



WipeDrive SystemSaver Installation Guide

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WipeDrive SystemSaver Installation Guide

Overview

WipeDrive SystemSaver allows customers to securely erase the data, files and User accounts from any drive. This section is designed to introduce and walk through a standard SystemSaver Drive Wipe. The typical drive wipe will involve some simple step-by-step procedures.

Learning Objectives

By the end of this module you will be able to:

- Describe the features of the drive wiping software.
- Perform a drive wiping assessment on any computer.
- Complete an installation of the drive wiping software.
- Perform two different drive wipes.

Drive Wiping Assessment

Before running SystemSaver, please answer the following questions:

- Do you want to securely erase all of your files?
- Do you want to erase any/all User accounts?
- Do you want to keep the operating system and programs?



Please note, there is no possible means of retrieving information once WipeDrive has completed.

Application Wiping

The WipeDrive SystemSaver securely erases files and user account while keeping all programs and the operating system. Users will be able to securely erase their hard drive, without re-installing their operating system. The Demo Version of SystemSaver will allow the User to erase 25% of their files.



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WipeDrive Software

WipeDrive SystemSaver® allows a secure drive erasure of email, music, photos, files, folders, and more from any hard drive or jump drive. WipeDrive allows two wipe selections, so data can be erased to regular and DOD requirements.



WipeDrive will erase all of the following types of files:

- Documents
- Archives
- Multimedia
- Email
- Database and Financials
- Trojans, Spyware, Malware

System Requirements

In order to run this software the computer must meet the following requirements:

- Windows XP and Vista
- 64 MB of Ram



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CD Installation and Online Installer

The drive wiping process will begin by installing the drive wiping software. The program may be install from the CD or from the download link. SystemSaver is designed only for Windows installations (it is not Mac compatible).

Below are the step by step instructions for installing the software from the CD and from the download link.

Install from CD



Warning:

Please ensure you would like to completely erase your files and User accounts.

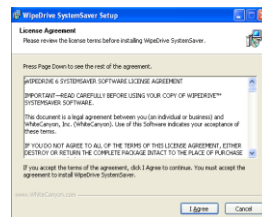
Step 1

Insert CD into appropriate drive. Once the Welcome screen appears, click the second option, **WipeDrive SystemSaver**.



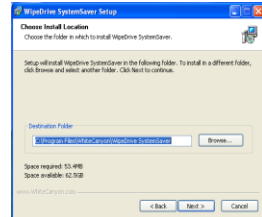
Step 2

Accept the License Agreement by clicking **I Agree**.



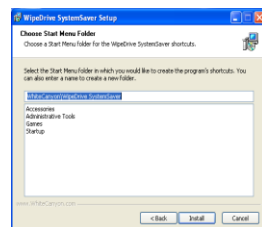
Step 3

Choose the location you would like to install SystemSaver to and then click **Next**.



Step 4

Choose where you would like to install it on the Start Menu. Click **Install**.



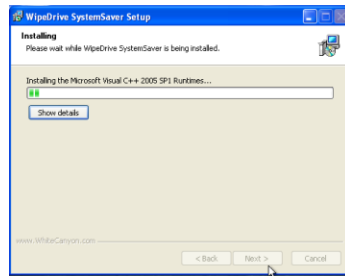


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Install from CD (continued)

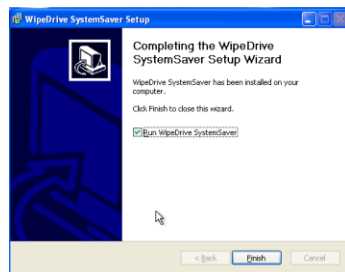
Step 4

SystemSaver will now install on the User's computer.



Step 5

The software is now installed. At the WipeDrive Setup dialog box, click the **Finish** button to begin the drive wiping tool.



Step 6

Once WipeDrive SystemSaver is installed, Double click the **WipeDrive SystemSaver** icon to run the program.





