Welcome to the NEW Trial Portal!   https://trials.xfinity.com

We have upgraded your Product Trial Feedback experience with the release of our new Trials Portal website, so that we can continue to offer you new and improved features!

Access the New Website:
*(Required)*If you are an existing Trial Participant with an existing profile on the Comcast Trial Portal, follow the steps below

1. Go to https://trials.xfinity.com Please add this new address to your browser Bookmarks. *[NOTE: If you visit the old website URL your browser will automatically re-direct to our new address]*

2. Click the button 'Forgot Password'
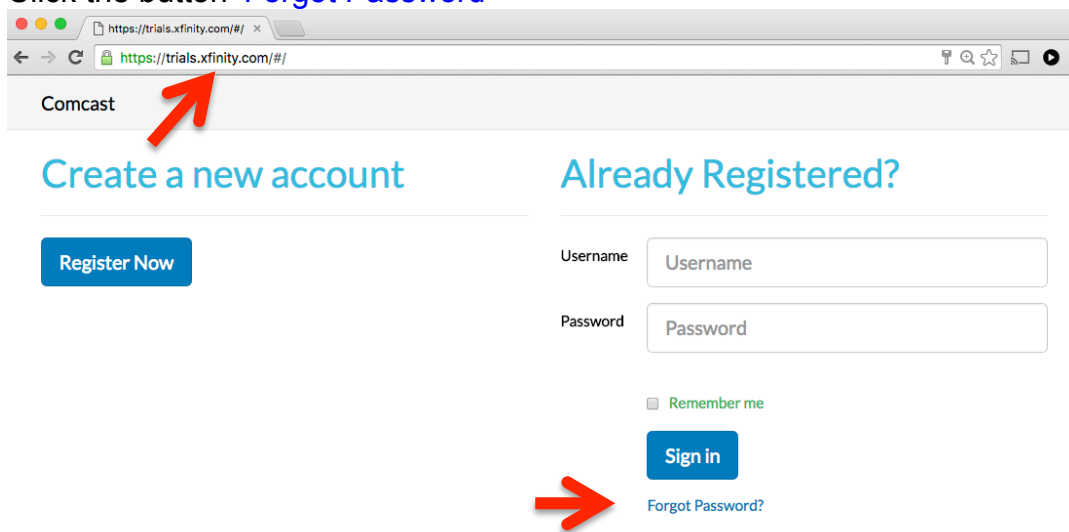
3. Enter the email address you currently use to login to the Trial Portal. *[NOTE: Please check your email inbox and confirm you received a message.]*
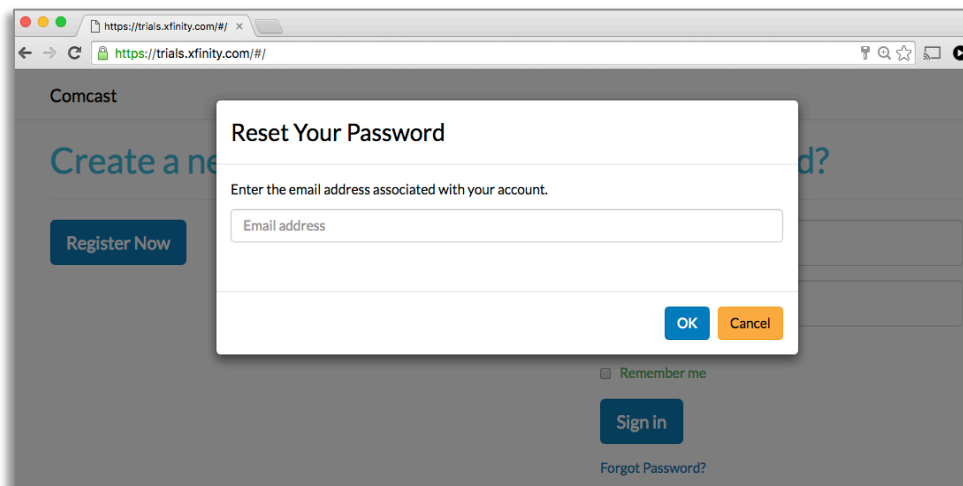
4. Next you will receive an email from 'Comcast Trial Team' containing a link to reset your password. >Click the link to reset your password.

Password reset requested

Hi Ruben bello,

You are identified with Administration privileges on the Comcast Trial Portal https://trials.xfinity.com/titanium/. We've received your request to reset your password. To reset your password, please visit https://trials.xfinity.com/titanium/#/resetpassword/77294b75-4231-460e-84a4-ab18206a5d9e.

