

Healthx Provider Engagement Solutions

Enhance Collaboration. Drive Better Health Outcomes.

To help today's resource-stretched providers, payers need to use more effective digital engagement technologies. Technologies that ease day-to-day management of patients, reduce provider costs, strengthen provider relationships, and ensure quality member care.

Healthx can help you design and brand your website to deliver provider engagement strategies using cloud-based technology that's available now, to better inform and engage your providers and help them to more effectively and efficiently deliver on member expectations.

Ease Administrative Tasks and Reduce Performance Barriers

Healthx **Provider Engagement Solutions** put self-service tools in place that give providers a better way to manage administration and treatment of members—and, adhere to contractual responsibilities tied to quality of care initiatives. Streamline time-consuming and resource intensive administrative tasks, with online access to:

- Member eligibility and benefit descriptions, patient rosters, demographic data.
- Claims search and history for billing reconciliation.
- Referral policies or precertification requirements.
- And workflow tools that automate routine communications between you and your providers, including authorizations and approvals.

With Provider Engagement Solutions your providers have secure, 24/7 access to clinical and healthcare performance information such as:

- Patient rosters, including members enrolled in disease management programs.
- Patients needing preventive care visits.
- Reimbursement details such as pay-for-performance and capitation.
- HEDIS & STAR reports.
- Financial, capitation and census reports.



*Within one month of implementing the Healthx Provider Portal Solution one client reported a 30% reduction in Provider calls **

*healthx.com Benesys Case Study

Empower Payer, Provider and Patient Collaboration to Reduce Gaps in Care

The Healthx **Provider Digital Engagement Solution** enables a process that helps to close gaps in care. Digital workflows make sharing care plans and providing comments fast and easy. Access to medical information and history can be tailored to the provider's level of need — from the member's PCP to those who coordinate care in a community-based or in-home situation.

Improve HEDIS and STAR Ratings

There's no question that quality of care and transparency about cost is front and center in today's healthcare environment. It drives consumers' decisions and providers' risk sharing and reimbursement models. Keeping members healthy, helping them to better manage chronic conditions, and providing exceptional customer service all contribute to improving HEDIS and STAR quality ratings.

Quick Delivery of Proven Technology

Healthx leverages the insights and experience that has come from implementing all our clients to deliver provider engagement best practices faster, and at a lower cost. And, we help payers and providers comply with national and state regulatory mandates of cost transparency of services, customer satisfaction and quality of care.

Healthx Provider Portal - Base Application

- Design and branding
- Security self-service
- Member data inquiry
- Payer/provider communications
- Notifications
- Content management system

Provider Engagement Services

- Integrations
- Document and report distribution
- Interactive Voice Response/Fax
- Authorization/Referral inquiry services
- Gaps in Care
- Care plans

Empower Your Providers with Greater Success



Healthx's cloud-based digital engagement platform is technology agnostic. Any data source technology you currently use is easily interfaced with Healthx provider engagement tools to customize the experience and empower member healthcare decisions.



Healthx Technology is scalable and secure. Our platform uses the highest levels of internet security including secure browsers, data encryption and SSL protocol.



Healthx helps payers with compliance with NCQA and state-specific regulations. Our technology supports compliance and adherence to HIPAA guidelines.

Healthx is the healthcare industry's leading digital engagement platform for connecting payers, providers, consumers, employers and brokers. Founded in 1998, Healthx is one of the first healthcare technology companies to offer a cloud-based platform for member engagement and provider collaboration resulting in 20 million logins annually. Today, more than 170 healthcare payers across the U.S. rely on Healthx solutions.

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