

City of Chicago

XFINITY TV¹⁰

Limited Basic¹⁵	\$30.95
Choice TV Includes Limited Basic, Streampix, HD Programming, and 20 hours DVR Service	\$30.00
Popular TV¹⁶ Includes Limited Basic, Sports & News, Kids & Family, Entertainment, Streampix, HD Programming, and 20 hours DVR Service	\$70.00
Ultimate TV Includes Popular TV plus additional digital channels	\$90.00
Digital Starter¹⁷ Includes Limited Basic, additional digital channels, access to Pay-Per-View and On Demand programming, and Music Choice	\$65.45
Sports & News¹⁸ Includes 18 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and Weather Channel	\$30.00
More Sports & Entertainment¹⁹ Includes over 10 sports and entertainment channels including NFL RedZone, and CBS Sports Network	\$9.95
Kids & Family¹⁸ Includes 10 kid and family-friendly channels including Disney Channel, Nickelodeon, Hallmark, and TLC	\$10.00
Entertainment¹⁸ Includes over 20 entertainment channels including A&E, AMC, Lifetime, Food Network, FX, TNT, Discovery, Animal Planet, OWN, USA, and HGTV	\$17.00
Xfinity TV Latino¹⁸ Includes up to 47 Spanish language channels including Galavisión, Cine Latino, Discovery en Español, Viendo Movies, and VME Kids	\$10.00
Ultimate TV Tier¹⁹ Over 110 channels including Africa Channel, Disney Jr., MLB Network, Nat Geo Wild, Paramount, and Smithsonian	\$20.00
Deportes¹⁸ Includes over 6 Spanish language channels including ESPN Deportes, Fox Deportes, and Universo	\$5.00
Choice TV Select³⁵ Includes Limited Basic, Streampix, 20 hours DVR Service, HD Programming, Streaming to 2 devices, and Broadcast TV Fee - with TV Box (Flex upgrade)	\$32.50 \$41.00
HBO^{21,37}	\$14.99
HBO Max²⁰	\$14.99
Showtime²⁰	\$12.00
Starz²⁰	\$8.99
Cinemax²⁰	\$12.00
The Movie Channel^{TM20}	\$12.00
Playboy^{20,21}	\$19.99
Epix^{21,22}	\$5.99
3 Premiums¹⁸ Includes choice of three of HBO Max, Showtime, Starz, Cinemax, The Movie Channel, or Hitz	\$30.00
4 Premiums¹⁸ Includes choice of four of HBO Max, Showtime, Cinemax, The Movie Channel, or Hitz	\$40.00
5 Premiums¹⁸ Includes HBO Max, Showtime, Cinemax, The Movie Channel, and Hitz	\$50.00
Broadcast TV Fee²³	\$19.75
Regional Sports Fee²⁴	\$17.30
DVR Service²⁵	\$10.00
Premium DVR Service³⁶	\$20.00
HD Technology Fee²⁶	\$9.95
Service to Additional TV³³	\$8.50

INTERNATIONAL SELECTIONS¹⁴

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and SporTV	\$24.99
Brazilian 4 Pack Includes TV Globo, SporTV, Band Internacional, and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99

Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News, and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life, and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN	\$24.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino, and NTV America	\$26.99
Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta, and Rossiya 24	\$26.99
Russian 8 Pack Includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24, and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
Hindi 2 Pack Includes Zee TV and SET	\$24.99
Hindi Pack Includes Zee TV, SET, TV Asia, and NDTV 24x7	\$29.99
Hindi Plus Pack Includes Zee TV, SET, TV Asia, NDTV 24x7, Eros Now, and Willow	\$39.99
SBTN: Vietnamese	\$14.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$14.99
ABP News: Hindi	\$7.99
TFC: Filipino	\$11.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Pay-Per-View and On Demand Movies and Events^{30,34} (per title or event)	Prices Vary
A&E Crime Central On Demand²⁷	\$4.99
Acorn TV On Demand³⁴	\$5.99
Air 2 Air On Demand²⁷	\$4.99
AMC + On Demand³⁴	\$6.99
Anime Network On Demand³⁴	\$6.99
Black&SexyTV On Demand²⁷	\$4.99
Brown Sugar On Demand²⁷	\$3.99
CineFest On Demand²⁷	\$4.99
Cinemoi On Demand²⁷	\$2.99
Cohen Media Channel On Demand²⁷	\$4.99
Con TV On Demand²⁷	\$4.99
Conspiracy TV On Demand²⁷	\$4.99
Craftsy On Demand²⁷	\$7.99
CultFlix On Demand²⁷	\$4.99
Curious World On Demand²⁷	\$3.99
CuriosityStream On Demand³⁴	\$2.99
Daily Burn On Demand²⁷	\$14.99

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to xfinity.com/policies.