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Online Installer

Step 1

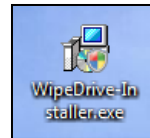
The drive wiping tool can also run from the online installer. Follow the link in your confirmation email to go to the WipeDrive download page. To download the installer, click **“Click here to download WipeDrive SystemSaver (30 MB)”**.

[Click here to download WipeDrive SystemSaver \(30 MB\)](#)

Click **Save File** to download the installer to your desktop.

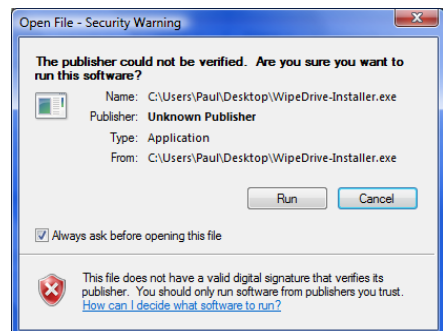
Step 2

Double-click the **“WipeDrive_SystemSaver.exe”** icon on your desktop or right-click and select **“Run”**.



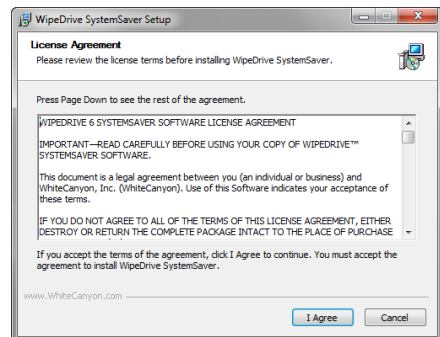
Step 3

The computer will then go to an Open - File – Security Warning window. Click **“Run”**.



Step 4

Accept the License Agreement by clicking **I Agree**.



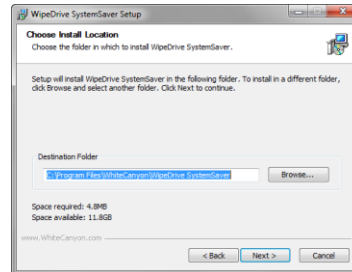


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Online Installer (continued)

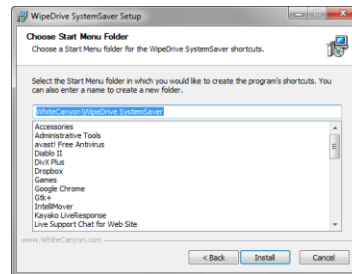
Step 5

Choose the location you would like to install SystemSaver to and then click **Next**.



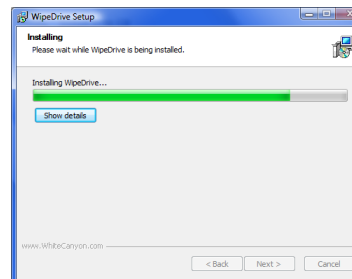
Step 6

Choose where you would like to install it on the Start Menu. Click **Install**.



Step 7

The software is now installing.



Step 8

Once WipeDrive SystemSaver is installed, Double click the **WipeDrive SystemSaver** icon to run the program.





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Drive Wiping Process

Once the software is installed on the computer, the drive wiping software will automatically begin. The software will securely erase all files and User accounts on the system, and leave the operating system and programs. This is performed by overwriting every sector of the hard drive with random data.

Below are the instructions for a standard drive wipe.



PERFORM THESE TASKS FIRST

- **Backup all files and data**
- **Close all TSRs (Applications running in the background)**

Running WipeDrive SystemSaver

Step 1

Double click the **WipeDrive SystemSaver** icon to run the program.



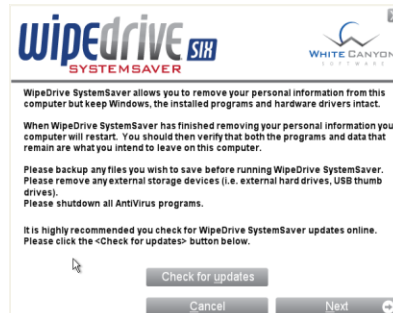
Step 2

SystemSaver will now boot to the Activation Code window. Enter their activation code from the back of the CD sleeve and click **Next**.



