



Webinar: CMS & Joint Commission Standing Orders

July 15, 2016 10 – 11:30 a.m. ET

This will cover the Joint Commission standards on standing orders and protocols and the interpretive guidelines and regulations required by the Center for Medicare and Medicaid Services (CMS) related to Order Sets, Protocols, Preprinted Orders, and Standing Orders. This has been a very confusing area for hospitals and this webinar will demystify the changes and requirements.

Webinar Objectives

- recall that hospitals must comply with the CMS CoP requirements if they accept Medicare or Medicaid reimbursement
- discuss that CMS has requirements for standing orders and protocols in four separate sections
- describe that all protocols must be approved by the Medical Staff even if the protocols are department specific
- recall that physicians must sign off on the standing orders along with a date and time

Target Audience

Anyone involved in ensuring compliance with the CMS Hospital Conditions of Participation related to standing orders, protocols, order sets including the CEO, Chief Operating Officer, Chief Nursing Officer, Chief Risk Officer, Chief Medical Officer, Risk Management, Hospital legal counsel, Senior Leadership, Radiology director, PI staff, Compliance Officer, Regulatory Officer, Joint Commission liaison, Pharmacy Director, Nurse Educator, Pharmacist, Rehab and Respiratory Director and staff, Patient Safety Officer, MEC committee members, Infection Preventionist, OR Manager, Anesthesia Director, Anesthesiologist, Staff Nurses, Nurse Managers, Nurse Supervisors, IS Department staff, Policy and Procedure Committee Members, and anyone involved in standing orders, protocols, order sets and preprinted orders. This includes anyone who serves on a committee that reviews standing orders, order sets, and protocols.

Webinar Outline

Introduction

- What are the CoPs



- How to locate a copy of the CoP
- Survey and Certification website for changes
- Definitions
- Joint Commission standards on standing orders
- CMS required radiology protocols

History

- History and development
- Tag 450 Changes
- A new tag number 457 was created
- final interpretive guidelines

Tag 457

- Use of pre-printed and electronic standing orders, order sets and protocols for patient orders and what criteria is met
 - Medical staff approval
 - Orders based on national guidelines and evidenced based practice
- New tag number created under tag 457
- Tag 405 content moved to 457
- Orders and protocols review and approved by the medical staff
- Review by hospital's nursing and pharmacy leadership
- Consistency with nationally recognized and evidenced based guidelines
- Periodic and regular review of orders and protocols by the Medical Staff and the hospital's nursing and pharmacy leadership to determine the continuing usefulness and safety of the orders and protocols
- Dates, times, and authenticated in the medical record by the ordering physician or another physician who is responsible for the care of the patient
- The person signing off the order must be acting according to their scope of practice and in accordance with state law

Tag 405

- Most of the sections moved to tag 457
- Order needed for all drugs and biologicals

Tag 406

- Drugs and biologicals prepared on the orders contained in standing orders, protocols, and electronic standing orders
- Vaccines may be administered per physician-approved hospital policy after an assessment of the contraindications (MEC must approve the protocol)
- Orders for drugs and biologicals requirements
- Order for vaccine must later be signed by the physician
- An exception to having the order signed off (dated and timed) is flu and pneumovax
- Need to have an order for all drugs and biologicals
- Scope of practice issue

CMS Memo on Standing Orders in Hospitals

- Documenting as an order in the patient's chart
- Requirements for signing off an order



- Requirements for a written set of orders, or is using a preprinted order set
- Physician or practitioner must identify the total number of pages
- documenting additions to preprinted orders, strike outs or deletions
- an electronic signature requirements for electronic orders
- State law and scope of practice requirements
- Protocols used to standardize and optimize patient care in accordance with clinical guidelines or standards of practice
- Implementation of evidenced based protocols or order sets to be used with patients diagnosed with MI, CHF, pneumonia, or who are undergoing certain surgical procedures
- Formal protocols with code team or rapid response teams
- Pre-printed orders requirements
- All orders must be signed off, dated, and timed

Tag 450

- All entries in the medical record must be legible and complete
- Every entry must be signed, dated, and TIMED
- Last page of the order sheet must identify the total number of pages, be dated, timed, and signed off or authenticated
- The practitioner must initial every deletion, addition, strike out to preprinted orders
- Same principles apply to electronic order sets as far as signed, dated, and time

About the Speaker

Sue Dill Calloway, R.N., M.S.N, J.D. is a nurse attorney and President of Patient Safety and Healthcare Consulting and Education. She was the past VP of Legal Services at a community hospital in addition to being the Privacy Officer and the Compliance Officer. She worked for over 8 years as the Director of Risk Management and Health Policy for the Ohio Hospital Association. She was also the immediate past director of hospital patient safety and risk management for The Doctors Insurance Company in Columbus area for five years. She does frequent lectures on legal and risk management issues and writes numerous publications.

Ms. Calloway has given many presentations locally and nationally to nurses, physicians and attorneys on medical and legal issues. She has authored numerous articles and over 1000 articles and 100 books, including the 2009 Joint Commission Leadership Standard (HCPro), Nursing and the Law (PESI, 1986 and 1987), Ohio Nursing Law (West Publishing), Nursing Ethics and the Law (PESI, 1986), Legal Issues in Supervising Nurses (PESI, 1988), Medicine Made Easy (PESI, 1992) and The Law for Nurses Who Supervise/Manage Others (PESI, 1993), Legal Issues in Obstetrics (PESI, 1997) and JC Leadership Standards (HCPro, 2004), and the Compliance Guide to the CMS and the Joint Commission Patient Rights Standards (HCPro, 2005), and the 2009 book on the Joint Commission Leadership Standards (HCPro). She often writes articles called the "CMS Corner" in Briefings on the Joint Commission. Ms Calloway is a 1996 recipient of PESI's Excellence in Education Award.

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