5. Enter your preferred email address and password. *[NOTE: All fields **Required** in this 2-factor authentication process]*.

Reset Password All fields marked with ✱ are required

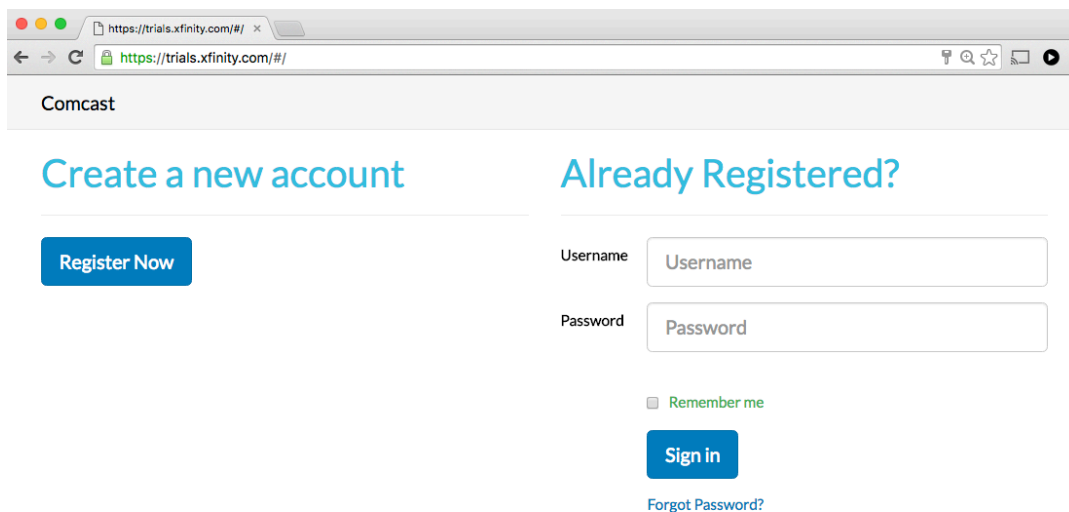| Personal Email	✱	Email address
New Password	✱	Password
		• Passwords must include letters, numbers, and any of the following symbols: ! " # $ % & ' ( ) * + , - . / : ; < = > ?@ [\ ] ^ _ ` {	} ~
		• Your password must be between 8 and 16 characters.
Re-Enter New Password	✱	Password

Update Password

6. Next, you will receive an email from 'Comcast Trial Team' confirming the password reset has been updated.

Your password has been updated

Hi Ruben bello,

Your Administration password has been updated on the Comcast Trial Portal https://trials.xfinity.com/titanium/.

7. Next, login at https://trials.xfinity.com with your updated email address and password.

Comcast

Create a new account

Register Now

Already Registered?

Username [Username]

Password [Password]

☐ Remember me

Sign in

Forgot Password?

8. Next, at your first login to https://trials.xfinity.com your browser will automatically land on the '**EDIT PROFILE** page. *[NOTE: This is a 1 time only event]*

Edit Profile All fields marked with ✱ are required

Username	✱	trialscomcast
Fırst Name	✱	Ruben
Last Name	✱	Bello
Primary Email	✱	trialscomcast@gmail.com
Participant Type	✱	Not an Employee

9. **Required:** Update your '**PARTICIPANT TYPE'** and if you are a Comcast Employee you will need to provide your **'WORK EMAIL'**

10. **Required:** Update your **'WORK LOCATION'**

11. Please update your **'SERVICES'** and **'NOTIFICATIONS'**
    o **Select OPT-IN if you want to enable Notifications like Forums**
12. Click **'UPDATE'** at the bottom of the Profile page to save all changes

13. Now the web page will refresh and land on the **'MY TRIALS'** page.
14. Click the **blue star** to mark your Favorite trials so they appear first in the list of trials you are participating.

15. **Required: Set Up Individual Trial Forum Notifications:** You must set up your email notifications <u>for each individual trial</u> that you're participating.
   - Enter any of your Trials and select "Preferences" from the Trial Menu options.
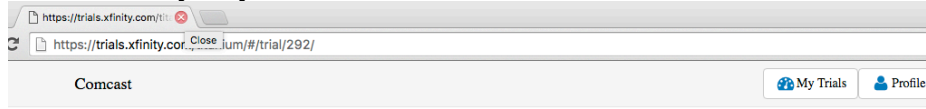
16. Select the Forum Notification that you prefer and click UPDATE.