Step 3

You will then be given the option to check for Updates. If you have an internet connection, then click **Check for updates** otherwise click **Next**.



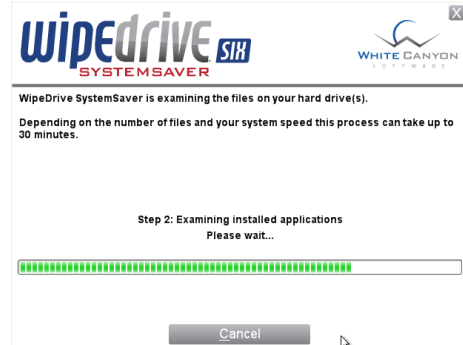


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Running WipeDrive SystemSaver (continued)

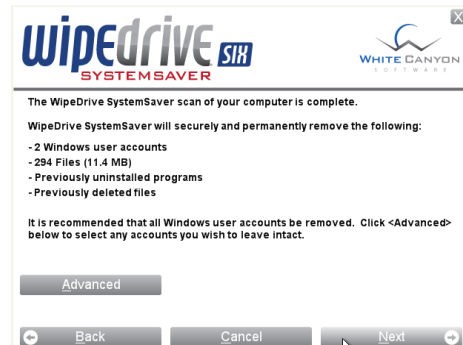
Step 4

SystemSaver will then run five steps to scan the drive.



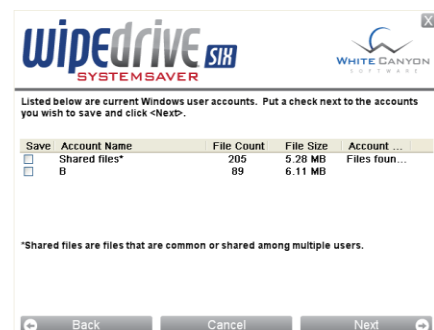
Step 5

You will then be shown how many files to be wiped (including free space). You can now click **Next** or **Advanced**. If you select **Next**, please skip to **Step 9**.



Step 6

If the **Advanced** button is selected, you will be able to select which accounts to save. Insert a check in the box of the preferred account and click **Next**.



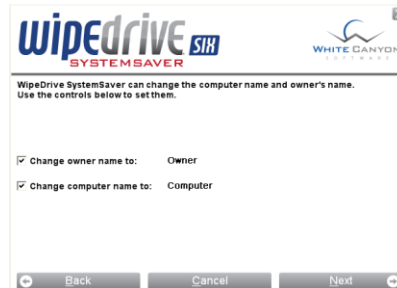


WipeDrive SystemSaver Installation Guide

Running WipeDrive SystemSaver (continued)

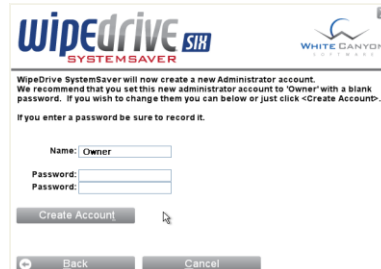
Step 7

SystemSaver will ask you if you want to change the computer and owner names. Select the boxes you want and click **Next**.



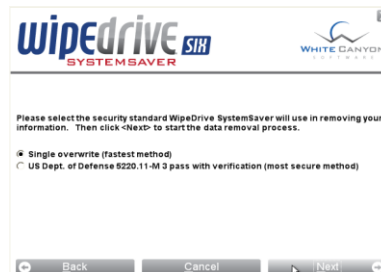
Step 8

SystemSaver will ask you to enter a username and password for the final Administrator account it will create. Enter the details and click **Create Account**.



Step 9

The drive wiping tool will now ask which overwrite to run on the hard drive. Please select the wipe you prefer and click **Next**.



