**1.** From your **HOME SCREEN**, tap the **SETTINGS** icon.



2. From the SETTINGS screen on the left side scroll down to iTunes & App Store. It's the 13<sup>th</sup> menu item down. On the RIGHT side at the top you will see your Apple ID. Tap your Apple ID name.



**3.** A short menu opens. Tap **iForgot.** It's the third one down.



**4.** Enter your **Apple ID** (this is from step 2) and tap **NEXT**.



**5.** Select the authentication method. You have two options - **EMAIL AUTHENTICATION or Answer Security question**. If you select **EMAIL** you will receive a notification instantly in your email inbox. If you select **ANSWER SECURITY QUESTIONS** you will be asked a list of questions that identifies you specifically.



**6**. Return to your home screen. Tap the **MAIL** button.



**7.** You should have received an email from Apple. Follow the instructions to reset your password.

From: Apple > Te: patricia.formart@epps.org >
How to reset your Apple ID password. Dotober 1, 2014 at 11:92 AM
ú
Dear Patricia Leonard,
You recently initiated a password reset for your Apple ID. To complete the process, click the link below.
Reset now >
This link will explice three hours after this email was sent.
If you didn't make this request, it's likely that another user has entered your email address by midate and your account is still seeven. If you believe an unauthorized person has accessed your account, you can reset your password at My Apple D.
Apple Support