Dekkoo On Demand ²⁷	\$9.99
Disney Story Central On Demand ³⁴	\$4.99
DJAZZ On Demand ²⁷	\$6.99
Docurama On Demand ²⁷	\$4.99
DOGTV On Demand ³⁴	\$4.99
Dove Channel On Demand ²⁷	\$4.99
Echoboom Sports On Demand ²⁷	\$5.99
Eros Now On Demand ³⁴	\$12.99
Eros Now On Demand ³⁴ w/a South Asian international selection	\$9.99
Fandor On Demand ²⁷	\$3.99
Filipino On Demand ³⁴	\$7.99
FitFusion On Demand ³⁴	\$6.99
FlixFling On Demand ²⁷	\$7.99
Fox Nation On Demand ³⁴	\$5.99
Gaia On Demand ³⁴	\$11.99
Gaiam TV Fit & Yoga On Demand ³⁴	\$7.99
GOLFPASS On Demand ³⁴	\$4.99
Gravitas Movies On Demand ²⁷	\$4.99
The Great Courses Signature On Demand ²⁷	\$7.99
Grokker Yoga Fitness On Demand ³⁴	\$6.99
Hallmark Movies Now On Demand ²⁷	\$5.99
here! TV On Demand ³⁴	\$7.99
History Vault On Demand ³⁴	\$4.99
Hitz ^{31,34}	\$12.00
Hi-YAH! On Demand ²⁷	\$2.99
Hopster On Demand ²⁷	\$6.99
IMPACT Wrestling Channel On Demand ²⁷	\$7.99
The Jewish Channel On Demand ³⁴	\$6.99
Kidstream Karaoke On Demand ³⁴	\$4.99
Kocowa On Demand ²⁷	\$6.99
kweliTV On Demand ²⁷	\$5.99
Lifetime Movie Club On Demand ³⁴	\$3.99
Lion Mountain TV On Demand ²⁷	\$3.99
MagellanTV History On Demand ³⁴	\$5.99
Marquee TV On Demand ²⁷	\$8.99
MHz Choice On Demand ²⁷	\$7.99
Minuteve On Demand ²⁷	\$1.99
Music Choice Karaoke On Demand ²⁷	\$6.99
Music Choice Relax On Demand ²⁷	\$5.99
MyOutdoorTV On Demand ²⁷	\$9.99
One Day University On Demand ²⁷	\$7.99
Outside TV Features On Demand ²⁷	\$4.99
Pantaya On Demand ³⁴	\$5.99
Passionflix On Demand ²⁷	\$5.99
PlayKids On Demand ²⁷	\$6.99
PREMO On Demand ²⁷	\$5.99
Pro Guitar Lessons On Demand ²⁷	\$4.99
Quark On Demand ²⁷	\$4.99
Qwest TV On Demand ²⁷	\$4.99
The Reading Corner On Demand ²⁷	\$3.99
Real Vision On Demand ²⁷	\$14.99
Revry On Demand ²⁷	\$6.99
Ride TV On Demand ²⁷	\$4.99
Screambox On Demand ²⁷	\$4.99
Sport Now Insight On Demand ²⁷	\$4.99
Stingray Classica On Demand ³⁴	\$6.99