Step 10

SystemSaver will now wipe your system of files and User accounts.

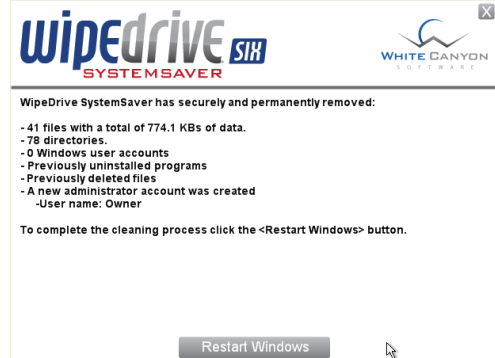


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Running WipeDrive SystemSaver (continued)

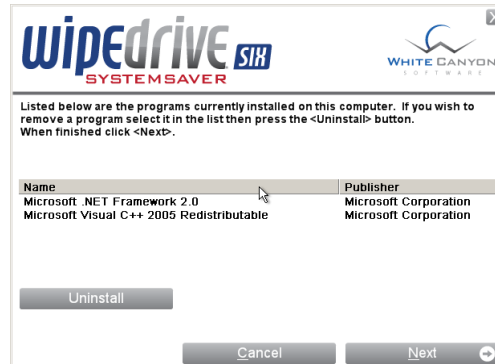
Step 11

SystemSaver will give you an overview of what it has done so far and ask you to restart the computer to complete the cleaning process. Click **Restart Windows**.



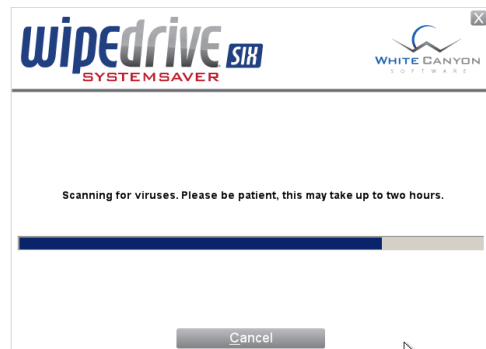
Step 12

After the restart, SystemSaver will show you what programs you have installed and if you want to uninstall any of them. Uninstall any you do not want, then click **Next**.



Step 13

SystemSaver will then scan your system for viruses and remove any that are found. This may take up to two hours.

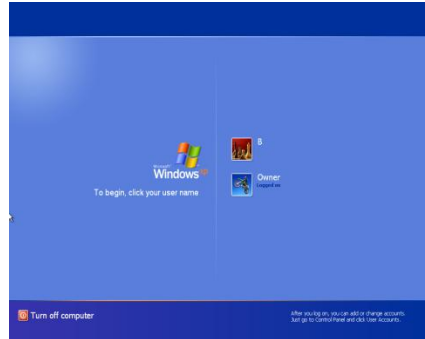


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Running WipeDrive SystemSaver (continued)

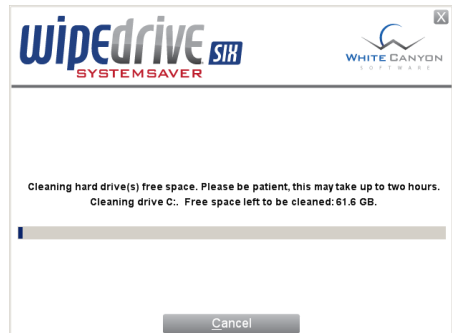
Step 14

Once SystemSaver completes scanning for viruses, it will ask you which account to log into (or will go straight into the 'Owner' account). Click on **Owner** and if you set up a password, enter it.



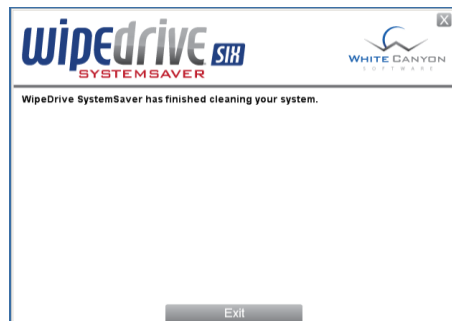
Step 15

SystemSaver will then clean the free space on your hard drive.



