

# EFFECTIVE ENTERPRISE ARCHITECTURE CAPABILITY

It is widely recognised that establishing and maintaining an Enterprise Architecture is essential for aligning an organisation's IT strategy to its business strategy and for ensuring IT solutions, are designed to enable future business changes, whilst maximising the return on IT investments. Glue Reply is a specialist architecture consultancy and delivery company providing the services that enable an IT function to develop its EA capabilities and put into practice the necessary methods, processes and tools to guide development programmes in the use of EA principles.

Glue Reply can also help put in place the governance framework to ensure the EA is used effectively in the design of solutions that meet immediate business needs and enable agility and rapid response to business change. Glue Reply works with its clients to help them on the journey to full EA capability and value realisation by establishing a pragmatic approach to EA best practice.

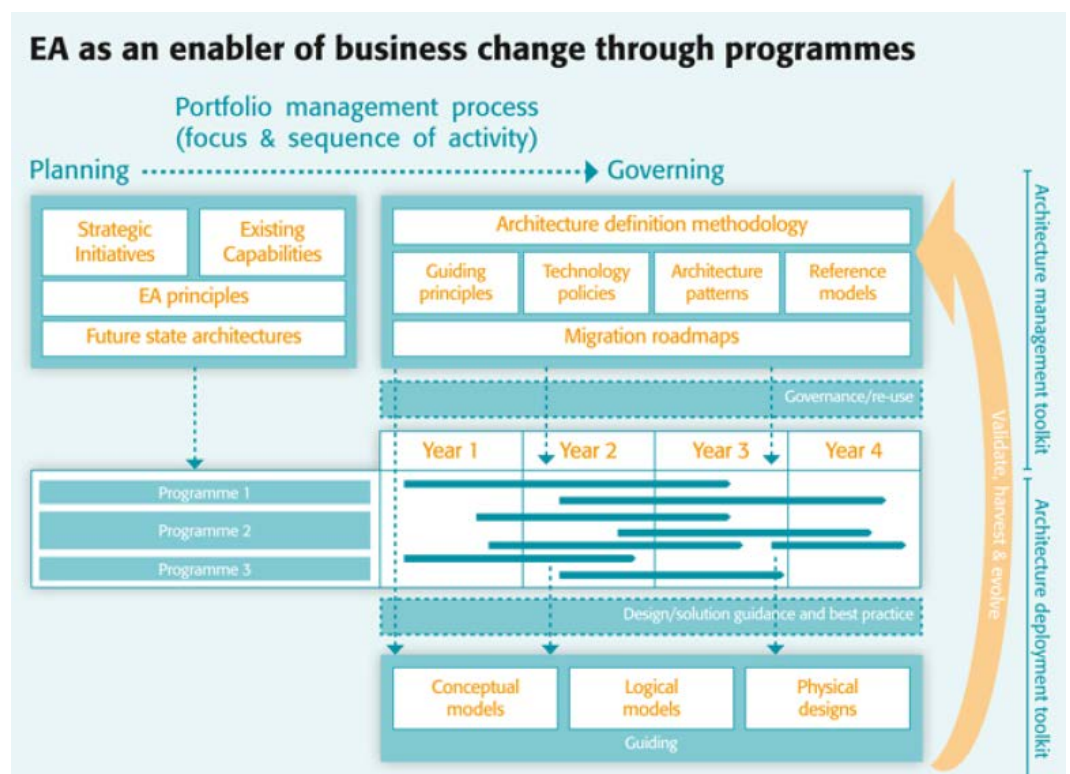
## THE PROBLEM

- Providing IT services to a complex business that is operating in a changing environment, creates challenges for an IT function. If not addressed these can lead to:
- Fragmented IT landscapes with many different solutions to similar business problems;
  - Difficulties in upgrading software in line with manufacturer's;
  - Projects being delivered after the need for the project has changed or gone;
  - Over reliance on the organisations that deliver projects to maintain the resulting infrastructure;
  - Inefficient design and delivery processes that relearn the same lessons over and over again;
  - Lack of control and governance over off-shore and outsourcing vendors.

## THE SOLUTION

Glue Reply provides an enterprise architecture development service that is designed to:

- Focus on the key strategic initiatives of the organization;
- Develop an operating model for an organisation that will deliver against the strategic initiatives;
- Define the capabilities and features of the core business processes and IT infrastructure that enables the operating model;
- Define a portfolio of business change and IT projects that will deliver the capabilities and features that do not currently exist;
- Provide the means of prioritising projects based on their contribution to the strategic initiatives;
- Provide principles, policies and standards to govern the delivery of the projects;
- Provide a repository of architecture models that document the existing and future architecture;
- Provide a reference architecture leveraging best practice and standard design details based on the principles and policies and feedback from projects;
- Capture a set of design patterns from which to launch new programmes and projects;
- Define the capabilities and processes of an EA function necessary to deliver an ongoing service to the organization.



## THE BENEFITS

The benefits of Glue Reply's services:

- A single source of information about the operating model, core processes and IT infrastructure of the organisation; reducing the time taken to create architectures and define projects;
- A coherent portfolio of change projects delivering the strategic initiatives of the organisation; providing more for less from the project portfolio;
- A clear link between each project and the strategic initiatives to which it contributes; ensuring high ROI on projects;
- The ability to adapt the projects to changes in the strategic initiatives of the organisation; avoiding spending on projects that are no longer required;
- Clear direction to implementation projects in terms of priorities (derived from the strategic initiatives) and principles, policies and standards for implementation; ensuring consistency between projects and reducing the cost of duplicated technology
- Guidance on the best way to implement IT within the organisation based on principles and policies and best practice derived from real projects; reducing design times, nonconformance and implementation effort;
- A single repository of architecture models offering both current and future views of the organisation and its technology; reducing the amount of analysis and context setting work required by projects.

## SERVICE COMPONENTS

- EA Establishment Service;
- IT Strategy & Roadmap Development Service;
- EA Delivery Service;
- EA Maturity & Readiness Assessments;
- EA Capability Development Service;
- EA Governance Service;
- Flexible Managed Architecture Resourcing;
- Business Architecture Service;
- Programme Architecture Services;
- Data & Application Architecture Services.



Glue Reply is UK's leading consulting services organisation focused exclusively on optimising IT/Business alignment and minimising the cost of business and IT technology change. Our core proposition is to help organisations maximise the value from their change and technology investments by helping them define, design, implement and resource best practice:

- Enterprise architecture and business/technology change management processes, roadmaps and competencies;
- Business design and process management initiatives;
- SOA, integration and data management platforms.

Glue Reply UK  
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