

The Surgery Center at TGH Brandon Healthplex

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

The Surgery Center at TGH Brandon Healthplex complies with Federal Civil Rights Laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. The Center does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The Surgery Center at TGH Brandon Healthplex:

- Provide free aid and services to people with disabilities to communicate effectively with us, such as:
 - Qualified Sign language Interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, or other formats).
- Free Language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact The Surgery Center at 813-660-6600, we will assist you in obtaining the services.

If you believe that the Surgery Center at TGH Brandon Healthplex have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex – you can file a grievance with:

The Facility Administrator

The Surgery Center at TGH Brandon Healthplex

10740 Palm River Road, Suite 210

Tampa, FL 33619

(P) 813-660-6600

(F) 813-660-6675

You can file a grievance in person or by mail, fax or email. If you need help in filing a grievance the administrator, business office manager, or clinical nurse manager are available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509, HHH Building

Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>

Language assistance services for people with Limited English proficiency

ATTENTION: If you speak English language assistance services, free of charge, are available to you. Call 1-813-660-6600

<p>Top 15 Languages for Florida</p>	<p>ATENCIÓN Español (Spanish): si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-813-660-6600.</p>
<p>Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-813-660-6600.</p>	<p>Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-813-660-6600.</p>
<p>Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-813-660-6600.</p>	<p>Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-813-660-6600</p>
<p>Français (French): Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-813-660-6600.</p>	<p>Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-813-660-6600.</p>
<p>Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-813-660-6600.</p>	<p>Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-813-660-6600.</p>
<p>한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-813-660-6600. 번으로 전화해 주십시오.</p>	<p>Polski (Polish) UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-813-660-6600.</p>

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<p>ગુજરાતી (Gujarati):</p> <p>પચુના: જો તમે ગુજરાતી બોલતા હો, તો</p> <p>િન:પલ્કુ ભાષા સહાય સેવાઓ તમારા માટ</p> <p>ઉપલબ્ધ છ. ફોન કરો 1-813-660-6600.</p>	<p>ภาษาไทย (Thai):</p> <p>เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี</p> <p>โทร 1-813-660-6600.</p>