

# Community Instant Access Deposit Account

## Account Features

- An account for charities, clubs and societies
- Receive electronic payments
- Pay in cash and cheques
- Withdraw cash in-store or transfer it to another account
- Bank online and by telephone 24/7; Bank in-store 362 days a year

## Important Information Summary

This document summarises the important features of the Community Instant Access Deposit Account. It should be read carefully together with the Metro Bank “**Our Service Relationship with Business Customers**” brochure before you apply. If there is anything you do not understand, please ask any member of the Metro Bank Team. These details are correct as of 7 April 2020. If these details have changed by the time you apply for the account, we will provide you with the current Important Information Summary for this account.

### SUMMARY BOX

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| <b>Account Name</b>                                                                   | <b>Community Instant Access Savings Account</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>What is the interest rate?</b>                                                     | 0.10% AER* variable <ul style="list-style-type: none"> <li>• Interest is calculated daily and paid monthly.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Can Metro Bank change the interest rate?</b>                                       | <ul style="list-style-type: none"> <li>• We may change any of the rates and charges detailed in this Important Information Summary.</li> <li>• We'll notify you of any changes by post, email, or any other form of communication.</li> <li>• If a change is not to your benefit, you'll be given 14 days' notice if in response to the Bank of England Base Rate and at least 2 months' notice if for any other reason.</li> <li>• If the change is to your benefit, we'll tell you by publishing the new rates on our website at least three working days from making the change.</li> <li>• For more information please refer to ‘<b>Our Service Relationship with Business Customers</b>’, which can be found on our website at <a href="http://metrobankonline.co.uk">metrobankonline.co.uk</a>.</li> </ul> |
| <b>What would the estimated balance be after 12 months based on a £1,000 deposit?</b> | On a deposit of £1,000, the estimated balance will be £1001.00.<br>This is based on: <ul style="list-style-type: none"> <li>• Interest calculated daily and compounded monthly.</li> <li>• £1,000 being deposited in the account at the time it is opened and no further deposits or withdrawals being made over the duration of the term.</li> <li>• The interest rate as detailed in this Important Information Summary and doesn't take into account any changes in the rate of interest over the 12 month period.</li> </ul>                                                                                                                                                                                                                                                                                 |
| <b>How do I open and manage my account?</b>                                           | <ul style="list-style-type: none"> <li>• You can apply to open a Community Instant Access Savings Account if you are a charity, club or society with less than 250 employees, a turnover of less than £36M or balance sheet of less than £31M.</li> <li>• You can apply in any Metro Bank store or through your Relationship Manager.</li> <li>• There is no minimum amount required to open a Community Instant Access Savings account.</li> <li>• There is no maximum balance that can be held, please contact us for any requests over £10m.</li> <li>• You can manage your account in store, through Online Banking or by telephone on <b>0345 08 08 508</b>.</li> <li>• You can close your Community Instant Access Savings Account at any time.</li> </ul>                                                 |
| <b>Can I withdraw money?</b>                                                          | <ul style="list-style-type: none"> <li>• You have unlimited access to your money.</li> <li>• You can withdraw funds in any Metro Bank store or by transferring funds instantly to another Metro Bank account.</li> <li>• You can withdraw up to any amount from your Community Instant Access Savings account. For cash withdrawals over £1,000 you must give us one banking weekday's notice.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Additional information</b>                                                         | <ul style="list-style-type: none"> <li>• All interest on UK savings accounts will be paid without the deduction of tax.</li> <li>• Issuing a banker's cheque is £15 per item.</li> <li>• Stopping a banker's cheque is £10 per item.</li> <li>• Copy or duplicate statements are £5 per statement.</li> <li>• If we are going to deduct a charge mentioned above from one of your accounts at a future date, we will give you at least 14 days' notice.</li> <li>• If your contact details are not up to date, we may charge you any costs involved in trying to find you. For more details on current interest rates, charges and charging dates visit <a href="http://metrobankonline.co.uk">metrobankonline.co.uk</a> or call us on <b>0345 08 08 508</b>.</li> </ul>                                         |

\*AER stands for annual equivalent rate. It shows how much the interest rate would be if the interest was worked out once a year. You can use it to compare different financial products.

**OPEN 7 DAYS**

Monday - Friday: **8am - 8pm** • Saturday: **8am - 6pm** • Sunday: **11am - 5pm**  
Local Call Centre: **0345 08 08 500** • [metrobankonline.co.uk](http://metrobankonline.co.uk) • [MetroBank\\_Help](https://twitter.com/MetroBank_Help)