

## Welcome to the NEW Trial Portal!

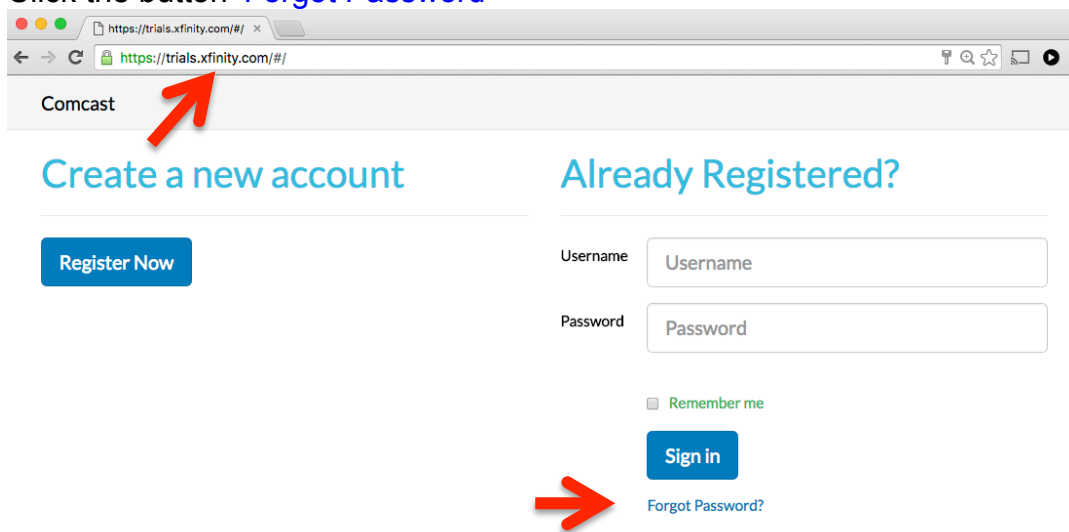
<https://trials.xfinity.com>

We have upgraded your Product Trial Feedback experience with the release of our new Trials Portal website, so that we can continue to offer you new and improved features!

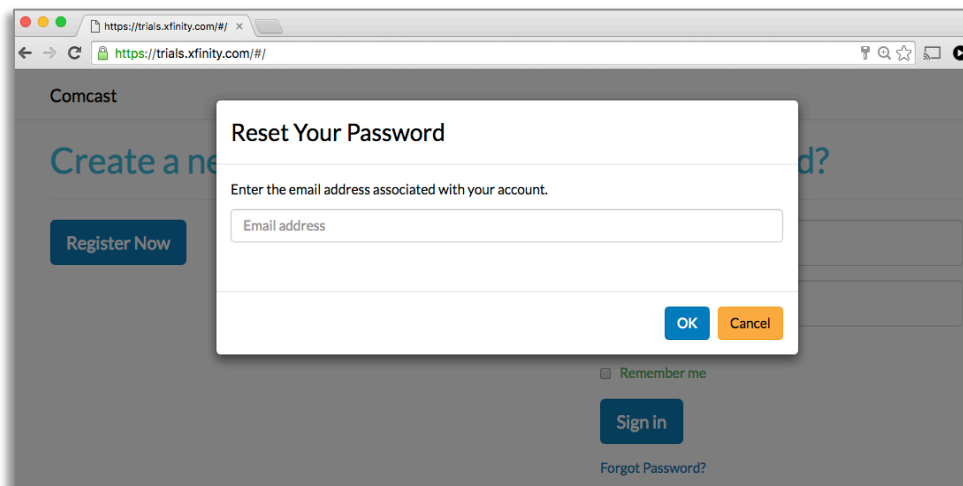
### Access the New Website:

**(Required)** If you are an existing Trial Participant with an existing profile on the Comcast Trial Portal, follow the steps below

1. Go to <https://trials.xfinity.com>. Please add this new address to your browser Bookmarks. **[NOTE: If you visit the old website URL your browser will automatically re-direct to our new address]**
2. Click the button 'Forgot Password'



3. Enter the email address you currently use to login to the Trial Portal. **[NOTE: Please check your email inbox and confirm you received a message.]**



- Next you will receive an email from 'Comcast Trial Team' containing a link to reset your password. >Click the link to reset your password.

