

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL060136	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 09/06/2017
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NAME OF PROVIDER OR SUPPLIER
MINT HILL SENIOR LIVING

STREET ADDRESS, CITY, STATE, ZIP CODE
**10830 LAWYERS ROAD
CHARLOTTE, NC 28227**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{D 000}	Initial Comments The Adult Care Licensure Section and the Mecklenburg Department of Social Services conducted a follow-up survey on September 6, 2017.	{D 000}	Responses to the cited deficiencies, do not constitute an admission or agreement by the facility of the facts alleged or conclusions, set forth in the Statement of Deficiencies, is prepared solely as a matter of compliance with law.	
{D 358}	10A NCAC 13F .1004(a) Medication Administration 10A NCAC 13F .1004 Medication Administration (a) An adult care home shall assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the resident's record; and (2) rules in this Section and the facility's policies and procedures. This Rule is not met as evidenced by: Non-Compliance Continues Based on observations, interviews, and record reviews, the facility failed to administer medications as ordered for 1 of 5 residents (Resident #3) observed during the medication pass including Amlodipine (used to treat high blood pressure) and Januvia (used to treat diabetes). The findings are: The medication error rate was 6% as evidenced by the observation of 2 errors out of 30 opportunities during the 8:00 a.m. medication pass on 09/06/17. Review of Resident #3's current FL2 dated	{D 358}	10A NCAC 13F .1004(a) Medication Administration Facility will assure that the preparation and administration of medications, prescription and non-prescription, and treatments by staff are in accordance with: (1) orders by a licensed prescribing practitioner which are maintained in the residents record; and (2) rules in this Section and the facility's policies and procedures. Facility has completed an audit of all medications against current medication administration records to assure labels match orders prescribed. Facility RCC and/or MCM will conduct weekly audits on medications against medication administration records weekly times one month, then monthly times one month and randomly thereafter.	09/29/17 10/09/17 Ongoing

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Cybil... [Signature]

TITLE

Director

(X8) DATE

10/5/17

STATE FORM

8559

L9F112

If continuation sheet 1 of 3

Reviewed + accepted AJS 10/9/17.

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(D 358)	<p>Continued From page 1</p> <p>08/31/17 revealed: -Diagnoses included vascular dementia, ischemic stroke in 2013, diabetes mellitus, hyperlipidemia, right sided weakness, aphasia, anemia, and hypertension. -A physician's order for Amlodipine 5 mg daily and Januvia 100 mg daily.</p> <p>Observation on 09/06/17 from 8:00 am to 8:05 am of medication administration for Resident #3 revealed: -Resident #3 was sitting in her room; on the side of her bed. -The Medication Aide (MA) reviewed Resident #3's electronic medication administration record (eMAR) for medications due for administration. -The MA prepared 4 oral medications (including Amlodipine 2.5 mg and Januvia 50 mg) for Resident #3 and administered them with a 4 ounce cup of water. -The MA documented administration of the 8:00 am medications on the September 2017 eMAR.</p> <p>Review of Resident #3's September 2017 eMAR revealed: -An entry for Amlodipine 5 mg daily at 8:00 am. -An entry for Januvia 100 mg daily at 8:00 am.</p> <p>Interview on 09/06/17 at 11:45 am with Resident #3 revealed: -She was unaware of the medications and dosages she was receiving. -The staff administer all her medications.</p> <p>Telephone interview on 09/06/17 at 2:45 pm with the contracted pharmacy revealed: -The pharmacy representative confirmed the pharmacy only had orders for Amlodipine 5 mg daily and Januvia 100 mg daily. -The order was originally received on 09/01/2017.</p>	(D 358)	<p>Continued from page 1</p> <p>Facility RCC and/or MCM will observe 2 medication administration passes weekly for one month; then 1 medication administration pass weekly thereafter.</p> <p>Medication Aide observed during survey has been re-trained and re-validated by facility RN</p> <p>Medication Administration training has been conducted with all Medication Aides.</p>	<p>10/09/17 Ongoing</p> <p>09/28/17</p> <p>10/05/17</p>

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{D 358}	<p>Continued From page 2</p> <ul style="list-style-type: none"> -The medications were sent to the facility on 09/06/17. -The facility had notified the pharmacy after the morning medication pass on 09/06/17 they had not received Amlodipine 5 mg and Januvia 100 mg medications. -The bubble packs were delivered on 09/06/17 for Amlodipine 5 mg and Januvia 100 mg for Resident #3. <p>Observation on 09/06/17 at 3:45 pm of Resident #3's medication on hand for administration revealed:</p> <ul style="list-style-type: none"> -There were 2 bottles of Januvia 50 mg and 100 mg that the resident brought from home. -There was a bottle of Amlodipine 2.5 mg that the resident brought from home. <p>Interview on 09/06/17 at 4:00 pm with the Medication Aide revealed:</p> <ul style="list-style-type: none"> -She had worked at the facility for a year. -She was not aware she had administered the incorrect dosage. -She was not aware there were two different Januvia bottles with different dosages. <p>Interview on 09/06/17 at 4:20 pm with the Administrator-in-Charge revealed:</p> <ul style="list-style-type: none"> -She had been the Administrator for about 5 months. -She was not aware Resident #3 had received the incorrect dose of Amlodipine and Januvia during the 09/06/17 morning med pass. -She had notified Resident #3's Prescribing Physician and the contracted pharmacy. <p>Attempted telephone interview on 09/06/17 at 12:51 pm with Resident #3's Primary Care Physician was unsuccessful.</p>	{D 358}			