



## Training Officer FAQ

### What is truED?

Champlain College's truED is an innovative approach to providing high-quality online education in mission-critical subject areas at a fraction of the cost of traditional college tuition. TruED is a subscription payment model that creates a pathway to debt-free bachelor's degrees, master's degrees, and certificates.

### Why has the federal government become part of the truED alliance?

The GAO has identified 32 high-risk areas in government operations where federal employees are needed to acquire mission-critical learning to close both current and future skills and operations gaps. The Federal Government is committed to educating its workforce in these crucial, specialized areas. Champlain's online certificate and degree offerings closely align with these skills areas.

### Why did Champlain College create the truED subscription model?

Ever since its founding in 1878, Champlain College has been a leader in educating its students on what comes next in their professional careers. Champlain began pioneering online adult education more than 20 years ago. TruED is Champlain's innovative approach to making adult online learning affordable and accessible to alliance employees.

### For my employees to enroll in truED, will my agency need to create its own alliance with Champlain College?

The Federal Government and Champlain College's truED alliance means that all federal civilian employees, their spouses and qualified adult dependents (adults who are covered under their health insurance) can subscribe to truED and have access to Champlain's online degree and certificate programs, so individual agency alliances are not necessary.

### In addition to the truED web portal, will there be a portal home page specifically for my agency?

We created a single truED web portal to meet the needs of all federal civilian employees, and all federal civilian employees are eligible for the same truED benefits. So, an agency-specific portal is not necessary.

### Are all federal civilian employees eligible to subscribe to truED?

Yes they are, although they must meet the admissions requirements, apply and be accepted into the degree or certificate program of interest before they can enroll. Spouses and qualified adult dependents (adults covered under their health insurance) of civilian federal government employees are also eligible.

### How can I best inform my employees about the benefits of the new truED alliance?

The truED web portal for federal employees (champlain.edu/truedfed) has all the information employees will need to learn about Champlain College, its academic programs and how to subscribe to truED. The web portal is exclusively for federal employees, and has content specific to Champlain's alliance with the Federal Government.

Champlain College has also created a Training Officers toolkit, which contains helpful information that you can use to become what we call a Higher Ed Champion—someone who is knowledgeable about the truED alliance and how it benefits your employees.

In addition, we will host a series of webinars and online information sessions on the truED federal government web portal, where both you and employees can ask questions and get one-on-one information about truED, Champlain and our offerings.

### How will I know if my employees are subscribing to truED?

Champlain College can provide an enrollment report that includes the number of employees enrolled in particular courses as well as completion and graduation rates. If an employee completes a truED Grade Release Form, employers can then receive more details including name of student, courses, and grades. The Family Educational Rights and Privacy Act (FERPA) requires this signed release.

### Can my employees transfer in credit for their on-the-job training, industry certifications, prior academic courses, military experiences and more?

Champlain is committed to helping adult learners meet their educational goals and complete their degree and certificate programs quickly. As part of our admission process, we consider professional certificates, industry trainings, work experience, military services and previous college credits and how they might be applied toward a Champlain degree.



### For additional information, contact

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