## Password reset requested

Hi Ruben bello,

You are identified with Administration privileges on the Comcast Trial Portal <https://trials.xfinity.com/titanium/>. We've received your request to reset your password. To reset your password, please visit <https://trials.xfinity.com/titanium/#/resetpassword/77294b75-4231-460e-84a4-ab18206a5d9e>.

- Enter your preferred email address and password. **[NOTE: All fields Required in this 2-factor authentication process].**

### Reset Password All fields marked with \* are required

Personal Email	* <input type="text" value="Email address"/>
New Password	* <input type="password" value="Password"/> <ul style="list-style-type: none"><li>• Passwords must include letters, numbers, and any of the following symbols: ! " # \$ % &amp; ' ( ) * + , - . / : ; &lt; = &gt; ? @ [ \ ] ^ _ ` {   } ~</li><li>• Your password must be between 8 and 16 characters.</li></ul>
Re-Enter New Password	* <input type="password" value="Password"/>

Update Password

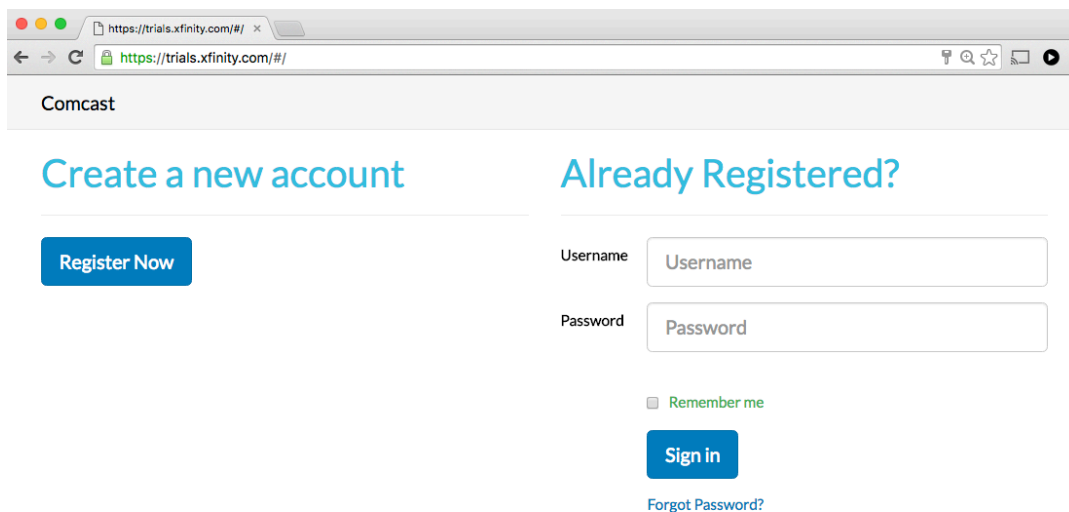
- Next, you will receive an email from 'Comcast Trial Team' confirming the password reset has been updated.

## Your password has been updated

Hi Ruben bello,

Your Administration password has been updated on the Comcast Trial Portal <https://trials.xfinity.com/titanium/>.

- Next, login at <https://trials.xfinity.com> with your updated email address and password.



The screenshot shows a web browser window with the URL <https://trials.xfinity.com/#/>. The page title is "Comcast". There are two main sections: "Create a new account" with a "Register Now" button, and "Already Registered?" with a login form. The login form includes fields for "Username" and "Password", a "Remember me" checkbox, a "Sign in" button, and a "Forgot Password?" link.

