



# Welcoming Patients From Around The World

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## ***International Patient Services***

The Institute for Advanced Reconstruction (IAR) at The Plastic Surgery Center welcomes patients from around the world. We understand the difficulties in managing your healthcare in a foreign setting and pride ourselves with our commitment to provide our patients and their families with an exceptional healthcare experience. The IAR is comprised of dedicated patient coordinators who provide special service for every patient from the moment you contact us throughout the entire continuum of care.

## ***Medical Coordination***

Our patient coordinator will organize a medical record review matching your medical need and providers request with the appropriate physicians at The Institute for Advanced Reconstruction. Patients and their families have direct access to doctors and staff. Due to our extensive experience with visiting medical patients and their caregivers, we assure that all your questions and concerns are addressed, and that you receive efficient management of services across the entire continuum of care.

We serve as a liaison for patients and their families with physicians, nurses and other healthcare providers to coordinate pre-admission needs (paperwork, diagnostic tests, further appointments). We provide support with information and resources for the entire process: from pre-admission to recovery and resumption of normal lifestyle.

Our dedicated staff will assist you with information regarding the costs and financing of your care. We are skilled at reviewing all visa, financial and other necessities to coordinate and assure that you are equipped, well informed and well prepared.

## ***Concierge Care***

At The Institute for Advanced Reconstruction, we are committed to fulfilling the needs of our patients and their families, and providing a smooth and successful process within a healing environment. **We cater to patient and family requests that include:**

- Travel arrangements
- Meal or dietary needs
- Translation and interpretation services
- Hotel arrangements
- Religious services
- Private duty nursing
- Transportation
- Information research