Stingray Karaoke On Demand ³⁴	\$6.99
Stingray Qello On Demand ²⁷	\$7.99
Streampix ²⁹	\$4.99
Sweat Factor On Demand ²⁷	\$4.99
True Royalty On Demand ²⁷	\$5.99
TumbleBooks TV On Demand ³⁴	\$4.99
UP Faith and Family On Demand ³⁴	\$5.99
WE tv + On Demand ³⁴	\$5.99
Walter Presents On Demand ²⁷	\$6.99
WHAM On Demand ²⁷	\$2.99
WildBrain On Demand ²⁷	\$5.99
Xive TV On Demand ²⁷	\$4.99
ZooMoo On Demand ²⁷	\$2.99
Too Much for TV On Demand ³⁴	\$14.99
Arouse On Demand ^{28,34}	\$19.99
Buku TV On Demand ^{28,34}	\$19.99
Evil Angel On Demand ^{28,34}	\$19.99
Falcon On Demand ^{28,34}	\$19.99
Girlfriends Films On Demand ^{28,34}	\$19.99
Homegrown Amateur On Demand ^{28,34}	\$19.99
Hustler On Demand Subscription ^{28,34}	\$19.99
Mature Lust On Demand ^{28,34}	\$19.99
Penthouse On Demand ^{28,34}	\$19.99
TEN On Demand Subscription ^{28,34}	\$19.99
Urban Fantasy On Demand ^{28,34}	\$19.99
Vivid On Demand Subscription ^{28,34}	\$19.99
Vixen On Demand ^{28,34}	\$19.99
Wicked On Demand ^{28,34}	\$19.99
XTSY On Demand ^{28,34}	\$19.99
Zero Tolerance On Demand ^{28,34}	\$19.99

SPORTS PACKAGES¹³

MLB Extra Innings	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY INTERNET^{9,10}

Connect	\$59.00
Connect More	\$79.00
Fast	\$89.00
Superfast	\$99.00
Ultrafast ¹¹	\$109.00
Gigabit Extra ¹¹	\$119.00
Gigabit x3 ^{11,12}	\$299.95

XFINITY HOME

Pro Protection ³²	\$50.00
Pro Protection Plus ³⁸	\$60.00

XFINITY VOICE⁸

Xfinity Voice	\$30.00
Additional Line with Features	\$9.95

XFINITY DISCOUNTS⁶

2 Product Discount	\$20.00
3 Product Discount	\$40.00
4 Product Discount	\$60.00
Autopay and Paperless Billing Discount⁷ (Credit or Debit Card)	\$5.00
Autopay and Paperless Billing Discount⁷ (Checking Account)	\$10.00

XFINITY EQUIPMENT

TV Box⁴	\$8.50
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD	\$0.00
Internet/Voice Equipment Rental	\$14.00
	Replacement
Unreturned or Damaged Equipment Fees⁵ (per piece, per occurrence)	Cost

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

Professional Install^{2,3}	\$100.00
Self Installation Plus³⁹	\$39.99
In-Home Service Visit	\$100.00
	up to
Gigabit x3 Installation³	\$500.00
Xfinity Home Pro Protection Installation³	\$100.00

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00
Reactivation - Home Security	\$6.00

MISCELLANEOUS

(PER OCCURRENCE UNLESS NOTED)

Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$25.00
Late Fee	\$10.00
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Getting Started Kit Shipping and Handling	\$15.00
Getting Started Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95

Seasonal Convenience Plan¹ For a low monthly maintenance fee, Comcast customers can temporarily suspend Xfinity TV, Xfinity Internet and Xfinity Voice services and resume them on the date requested without disconnect, reconnect or installation charges.

Seasonal Xfinity TV	\$8.00
Seasonal Xfinity Internet	\$8.00
Seasonal Xfinity Voice	\$8.00

