Project Manager Resume Sample www.timesresumes.com

Name & Personal Details of clients are not included for Anonymity

SENIOR IT PROJECT MANAGER

- Experienced project manager with 14 years of success, leading all phases of diverse technology projects; PMP Project Management Institute, USA, PRINCE 2 Practitioner APMG International, Member, Netherlands chapter of Project Management Institute. Currently pursuing an MBA degree.
- * Recruited by the world's leading IT consulting firm, INFOSYS, to provide project management over large-scale, top-priority and complex technology initiatives.
- * Expert in IT technologies (database, legacy, web, client server etc.), software engineering, development & testing methodologies, enterprise architecture, design patterns, estimation methodologies and quality processes. Possess good knowledge about IT outsourcing contracts, IT service delivery management and managing IT projects in global delivery model.
- ❖ **Business strategist**; plan and manage multimillion-dollar projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
- ❖ **Able to manage large project teams** and known for high-quality deliverables that meet or exceed timeline and budgetary targets.
- **❖ Managed budgets of up to \$8Million** and cross-functional teams of up to 80 developers, programmers and analysts.
- ❖ **Drove the high-quality and timely completion** of systems engineering, software/database development and enterprise wide implementation projects for F500 clients.
- **Excellent communicator;** leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams.
- **Extensive international experience** in IT project management across Asia, Europe and Africa.

ACHIEVEMENTS HIGHLIGHTS

- Consistently rated among top 10% employees (CRR-1 & 1+) at Infosys
- * Represented India Business Council (Mauritius) and University of Mauritius Board.
- * Honored by Infosys with 8 awards, for outstanding performance & contribution
- ❖ Awarded for Best Project, across Infosys level.
- * Received best knowledge management award, across Infosys level.
- Guest lecture at University of Mauritius, Computer science department.
- Guest lecture at Infosys Education & Research department
- Secured 1st position at Infosys induction training

PROFESSIONAL CERTIFICATIONS

- Project Management Professional Certification (PMP)
- ❖ Prince2 Foundation & Practitioner Certification
- ITIL V2 Foundation Certification
- Infosys Program management (TRANSCEED)certification
- ❖ Infosys BRITE (Six sigma) certification
- ❖ Infosys Project management certification (PM ELITE)
- ❖ IBM DB2 certification
- ❖ LOMA Step-1 and LOMA-280 certification
- Infosys .Net (Design & Architecture) certifications

PROFESSIONAL QUALIFICATIONS

MBA Degree	2010
Hanze University of Applied Science, Groningen, Netherlands	
Master of Engineering (Chemical) - (6.4/8.0 CGPA)	1997
Indian Institute of Science, Bangalore	
Bachelor of Engineering (Chemical) - (80% marks obtained)	1995
Utkal University, Orissa	

PROFESSIONAL WORK EXPERIENCE

Infosys Technologies Ltd, Netherlands

Senior Project Manager

2007 - Present

Client Accounts:

Largest Insurance client of Infosys in the Netherlands.

Key Domain Experience:

IT Program & Project management – Program Governance, Risk Management, Requirement, Scope & Change management, Project planning Scheduling & task management, Team development, Project Budgeting & cost management, Knowledge & Transition management. Software Engineering, Software development (waterfall, iterative, agile), Software testing. Software Quality process (CMMI), Enterprise Architecture.

Key Responsibilities:

Manage Program of 10+ IT projects in the domain of Application development, Application support, Technology migration, Reengineering and IT consultancy across a wide range of technologies including Mainframe, .Net, J2EE, Cordys, Doc-1, WMB, Cognos and Datastage with stringent service levels and commitment of on - time delivery to clients.

Project delivery (end to end) including Program Governance, Stakeholder management, Risk management, Cost management, Scope, Quality, Capacity and Change management.

Execute projects using Global delivery model with a multi-cultural team of 80+ employees located across India and Netherlands.

Customer Relationship Management & Business development.

Key Accomplishments:

Achieved 100% on time within budget delivery of projects by implementing robust risk & quality management frame work.

Achieved 30% cost reduction of maintenance & support projects by implementing global delivery execution and by implementing productivity and quality management best practices.

Infosys Technologies Ltd, Mauritius DC

Senior Project Manager

2005 to 2007

Client Accounts:

Product customization for a European Insurance company.

Technology migration projects for a leading Belgian Insurance company.

Application maintenance and support for a leading retailer in France.

Key Domain Experience:

Project planning, schedule & budget management, scope & change management, Stakeholders management, Risk management, People management and knowledge management, Quality

management including CMMI, Six sigma & lean process.

Key Responsibilities:

Managed and oversaw all IT projects, executed by a team of 60+, which included application development and maintenance, product customization and technology migration.

Institutionalized IT support, development and management process by implementing best corporate & Industry practices for Software development, Project management, and Quality processes that led to timely, delivery of IT projects.

Supported Government of Mauritius (ICT Ministry and Mauritius University) by sharing knowledge and resources for improving IT project delivery skills at Mauritius.

Key Accomplishments:

Implemented comprehensive Quality management & Knowledge management processes, resulting in enhancing the quality of projects delivered by 50% and ultimate customer satisfaction.

Achieved 20% improvement in productivity and 10% gain in schedule implementing factory model for technology migration program.

Infosys Technologies Ltd, Mauritius DC

2003 to 2005

Project Manager

Client Accounts:

Application development & maintenance project for a large European Insurance company.

Key Domain Experience:

Project management, Project planning, Execution, Software development life cycle, Quantitative project management, Scope & change management. Software development estimation techniques.

Key Responsibilities:

Managed Project application development & support services along with a team of 20+ members distributed across India, Mauritius & the Netherlands

Applied robust change, quality and risk management processes, to the project marred with quality & schedule issues and brought the project back on track within 4 months after takeover.

Enhanced client's confidence and team motivation by implementing strategic stake holder management framework. Revisited Service level agreement, governance structure and communication structure to win back client's confidence.

Kev Accomplishments:

Achieved 100% SLA compliance, within 3 months of setting up service level agreement, resulting in absolute client satisfaction.

PREVIOUS WORK EXPERIENCE

Project Manager - Infosys Technologies Ltd, Bangalore & Lugarno	2001 to 2002
Programmer Analyst - Infosys Technologies Ltd, Bangalore & UK	1999 to 2001
Developer - Infosys Technologies Ltd, Bangalore & UK	1995 to 1999

PERSONAL INFORMATION

Date of Birth: XXXXXX Marital Status: XXXX

Nationality: XXXXX Work Permit: Netherlands & India

References: Available upon request.