Step 16

Once SystemSaver finishes cleaning the free space on your hard drive, it will give you this message telling you it is finished. SystemSaver is complete. Click **Exit**.





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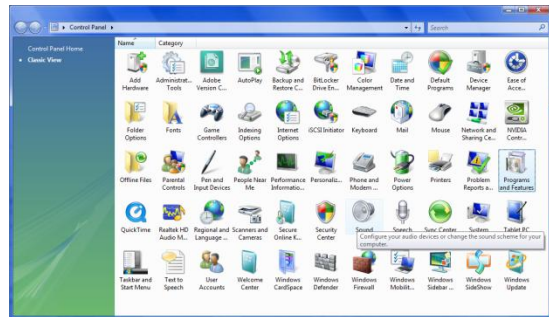
Remove Program Optional

Below are the step by step instructions to remove the software from a Windows Vista, Windows XP, and Windows 915/ME computer.

Windows Vista

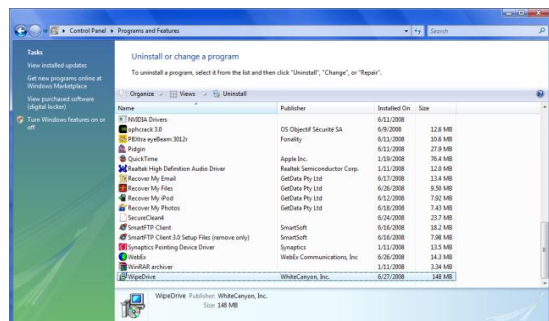
Step 1

Access the Control Panel by clicking Start then Control Panel. Click the **Programs and Features** icon.



Step 2

Find the software on the list and click once to highlight. Click the **Uninstall** button on the top bar.



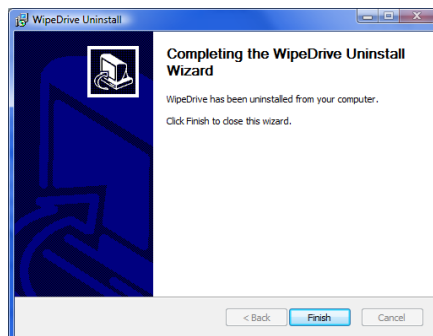
Step 3

A confirmation dialog box will appear. Click **Yes** to remove the entire program.



Step 4

A confirmation dialog box will appear. Click **Finish** to finalize the removal.





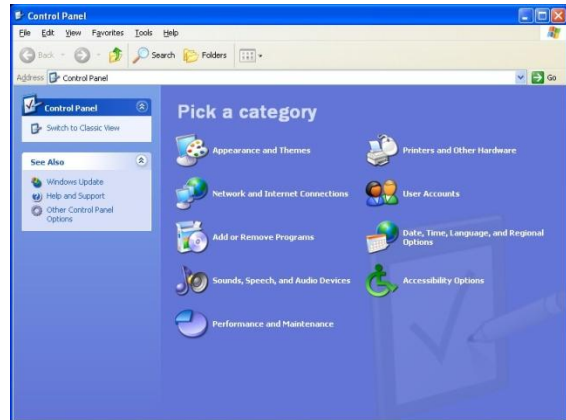
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Remove Program (continued)

Windows XP

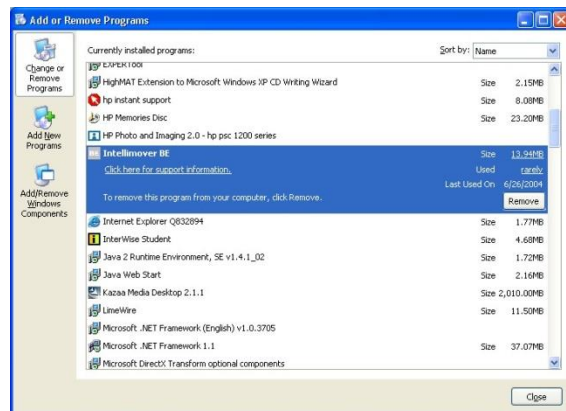
Step 1

Access the Control Panel by clicking Start then Control Panel. Click the **Add or Remove Programs** link.