- Next, at your first login to <https://trials.xfinity.com> your browser will automatically land on the 'EDIT PROFILE' page. **[NOTE: This is a 1 time only event]**

## Edit Profile All fields marked with \* are required

Username	* trialscomcast
First Name	* Ruben
Last Name	* Bello
Primary Email	* trialscomcast@gmail.com
Participant Type	* Not an Employee ▾

9. **Required:** Update your **'PARTICIPANT TYPE'** and if you are a Comcast Employee you will need to provide your **'WORK EMAIL'**

## Edit Profile All fields marked with \* are required

Username	* trialscomcast
First Name	* Ruben
Last Name	* Bello
Primary Email	* trialscomcast@gmail.com
Participant Type	* Comcast Employee
Work Email	* ruben_bello@cable.comcast.com

10. **Required:** Update your **'WORK LOCATION'**

Location Add Location

Address \* 1701 JFK Blvd

Apt/Suite

City \* Philadelphia

State \* Pennsylvania

Zip Code \* 19103

Work Location \*  Comcast Headquarters  
Central Division  
Northeast Division  
West Division  
Not an Employee

Phone Number

11. Please update your **'SERVICES'** and **'NOTIFICATIONS'**
  - **Select OPT-IN if you want to enable Notifications like Forums**
12. Click **'UPDATE'** at the bottom of the Profile page to save all changes

Services	Notifications
<input checked="" type="checkbox"/> XFINITY Internet	<input type="checkbox"/> Opt-in
<input type="checkbox"/> XFINITY TV	<input type="checkbox"/> New Announcements
<input checked="" type="checkbox"/> XFINITY Voice	<input type="checkbox"/> New FAQs
<input type="checkbox"/> XFINITY on X1	<input type="checkbox"/> New Downloads
<input checked="" type="checkbox"/> XFINITY Home	<input type="checkbox"/> New Documents
<input type="checkbox"/> Comcast Business	<input type="checkbox"/> New Tasks
	<input type="checkbox"/> New Surveys
	<input type="checkbox"/> New Forums
	<input type="checkbox"/> New Trials

**Update**

13. Now the web page will refresh and land on the **'MY TRIALS'** page.
14. Click the **blue star** to mark your Favorite trials so they appear first in the list of trials you are participating.

Comcast

My Trials Profile Contact Us Logout

## My Trials

All Favorites Join New Trial

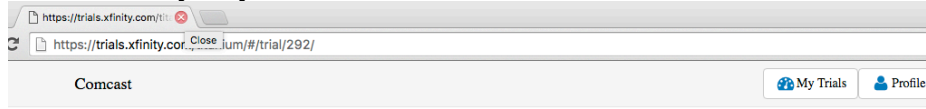
★ Favorite

XFINITY GAMES  
POWERED BY EA

Make Default  
Optout

**15. Required: Set Up Individual Trial Forum Notifications:** You must set up your email notifications for each individual trial that you're participating.

- Enter any of your Trials and select "Preferences" from the Trial Menu options.



## Titanium Test Trial

- Trial Home** | Announcements | Tasks | Surveys | Forums | Documents | Downloads | FAQs | **Preferences** | Report Issue

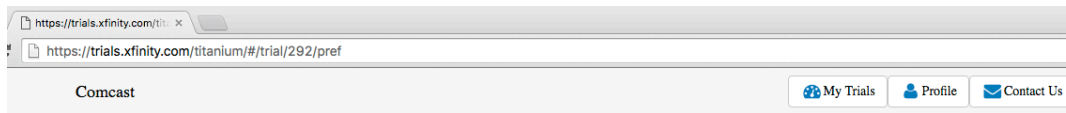


★ Favorite

### Titanium Test Trial

Welcome to the Titanium Trial Portal  
This is the trial for the Titanium test environment.  
*We need your help to provide feedback in the site performance and User Experience.*  
info@trial.comcast.net

**16.** Select the Forum Notification that you prefer and click UPDATE.



## Titanium Test Trial

- Trial Home | Announcements | Tasks | Surveys | Forums | Documents | Downloads | FAQs | **Preferences** | Users | Reports | Report Issue
- Trial Qualification

### Forum Notification Preferences

- Never receive email when there is a forum post
- Receive email whenever there is a forum post
- Receive email whenever there is a reply to my forum posts

**Update**