- Service may only be placed in the Seasonal Convenience Plan once in a calendar year for a maximum length of 270 days in a calendar year. You must remain on the plan for a minimum of 90 days or you will be billed the retail rate for your service. Xfinity services will move from suspended to active status on the date requested, and regular charges will apply. Seasonal Convenience Plan, service and pricing, subject to change. Xfinity Voice: During the period covered by the Seasonal Convenience Plan, service is limited to toll free and local calling and international calling is blocked. Applicable charges apply to nationwide calls outside local calling areas.
- Does not apply to Pro Protection or Gigabit x3.
- Standard installation includes installation of service line up to 125 feet from existing Comcast plant for the primary outlet only. Comcast does not perform custom installations including installations which require in-wall wiring, wiring in extensive drop ceilings, basements, or crawl spaces.
- Channel lineup for additional televisions with TV Box, TV Adapter, CableCARD, or compatible customer-owned device will be the same as primary television, except for TV Adapter will not receive movie channels, Pay-Per-View, Video On Demand content or interactive program guide.
- Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Multi Product discounts do not apply to certain Xfinity TV and Xfinity Internet services, including but not limited to: Limited Basic, Choice TV Select, Digital Starter, Internet Essentials, and services purchased under a bulk service agreement.
- Autopay and Paperless Billing Discount requires enrollment in both automatic payment and paperless billing.
- Requires Internet/Voice Equipment. For more information regarding Xfinity Voice pricing, go to www.xfinity.com/corporate/about/phonetermsofservice/comcastdigitalvoice/cdvratepricing.html.
- Internet/Voice Equipment required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.
- Certain services available separately or as a part of other levels of service. Viewing Xfinity TV services on a television requires a TV Box, TV Adapter, CableCARD or compatible customer owned device with Xfinity Internet. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Cost Recovery, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If your Xfinity TV service includes a TV Box and you are using a compatible customer owned device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. © 2021 Comcast. All rights reserved.
- May require additional installation fees.
- Requires two year contract. Monthly rental of Gigabit x3 compatible cable modem/router additional. Professional installation fees additional. Gigabit x3 does not qualify for Comcast 30 day money-back guarantee, Multi Product discount or Autopay and Paperless Billing Discount.
- Requires Limited Basic, HD Technology Fee, X1 TV Box, or compatible customer owned device with Xfinity Internet. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription within 30 days of first charge to bill. Charges are non-refundable after 30 days of first charge to bill. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- Requires Limited Basic, TV Box with Xfinity Internet. International Channel Packages require Choice TV, TV Box with Xfinity Internet.
- Requires TV Box, TV Adapter, or compatible customer owned device with Xfinity Internet service. Limited Basic does not qualify for Multi Product discount or Autopay and Paperless Billing discount. Cannot be combined with Xfinity TV multichannel services.
- Requires TV Box, CableCARD, or compatible customer owned device with Xfinity Internet service. Up to 20 hours DVR service available with either X1 TV Box with Xfinity Internet service or compatible customer owned device with Xfinity Internet service.
- Digital Starter does not qualify for Multi Product discount or Autopay and Paperless Billing discount. Cannot be combined with other Xfinity TV services, Xfinity Internet, Xfinity Voice or Pro Protection service. HD Technology Fee required for HD programming.
- Requires Choice TV.
- Requires Popular TV.
- Requires Limited Basic.
- Cannot be combined with a premium channel package.
- Requires Limited Basic, HD Technology Fee and TV Box, CableCARD, or compatible customer owned device with Xfinity Internet.
- Applies to Limited Basic, Choice TV and Seasonal Xfinity Internet service.
- Applies to Popular TV, Ultimate TV, Digital Starter, Sports & News, and More Sports & Entertainment.
- Requires Popular TV and TV Box or compatible customer owned device.
- Required for HD programming if HD programming not included with service.
- Requires Limited Basic with X1 TV Box and Xfinity Internet service.
- One month minimum purchase required. Not available in all areas.
- Requires Limited Basic and a TV Box, CableCARD or compatible customer owned device to receive Streampix on television.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View, or On Demand ordering process.
- Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.
- Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.
- Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet. HD Technology Fee required for HD programming.
- Requires Limited Basic and Xfinity Internet.
- Requires Xfinity Internet service, Flex, and compatible customer owned device or Flex Streaming TV Box.
- Requires More Sports & Entertainment or Popular TV or higher, Connect or higher, TV Box or compatible customer owned equipment.
- Requires Limited Basic.
- Includes Pro Protection and 24/7 Video Recording for up to 6 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/video-recording>.

39 Includes delivery of up to a total of four Getting Started Kits for Xfinity TV, Xfinity Internet, or Xfinity Voice and a network signal test. Requires prior successful service activation for Xfinity TV, Internet or Voice at service address. Does not include installation or relocation of outlets or in-home wiring, equipment installation, setup or troubleshooting, or installation of Xfinity Home, Xfinity Gigabit x3 Internet, or Flex.

Xfinity Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104,-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 1/1/21. See www.xfinity.com/home-security for current list.

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0510;0520