Step 2

Find the software on the list and click once to highlight. Click the **Remove** button.



Step 3

A confirmation dialog box will appear. Click **Yes** to remove the entire program.





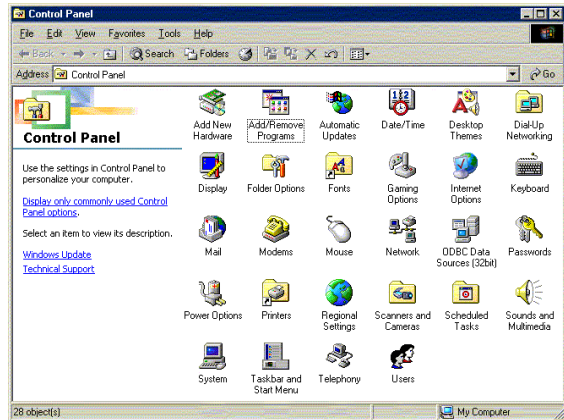
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Remove Program (continued)

Windows 915 & ME

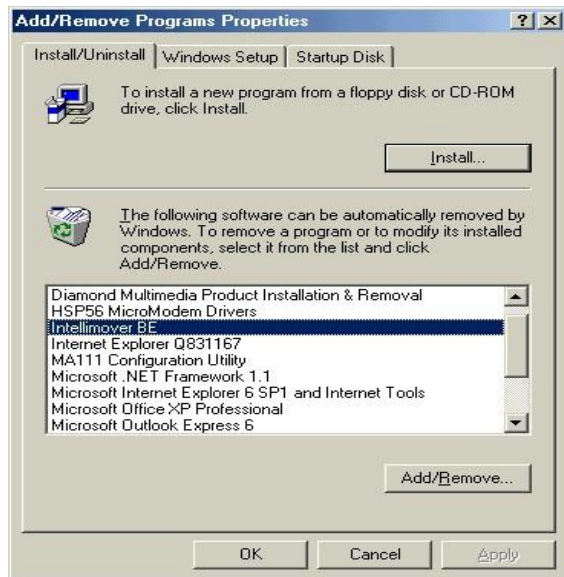
Step 1

Access the Control Panel by clicking Start, Settings, then Control Panel. Now double click the **Add/Remove Programs** icon.



Step 2

Select the drive wiping software listing. Click the **Add/Remove** button.



Step 3

A confirmation dialog box will appear. Click **Yes** to completely remove the program.





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Frequently Asked Questions

'C://wdunwiz.exe' Error Message

This error occurs on some computers when attempting to run the WipeDrive 5.0 Installer.

If you have purchased online, please send an email to Support@WhiteCanyon.com and request a new download.

The new download will fix this error.

If you purchased SystemSaver at a retail store, please register your purchase at www.whitecanyon.com/register and after you have registered, send an email to Support@WhiteCanyon.com and request a new download.

After following the new download link. Please select the first download and save it to your desktop. Once on your desktop, please double-click the Installer and follow the instructions.

This will fix the error you are receiving and allow you to run SystemSaver.

'Global Scan Failure' Error Message

This error usually occurs when there is an old version of Microsoft Visual C++ on your computer. Please download the latest Microsoft Visual C++ 2005 SP1 Redistributable Package (x156) from this link:

<http://www.microsoft.com/downloads/details.aspx?familyid=200b2fd9-ae1a-4a14-9154d-3159c36f155647&displaylang=en>