager New Business Training sessions for licensees who have submitted an annual license application to one or more of the state's cannabis-licensing authorities; these training sessions will be given via live, interactive webinars and prerecorded webinars. The registration process for these training sessions will be provided by the applicable licensing authority upon receipt of a completed annual cannabis-license application.

**8 Are there restrictions on the number of designated CCTT-Metric system users for each licensed individual or entity?**

**No.** However, each licensee is required to designate an owner or another party in the licensed organization who can legally represent

the licensed entity and act as the licensee's CCTT-Metric account manager(s). The licensee's designated account manager(s) will be required to complete the CCTT-Metric Account Manager New Business System Training and subsequently train each licensee-designated system user in the proper and lawful use of the system.

**9 Who will have access to my CCTT-Metric information?**

Pursuant to Section 26067(b) of California's [Medicinal and Adult-Use Cannabis Regulation and Safety Act \(MAUCRSA\)](#), information received and contained in the CCTT-Metric system is confidential and may only be viewed by the licensee and authorized employees of the state of California and any city, county, or city and county officials required to perform related duties pursuant to MAUCRSA or a local ordinance. Also, upon the request of a state or local law enforcement agency, licensing authorities will provide access to or information contained in the CCTT-Metric system database to assist law enforcement with its duties and responsibilities pursuant to MAUCRSA.

**10 Does the CCTT-Metric system have an interface, or file upload process, that allows connection to third-party systems?**

**Yes.** The CCTT-Metric system offers access to third-party business applications via a standard Application Programming Interface (API) or file upload. For more information, please visit [metric.com/california](http://metric.com/california).



**11 Do I need to purchase special hardware to use the CCTT-Metric system?**

**No.** CCTT-Metric is a web-hosted system, which means all access to the CCTT-Metric system is via the Internet. Only Internet connection (via an Internet service provider) and a web browser (such as Google Chrome, Apple Safari, Internet Explorer, or Mozilla Firefox) are required. No additional hardware or software is needed. Access to the Internet and a web browser is usually achieved easily by using a computer, tablet, or smartphone.

**12 How does using the CCTT-Metric system allow the state of California to prevent inversion and diversion of cannabis and cannabis products?**

The CCTT-Metric system and UID tagging requirements alone are not expected to eliminate illegal inversion or diversion of cannabis throughout California's commercial cannabis supply chain, but they will be invaluable auditing tools for the state's cannabis compliance and enforcement staff. A multifaceted approach of regular monitoring—including reviews of licensee-reported data and onsite inspections—and referrals to law enforcement are expected to limit illegal cannabis movement significantly.

The CCTT-Metric system also will be used to identify anomalies indicative of potentially fraudulent activity. The state's licensing authorities, sister state agencies, and local agencies will work collaboratively to develop analytical tools and inspection protocols to identify and investigate potential fraudulent activity during all phases of the commercial cannabis distribution-chain activities, and they will take appropriate action as needed.

**13 Where can I learn more about the CCTT-Metric system?**

Additional information on the CCTT-Metric system will be published on the following websites, as it becomes available:

[California Department of Food and Agriculture's CalCannabis Cultivation Licensing Division](#)

[California Cannabis Portal](#)

[California Department of Consumer Affairs' Bureau of Cannabis Control](#)

[California Department of Public Health's Manufactured Cannabis Safety Branch](#)

[Franwell Inc./Metric California Program Information](#)

