

A quick guide to your online vision tools

Vision insurance

Convenient online services and information

As a *Lincoln VisionConnect*® member, you get convenient access to vision plan information and services online. Visit lvc.lfg.com to choose from a variety of tools that help make it easy to use your vision benefits:

- Find a provider
- Review your benefits, both in and out of network*
- Learn more about how to use your vision benefits
- See what eyewear is best for you
- Discover contact lens and Lasik discounts
- Print an ID card*

Locate a vision provider

The Provider Locator tool lets you search for your own doctor or find nearby providers offering specific features, such as type of service provided, wheelchair access, additional spoken languages or weekend office hours. Locate a provider in a few easy steps:

Visit lvc.lfg.com.
On the left side of the page, use the **Provider Quick Search**.

In the **Provider Quick Search** box, enter a Zip Code or street address.

Click the **Search** button to display a list of providers close to you.

Print an ID card*

While a plan ID card is not required to receive vision care, you have the option to print a card online or even save it to your computer:

Log in to lvc.lfg.com, using your user name and password.

Select **Print ID Card** on the *Lincoln VisionConnect* portal screen.

Select the member you want an ID card for from the drop-down menu; click the **Get ID Card** button, and print or save.

* Requires registration on the *Lincoln VisionConnect* member website.

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Insurance products marketed by:
The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York

Here's how to register

Each member and dependent needs to register in order to print an ID card and see their benefits. Begin your registration by going to lvc.lfg.com. On the left-hand side of the home page, select **Register Now**. On the registration page:

- 1 Choose "Last four digits of SSN"; enter this information as well as your date of birth.
- 2 Enter your contact information. **Use the exact name you used to enroll**, including applicable full first names, maiden names, hyphens and suffixes.
- 3 Select your unique user name and password.
- 4 Set your personal identification number; a minimum of four characters are required.
- 5 Select **Register**.

In- and out-of-network claims

If you select an in-network vision provider, you don't need to submit a claim form or voucher. As a *Lincoln VisionConnect* plan member, you are supported through the Spectera vision network. Simply identify yourself as a Spectera customer when you visit your network provider, and their office will process the claim.

If you choose an out-of-network provider, you can access a claim form at LincolnFinancial.com. On the top of the Lincoln home page, go to **Workplace Insurance** under **Forms & Claims**. Submit your completed form to:

Claims Department—*Lincoln VisionConnect*
P.O. Box 30978, Salt Lake City, UT 84130
Fax: 248-733-6060

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